,*,	ASS. REC. BY: REF: CS FWD 18016 342 Uqd3 Special Instruction: ASS. REC. BY:
	From (Person): Toky foh of FWD Date/Time: 6/9/10/0 4: 21pm
	To Inspect Vehicle No: SKT 3992G Insured: 88.02.8339 9.6981309
*	of 30 BK+ BCTOK (rescent Policy No: PNP v 2018 - 0006939 Claim No: 1201800011061 Excess: \$3,100.00
	Make of Veh: (Client's Record) CA / (REV) / REP. / REV 24 HRS D.O.A. 02 101 1 2018 H.O.D. Endorsement.
	Date/Time 7/9/18@ 10-21am · Person Contacted: SU-helm! Vehicle IN OUT) Date/Time Action/Instruction () Estimate Date/Time Action/Instruction () Estimate Doc 2/9/18
	18 9/18@3.37 revers to Josep Lah va Meanier.
***	18/5/180 2334 (informed Grehelmi C/A D EX: 403100 by coneil. 05/7/180 9332 and resert to Josey lon on meinen. (supplementary) 25/9/180 9362 Josey loh informed C/A at \$8666 via Memoria.

Carrolline " - REF: FW	a	
	ASSIGNMENT	7
From: Date: 140°	time Veh No. SK739	3926 Yr Regn: 6 15
1000		s / Van / Lorry / Taxi / Prime Mover /
Estimated Cost: 6D) TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or	
To Inspect Vehicle No: SKT 3991G	1	1 1 1 1
at Workshop m/s Ethoz	Colour Res	12 A 160 1595
7	Sp.Reading VIP	7 T/Radio: Insured / Std / NI / NA
Section of the	100	3
Insured.	Eng/No:	17/- 22127111
Policy No.	G/No: W U.) Gen. Cond: Good Fair / Po	17604223376161
Claims No.	Gen. Cond. Good Fall / Fo	OOI / Bullit
Sum insured.		d / Leaked / Burnt or
(Client's Record)		D A/Rim or
Make of Veh:		D MINITU
Ipm-3pm	Tyre Size: F:	0 - 1.11- 2
(Policy Condition)	9 2	225/45-17
Remark: The veh had commenced its	N/S O/S ES DUN / EXNOVA / GY /	/FS / LIZA / MIC / OHTSU / PIR ≠SUMI /
repair at the time of inspection.	Yoyo / Yoko or	
Bal. or Market Value:	Front	Rear
IDAC Accident Rport: Consistent? : Yes or	r No R/Bal.	mm R/Bal. mm
GIA / PR Seen: Consistent?: Yes or	r No. L/Bal.	mm L/Bal. mm
Est. Repairs: Yes o	D.O.A. 2/9/18	_ D.O.I. 149/18
Lum Sum: 13 % 3 Val.: Yes o	or No Survey held at	
CA L DED L 24 HBS	Des. of Damages : Frt / P	ear / O/S / N/S / U/C / Rooftop or
CA I REL I REP. I 24 HRS L14 SI	QUADON OUT O	St.
Date: Person Contacted:	The U/C / Chassis fra	nme / Body Structure affected due to collision.
Date / Time Action / Instruction		Smooth
Type had been sy Gyrs. July.	placed \$140	/ pline
Gyrs. 9 Mr.		(SEL 9/2)
6/6 6 / 0	14 \$ Sf76.00	inter AH Ka
9/8 confirmed fine	1 09 7-18 10.00	aid miles
no lump gum.		
	RECEIVED 0 4 OCT 2	2018
	D O	//
Date/Time, File Pass to? : Prell. Report	Days Of Repair:	/ Survey Fee. 250
1) 63/10 MAY : Final Report	Resurvey No. of Trip:	Survey Fee. 250
Date/Time, File Return to?	Add Fee: Site Insp (\$)_S+RS_SI 5D
2)	Add Fee. Site hisp 19	
Report Format : MFR - 00	-) Photos
Report Format: MER - 017	T-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	A Characteristics
Lump 8um / I.B.I: (\$ 5876	Tech Invs (\$ Weekend (\$) Others

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	A	dj Submitted	Ins Auth'ed	Status		
	06 Sep 2018 11:11 Sendback Est	06 Sep 2018 14:28 \$\$10,559.00	06 Sep 2018 16:21 Assign					New Assignment Cancel Case		
	Main	Reference Claim Details			Documents	\Box	Show All			
CLAIM SU	BFOLDER DETA	ILS			130/01-25/1-20-0			NA DISCUSSION NA		
Insured:	CHOONG LEE	CHOO, ID: S261	7812F							
Vehicle Reg. No.:	SKT3992G	SKT3992G			Date of Loss	: [38 Months	2/09/2018 13:00 - :59 18 Months and 28 Days From LTA Reg Date (Man Yr			
Claim Type:	pe: OD / 1201800011061			Policy/Cover Note No.:	PNPV2018-0	PNPV2018-00006939 (Comprehensive)				
					Excess:	S\$3,100.00	Annual Control of the			
Repairer:	ETHOZ Prote	ct Pte Ltd (Bukit	Batok) 30 Bukit	Batok Cre	escent, 6580	75 Bukit Batok	- Tel: 66547750/5	1		
Handling Insurer:	The second second second	ore Pte. Ltd. (HQ)								
Adjuster:	LKK Auto Co	nsultants Pte Ltd	(HQ) - Tel: 6256	5-3561	[Final Rp	t due 17/09/	/2018]			
Driver/Cust dian:	CHOW SU RIM	(25 / Female), N	IRIC: 592404391	, Tel: +	6593387521					
ASSOCIAT	TED MAIL RECE	IVED					Viev	v All Comp	ose Case Mai	
There are n	o mail for this ca:	se.								
ALL ASSO	CIATED TASKS	B				View All	Search Tasks C	reate New Tasi	Complet	
Due Date	e Priority	Type Task Grou	ip Subject	Handl	er Assi	gned By	Completed On	Created C	n Done	
No results.	e Priority	Type Task Grot	ip Subject	nandi	Masi	4	compression of			

