

ASS. REC. BY:

REF: CS/FCI 8016350/Rlv d3 | <sup>n2</sup> Special Instruction:Survivor  
(WS)

## ASSIGNMENT (Office)

From (Person): 8ithara of FCI Date/Time: 6/9/18 08pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD ~~(TP)~~ WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SHD 2779H Insured: SHB 4761Eat Workshop m/s Prime Auto Tel: 6861 0908of 6 Benoi placePolicy No: \_\_\_\_\_ Claim No: D18006655MFSH

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 05/09/2018  
(Client's Record)

CA / REV / REP. / REV 24 HRS (wp)

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 7/9/18 @ 10:10am Person Contacted: Alice Vehicle IN / OUT

| Date/Time | Action/Instruction (✓) Estimate             |
|-----------|---------------------------------------------|
|           | SHD 2779H - NA/INC/4017689/r3 DOA: 8/9/14   |
|           | SHB 4761E - X                               |
| 13/9/18   | Email preli revised to FCI                  |
| 17/9/18   | Resul confirmed LS \$1250 (Red 786.13, 381) |

Signature: *[Signature]*

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHO 2794

at Workshop m/s PRIME AUTO

of 670001 PL

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

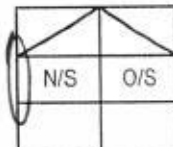
(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

*3pm over machine*

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHO 2794 Yr Regn: 2012 / MAR

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIUS 1.5 EXA c.c. 1496

Colour: Brown A/C: Insured / Std / NI / NA

Sp. Reading: 745112 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: NK W203582294

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or GOODRIDE

Front Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 05/07/18 D.O.I. 11/07/18

Survey held at PRIME AUTO

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 10 SEP 2018

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) 17/9 - typist

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation: \_\_\_\_\_ \$ + RS. \_\_\_\_\_ SI

Photos

Others

TOTAL

110

50

50

25

235

Report Format: CWS

Lump Sum / I.B.I: (\$ 1250/-)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18006655MFSH  
Our Ref: CS/FCI18016350/R1vd3

Date :13/9/2018

The Motor Claims Department  
M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

**INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 2779H**

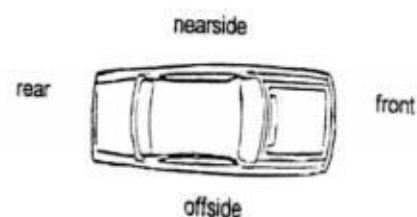
We thank you for your instruction on 6/9/2018

Please be informed that we had conducted the inspection of the above mentioned  
11/9/2018 at the premises of M/s PRIME AUTO CLAIMS SERVICE PTE LTD  
and have the following to report:-

|                          |               |
|--------------------------|---------------|
| Workshop Estimate Amount | : S\$2,036.13 |
| Revised Estimate Amount  | : S\$1,583.64 |
| "Check" Items Amount     | : S\$101.25   |
| Market Value             | : S\$         |
| LTA Reimbursement Value  | : S\$         |
| Nett Value               | : S\$         |

**Description of Damage:**

The vehicle sustained damages at the  
n/s body



**Comments/Present Status:**  
Damages Consistent

Yours faithfully,

**MOHAMMED RASUL**  
**Automotive Assessor**

**MOTOR SURVEY ASSIGNMENT**

|                    |                              |                               |
|--------------------|------------------------------|-------------------------------|
| Date               | 06-09-2018                   | Our Ref No. D18006655MFSH     |
| Accident Date      | 05-09-2018                   | Claim Type. Third Party       |
| Insured Vehicle    | SHB4761E                     | Third Party Vehicle. SHD2779H |
| Survey Location    | 6 Benoi Place                |                               |
| Contact Person.    | CHRISSY TEO                  |                               |
| Contact No.        | 68610908/ 0                  | Fax No. 65152948              |
| Survey Type        | WITHOUT PREJUDICE:           |                               |
| Appointed Surveyor | LKK AUTO CONSULTANTS PTE LTD |                               |
| Contact Person     | NA                           | Fax No. 68416315              |
| Contact Number.    | NA                           |                               |

**FOR DIRECT SETTLEMENT**

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

**THIRD PARTY SURVEY REQUEST**

|                   |                                        |                         |
|-------------------|----------------------------------------|-------------------------|
| Cc : Workshop     | PRIME AUTO CLAIMS<br>SERVICE PTE. LTD. | Attention. NIL          |
| Cc : TP Solicitor | NA                                     | TP Solicitor Fax No. NA |
| Officer Incharge  | SITHARA                                |                         |

**IMPORTANT NOTE**

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
This is a computer generated letter, no signature required.

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 13 September 2018 8:39 AM  
**To:** 'Claim Workflow System'  
**Cc:** SITHARA@MSFIRSTCAPITAL.COM.SG; SUR  
**Subject:** RE: SURVEY ASSESSMENT - D18006655MFSH/1, SHD 2779H  
**Attachments:** SHD 2779H PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHD 2779H  
Date of survey: 11/9/2018  
Number of days : 4 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 7 September 2018 10:12 AM  
**To:** 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** SITHARA@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D18006655MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Thursday, 6 September 2018 8:00 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [SITHARA@MSFIRSTCAPITAL.COM.SG](mailto:SITHARA@MSFIRSTCAPITAL.COM.SG)  
**Subject:** PRI: SURVEY ASSESSMENT - D18006655MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



# Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

*Paul*  
*Hp 90010068*  
*4 days*  
*4/5*  
*11/09/18 @ 1500*  
*Reay after repair*

Date: 07.09.2018

MS First Capital Insurance Ltd  
36 Robinson Road #16-01  
City House  
Singapore 068877

Attn: Motor Claims Dept

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

## RE: ESTIMATE COST OF REPAIR TO SHD2779H PRIUS HYBRID 1.5L A (2011)

### To Supply

|                    |                |    |          |           |
|--------------------|----------------|----|----------|-----------|
| 1 ) 1pc            | left rear door | \$ | 804.85   | <i>81</i> |
| 2 ) 1pc            | top hinge      | \$ | 135.00   | <i>X</i>  |
| 3 ) 1pc            | lower hinge    | \$ | 135.00   | <i>?</i>  |
|                    |                | \$ | 1,074.85 |           |
| Less: 25% discount |                | \$ | (268.72) |           |
|                    |                | \$ | 806.13   |           |

### To supply S.Nrtt parts

|         |                                       |    |        |           |
|---------|---------------------------------------|----|--------|-----------|
| 1 ) 1pc | left front door advertisement sticker | \$ | 120.00 | <i>me</i> |
| 2 ) 1pc | left rear door advertisement sticker  | \$ | 120.00 | <i>me</i> |

Sub total S.nett parts \$ 240.00

### L/charges

|     |                                                                                     |    |        |            |
|-----|-------------------------------------------------------------------------------------|----|--------|------------|
| 1 ) | To transfer left rear door trim cover, glass & mechanism parts                      | \$ | 40.00  | <i>/</i>   |
| 2 ) | To knock left front door, remove & replace left rear door adjust & align doors      | \$ | 450.00 | <i>300</i> |
| 3 ) | To putty, respray painting left front door, left rear door inlet & outer. To polish | \$ | 500.00 | <i>400</i> |

Sub total L/charges \$ 990.00  
Estimated Total \$ 2,036.13



# Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

Date: 07.09.2018

MS First Capital Insurance Ltd

36 Robinson Road #16-01

City House

Singapore 068877

Attn: Motor Claims Dept

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul

Hp 90010068

4 days

4/5

11/09/18 @ 1500

Resurvey after repair

RE: ESTIMATE COST OF REPAIR TO SHD2779H PRIUS HYBRID 1.5L A (2011)

## To Supply

- 1) 1pc left rear door
- 2) 1pc top hinge
- 3) 1pc lower hinge

\$ 804.85 ~~81~~  
\$ 135.00 ~~7~~ X 50  
\$ 135.00 ~~7~~ X 50

\$ 1,074.85 ~~804.85~~  
Less: 25% discount \$ (268.72) ~~201.72~~  
\$ 806.13 ~~603.63~~

## To supply S.Nrtt parts

- 1) 1pc left front door advertisement sticker
- 2) 1pc left rear door advertisement sticker

\$ 120.00 ~~me~~  
\$ 120.00 ~~me~~

Sub total S.nett parts \$ 240.00

## L/charges

- 1) To transfer left rear door trim cover, glass & mechanism parts \$ 40.00
- 2) To knock left front door, remove & replace left rear door adjust & align doors \$ ~~450.00~~ 300
- 3) To putty, respray painting left front door, left rear door inlet & outer. To polish \$ ~~500.00~~ 400

LS \$ 1850/-  
4 days

Sub total L/charges \$ 990.00 ~~740.00~~  
Estimated Total \$ 2,036.13 ~~1583.63~~  
Less: 20% ~~407.23~~  
1266.90



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                                                                      |                |                                                                        |                              |            |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|------------------------------------------------------------------------|------------------------------|------------|
| FIRST CAPITAL INSURANCE LTD                                                                                                                                                            |                |                                                                        | Ref : CS/FCI18016350/R1vd3n2 |            |
| 36 ROBINSON ROAD<br>#16-01 CITY HOUSESINGAPORE 068877                                                                                                                                  |                |                                                                        | Date : 19-09-2018            |            |
|                                                                                                                                                                                        |                |                                                                        | Code : FCI2                  |            |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                                                                      |                |                                                                        |                              |            |
|                                                                                                                                                                                        | Insured Veh.   | SHB 4761E                                                              | Veh. Inspected               | SHD 2779H  |
|                                                                                                                                                                                        | Policy No.     |                                                                        | Coverage (\$)                | 0.00       |
|                                                                                                                                                                                        | Claim No.      | D18006655MFSH                                                          | Excess (\$)                  | 0.00       |
|                                                                                                                                                                                        | Assign From    | SITHARA                                                                | Assign Date                  | 06/09/2018 |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                                                                          |                |                                                                        |                              |            |
|                                                                                                                                                                                        | Make & Model   | TOYOTA PRIUS 1.5EX A                                                   | c.c                          | 1496       |
|                                                                                                                                                                                        | Engine No.     | HIDDEN                                                                 | Year of Reg.                 | 2012       |
|                                                                                                                                                                                        | Chassis No.    | NHW203582294                                                           | Colour                       | BROWN      |
|                                                                                                                                                                                        | Odometer       | 745112                                                                 | Steering                     | IN ORDER   |
|                                                                                                                                                                                        | Brakes         | IN ORDER                                                               | Modification                 | SPORTS RIM |
|                                                                                                                                                                                        | General        | FAIR                                                                   |                              |            |
| <b>3. Conditions of Tyres</b>                                                                                                                                                          |                |                                                                        |                              |            |
|                                                                                                                                                                                        |                | Size                                                                   | Make                         | Balance    |
|                                                                                                                                                                                        | R/H Front Tyre | 185/65 R15                                                             | GOODRIDE                     | 5 mm       |
|                                                                                                                                                                                        | L/H Front Tyre | 185/65 R15                                                             | GOODRIDE                     | 5 mm       |
|                                                                                                                                                                                        | R/H Rear Tyre  | 185/65 R15                                                             | GOODRIDE                     | 5 mm       |
|                                                                                                                                                                                        | L/H Rear Tyre  | 185/65 R15                                                             | GOODRIDE                     | 5 mm       |
| <b>4. Description of Damages</b>                                                                                                                                                       |                |                                                                        |                              |            |
| THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.                                                                                                                                         |                |                                                                        |                              |            |
| DAMAGES SEE DETAILS.                                                                                                                                                                   |                |                                                                        |                              |            |
| <b>5. General Information</b>                                                                                                                                                          |                |                                                                        |                              |            |
|                                                                                                                                                                                        | Accident Date  | 05/09/2018                                                             | Inspection Date              | 11/09/2018 |
|                                                                                                                                                                                        | Survey held at | PRIME AUTO CLAIMS SERVICE PTE LTD<br>6 BENOI PLACE<br>SINGAPORE 629927 |                              |            |
| <b>5a. Remarks</b>                                                                                                                                                                     |                |                                                                        |                              |            |
| A) DAMAGES CONSISTENT TO ACCIDENT REPORT.<br>B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                |                                                                        |                              |            |
| <b>5b. Estimate Days of Repair</b>                                                                                                                                                     |                |                                                                        |                              |            |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                                                                    |                |                                                                        | <b>4 Working Days</b>        |            |



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2779H

| Qty                                                                         | Description of Parts                                                                 | Condition   | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b>                                                 |                                                                                      |             |                           |                   |
| 1                                                                           | LEFT REAR DOOR                                                                       | BENT        | 804.85                    | 804.85            |
| 1                                                                           | TOP HINGE                                                                            | SERVICEABLE | 135.00                    | -                 |
| 1                                                                           | LOWER HINGE                                                                          | SERVICEABLE | 135.00                    | -                 |
|                                                                             | LESS 25% DISCOUNT                                                                    |             | -268.72                   | -201.22           |
|                                                                             |                                                                                      |             | 806.13                    | 603.63            |
| <b>SPECIAL NETT ITEMS</b>                                                   |                                                                                      |             |                           |                   |
| 1                                                                           | LEFT FRONT DOOR ADVERTISEMENT STICKER (SN)                                           | NECESSARY   | 120.00                    | 120.00            |
| 1                                                                           | LEFT REAR DOOR ADVERTISEMENT STICKER (SN)                                            | NECESSARY   | 120.00                    | 120.00            |
|                                                                             |                                                                                      |             | 240.00                    | 240.00            |
| <b>LABOUR</b>                                                               |                                                                                      |             |                           |                   |
|                                                                             | TO TRANSFER LEFT REAR DOOR TRIM COVER, GLASS & MECHANISM PARTS.                      |             | 40.00                     | 40.00             |
|                                                                             | TO KNOCK LEFT FRONT DOOR, REMOVE & REPLACE LEFT REAR DOOR ADJUST & ALIGN DOORS.      |             | 450.00                    | 300.00            |
|                                                                             | TO PUTTY, RESPRAY PAINTING LEFT FRONT DOOR, LEFT REAR DOOR INLET & OUTER. TO POLISH. |             | 500.00                    | 400.00            |
|                                                                             |                                                                                      |             | 990.00                    | 740.00            |
| <b>GRAND TOTAL</b>                                                          |                                                                                      |             | <b>2,036.13</b>           | <b>1,583.63</b>   |
| <b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b> |                                                                                      |             |                           | <b>1,250.00</b>   |

Report Ref No. CS/FCI18016350/R1vd3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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