

6/7/03/2002

ASS. REC. BY:

REF: CS3/MSG18016371/Rled3<sup>92</sup> Special Instruction:

Surveyor:

From (Person):

Irene Tan

ASSIGNMENT (Office)

MSG

Date/Time: 07/09/18 @ 1:54pm

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJU 2112 T

Insured:

PC 3952C

at Workshop m/s

AMA Automotive

Tel:

8778 3636

of

36toh Guan Rd East #01-36

Policy No:

A28610462MCC

Claim No:

569411

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 03/09/2018

10/09/2018

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time: 4:12pm @ 7/9/18

Person Contacted:

Melvin

Vehicle: IN / OUT

Date/Time Action/Instruction (x) Estimate

SJU 2112 T - x

PC3952C - x

Dismantle: 11/9/2018

After repair: 13/9/2018

Passer

REF: MS16

4237C

# ASSIGNMENT

From: Date: 10/09/18

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJU 2112T  
at Workshop m/s: AMA Automotive  
of 36 Ton Guan Rd East #01-36

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / -24 HRS lup

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SJU 2112T Yr Regn: 2016 / AUS

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: SUBARU XV 1-6 A C.C. 1600

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: 032989 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JF1GP3KC566174022

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size: F: 225/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / ☒ YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 03/09/18 D.O.I. 10/09/18

Survey held at AMA AUTOMOTIVE

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Estimated repair range \$3,000 - \$4,000.

17/9/2018

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: 5

1)

☐ : Final Report

Resurvey No. of Trip: 2

Date/Time, File Return to?

Survey Fee:

2)

Add Fee: ☐ : Site Insp (\$

Transportation

Report Format: PRS.

Lump Sum / I.B.I: (\$

☐ : Interview (\$

) Photos

☐ : Tech. Invs (\$

) Others

☐ : Weekend (\$

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS3/MSG18016371/R1cd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 07-09-2018	
			Code : MSG	
<b>1. Policy Particulars :- (THIRD PARTY CLAIM)</b>				
Insured Veh.	PC 3952C	Veh. Inspected	SJU 2112T	
Policy No.	A28610462MKC	Coverage (\$)	0.00	
Claim No.	569411	Excess (\$)	0.00	
Assign From	MERIMEN (IRENE TAN)	Assign Date	07/09/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	03/09/2018	Inspection Date	10/09/2018	
Survey held at	AMA AUTOMOTIVE PTE. LTD. 36 TOH GUAN ROAD EAST #03-36 SINGAPORE 608580			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.				

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Sep 2018		07 Sep 2018 13:54 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	ABILITIES BEYOND LIMITATIONS AND EXPECTATIONS LIMI, Co. Reg. No.: 201022774G			
Main Claimant:	TAN HOK TIEW, ID: S2694237C			
Vehicle Reg. No.:	SJU2112T	Date of Loss:	03/09/2018 17:00 - :59 [24 Months and 16 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 569411	Policy/Cover Note No.:	A28610462MKC (Comprehensive) Coverage: 07/09/2017 - 06/09/2018	
Vehicle Reg. No. (Insured):	PC3952C	Policy No. (Claimant):		
		Excess:	S\$1,000.00	
Repairer:	Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36, 608580 Jurong East - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 08/09/2018]			
Driver/Custodian (Insured):	CHEOK TUCK JIN RONNIE (58 / Male), NRIC: S1450121E, Tel: +6599999999			
Adj Asg. Remarks:	SJE DISAGREE, APPOINT LKK. LIAB 100%. PLS CONTACT MR MELVIN @ 8778 3636			

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	05/09/2018 17:11
Date Of Accident	03/09/2018 22:00
Exact Location Of Accident	CARPARK AT BLOCK 456 JURONG WEST STREET 41
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJU2112T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN HOK TIEW
NRIC No	S2694237C
Email Address	TANHOKTIEW@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96625030
Alternative Phone No	OFFICE-96625030

### Vehicle Particulars

Manufacturer	SUBARU
Model	XV-1.6 I-S AWD CVT (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

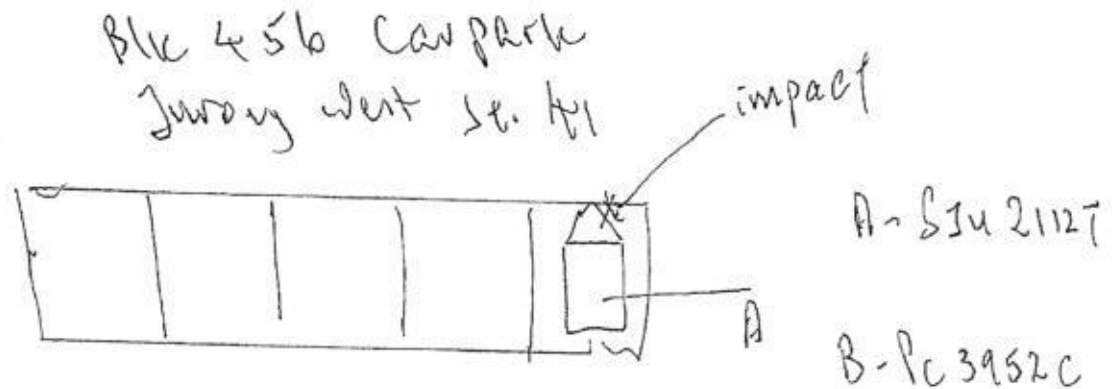
### Insurance Company

Name of Insurance Company	HL ASSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MP305993
Cover Note Number	

### Driver

Name of Driver	TAN HOK TIEW
NRIC No	S2694237C
Date Of Birth	21/12/1950
Occupation	INDOOR
Date Of Driving Pass	20/01/1972
Driving Experience	46 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96625030
Fax Number	
Contact Number	OFFICE-96625030
EEmail Address	TANHOKTIEW@YAHOO.COM

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On September 3, 2018 at about 9.00 am, I parked my vehicle SJU2112T at the carpark at Block 456 Jurong West Street 41 where I have a shop there. On the same evening at about 10.00 pm, when I went over to my vehicle to drive home, I noticed that my vehicle was hit by someone.