Claim Audit

1	UDIT TRAIL			D
lo.	On	Audit	Remarks	By [R] Suhelmi
1	06 Sep 2018 11:10	Clm Veh Model Changed	(203891) MERCEDES-BENZ A180 R17 1.6 (A).	Bin Suharman
2	06 Sep 2018 11:10	Clm Created	Reg No: SKT3992G. Policy No: PNPV2018-00006939. Acct Date: 2018/09/02. Clai m Type: OD. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: ETHOZ Protect Pte Ltd (Bukit Batok). Created from SAS:MOR118113671	[R] Suhelmi Bin Suharman
3	06 Sep 2018 14:28	Clm Submitted	10559.00.	[R] Ng Boon Kai
4	06 Sep 2018 16:20	Clm Registration Modified	Excess: -> 3100.00.	[I] Josey Loh
5	06 Sep 2018 16:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):; RR Region: FWD - Ext Auto Adj Assignment. S uggested Adj. : Appraisals Associates Pte Ltd.	[1] Josey Loh
6	06 Sep 2018 16:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/17	[I] Josey Lof
7	06 Sep 2018 16:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Josey Loh
8	06 Sep 2018 17:49	Assignment 1st Accessed		[A] Nivitha Govindasam
9	07 Sep 2018 12:50	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Nivitha Govindasam
10	17 Sep 2018 15:36	Adj Rpt Initiated		[A] SHIAU CHAN
11	17 Sep 2018	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/17	[A] SHIAU CHAN
12	17 Sep 2018	Adj Mandate Request	Cur.Req:8326.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE N OT AUTHORISE REPAIR.	[A] SHIAU CHAN
13	17 Sep 2018 17:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/17	[I] Clara Li Z Rong
14	17 Sen 2018	Adj Mandate Set	Approved:8326.00.	[I] Clara Li 2 Rong
15	24 Sep 2018	Clm Supp Created (S:746264)		[R] Ng Boor Kai
16	24 Sep 2018	Clm Submitted (S:746264)	340.00.	[R] Ng Booi Kai
17	24 San 2018		LKK Auto Consultants Pte Ltd (HQ):	[R] Merime Administrate
18	25 San 2018	Supp Combined (S:746264)		[A] SHIAU CHAN
19	25 San 2018		Next Rpt:Final Rpt.Due Date:2018/09/17	[A] SHIAU CHAN
20	25 Sep 2018	Adj Mandate Request	Cur.Req:8666.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
21	25 Sen 2018	Adj Mandate Set	Approved:8666.00.	[I] Josey Lo

Date From

■ Date To

■ ► Audit Type None

▼ Go

ACTIVITY

[25/09/2018 09:34] SHIAU CHAN:
PLEASE BE INFORMED THAT THE VEHICLE STILL UNDER REPAIRING.
[07/09/2018 10:26] Nivitha Govindasamy:
Please be informed vehicle not in workshop, repairer will arrange.

rimen Billin	g for this case -	Fransaction H	istory				
Bill Ref No	Bill Date	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1909064	06/09/2018 11:10	Motor	ETHOZ Protect Pte Ltd	Pte Ltd (Bukit Batok)	SKT3992G		xx.xx
1918439	17/09/2018 15:36	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT3992G		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Josey Loh

Date:

25 Sep 2018

Preliminary Advice

Vehicle No

: SKT3992G

Accident Date

: 02/09/2018

Make

: MERCEDES-BENZ A180 R17

Policy No.

: PNPV2018-00006939

Assignment Date

: 06/09/2018

Excess

: S\$3,100.00

Date of Inspection : 14/09/2018

Est. Duration of Repair

: 4.00

Inspection At

: ETHOZ PROTECT PTE LTD (BUKIT BATOK)

30 BUKIT BATOK CRESCENT

SINGAPORE 658075

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,899.00 (ESTIMATE \$10,559.00 + SUPPLEMENTARY \$340.00)
Revised Amount	:S\$	5,743.00 (INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	2,923.00
Total	:S\$	8,666.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	81,000.00
COE / PARF Rebate	:S\$	55,270.00
Salvage Value	:S\$	
Margin for Repair	:S\$	25,730.00

Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly (X) let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- Other comments: KINDLY APPROVE ON SUPPLEMENTARY. (X)

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Tuesday, 18 September 2018 2:23 PM

To:

boonkai.ng@ethozgroup.com

Cc:

SUR

Subject:

VEHICLE SKT 3992G (DOA: 02/09/2018)

Dear Boon Kai,

As spoken with Suhelmi.

As instructed by our client, please proceed to repair the insured vehicle SKT 3992G (Excess \$3,100/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

lo.	On	Audit	Remarks	Ву
	06 Sep 2018	Clm Veh Model Changed	(203891) MERCEDES-BENZ A180 R17 1.6 (A).	[R] Suhelmi Bin
	11:10	The second state of an individual state of the second		Suharman
	06 Sep 2018 11:10	Clm Created	Reg No: SKT3992G, Policy No: PNPV2018-00006939, Acct Date: 2018/09/02. Claim Type: OD. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: ETHOZ Protect Pte Lt d (Bukit Batok). Created from SAS:MOR118113671	[R] Suhelm Bin Suharman
3	06 Sep 2018 14:28	Clm Submitted	10559.00.	[R] Ng Boor Kai
4	06 Sep 2018 16:20	Clm Registration Modified	Excess: -> 3100.00.	[I] Josey Lo
5	06 Sep 2018 16:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):; RR Region: FWD - Ext Auto Adj Assignment. S uggested Adj. : Appraisals Associates Pte Ltd.	[I] Josey Lo
6	06 Sep 2018 16:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/17	[I] Josey Lo
7	06 Sep 2018 16:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Josey Lo
8	06 Sep 2018 17:49	Assignment 1st Accessed		[A] Nivitha Govindasan
9	07 Sep 2018 12:50	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Nivitha Govindasan
	17 Sep 2018 15:36	Adj Rpt Initiated		[A] SHIAU CHAN
	17 Sep 2018 15:37	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/17	[A] SHIAU CHAN
	17 Sep 2018 15:37	Adj Mandate Request	Cur.Req:8326.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE N OT AUTHORISE REPAIR.	[A] SHIAU CHAN
	17 Sep 2018 17:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/17	[I] Clara Li : Rong
14	17 Sep 2018 17:45	Adj Mandate Set	Approved:8326.00.	[I] Clara Li 2 Rong

ACTIVITY

[07/09/2018 10:26] Nivitha Govindasamy: Please be informed vehicle not in workshop, repairer will arrange.

ferimen Billin	g for this case - '	Transaction H	istory				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1909064	06/09/2018 11:10	Motor	ETHOZ Protect Pte Ltd	Pte Ltd (Bukit Batok)	SKT3992G		xx,xx
1918439	17/09/2018 15:36	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT3992G		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Josey Loh

Date:

17 Sep 2018

Preliminary Advice

Vehicle No

: SKT3992G

Accident Date

: 02/09/2018

Make

: MERCEDES-BENZ A180 R17

Policy No.

: PNPV2018-00006939

Assignment Date

: 06/09/2018

Excess

: \$\$3,100.00

Date of Inspection : 14/09/2018

Est. Duration of Repair

: 4.00

Inspection At

: ETHOZ PROTECT PTE LTD (BUKIT BATOK)

30 BUKIT BATOK CRESCENT

SINGAPORE 658075

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,559.00
Revised Amount	:S\$	5,403.00
Check Items (Estimated)	:S\$	2,923.00
Total	:S\$	8,326.00

Lump Sum Repair

:S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	81,000.00
COE / PARF Rebate	:S\$	55,270.00
Salvage Value	:S\$	
Margin for Repair	:S\$	25,730.00

Remarks

(X)	The vehicle is repairable at our let us have your authorisation.	adjusted amount	. We have also co	onfirmed excess	and policy	coverage.	Kindly
-------	--	-----------------	-------------------	-----------------	------------	-----------	--------

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

COURT MEDICAL STREET	ACCIDENT STATEMENT
Date Of Report	03/09/2018 09:58
Date Of Accident	02/09/2018 13:20
Exact Location Of Accident	ALONG UPPER EAST COAST RD OUTSIDE ESSO
Country/State of Loss	SINGAPORE
THE STATE OF THE S	DETAILS OF OWN VEHICLE

图象标识	DETA	ILS O	F OWN	VEH	ICLE

SKT3992G Vehicle Registration Number

Insured/Policyholder

Name Of Registered Owner CHOONG LEE CHOO

S2617812F NRIC No

CHOWIVIS@HOTMAIL.COM Email Address (LOCAL) +65-81837993 Mobile Phone No

OFFICE-81837993 Alternative Phone No

Vehicle Particulars

MERCEDES-BENZ Manufacturer

A180 (R17) Model

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

26/12/2011

If No, Please state action to be taken

PRIVATE CAR Vehicle Category

Insurance Company

FWD SINGAPORE PTE, LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

PNPV2018-00006939 Policy Number 05/06/2018-04/06/2019 Cover Note Number

Driver

Name of Driver CHOW SU RIN S9240439J NRIC No 14/10/1992 Date Of Birth INDOOR Occupation

Date Of Driving Pass 6 YEARS AND 8 MONTHS Driving Experience

FEMALE Gender

(LOCAL) +65-93387521 Mobile Number

Fax Number

Contact Number

NOEMAIL EMail Address

Address

46 EASTWOOD ROAD

02-03

Postcode

486356

CHILDREN

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

YES

NO

If Yes, Please state which Police Station

Police Station Name

TANAH MERAH NEIGHBOURHOOD POLICE POST

Police Station Address

ROAD: BLK 51 NEW UPPER CHANGI ROAD #01-1514 . POSTCODE:

461051, COUNTRY: SINGAPORE

Police Station Contact

TEL NO: 1800-4499999 - FAX NO: 62447251

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

FBL4719Y

Vehicle Make/Model/Colour

YAMAHA YZF R15

Details Of Properties

Vehicle Category

MOTORCYCLE

Name of Driver

TAN JIAN YAN

NRIC/Passport Number

S9722938D

Contact Number

96451470

Address

Postcode

Insurance Company Name

Nature Of Damage

Page 2 of 40

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of .
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time:

Name: &

NRIC/FIN No.:

Reporting Centre Personnel's Signature

Refer to attached.	
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
Refer to attached.	
Damages to my car: - headlamp - Fyre rim - front ngrt side bender - Bonnet (scrontch) - Screeching sound from under camac	10-
You had been advised by workshop that in the event that you wish to claim	Reporting Only
against your own policy (OD claim), there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurance.	Claim OD Claim TP Claim OD / TP at other workshop
DECLARATION I/We declare the foregoing particulars are true in Every respect.	diamo

Policyholder's Signature Date & Time:

(If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

STARIME SketchPlanForm, V3

Date: 2 September 2018 (Sunday)

Time: Approx. 1.20 p.m.

Location: Along 251 Upper East Coast Rd, outside the Esso Station

Parties involved: Chow Su Rin (S9240439J) and Tan Jian Yan (S9722938D)

Vehicles involved: Red Mercedes A180 (SKT 3992G) driven by Chow Su Rin and Yamaha blue and silver motorcycle (FBL 4719Y) by Tan Jian Yan

Around 1.20p.m. I was driving out of the Esso station and turning right onto Upper East Coast Road in the direction of Siglap.

Before inching my car onto Upper East Coast Rd, I looked very carefully to my left and right several times (please see my front and rear view cameras, I took such a long time that 2 cars started queuing up behind my car).

After I determined that there were no more vehicles approaching from both sides, including my right side and the filter lane (from Bedok South Ave 1 entering Upper East Coast Rd), I slowly moved my car onto Upper East Coast Rd to prepare to turn right.

After I had crossed the two lanes but just before I could make the right turn, a motorcycle suddenly hit the front right side of my car.

The motorcyclist is a young man (21 years old) and had recently obtained his motorcycle license (2 July 2018). He was still on a probationary licence. Judging from the extent of the damage caused to both vehicles, he must have been speeding as I did not see any vehicle coming from the filter lane (although I have checked very carefully as mentioned).

I got out of the car to enquire his status and he had indicated that he was fine with only minor abrasions on his right arm (3 red spots as per photos). He showed my father his legs and body - no injury is visible (per photos).

The motorcyclist was coming out from a filter lane (Bedok South Ave 1) to a main road (Upper East Coast Rd) with four lanes. When one is entering a main road from a side road, one should slow down and take the inner lane and not swinging wide onto the outer lane. My father spent 15 minutes observing traffic coming out of the filter lane and he told me that all vehicles were moving slowly and into the inner lane.

The weather was clear and the road slightly wet.

I did not sustain any injury. The motorcyclist sustained only minor bruises (3 red small spots on his right hand) and the damage to his motorcycle is only in the top front.

Thank you.

Ms Chows Rin

10.06 A.M

Mdm Choong Lee Choo

Attached:

1. 54 photos of accident

2. 3 videos of accident

3. Sketch of accident

8202 928 should be ridden slowly and kept to the inner flow of traffic Must have been speeding and swung wide Motorcycle was coming out of a side road Coming out of a side road, motorcycle Bedok South Ave 1 ESSO Station into the outer lane Upper East Coast Rd

To Whom It May Concern

Subject: Letter of Authorisation

I, Madam Choong Lee Choo (NRIC S2617812F) have authorised Ms Chow Su Rin, NRIC S9240439J (my daughter) to drive the above vehicle which is registered under my name. In addition, I authorise Ms Chow Su Rin to make a report and file a claim against my own insurance on my behalf.

Thank You

Yours sincerely

Mdm Choong Lee Choo

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	7812F
Vehicle Details	
Vehicle No.:	SKT3992G
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Sep 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	A180 (R17)
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	27091030665703
Chassis No.:	WDD1760422J376161
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$22,209.00
Original Registration Date:	05 Jun 2015
First Registration Date:	05 Jun 2015
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$13,093.00 6546
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Jun 2025
PARF Rebate Amount: Intended COE Rebate Details	\$9,819.00
COE Expiry Date:	04 Jun 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$67,601.00
COE Rebate Amount:	\$45,451.00
Total Rebate Amount:	\$55,270.00

The information contained herein is correct as at 14 Sep 2018

OK

SGCARMART.COM

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elebrate getting ahead of your peers

Almost New 2015 Opel Astral Under Utilised!



Post an Advertisement Sell it yourself! Advertise it at just \$58 until it's SOLD!

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1 Owner, 22,000km, Lowest Depriciation, Loan Repayment As Low As \$600 Per Month Sanctuary Motor StarAd

Auto Inn click here to view **our PRISTINE USED CARS** at GREAT PRICES

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Mercedes-Benz a180

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✓ 20 results/page ✓

50 vehicles

Model

Advanced Search 162

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Make

Price

Mileage

Veh Type Status

Available

PREMIUR AD

Search Selection

Mercedes-Benz a180

Depreciation

2015

Reg Date

Eng Cap

Mercedes-Benz CLA-Class

\$92,800

\$13,090 /yr

06-Jan-2015

1,595 cc

62.878 km

Available Luxury

Excellent Condition Inside Out, Meticulously Taken Care Of. Options To Switch Between Sport, Econ And Manual Mode For Solid Fuel Efficiency Or Performance! Trade In Welcome! Flexible Bank Or In House ...

Benefit Auto Enterprise Pte Ltd

Posted: 14-Sep-2018 Tags: 2015 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz, CLA180, Used Mercedes-Benz



Mercedes-Benz A-Class A180

\$95,500

\$12,030 /vr

20-Nov-2015

1.595 cc

26,900 km

Hatchback Available

Elegant White, Serviced By Agent, Accident Free, One Owner Only, Low Mileage Done, Very Well Maintained, Drive Away With Minimum Down Payment, Flexible In House Loan Packages Available.

Prime Motor & Leasing

Posted: 13-Sep-2018 Tags: 2015 Mercedes-Benz A180, Mercedes-Benz A



Mercedes-Benz CLA-Class

\$95,800

\$13,360 /yr

09-Feb-2015

1.595 cc

58,000 km

Available

Limited Time Promo Interested Rate At 2.28%, 3 Months Engine/Gearbox Warranty From Our In House Workshop, Excellent Condition, Accident Free,

Bank Loan In House Loan Available, Trade In Welcome. Posted: 13-Sep-2018 Tags: 2015 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Used Mercedes-Benz



Mercedes-Benz A-Class A180

\$84,500

\$12,370 /yr

02-Jan-2015

1,595 cc

Hatchback

Luxury

Available

Elegant White, Serviced By Agent, Accident Free, One Owner Only, Low Mileage Done, Very Well Maintained, Drive Away With Minimum Down Payment, Flexible In-House Loan Packages Available.

Prime Motor & Leasing

Posted: 13-Sep-2018 Tags: 2015 Mercedes-Benz A180, Mercedes-Benz A180, Mercedes-Benz, A180, Used Mercedes-Benz

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

Bidded Carplates For Sale!

Mercedes-Benz CLA-Class CLA180

\$99,800

\$13,290 /yr

11-Jun-2015

1,595 cc

43,888 km

Luxury

Fully Serviced And Maintained By C&C, Excellent Condition Plus Complimentary 1 Year Pre-Owned Vehicle Warranty! Single Owner Only, R18 Model. Still Under C&C Warranty, Loan Up To 90% See To Believe, D...

Posted: 13-Sep-2018 Tags: 2015 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz



Mercedes-Benz CLA-Class **CLA180**

\$95,800

\$12,890 /yr

05-May-2015

1,595 cc

46,880 km

Luxury

Available

PREMIUM AD

Available

Full C&C Service! Beautiful Black On Black! Up To 100% Loan Available! Call Me Now For More Info And Viewing Appointment!

Benefit Auto Enterprise Pte Ltd

Posted: 13-Sep-2018 Tags: 2015 Mercedes-Benz CLA180, Mercedes-Benz CLA180, Mercedes-Benz, CLA180, Used Mercedes-Benz



REPUBLIC OF SINGAPORE DRIVING LICENCE Trans Number S 9 2 4 0 4 3 9 J CHOW SU RIN Esp. Cate 14 Oct 1992 18.0% Date 29 Dec 2011

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$9240439J



CHOW SU RIN

趙 夙

CHINESE Date of birth 14-10-1992 Country of hirth SINGAPORE

59240499

4118073

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Motor Cars=< 3000 kg with =<7 passengers, exclusive 29 Dec 2011 of the driver; and other motor vehicles =< 2500 kg Class 3

NF 428A

Licence No: S9240439J

мто но S9240439J

Dalle of leasue 19-10-2007

46 EASTWOOD ROAD #02-03 SINGAPORE 486356

CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

OLICY NUMBER: PNPV2018-00006939 (Comprehensive - Prestige Plan)

ar plate number: SKT3992G

our name (As the policyholder): CHOONG LEE CHOO

overage start date: 05/06/2018 overage end date: 04/06/2019

overed geographical area: Singapore, West Malaysia and Southern Thailand

Vho is insured to drive:

a))u; and

a) Anyone with a valid driving license who You give permission to drive Your Car.

nportant things to know:

our Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any ndorsements attached by Us. These documents should be read together as one. You must make sure that ny person You give permission to drive Your Car understands Your duties under this Policy and complies with a conditions.

our Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

'e confirm that this Policy complies with the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189).

sund on: 18/05/2018

Shope

phishek Bhatia nief Executive Officer

ND Singapore Pte Ltd

Please immediately inform us at +65-6820-9888 or email us at contact.sg@ivrd.com if any details in this Certificate of Insurance need to be changed.



INSURER:	FWD Singapore Pte. Ltd. (HQ)					
PARTICULARS OF CLAIM						
Claim Type:	OD (OWN DAMAGE)	Ref. No:				
Policy No:	PNPV2018-00006939	Date of Loss:	02/09/2018			
Vehicle Reg. No.:	SKT3992G	Driveable?				
Driver Age/Info:	25 / FEMALE	Party At Fault:	UNKNOWN			
TP Injury Involved?	NO	Third Party Involved?	YES			
Insured/Claimant:	CHOONG LEE CHOO					
Driver:	CHOW SU RIN					
Make/Model:	MERCEDES-BENZ A180 R17, 1.6 (A)	Vehicle Reg. Date:	05/06/2015			
Vehicle Colour:	RED					
Engine No:	27091030665703	Chassis No:	WDD1760422J376161			
Odometer:	1 KM	,	WDD1760422J376161 Not Adoles (2/ws#310			
Paint Type:			26el			
Total Loss?	NO		111.08#310			
Est. Duration of Repair	7		ZKIUSA			

(day) Description of Accident/Loss

REFER TO SKETCH PLAN

Present Location:

ETHOZ PROTECT PTE LTD (BUKIT BATOK)

COST OF CLAIMS		Amount
Parts		8,314.00
Miscellaneous Items		35.00
Labour		2,210.00
Paintwork Labour		0.00
Towing		0.00
	Gross Total (S\$)	10,559.00
	+ GST 7.00% (S\$)	739.13
LKK Auto Consultants hence notify the Renairer of the following:	Nett Amount (S\$)	11,298.13

the Repairer of the following:

This claim is handled by: SUHELMI BIN SUHARMAN(VEHICLE NOT IN)

Parts prices are subject to confirmation

Third party survey is on a "Without Prejudice" basis

No illegal modification(s) is allowed

 Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Generated using Merimen e-Claims Internet Estimation & Adjusting System

10897

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRclaim&fuseaction=gen_d... 06-Sep-18

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 06 Sep 2018)

Parts:

143

MERCEDES-BENZ A180 R17 1.6 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SKT3992G/06/09/2018 14:28

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.		Part No.	Particulars	%Disc	%Depr	Amount
	1	, 4,,,,,,,	*BONNET /	0.00	0.00	*1,100.00 F 6
	1		*FRONT FENDER RH DO/SMI	0.00	0.00-	*500.00 F -
	4		*FROTN FENDER INNER SHIELD RH TOTAL	0.00	0.00-	*185.00 F
	10		*FROTN FENDER INNER SHIELD CLIPS	0.00	0.00	*50.00 F -
	1		*FRONT HEADLAMP RH	0.00	0.00	*700.00 F •
	1		*FRONT BUMPER 7.4	0.00	0.00	*930.00 F~
	10		*FRONT BUMPER CLIPS ALL	0.00	0.00	
	1		*FRONT BUMPER LOGO ALA	0.00	0.00	*58.00 F
	1		*FROTN BUMPER LOWER GRILLE	0.00	0.00	*110.00F
0	1		*FOG LAMP COVER RH 1 7 7	0.00	0.00	*48.00 F.
1	4		*FROTN BUMPER REINFORCEMENT, 1/1	0.00	0.00	*275.00 F >
2	1		*FROTN BUMPER SENSOR RH ,	0.00	0.00	*165.00 F
3	1		*FRONT SPORT RIM RH 70/54	0.00	0.00	*1,450.00 F
14	1		*FRONT PANEL UPPER RH MM	0.00	0.00	*270.00F
5	1		*FRONT SUPPORT PANEL Jent/ (m)	0.00	0.00	*560.00 F
16	1		*FRONT ABSORBER RH	0.00	0.00	*485.00 F
17	1		*FRONT KNUCKLE ARM ASSY WITH BEARING RH	0.00	0.00	*980.00 F
18	1		*FRONT LOWER ARM RH 11	0.00	0.00	*398.00 F @
	anchise	part.	Total Parts (S\$)		8,314.00

ETHOZ Protect Pte Ltd/SKT3992G/06/09/2018 14:28. Not valid without Reference section. Generated using Merimen e-Claims IEAS

427/

Estimates on Miscellaneous Items

No Qty Particulars Miscellaneous Items

1 1 COOLANT

Amount

Sub Total (S\$)

35.00

ES No	timates on Labour Particulars	Lab.Type	9	Amount
Lab	our Items		0.0 -	000.00
1	LABOUR TO FACILIATE REPAIR	New	800	900.00
2	LABOUR TO SPRAY PAINT AFFECTED AREAS	New	600	900.00
3	TO CHECK AND RECONNECT ALL NECCESSARY WIRINGS	New	20	30.00
4	TO REMOVE & REFIT A/C CONDENSOR INCLUIDING A/C GAS	New	100	120.00
5	TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGMENT	New	60	80.00
	TO REMOVE & REFIT FROTH RH SUSPENSION	New	1331	150.00
6	TO REMOVE & RETTI TROTA KIT GOO! ENGINE			

Gross Labour Cost (S\$)

New

2,210.00

30.00

ETHOZ Protect Pte Ltd/SKT3992G/06/09/2018 14:28. Not valid without Reference section. Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

TO CONDUCT FRONT RH WHEEL BALANCING

ETHOZ PROTECT PTE LTD 30 Bukit Batok Crescent, SINGAPORE 658075 . Website : http://www.orix.com.sg

Company Registration No. 199005791M

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 24 Sep 2018)

Parts:

MERCEDES-BENZ A180 R17 1.6 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SKT3992G/24/09/2018 17:13

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty Part No.	Particulars	TVL1010047	%Disc	%Depr	Amount
1 2	1	*FRONT BUMPER UPPER TRIM THORN	ADD TOLA	0.00	0.00 -	*180.00 F
F=Fr	ranchise part.		Total Parts (S\$)			340.00

ETHOZ Protect Pte Ltd/SKT3992G/24/09/2018 17:13. Not valid without Reference section. Generated using Merimen e-Claims IEAS

ETHOZ

Date

27/09/2018

То

FWD SINGAPORE PTE. LTD.

Attn

Motor Claim Department

FAX:

Owner

CHOONG LEE CHOON

Insured By

FWD SINGAPORE PTE. LTD.

Certificate No

PNPV2018-00006939 Accident Date : 02/09/2018

Vehicle No

SKT-3992-G

Make & Model : MERCEDES BENZ A180 (R17) 1800

FINAL ESTIMATED REPAIR COST DETAILSExcess

: 0.00

Add Excess : 3,100.00

QTY	DESCRIPTION	REPAIRER AMT (\$SURVE	YOR AMT (\$)
List I	tem		
1	FRONT BUMPER UPPER TRIM	180.00	180.00
1	HORN RH	160.00	160.00
1	BONNET	1100.00	0.00
1	FRONT FENDER RH	500.00	500.00
1	FRONT FENDER INNER SHIELD RH	185.00	185.00
10	FROTN FENDER INNER SHIELD CLIPS	50.00	50.00
1	FRONT HEADLAMP RH	700.00	700.00
1	FRONT BUMPER	930.00	930.00
10	FRONT BUMPER CLIPS	50.00	50.00
1	FRONT BUMPER LOGO	58.00	58.00
1	FRONT BUMPER LOWER GRILLE	110.00	0.00
1	FOG LAMP COVER RH	48.00	48.00
1	FRONT BUMPER REINFORCEMENT	275.00	0.00
1	FRONT BUMPER SENSOR RH	Repair days: 04 165.00 Excess: #3100/2	0.00
	P. # 421.00 S/N: # 25.00 L: # 150.00	Excess: #3100/2	
	L= # MSN.CO	PAGE:	1
	(P. \$ 5876-W		

ETHOZ

Date

27/09/2018

To

FWD SINGAPORE PTE. LTD.

Attn

Motor Claim Department

FAX:

Owner

: CHOONG LEE CHOON

Insured By

: FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00006939 Accident Date : 02/09/2018

Vehicle No

: SKT-3992-G Make & Model : MERCEDES BENZ A180 (R17) 1800

FINAL ESTIMATED REPAIR COST DETAILSExcess : 0.00 Add Excess : 3,100.00

QTY	DESCRIPTION REPAIRER AMT (SOURVE)			YOR AMT (\$)
1	FRONT SPORT RIM RH		850.00	850.00
1	FRONT PANEL UPPER RH		270.00	0.00
1	FRONT SUPPORT PANEL		560.00	560.00
1	FRONT ABSORBER RH		485.00	0.00
1	FRONT KNUCKLE ARM ASSY WITH BEARING		980.00	0.00
1	FRONT WHEEL HUB & WHEEL BEARING (RH)		0.00	0.00
1	FRONT LOWER ARM RH		398.00	0.00
	Sub Total		8054.00	4271.00
	Add 0% On Parts	0.00	0.00	0.00
pecia	al Nett Item			
1	COOLANT		35.00	25.00

PAGE:

ETHÔŹ

Date

27/09/2018

To

FWD SINGAPORE PTE. LTD.

Attn

Motor Claim Department

FAX:

Owner

CHOONG LEE CHOON

Insured By

FWD SINGAPORE PTE, LTD.

Certificate No

PNPV2018-00006939 Accident Date : 02/09/2018

Vehicle No

SKT-3992-G

Make & Model : MERCEDES BENZ A180 (R17) 1800

FINAL ESTIMATED REPAIR COST DETAILSExcess

: 0.00

Add Excess : 3,100.00

QTY DESCRIPTION	REPAIRER AMT (\$SURVE	EYOR AMT (\$)
Sub Total	35.00	25.00
Labour & Misc		
LABOUR TO FACILIATE REPAIR	900.00	800.00
LABOUR TO SPRAY PAINT AFFECTED AREAS	900.00	600.00
TO CHECK AND RECONNECT ALL NECCESSARY WIRINGS	30.00	20.00
TO REMOVE & REFIT A/C CONDENSOR INCLUDING A/C GAS	120.00	100.00
TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGNMENT	80.00	60.00
TO REMOVE & REFIT FRONT RH SUSPENSION	150.00	0.00
TO CONDUCT WHEEL BALANCING	30.00	0.00

PAGE:

ETHÔŹ

Date

27/09/2018

To

FWD SINGAPORE PTE. LTD.

Attn

Motor Claim Department

FAX:

Owner

CHOONG LEE CHOON

Insured By

FWD SINGAPORE PTE. LTD.

Certificate No

PNPV2018-00006939

Accident Date : 02/09/2018

Vehicle No

SKT-3992-G

Make & Model : MERCEDES BENZ A180 (R17) 1800

FINAL ESTIMATED REPAIR COST DETAILSEXCESS

: 0.00

Add Excess : 3,100.00

QTY DESCRIPTION		REPAIRER AMT (\$SURV	EYOR AMT (\$)
Sub Total		2210.00	1580.00
	Sub Total	10,299.00	5,876.00
	GST 7.0 %	720.93	411.32
	Total	11,019.	6,287.32

Surveyor Name: MARCUS - LKK

Date & Time

: 14/09/2018 2:00:00 PM

Ng Boon Kai

CLAIM DEPARTMENT

DID: 6654 7617

FAX:

PAGE:



TAX INVOICE

164707

To COMPANY: ETHOZ PROTECT PTE LTD

INV NO: PF201809-10208

ATTENTION TO SALES PERSON:

KAI

DATE: 24-Sep-18

VEHICLE NO:

P/O SKT3992G MERS A180

SEND TO:

30 BUKIT BATOK CRES

30 DAYS

S/NO.	PART NO.	PARTS DESCRIPTION	QTY	LIN	NIT PRICE	1	ANAOLINE
1	ossumer 3	FRT FENDER RH	1	\$	500.00	-	AMOUNT
2		FRT FENDER INNER SHIELD RH	1	\$		\$	500.00
3		FRT FENDER INNER SHIELD CLIP	10	\$	185.00	\$	185.00
4		HEADLAMP RH	1	\$	5.00	\$	50.00
5		FRT BUMPER	1	\$	700.00	\$	700.00
6	- VO- 50	FRT BUMPER CLIPS	10	\$	930.00	\$	930.00
7		FRT BUMPER LOGO	1	\$	5.00	\$	50.00
8		FOGLAMP COVER RH	1	\$	58.00	\$	58.00
9		SUPPORT PANEL ASSY	1	\$	48.00	\$	48.00
10		SPORT RIM	1	\$	560.00	\$	560.00
11			1	>	850.00	\$	850.00
12						\$	-
13			-			\$	-
14						\$	The state of the s
15						\$	
16						\$	-
17						\$	•
18						\$	(*)
19			-			\$	-
20						\$	
21						\$	
22						\$	1
23				25	The second secon	\$	
24						\$	-
25						\$	-
			_			\$	-
					The second second	\$	3,931.00
			_	GST	@ 7%	\$	275.17
			1	GRANI	TOTAL	d	4 200 47

GRAND TOTAL \$ 4,206.17

NOTE: GOODS SOLD ARE NON RETURNABLE

RECEIVED BY:

6/

AUTHORISED BY:

NO. 50 PLAYFAIR ROAD #03-02F NOEL BUILDING S(367995)

BRN:53225532A / GST REG NO: M90370620L

TEL: 6635 8238 FAX: 6280 5805 HP: 9451 5113 / 9457 4513



TAX INVOICE

To COMPANY: ETHOZ PROTECT PTE LTD

INV NO: PF201809-10212

ATTENTION TO SALES PERSON:

KAI

DATE: 24-Sep-18

.

P/O

164707

30 DAYS

363.80

AUTHORISED BY

VEHICLE NO:

SKT3992G MERS A180

SEND TO:

30 BUKIT BATOK CRES

s/NO.	PART NO.	PARTS DESCRIPTION	QTY	UNIT PRICE	· A!	MOUNT
1		FRT BUMPER UPPER TRIM	1	\$ 180.0		180.00
2		HÓRN RH	1	\$ 160.0		160.00
3		2345000000000000000000000000000000000000			\$	
4		1			\$	
5					\$	
6					\$	
7		======================================			\$	-
8					\$	
9				111111111111111111111111111111111111111	\$	
10				10-2	\$	-
11					\$	
12	D 0				\$	-
13	+	227			\$	
14					\$	
15		,			\$	· -
16					\$	
17					\$	
18					\$	
19					\$	
20					\$	-
21					\$	-
22					\$	
23				74.	\$	-
24		1.			\$	
25		and the second s	1		\$	17
			'	SUB-TOTAL	\$	340.00
		- W		GST @ 7%	\$	23.80
		* * * * *			-	

NOTE: GOODS SOLD ARE NON RETURNABLE

RECEIVED BY:

NO. 50 PLAYFAIR ROAD #03-02F

NOEL BUILDING S(367995)

BRN:53225532A / GST REG NO: M90370620L

TEL: 6635 8238 FAX: 6280 5805 HP: 9451 5113 / 9457 4513

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified:	Est Submitted	Adj Assigned	Adj Rpt	Adj Su	bmitted	ins Auth'ed	Status		
Main	06 Sep 2018 11:11 Sendback Est	06 Sep 2018 14:28 \$\$10,559.00	06 Sep 2018 16:21 Edit Adj Rpt	S\$5,876.00 Edit Estimat	and the second s			Pending for Surve Report Cancel Case		rvey
	24 Sep 2018 17:11	24 Sep 2018 17:13 \$\$340.00	24 Sep 2018 17:13				(Combined)	Transportation of the Parket Street, Square, S	ined with mbine Supp	
,	Main	Refe	erence	Cla	im Details		Document	s] _s	how All
CLAIM SU	BFOLDER DET	TAILS								
Insured:	CHOONG L	EE CHOO, ID: S	2617812F							
Vehicle Reg No.:	SKT3992	G			Date of Loss:		018 13:00 - :59 ths and 28 Days Fr	om LTA R	eg Date (f	Man Yr)]
Claim Type:	OD / 120	1800011061			Policy/Cover Note No.:		V2018-00006939 (Comprehensive)			
					Excess:	5\$3,100				
Repairer:	ETHOZ Pro	tect Pte Ltd (Bu	kit Batok) 30 Bu	ukit Batok Cre	scent, 658075	5 Bukit Ba	tok - Tel: 66547750)/51		
Handling Insurer:		pore Pte. Ltd. (F			76 (3)					
Adjuster:	LKK Auto (Consultants Pte I	.td (HQ) - Tel: 6	256-3561	[Handled by I	MARCUS	CHUA] [Final I	Rpt due	17/09/2	2018]
Driver/Cust dian:	CHOW SU R	IN (25 / Female),	NRIC: S92404	39J, Tel: +6	5593387521					
ASSOCIAT	ED MAIL REC	EIVED					V	iew All	Compose	Case Mail
• FWD_SG • FWD_SG	(25/09/2018): (17/09/2018):	Alert - Adj Man Alert - Adj Man	date Approved date Approved	(S\$8666.00) (S\$8326.00)	- SKT39920 - SKT39920	G - Claim G - Claim	Handler: Josey Lo Handler: Josey Lo	oh oh		
ALL ASSO	CIATED TASE	(S⊟				View A	II Search Tasks	Create N	lew Task	Complete
Due Date	e Priority	Type Task 6	roup Subje	ct Handle	a Anatan	ned By	Completed On	Fee	ated On	Done

Claim Documents

SKT3992G (1201800011061)
OD
Sep 2 2018 1:00PM
[CHOONG LEE CHOO]
ETHOZ Protect Pte Ltd

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Vide			1 per	Thumbnail	
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1	03/09/18 12:03	Video - Accident [Linked Accident Report Documents]	0	Load MP4	
2	03/09/18 12:03	Video - Accident [Linked Accident Report Documents]	0	Load MP4	
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2	24/09/18 17:13	Repairer Estimates Suppl. #1	0	Load HTM	
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1	17/09/18 15:37	Adjuster Immediate Advice	0	Load HTM	-
2	25/09/18 09:32	Adjuster Immediate Advice	0	Load HTM	
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1	17/09/18 15:39	Chassis Number	0	Load JPG	•
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3	17/09/18 15:39	General View	0	Load JPG	•
4	17/09/18 15:39	General View	0	Load JPG	•
5	17/09/18 15:39	General View	0	Load JPG	•
6	17/09/18 15:39	General View	0	Load JPG	•
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49	17/09/18 15:39	General View	0	Load JPG	•
50	17/09/18 15:39	General View	0	Load JPG	
51	28/09/18 09:49	Reinspection Photo	0	Load JPG	1
52	28/09/18 09:49	Reinspection Photo	0	Load JPG	•
53	28/09/18 09:49	Reinspection Photo	0	Load JPG	•
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1	17/09/18 15:38	ESTIMATE	0	Load PDF	
1 2	17/09/18 15:38 08/10/18 09:35	PARTS INVOICE	0	Load PDF Load PDF	

Linked Accident Report Documents

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1	03/09/18 12:03	Video - Accident	0	Load MP4	Film
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1	03/09/18 10:35	Sketch Plan	■ Load TIF	
2	03/09/18 10:36	INSURANCE CERT	Load TIF	
3	03/09/18 10:36	DRIVER DL	1 Load JPG	2
4	03/09/18 10:36	OWNER IC	1 Load JPG	•
5	03/09/18 10:36	POLICE REPORT	Load JPG	•
6	03/09/18 10:37	AUTHORISATION LETTER	Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	management between baseliness
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Repairer Handling Insurer Note: Remarks are private unless you show it to other parties.	

10/8/2018

Adjuster Report

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd. 6 Temasek Boulevard, #18-01 Suntec Tower 4 Singapore 038986

Our File No:

CS/FWD18016342/UQD3S2

Date:

08/10/2018

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.

Our File No:

CS/FWD18016342/UQD3S2

6 Temasek Boulevard, #18-01 Suntec Tower 4 Singapore 038986

Date:

08/10/2018

REFERENCE

Date of Loss:

Insured/Claimant:

CHOONG LEE CHOO

Policy No:

PNPV2018-00006939

Nature of Claim: OD Claim No:

1201800011061

DESCRIPTION & IDENTIFICATION OF VEHICLE

02/09/2018

Reg No:

SKT3992G

\$\$81,000.00

Make & Model:

MERCEDES-BENZ A180 R17, 1.6 (A) 05/06/2015 (Man. Year: 2015)

Engine No: Chassis No: 27091030665703

Reg. Date: Colour:

Red

Odometer:

WDD1760422J376161 41883 km

Engine Capacity: Market Value/New Car Price: 1595 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side: Front Right Side:

Bridgestone 8 mm

Rear Left Side: Rear Right Side: Bridgestone 8 mm Bridgestone 8 mm

Bridgestone 8 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,654.00	4,271.00	4,383.00	50.65
Miscellaneous Items	35.00	25.00	10.00	28.57
Labour	2,210.00	1,580.00	630.00	28.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,899.00	5,876,00	5,023.00	46.09
- Excess (S\$)	0.00	3,100.00	-3,100.00	
(S\$)	10,899.00	2,776.00	8,123.00	74.53
+ GST 7.00/7.00% (S\$)	762,93	194.32	568.61	74.53
Nett Amount (S\$)	11,661.93	2,970.32	8,691,61	74.53

INSPECTION

Date of Assignment:

06/09/2018

Present Location:

ETHOZ Protect Pte Ltd (Bukit Batok)

ETHOZ Protect Pte Ltd (Bukit Batok)

Date Inspected:

14/09/2018

Inspected At:

30 Bukit Batok Crescent

Singapore 658075

Estimated Period of Repair:

4.0 days

Adjuster: MARCUS CHUA

Manager:

SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1,0 (Last Synchronised: 08 Oct 2018)

143 MERCEDES-BENZ A180 R17 1.6 (A) (Catalogue:Merimen Singapore 1.0) Parts:

Repairer's (Price-denominated Standard List) Labour:

Print Code: (Unsubmitted, no print-code for SKT3992G)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the Validity:

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty Part No	Particulars	Condition	Repairer's	Amount
1	1	*BONNET	Repair	1,100.00 F	*-F
2	1	*FRONT FENDER RH	Dented / Bent	500.00 F	*500.00 F
3	1	*FROTN FENDER INNER SHIELD RH	Torn	185.00 F	*185.00 F
4	10	*FROTN FENDER INNER SHIELD CLIPS	Necessary	50.00 F	*50.00 F
5	1	*FRONT HEADLAMP RH	Cracked	700.00 F	*700.00 F
6	1	*FRONT BUMPER	Distorted	930.00 F	*930.00 F
7	10	*FRONT BUMPER CLIPS	Necessary	50.00 F	*50.00 F
8	1	*FRONT BUMPER LOGO	Necessary	58.00 F	*58.00 F
9	1	*FROTN BUMPER LOWER GRILLE	Not Necessary	110.00 F	*- F
10	1	*FOG LAMP COVER RH	Twisted	48.00 F	*48.00 F
11	1	*FROTN BUMPER REINFORCEMENT	Not Necessary	275.00 F	*-F
12	1	*FROTN BUMPER SENSOR RH	Not Necessary	165.00 F	*-F
13	1	*FRONT SPORT RIM RH	Dented / Bent	1,450.00 F	*850.00 F
14	1	*FRONT PANEL UPPER RH	Not Necessary	270.00 F	*- F
15	1	*FRONT SUPPORT PANEL	Bent / Twisted	560.00 F	*560.00 F
16	1	*FRONT ABSORBER RH	Not Necessary	485.00 F	*-F
17	1	*FRONT KNUCKLE ARM ASSY WITH BEARING RH	Not Necessary	980.00 F	*-F
18	1	*FRONT LOWER ARM RH	Not Necessary	398.00 F	*-F
Sup	plementary #1				
19	1	*FRONT BUMPER UPPER TRIM	Distorted	180.00 F	*180.00 F
20	1	*HORN	Torn	160.00 F	*160.00 F
F=Fra	anchise part.				
			Total Parts (S\$)	8,654.00	4,271.00

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Recommended	Miscellaneous	Items
Recommended	IVII SUCII al IUU US	ILCIIIS

No	Qty	Particulars		airer's	Amount	
Mis	cella	neous Items		35.00	25.00	
1	1	COOLANT (NECESSARY)		35.00	25.00	
			Sub Total (S\$)	35.00	25.00	

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR TO FACILIATE REPAIR	New	900.00	800.00
2	LABOUR TO SPRAY PAINT AFFECTED AREAS	New	900.00	600.00
3	TO CHECK AND RECONNECT ALL NECCESSARY WIRINGS	New	30.00	20.00
4	TO REMOVE & REFIT A/C CONDENSOR INCLUIDING A/C GAS	New	120.00	100.00
5	TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGMENT	New	80.00	60.00
6	TO REMOVE & REFIT FROTN RH SUSPENSION	New	150.00	0.00
7	TO CONDUCT FRONT RH WHEEL BALANCING	New	30.00	0.00
	Gross La	abour Cost (S\$)	2,210.00	1,580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >