

ASS. REC. BY:

REF:

CS/CTI/8016344/Nvd3

Personal Instructions:

Survivor:
member

Nqz

ASSIGNMENT (Office)

From (Person):

Irene Tuy

of

CTI

Date/Time:

06/09/2018 @ 4:22pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SYV 9279D

Insured:

SLF 8826H

at Workshop m/z:

Elite Automotive

Tel:

9388 2885 / 8136 4741 / 6339 7378
8660 6722

of

280 woodlands Ind. park ES # 01-17

Policy No:

DMPCSN3090451701

Claim No:

SNM18D04307C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A 03/09/2018

CA / REV / REP. / REV 24 HRS^{up}

Date/Time:

07/09/18 @ 6:28am

Person Contacted:

Christie

H.O.D. Endorsement:

Vehicle: IN/OUT

Date/Time	Action/Instruction () Estimate
	SYV 9279D - X
	SLF 8826H - X
14/10/18	LS \$ 5700 confirmed by email (Ref 7614.35, 5713)

Signature

NAZ

REF:

CTI

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SJY 9279 D Yr Regn: 14 OCT 2010Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: VW JETTAColour: SILVERSp. Reading: 179,970

Eng/No: _____

C/No: WUWZZZ1KZAM154749Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD / Rim orTyre Size: F: 205/55 R16R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 5 mmL/Bal. 5 mmD.O.A. 3/9/18Survey held at ELITE AUTO

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FRT

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 5 mmL/Bal. 5 mmD.O.I. 7/9/18

Date / Time Action / Instruction

NAZ

Pls check parts prices.

CTI LIS

RECEIVED 14 OCT 2018

12/9

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2) 15/10 - typist

Report Format: merimenLump Sum / I.B.I: (\$) 5700kDays Of Repair: 5Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$) \$ + RS. \$☐ : Interview (\$) Photos☐ : Tech. Invs (\$) Others☐ : Weekend (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18016344/Nvd3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 07-09-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLF 8826H	Veh. Inspected	SJY 9279D
Policy No.	DMPCSN3090451701	Coverage (\$)	0.00
Claim No.	SNM18D04307C02	Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAY)	Assign Date	07/09/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	03/09/2018	Inspection Date	07/09/2018
Survey held at	ELITE AUTOMOTIVE 280 WOODLANDS INDUSTRIAL PARK E5 #01-17 HARVEST@WOODLANDS SINGAPORE 757322		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Sep 2018		06 Sep 2018 16:22 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	BILLON BERTRAND, ID: G5836205R		
Main Claimant:	TAN SHAO WEN, JAMES (CHEN SHAOWEN), ID: S8518915H		
Vehicle Reg. No.:	SJY9279D	Date of Loss:	03/09/2018 18:00 - :59
Claim Type:	TP / SNM18D04307C02	Policy/Cover Note No.:	DMPCSN3090451701 (Comprehensive)
Vehicle Reg. No. (Insured):	SLF8826H	Policy No. (Claimant):	DMPPHQ17-005309
		Excess:	S\$0.00
Repairer:	Elite Automotive Pte Ltd (HQ) 280 Woodlands Industrial Park E5, #01-17, Harvest@Woodlands, 757322 Woodlands - Tel: 9388 2885/8136 4741/63397378		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Claimant's Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 17/09/2018]		
Driver/Custodian (Insured):	BIARD EP BILLON CAROLINE GEORGIA (42 / Female), NRIC: G5835844X, Tel: +6581388454		
Adj Asg. Remarks:	NO EST, ASSIGN MARCUS CHUA AS SJE.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 04/09/2018 15:35
Date Of Accident 03/09/2018 18:45
Exact Location Of Accident TURF CLUB RD
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SJY9279D

Insured/Policyholder

Name Of Registered Owner TAN SHAO WEN, JAMES (CHEN SHAOWEN)
NRIC No S8518915H
Email Address PADI85@GMAIL.COM
Mobile Phone No (LOCAL) +65-82000807
Alternative Phone No OTHERS-82000807