I went into my car to start my engine and I found that my steering was locked. At the same time, I noticed a Namecard on my front Windscreen indicating that a person name Ronnie ( 68017460 ) who was driving his vehicle PC3952C had banged onto my vehicle.

On the next morning, Tuesday September 4, 2018 my daughter called Ronnie and he confirmed that he had banged onto my vehicle and he asked me to lodge an Insurance Claim against his vehicle.

**DECLARATION**

I/We declare the foregoing particulars are true in every aspect.

Policyholder's Signature  
Date & Time 4 PM

5-9-18

Driver's Signature (if driver  
is not the policyholder  
Date / Time

Reporting Centre Personnel Signature  
Name :  
NRIC / FIN No :

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4237C
<b>Vehicle Details</b>	
Vehicle No.:	SJU2112T
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Sep 2018
Vehicle Make:	SUBARU
Vehicle Model:	SUBARU XV 1.6I-S AWD CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	FB16Y345964
Chassis No.:	JF1GP3KC5GG174022
Maximum Power Output:	84.0 kW (112 bhp)
Open Market Value:	\$16,678.00
Original Registration Date:	18 Aug 2016
First Registration Date:	18 Aug 2016
Transfer Count:	0
Actual ARF Paid:	\$16,678.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Aug 2026
PARF Rebate Amount:	\$12,508.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	17 Aug 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$52,503.00
COE Rebate Amount:	\$41,621.00
<b>Total Rebate Amount:</b>	<b>\$54,129.00</b>

The information contained herein is correct as at 13 Sep 2018

OK



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Sep 2018		07 Sep 2018 13:54 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	<b>ABILITIES BEYOND LIMITATIONS AND EXPECTATIONS LIM1</b> , Co. Reg. No.: 201022774G		
Main Claimant:	<b>TAN HOK TIEW</b> , ID: S2694237C		
Vehicle Reg. No.:	<b>SJU2112T</b>	Date of Loss:	03/09/2018 17:00 - :59 [24 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / 569411</b>	Policy/Cover Note No.:	A28610462MKC (Comprehensive) Coverage: 07/09/2017 - 06/09/2018
Vehicle Reg. No. (Insured):	<b>PC3952C</b>	Policy No. (Claimant):	
		Excess:	S\$1,000.00
Repairer:	<b>Ama Autocare Pte Ltd (HQ)</b> 36 Toh Guan Road East, #01-36, 608580 Jurong East - Tel:		
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Irene Tan Gek Ing</b> - 6594 2541]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Imm.Advice due 08/09/2018]		
Driver/Custodian (Insured):	CHEOK TUCK JIN RONNIE (58 / Male), NRIC: S1450121E, Tel: +6599999999		
Adj Asg. Remarks:	SJE DISAGREE, APPOINT LKK. LIAB 100%. PLS CONTACT MR MELVIN @ 8778 3636		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

\*SJU2112T (569411)

[PC3952C]

TP

TAN HOK TIEW

Sep 3 2018 5:00PM

[ABILITIES BEYOND LIMITATIONS AND EXPECTATIONS LIM1]

Ama Autocare Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	07/09/18 09:07	<b>Accident Statement</b> From:SC - Reg. No: PC3952C, Claimant: ABILITIES BEYOND LIMITATIONS AND EXPECTATIONS LIM1	1 Load HTM	

Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
2	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
3	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
4	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
5	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
6	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
7	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
8	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
9	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
10	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
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30	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓
31	13/09/18 12:15	<b>General View</b>	1 Load JPG	✓

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
32	13/09/18 12:15	General View	 Load JPG	<input checked="" type="checkbox"/>
33	13/09/18 12:15	General View	 Load JPG	<input checked="" type="checkbox"/>
34	13/09/18 12:15	General View	 Load JPG	<input checked="" type="checkbox"/>
35	13/09/18 12:16	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
36	13/09/18 12:16	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
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60	13/09/18 12:16	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
61	13/09/18 12:16	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
62	17/09/18 19:16	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
63	17/09/18 19:16	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
64	17/09/18 19:16	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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71	17/09/18 19:16	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
72	17/09/18 19:16	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	07/09/18 09:06	PRI	 Load PDF	
2	07/09/18 09:06	SJE DISAGREE APPOINT LKK	 Load PDF	
3	07/09/18 09:06	Third Party Accident Report	 Load PDF	

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18016371/R1CD3S2

Date: 18/09/2018

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A28610462MKC

Claimant Vehicle No : SJU2112T

Insured Vehicle No : PC3952C

Date of Loss: 03/09/2018

Nature of Claim: TP

Claim No: 569411

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJU2112T

Make &amp; Model: SUBARU XV, 1.6 I-S AWD CVT (A)

Engine No: FB16Y345964

Reg. Date: 18/08/2016 (Man. Year: 2016)

Chassis No: JF1GP3KC5GG174022

Colour: White

Odometer: 32989 km

Engine Capacity: 1600 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/55R17

Rear Tyre Size: 225/55R17

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

### INSPECTION

Date of Assignment: 07/09/2018

Date Inspected: 10/09/2018

Inspected At:

Ama Autocare Pte Ltd (HQ)  
36 Toh Guan Road East, #01-36  
Singapore 608580

Estimated Period of Repair: 0.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 18 Sep 2018)

**Parts:** 144      SUBARU XV 1.6 I-S AWD CVT (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SJU2112T)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >