

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 12 September 2018 5:49 PM
To: focus.autopteltd@yahoo.com.sg
Cc: Admin A
Subject: RE: RE: ACCIDENT INVOLVING SGG 466 U & SLM 4453 P ON 05/09/2018 ALONG TAMPINES AVE 2 AT ABOUT 1500 HOUR (FWD Ref: 1201800011157)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Focus Auto [<mailto:focus.autopteltd@yahoo.com.sg>]

Sent: Thursday, 6 September, 2018 3:38 PM

To: Motor Claims SG - SG Common

Subject: Re: RE: ACCIDENT INVOLVING SGG 466 U & SLM 4453 P ON 05/09/2018 ALONG TAMPINES AVE 2 AT ABOUT 1500 HOUR (FWD Ref: PNPV2017-00004501-01)

Dear Josey,

Thank you for your reply.

Kindly be informed that we no.1 LKK AUTO CONSULTANTS PTE LTD

Thank you.

Best Regards,
Ms Sin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

On Thursday, 6 September 2018 09:32:26 AM +08, <motorclaims.sg@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Ms Sin,

We refer to your letter dated 06 September 2018 of the PRI Notice of your client's vehicle SGG466U.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



From: Focus Auto [<mailto:focus.autopteltd@yahoo.com.sg>]

Sent: Thursday, 6 September, 2018 9:06 AM

To: Motor Claims SG - SG Common

Subject: ACCIDENT INVOLVING SGG 466 U & SLM 4453 P ON 05/09/2018 ALONG TAMPINES AVE 2 AT ABOUT 1500 HOUR

Dear Officer-In-Charge,

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 05/09/2018 at about 1500 hours along ALONG TAMPINES AVE 2 involving our client's SGG 466 U and SLM 4453 P driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6
AutoBay #02-50
Singapore 417883

Telephone no. : 6886 9097

Best Regards,
Ms Sin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

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