Vehicle Particulars

Manufacturer VOLKSWAGEN
Model JETTA 1.4 TSI AT 1K23G5 MX

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company EQ INSURANCE COMPANY LTD
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number DMPPHQ17-005309
Cover Note Number

Driver

Name of Driver TAN SHAO WEN, JAMES (CHEN SHAOWEN)
NRIC No S8518915H
Date Of Birth 04/06/1985
Occupation INDOOR
Date Of Driving Pass 27/07/2011
Driving Experience 7 YEARS AND 1 MONTH
Gender MALE
Mobile Number (LOCAL) +65-82000807
Fax Number
Contact Number OTHERS-82000807
Email Address PADI85@GMAIL.COM

Address	BLK 483 ADMIRALTY LINK #06-23
Postcode	750483
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : HANG SU PING GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLF8826H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	BIARD EP BILLON CAROLINE GEORGIA
NRIC/Passport Number	G5835844X
Contact Number	81388454
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GiA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firm, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firm, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GiA to their third party service providers or agents including their lawyers/law firms, which may be sited outside of Singapore, for one or more of the above Purposes;
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
 - (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 4/9/18

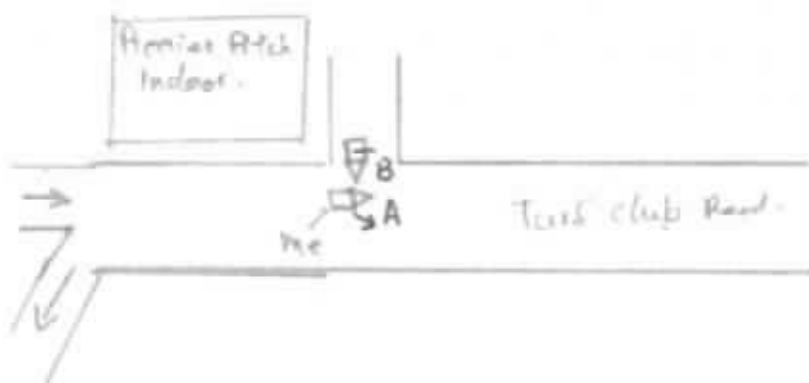
Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
NAC/PA No:

Accident Sketch Plan

SKETCH PLAN

The grandstand



velde A: STY 9279D

B. SLF 88264

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

straight

Driving at Tuff club Road, She (SLF834) turning out from the gravel stand car park.

I saw her ~~exit~~ from Smith Road, I asked her and
stopped my car and ~~and~~ ~~her~~ her.

She still accelerate and hit my car.

DECLARATION

We declare the foregoing particulars are true in every respect

Author's address: *Signature*
Date: 2-2-2016

4/9/18

Driver's Signature _____
(If driver is not the policyholder)
Date & Time _____

Reporting Center Personnel's Signature
Name _____
NRC/PSN No. _____

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SJY 9279D

Vehicle Model : VOLKSWAGEN JETTA

Chassis Number : WVVZZZ1KZAM154749

Estimated Repair Cost

S/N	Parts Description	Qty	List Price
1	BONNET	1	S 1125.00 X R
2	HEADLAMP LH	1	S 750.00 / CEA
3	HEADLAMP LH LOWER BRACKET	1	S 45.00 ?
4	FRONT BUMPER	1	S 1200.00
5	FRONT BUMPER RETAINER LH	1	S 45.00 ?
6	FRONT BUMPER LOWER GARNISH LH	1	S 75.00 / SCR
7	FRONT BUMPER LOWER GARNISH MOULDING LH	1	S 375.00 / SCR
8	FRONT BUMPER LOWER LID	1	S 350.00 / SCR
9	FRONT BUMPER LH PROTECTOR	1	S 100.00 ?
10	FRONT BUMPER CLIPS	10	S 50.00 / HCC
11	FRONT BUMPER REINFORCEMENT	1	S 700.00 ?
12	FRONT BUMPER LOWER GRILLE	1	S 300.00 X SVL
13	FRONT BUMPER LOWER GRILLE CHROME MOULDING	1	S 700.00 X SVL
14	FRONT BUMPER INNER SPONGE	1	S 280.00 ?
15	FRONT LH FENDER	1	S 625.00 / PD
16	FRONT GRILLE	1	S 1000.00 X SVL
17	FRONT GRILLE BASED	1	S 500.00 / CEA
18	FRONT GRILLE CENTER CHROME MOULDING	1	S 750.00 X SVL
19	FRONT GRILLE CLIPS	10	S 50.00 / HCC
20	FOG LAMP LH	1	S 225.00 ?
21	FOG LAMP COVER LH	1	S 137.50 / SCR
22	FRONT NUMBER PLATE GARNISH	1	S 75.00 X SVL
23	SUPPORT PANEL	1	S 1200.00 ?

	S	10,657.50
Discount Less 10%		1065.75
List Prices Total		9591.75

S/N	Special Nett Items:	Qty
1	FRONT NUMBER PLATE	1 S 60.00
Special Nett Total		S 60.00
Spare Part's Total Price		S 9651.75

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SJY 9279D

Vehicle Model : VOLKSWAGEN JETTA

Chassis Number : WVVZZZ1KZAM154749

S/N	Labour Descriptions	Charges
1	LABOUR CHARGES TO REMOVE & INSTALL LHS BODY ATTACHMENTS AND FITTINGS TO ENABLE REPAIRS; LHS FRONT FENDER; TO REPLACE DAMAGED PARTS AS LISTED ABOVE.	\$ 1500.00 700
2	TO SPRAY PAINTING ON: BONNET, FRONT BUMPER, FRONT LH FENDER, SUPPORT PANEL.	\$ 1500.00 800
3	TO CHECK ELECTRICAL WIRINGS & LIGHTS FUNCTION, INCLUSIVE FOCUS HEADLIGHTS.	\$ 120.00 30
4	TO CHECK & ADJUST WHEEL ALIGNMENT.	\$ 160.00 60
5	TO CHECK, DIAGNOSIS & REMOVE FAULT CODES AFTER ACCIDENT REPAIRS	\$ 250.00 100

Labour Total \$ 3530.00

Parts & Labour Total \$ 13181.75

NA2 LKC
7/9/18 1230
L/S
5 days
AFTER REPAIR PHOTO

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SJY 9279D

Vehicle Model : VOLKSWAGEN JETTA

Chassis Number : WVWZZZ1KZAM154749

Estimated Repair Cost

S/N	Parts Description	Qty	List Price
1	BONNET	1	S 1125.00 X R
2	HEADLAMP LH	1	S 700.750.00 / CRA
3	HEADLAMP LH LOWER BRACKET	1	S 45.00 / CRA
4	FRONT BUMPER	1	S 1200.00 / CRA
5	FRONT BUMPER RETAINER LH	1	S 45.00 / CRA
6	FRONT BUMPER LOWER GARNISH LH	1	S 75.00 / SCR
7	FRONT BUMPER LOWER GARNISH MOULDING LH	1	S 375.00 / SCR
8	FRONT BUMPER LOWER LID	1	S 350.00 / SCR
9	FRONT BUMPER LH PROTECTOR	1	S 100.00 / CRA
10	FRONT BUMPER CLIPS	10	S 50.00 / HCL
11	FRONT BUMPER REINFORCEMENT	1	S 700.00 X SVL
12	FRONT BUMPER LOWER GRILLE	1	S 300.00 X SVL
13	FRONT BUMPER LOWER GRILLE CHROME MOULDING	1	S 700.00 X SVL
14	FRONT BUMPER INNER SPONGE	1	S 280.00 / DEF
15	FRONT LH FENDER	1	S 625.00 / PD
16	FRONT GRILLE	1	S 1000.00 X SVL
17	FRONT GRILLE BASED	1	S 500.00 / CRA
18	FRONT GRILLE CENTER CHROME MOULDING	1	S 750.00 X SVL
19	FRONT GRILLE CLIPS	10	S 50.00 / HCL
20	FOG LAMP LH	1	S 200 225.00 / CRA
21	FOG LAMP COVER LH	1	S 120 137.50 / SCR
22	FRONT NUMBER PLATE GARNISH	1	S 75.00 X SVL
23	SUPPORT PANEL	1	S 1,100 1200.00 / DEF
			S 10,657.50
Discount Less 10%			1065.75
List Prices Total			9591.75

S/N	Special Nett Items:	Qty	
1	FRONT NUMBER PLATE	1	S 60.00 30 / ST
Special Nett Total			S 60.00
Spare Part's Total Price			S 9651.75

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

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Vehicle Model : VOLKSWAGEN JETTA

Chassis Number : WVVZZZ1KZAM154749

S/N	Labour Descriptions	Charges
1	LABOUR CHARGES TO REMOVE & INSTALL LHS BODY ATTACHMENTS AND FITTINGS TO ENABLE REPAIRS; LHS FRONT FENDER; TO REPLACE DAMAGED PARTS AS LISTED ABOVE.	S 1500.00 800
2	TO SPRAY PAINTING ON: BONNET, FRONT BUMPER, FRONT LH FENDER, SUPPORT PANEL.	800 S 1500.00
3	TO CHECK ELECTRICAL WIRINGS & LIGHTS FUNCTION, INCLUSIVE FOCUS HEADLIGHTS.	S 120.00 30
4	TO CHECK & ADJUST WHEEL ALIGNMENT.	S 160.00 60
5	TO CHECK, DIAGNOSIS & REMOVE FAULT CODES AFTER ACCIDENT REPAIRS	S 250.00 100

Labour Total S 3530.00

Parts & Labour Total S 13181.75

13, 314.35

NA2 LK
7/9/18 1230
L/S
5 days
AFTER REPAIR PHOTO

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Acknowledged by Repairer

Signature:

1

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SJY 9279D

Vehicle Model : VOLKSWAGEN JETTA

Chassis Number : WVVZZZ1KZAM154749

Estimated Repair Cost

(Supplementary)

S/N	Parts Description	Qty	List Price
1	FRONT FENDER BRACE LH	1 S	147.33 BT

	\$	147.33
Discount Less 10%	\$	14.73
List Prices Total	\$	132.60

LKK Auto Consultants hence notify
the Repairer of the following:

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- To display damaged part(s) during resurvey
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- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

• **Veron Chen (LKKAuto)**

From: Veron Chen (LKKAuto)
Sent: Monday, 15 October 2018 10:21 AM
To: 'Elite Automotive'
Cc: SUR
Subject: RE: SJY 9279D-DOA: 3/9/2018

Dear Christy,

Noted with thanks.

Kindly send Final invoice and all supporting documents to CHINA TAIPING.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite Automotive <elite.automotive13@gmail.com>
Sent: Sunday, 14 October 2018 7:08 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: SJY 9279D-DOA: 3/9/2018

Hi Veron,

We accept the offer \$5700. Thanks!

Regards,

Christy

On Fri, 12 Oct 2018 at 17:39, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Christy,

WITHOUT PREJUDICE

Offer Lump Sum \$5700/- @ 5 working days.

Kindly check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 13 September 2018 3:05 PM
To: elite.automotive13@gmail.com
Cc: SUR <sur@lkkauto.com>
Subject: SJY 9279D-DOA: 3/9/2018

Dear Christy,

WITHOUT PREJUDICE

Offer Lump Sum \$5300/- @ 5 working days

Kindly check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

--
Regards,

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Sep 2018		06 Sep 2018 16:22 Edit Adj Rpt	\$5,700.00 Edit Estimates	\$5,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	BILLON BERTRAND , ID: G5836205R								
Main Claimant:	TAN SHAO WEN, JAMES (CHEN SHAO WEN) , ID: S8518915H								
Vehicle Reg. No.:	SJY9279D	Date of Loss:	03/09/2018 18:00 - :59 [94 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM18D04307C02	Policy/Cover Note No.:	DMPCSN3090451701 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLF8826H	Policy No. (Claimant):	DMPPHQ17-005309						
		Excess:	\$40.00						
Repairer:	Elite Automotive Pte Ltd (HQ) 280 Woodlands Industrial Park ES, #01-17, Harvest@Woodlands, 757322 Woodlands - Tel: 9388 2885/8136 4741/63397378								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]								
Claimant's Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433.								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 17/09/2018]								
Driver/Custodian (Insured):	BIARD EP BILLON CAROLINE GEORGIA (42 / Female), NRIC: G5835844X, Tel: +6581388454								
Adj Asg. Remarks:	NO EST, ASSIGN MARCUS CHUA AS SJE.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJY9279D (SNM18D04307C02)
[SLF8826H]

TP

TAN SHAO WEN, JAMES (CHEN SHAOWEN)

Sep 3 2018 6:00PM

[BILLON BERTRAND]

Elite Automotive Pte Ltd

Upload Documents | Upload Photos | Compose New Letter

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Assessment Reports			1 per page	☒
No	Finalized On	Elite Automotive Pte Ltd (HQ)	Thumbnail	Print
1	04/09/18 15:48	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Elite Automotive Pte Ltd (HQ)	Thumbnail	Print
1	04/09/18 15:46	Accident Photo [Linked Accident Report Documents]	 Load JPG	☒
2	04/09/18 15:46	Accident Photo [Linked Accident Report Documents]	 Load JPG	☒
3	04/09/18 15:46	Accident Photo [Linked Accident Report Documents]	 Load JPG	☒
4	04/09/18 15:46	Accident Photo [Linked Accident Report Documents]	 Load JPG	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Assessment Reports			1 per page	☒
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49	19/09/18 16:15	Reinspection Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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2	06/09/18 16:20	PRS	Load PDF	
3	06/09/18 16:21	TP GIA	Load PDF	
4	06/09/18 16:21	OI GIA	Load PDF	
No	Finalized On	Elite Automotive Pte Ltd (HQ)	Thumbnail	Print
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2	04/09/18 15:48	Accident Sketch Plan [Linked Accident Report Documents]	Load JPG	☒
3	04/09/18 15:48	CERTIFICATE OF INSURANCE [Linked Accident Report Documents]	Load TIF	
4	04/09/18 15:48	OWNER'S NRIC & DRIVING LICENSE [Linked Accident Report Documents]	Load TIF	
No	Relabel/Reorder	LXX Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/10/18 08:30	SUPPLEMENTARY PART	Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser
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Photos/Images			3 per page	☒
No	Finalized On	Elite Automotive Pte Ltd (HQ)	Thumbnail	Print
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3	04/09/18 15:46	Accident Photo	Load JPG	☒
4	04/09/18 15:46	Accident Photo	Load JPG	☒

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Documentation			1 per page	☒
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3	04/09/18 15:48	CERTIFICATE OF INSURANCE	 Load TIF	
4	04/09/18 15:48	OWNER'S NRIC & DRIVING LICENSE	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT118016344/NVD3Q2

Date: 25/10/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3090451701
Claimant Vehicle No :	SJY9279D	Insured Vehicle No :	SLF8826H
Date of Loss:	03/09/2018	Nature of Claim:	TP
		Claim No:	SNM18D04307C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJY9279D		
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Engine No:	CAX547358
Reg. Date:	14/10/2010 (Man. Year: 2010)	Chassis No:	WVWZZZ1KZAM154749
Colour:	Silver	Odometer:	179970 km
Engine Capacity:	1390 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Yokohama 5 mm	Rear Left Side:	Yokohama 5 mm
Front Right Side:	Yokohama 5 mm	Rear Right Side:	Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,784.35	5,396.10	4,388.25	44.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,530.00	1,790.00	1,740.00	49.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,314.35	7,186.10	6,128.25	46.03
Approved Total (Overridden) (S\$)		5,700.00		
(S\$)	13,314.35	5,700.00	7,614.35	57.19
+ GST 7.00/7.00% (S\$)	932.00	399.00	533.00	57.19
Nett Amount (S\$)	14,246.35	6,099.00	8,147.35	57.19

INSPECTION

Date of Assignment: 06/09/2018
Date Inspected: 07/09/2018 Inspected At:

Elite Automotive Pte Ltd (HQ)
280 Woodlands Industrial Park E5, #01-17,
Harvest@Woodlands
Singapore 757322

Estimated Period of Repair: 5.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 25 Oct 2018)
Parts: 143	VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJY9279D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Repair	1,125.00 FL	*- FL
2	1		*HEADLAMP LH	Cracked	750.00 FL	*700.00 FL
3	1		*HEADLAMP LH LOWER BRACKET	Cracked	45.00 FL	*45.00 FL
4	1		*FRONT BUMPER	Cracked	1,200.00 FL	*1,200.00 FL
5	1		*FRONT BUMPER RETAINER LH	Cracked	45.00 FL	*45.00 FL
6	1		*FRONT BUMPER LOWER GARNISH LH	Scratched	75.00 FL	*75.00 FL
7	1		*FRONT BUMPER LOWER GARNISH MOULDING LH	Scratched	375.00 FL	*375.00 FL
8	1		*FRONT BUMPER LOWER LID	Scratched	350.00 FL	*350.00 FL
9	1		*FRONT BUMPER LH PROTECTOR	Cracked	100.00 FL	*100.00 FL
10	10		*FRONT BUMPER CLIPS	Necessary	50.00 FL	*50.00 FL
11	1		*FRONT BUMPER REINFORCEMENT	Serviceable	700.00 FL	*- FL
12	1		*FRONT BUMPER LOWER GRILLE	Serviceable	300.00 FL	*- FL
13	1		*FRONT BUMPER LOWER GRILLE CHROME MOULDING	Serviceable	700.00 FL	*- FL
14	1		*FRONT BUMPER INNER SPONGE	Deformed	280.00 FL	*280.00 FL
15	1		*FRONT LH FENDER	Dented	625.00 FL	*625.00 FL
16	1		*FRONT GRILLE	Serviceable	1,000.00 FL	*- FL
17	1		*FRONT GRILLE BASED	Cracked	500.00 FL	*500.00 FL
18	1		*FRONT GRILLE CENTER CHROME MOULDING	Serviceable	750.00 FL	*- FL
19	10		*FRONT GRILLE CLIPS	Necessary	50.00 FL	*50.00 FL
20	1		*FOG LAMP LH	Cracked	225.00 FL	*200.00 FL
21	1		*FOG LAMP COVER LH	Scratched	137.50 FL	*120.00 FL
22	1		*FRONT NUMBER PLATE GARNISH	Serviceable	75.00 FL	*- FL
23	1		*SUPPORT PANEL	Deformed	1,200.00 FL	*1,100.00 FL
24	1		*FRONT NUMBER PLATE	Bent	60.00 FS	*30.00 FS
25	1		*FRONT FENDER BRACE LH	Bent	147.33 FL	*147.33 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,864.83	5,992.33
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,080.48	596.23
Total Parts (\$\$)	9,784.35	5,396.10

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR CHARGES TO REMOVE & INSTALL LHS BODY ATTACHMENTS AND FITTINGS TO ENABLE REPAIRS,LHS FRONT FENDER ,TO REPLACE DAMAGED PARTS AS LISTED ABOVE	New	1,500.00	800.00
2	TO SPRAY PAINTING ON : BONNET ,FRONT BUMPER ,FRONT LH FENDER ,SUPPORT PANEL	New	1,500.00	800.00
3	TO CHECK ELECTRICAL WIRING & LIGHTS FUNCTION,INCLUSIVE FOCUS HEADLIGHTS	New	120.00	30.00
4	TO CHECK & ADJUST WHEEL ALIGNMENT	New	160.00	60.00
5	TO CHECK ,DIAGNOSIS & REMOVE FAULT CODES AFTER ACCIDENT REPAIRS	New	250.00	100.00
Gross Labour Cost (\$\$)			3,530.00	1,790.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >