

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 22 December 2018 11:39 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> TP Claim - GBC7088L & YN3143G (DOA: 31/08/2018) Our Ref: 18/18/18/vc00/020886 *LKK REF: CC4/LPC18016352/Kpa3q2
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_GBC7088L.pdf

Lonpac Ref: **18/18/18/vc00/020886**

LKK Ref: CC4/LPC18016352/Kpa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 11/09/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**CONVINCE AUTO PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 14,625.94	\$ 8,239.00
2. Loss of Use (20days x \$150.00)	\$ 3,000.00	\$ 2,100.00 (14days x \$150.00)
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
4. Towing Fee	\$ 60.00	\$ 60.00
5. Medical Fee	\$ 121.00	\$ 121.00
6. Suffering Claim***	\$ 3,000.00	To be Advised
Total	\$ 20,814.43	\$ 10,527.45

**10days recommendation for repair + 2Sunday + 2PRS = 14days

***For Item 6 (suffering claim), kindly let us have your mandate/instruction.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 18 September 2018 3:07 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: RE: TP Claim - GBC7088L & YN3143G (DOA: 31/08/2018) Our Ref: 18/18/18/vc00/020886

Hi Mei Kwan/Hsiao Tong

Attached is our Insured's GIA report for your handling.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI
Sent: Tuesday, 11 September, 2018 11:48 AM
To: 'Mei Kwan (LKKAUTO)'
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO); Poh Kin (LKKAUTO)
Subject: RE: TP Claim - GBC7088L & YN3143G (DOA: 31/08/2018) Our Ref: 18/18/18/vc00/020886

Dear Mei Kwan

Our Insured has not reported the accident.

We are following up.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 11 September, 2018 11:33 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO); Poh Kin (LKKAUTO)
Subject: RE: TP Claim - GBC7088L & YN3143G (DOA: 31/08/2018) Our Ref: 18/18/18/vc00/020886

WITHOUT PREJUDICE

LPC ref: 18/18/18/VC00/020886
LKK REF: CC4/LPC18016352/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBC 7088L

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 7 September, 2018 10:56 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP Claim - GBC7088L & YN3143G (DOA: 31/08/2018) Our Ref: 18/18/18/vc00/020886

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 7 September 2018 9:08 AM

To: 'daphne@convinceauto.com.sg' <daphne@convinceauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: 'melvinchua@convinceauto.com.sg' <melvinchua@convinceauto.com.sg>

Subject: RE: TP Claim - GBC7088L & YN3143G (DOA: 31/08/2018) Our Ref: 18/18/18/vc00/020886

Without Prejudice

Dear Daphne

Fyi, our Insured has not reported the accident. You may liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Catherine/Nivitha

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: CHEW BENG KEE
Sent: Thursday, 6 September, 2018 5:22 PM
To: 'daphne@convinceauto.com.sg'; MT_Claim_SG
Cc: 'melvinchua@convinceauto.com.sg'
Subject: FW: TP Claim - GBC7088L & YN3143G (DOA: 31/08/2018)

Hi Gerald

Pls check out this accident claim. It seems like a non-reporting by insured.

Best Regards
Chew Beng Kee
Head of Claims | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

From: Daphne Lee [<mailto:daphne@convinceauto.com.sg>]
Sent: Thursday, September 06, 2018 3:50 PM
To: CHEW BENG KEE
Cc: melvinchua@convinceauto.com.sg
Subject: TP Claim - GBC7088L & YN3143G (DOA: 31/08/2018)

Dear Sir / Madam,

Accident involving vehicle : GBC7088L & YN31432G on 31/08/2018.

We are assisting GBC7088L to make 3rd party claim against YN3143G.

Kindly direct us to officer-in-charge.

Please be informed that the said vehicle can be inspected at :-

Convince Auto Pte Ltd
176 Sin Ming Drive
#04-04 Sin Ming Autocare
Singapore 575721
Tel : 6553 1131 (Daphne)

Thank you

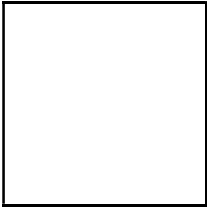
Regards

Daphne Lee



Convince Auto Pte Ltd
176 Sin Ming Drive
#04-04 Sin Ming Autocare
Singapore 575721

Tel: 6556 1131 | Fax: 6553 0802



This email has been checked for viruses by AVG antivirus software.
www.avg.com