

ASS. REC. BY:

REP:

CS/SM018016340/Grd3b2

Special Instruction:

Survivor
Merimen

Guo Qiang

ASSIGNMENT (Office)

From (Person):

Anoh Pau Luong

of

SMO

Date/Time:

7/9/18 @ 11:34am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 1117E

Insured:

at Workshop m/s

Motor Image

Tel:

8611 3195

of

19 Lorong 8 Toa Payoh

Policy No:

D18MTPV01002374

Claim No:

CMTD1803846

Sum Insured:

Excess:

\$100.00

Make of Veh:

(Client's Record)

D.O.A.

05/09/2018

CA / (REV)

REP. / REV 24 HRS

Date/Time:

12:03pm @ 7/9/18

Person Contacted:

Daniel

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction (→ Estimate
	SLM 1117E - NBA/EQI18016250/Y DUA: 5/9/18
10/9/18	Grace inform authorise if consistent
10/9/18	Revert poli thru Merimen; Pau Luong said if Grace instruction is Authorise, then we can proceed to authorise repair.
	Informed Daniel to proceed repair.

XAL.

REF: CS/SM018016340/Grd3

2776B

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s Motor Image
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: \$100
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

<input checked="" type="checkbox"/>	
N/S	O/S

Bal. or Market Value: \$75K
 IDAC Accident Rpt.: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SM1117E Yr Regn: 27 Nov 2015
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Subaru Forester c.c. 1995
 Colour: white A/C: Insured / Std / NI / NA
 Sp. Reading: 62/35 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JFISISKC5FG059681
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD ☒ A/Rim or
 Tyre Size: F: 225/60R17
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / ☒ YOKO or
 Front _____ Rear _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 07-09-18
 Survey held at W/S 2:30pm
 Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Con firm \$6119.80. @ 7 days
 Red: \$2835.65, 32%

RECEIVED 26 OCT 2010

Date/Time, File Pass to?

☐ : Preli. Report
☒ : Final Report

1) typist

Date/Time, File Return to?

2)

Days Of Repair: 7

Resurvey No. of Trip: 1

Survey Fee:

Transportation

) S + RS, SI

) Photos

) Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

250

10

260

Report Format : OP

Lump Sum / I.B.I. (\$ 6119.80)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO18016340/Grd3		
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 07-09-2018		
		Code : SMO		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected SLM 1117E		
Policy No. D18MTPV01002374		Coverage (\$) 0.00		
Claim No. CMTD1803846		Excess (\$) 100.00		
Assign From MERIMEN (GNOH PAU LOONG)		Assign Date 07/09/2018		
2. Vehicle Particulars & Condition				
Make & Model		c.c 0		
Engine No. HIDDEN		Year of Reg.		
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date 05/09/2018		Inspection Date 07/09/2018		
Survey held at		MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		
5a. Remarks				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Sep 2018		07 Sep 2018 11:34 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LEE WEN WEI, KENNETH, ID: S8232776B, Tel: +6597492044, Email: KLEEW@GMAIL.COM		
Vehicle Reg. No.:	SLM1117E	Date of Loss:	05/09/2018 08:00 - :59
Claim Type:	OD / CMTD1803846	Policy/Cover Note No.:	D18MTPV01002374 (Comprehensive)
		Excess:	S\$100.00
Repairer:	Motorimage Enterprises Pte Ltd (HQ) 19 LORONG 8, TOA PAYOH, 319255 Toa Payoh - Tel: 64730333 / 62222311 / 65063848		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by GNOH PAU LOONG - 63295217]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 18/09/2018]		
Driver/Custodian:	LEE WEN WEI, KENNETH (35 / Male), NRIC: S8232776B, Tel: +6597492044		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- SOMPO_SG (07/09/2018): OD SURVEY - ASAP

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 7 September 2018 11:31 AM
To: Kuan Wei Loong; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Daniel Jude; Sayedinah; Ye, Yong Kang Melvin; Kenneth Lee; Gnoh, Pau Loong
Subject: CMTD1803846/GPL - OD SLM1117E ACC ON 05.09.18

Our Claim Reference : CMTD1803846/GPL

Hi Wei Loong,

We acknowledged receipt of your claim documents

Please be informed that Gnoh Pau Loong is the handler of this case.

As spoken, we have arranged **LKK AUTO** to conduct the survey.

Authorisation will be further advised upon survey.

Excess - TBA

Aside to **LKK AUTO**,

Please assist to conduct motor survey on Own Damage basis today.

Please submit with your preliminary report upon completion of survey to my colleague, Mr. Pau Loong for authorization.

Excess applicable – TBA

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Kuan Wei Loong [mailto:weiloong@motorimage.net]
Sent: Thursday, September 06, 2018 7:08 PM
To: Gnoh, Pau Loong; Claims - Motor Survey
Cc: Teo, Grace; Daniel Jude; Sayedinah; Henry, Irene James; Ye, Yong Kang Melvin; Kenneth Lee
Subject: SLM1117E - OD CLAIM - SOMPO - SURVEY - 07/09/2018 - CAR NON DRIVABLE
Importance: High

Hi Claims Team,

Attached for your request.

Kindly arrange survey of the above mentioned vehicle.

(07/09/2018 – CAR NON DRIVABLE)

Thank You,

Best Regards
Kuan Wei Loong
Claims Advisor
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 86113195
Email:weiloong@motorimage.net
Website:www.tanchong.com :: www.motorimage.net

From: Gnoh, Pau Loong [mailto:PauLoong.Gnoh@sompo.com.sg]
Sent: 6 September, 2018 2:02 PM
To: Kenneth Lee <kleeww@gmail.com>; Kuan Wei Loong <weiloong@motorimage.net>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Daniel Jude <danieljude@motorimage.net>; Sayedinah <sayedinah@motorimage.net>; Henry, Irene James <irene.henry@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: Your ref : SLM1117E ; Sompso ref : CMTD1803846 ; Fwd: Private Car Insurance Claims Enquiry - D18MTPV01002374

Dear Mr Lee,

Thank you for your email below.

Under the policy, there is only the Loss of Use (LOU) Benefit Claim. The payable sum per day is \$ 80 and is based on the surveyor's advice on the days for repair, from 4 days to a maximum of 14 days.

We enclose for your easy reference the LOU form for your perusal. You may complete and send the scanned copy to us.

In the meantime, we are waiting for the estimate and the arrangement for survey with Mr Wei Loong of MOTORIMAGE.

Endorsement Y- Loss of Use Benefit

The Company will subject to the limits of liability specified hereunder pay the Insured for loss of use of the Motor Car during repair at an approved workshop as provided by the Policy for the selected plan, as a result of an accident covered and claim paid under this Section as recommended by the Company's authorized surveyors, where repair period exceeds three (3) days. The period of loss of use will commence from the date the Company approve the estimated repair costs of the Motor Car for up to fourteen (14) days during the Period of Insurance. This benefit shall not apply to claim arising under Section I of the Policy settled on total loss basis and/or under Breakage of Glass in Windscreen or Window. The Company shall be entitled at its sole discretion to subrogate in the name of the Insured for its own benefit any claim for indemnity against any third party.

Limits of Liability

Motor Car with engine capacity of
1400 cc and below
1401 cc to 2000 cc
Above 2000 cc

Limit of Liability (Per Day)

S\$50
S\$80
S\$100

Dear Wei Loong,

With reference to the above, appreciate your estimate and arrangement above, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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From: Kenneth Lee [<mailto:kleeww@gmail.com>]

Sent: Thursday, 6 September, 2018 12:37 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Your ref : SLM1117E ; Sompo ref : CMTD1803846 ; Fwd: Private Car Insurance Claims Enquiry - D18MTPV01002374

Hi Paul,

I understand that you are handling my claims (Case ref no. is CMTD1803846).

Able to advise on the b/m?

.Tks!

Regards,
Kenneth
97492044

Sent from my iPhone

Begin forwarded message:

From: Kenneth Lee <kleeww@gmail.com>
Date: 6 September 2018 at 09:43:17 SGT
To: EmailUs <emailus@sompo.com.sg>
Subject: Re: Private Car Insurance Claims Enquiry - D18MTPV01002374

Hi Grace,

Any chance I can convert the loss of use to a replacement/courtesy car?

I'm not sure if you have received my claims application as I'm doing it through Motor Image.

Regards,
Kenneth

Sent from my iPhone

On 5 Sep 2018, at 21:37, EmailUs <emailus@sompo.com.sg> wrote:

Dear Kenneth,

Thank you for your email.

The policy provides Loss of use benefit instead of providing a courtesy car.

Below is extracted from the policy wording for your reference:

<image008.jpg>

To file for this loss of use claim, please email the duly signed claims form to claimsreport@sompo.com.sg.

Please contact our Customer Service Officers at our Contact Centre Hotline: 6461 6555 from Mondays to Fridays, 8.30am to 5.30pm should you require further assistance.

<image009.jpg>

Best Regards
Grace Li
Personal Lines Contact Centre
Hotline: 6461 6555 | **F:** 6221 3302

<image005.jpg>

Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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-----Original Message-----

From: Kenneth Lee [mailto:kleeww@gmail.com]

Sent: Wednesday, September 05, 2018 12:14 PM

To: EmailUs

Subject: Private Car Insurance Claims Enquiry - D18MTPV01002374

Importance: High

Hi,

My insurance policy number is D18MTPV01002374.

I just met with an accident this morning 5 Sep 2018 at approximately 0900am. I have since made an accident report at Motor Image Singapore @ Toa Payoh at about 1015am.

I would like to check if I am entitled to a replacement car under my insurance policy for the period that my car is in the workshop?

I have called the hotline (64616555) twice and left my number for someone to call me back.

Appreciate a prompt response.

Thank you.

Regards,
Kenneth Lee
97492044.

<cfmotor_motor_loss_of_use_benefits.pdf>



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Janice Lee (LKKAUTO)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, September 10, 2018 2:26 PM
To: Admin-D (LKKAUTO); assignments
Cc: Ye, Yong Kang Melvin; Gnoh, Pau Loong; SUR
Subject: CMTD1803846/GPL - (A) OD SLM1117E ACC ON 05.09.18

Hi Nivitha,

The above refers.

Please proceed to authorise if consistent.

Excess applicable - \$100.00

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Friday, September 07, 2018 12:04 PM
To: Teo, Grace; assignments@lkkauto.com
Cc: Ye, Yong Kang Melvin; Gnoh, Pau Loong; 'SUR'
Subject: RE: CMTD1803846/GPL - OD SLM1117E ACC ON 05.09.18

Dear Sir/Mdm,

Thank you for the assignment.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Somp Insurance Singapore Pte. Ltd.
50 Raffles Place
#05-01/06, Singapore Land Tower
Singapore 048623

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: GNOH PAU LOONG

Date: 10 Sep 2018

Preliminary Advice

Vehicle No	: SLM1117E	Accident Date	: 05/09/2018
Make	: SUBARU FORESTER	Policy No.	: D18MTPV01002374
Assignment Date	: 07/09/2018	Excess	: S\$100.00
Date of Inspection	: 07/09/2018	Est. Duration of Repair	: 7.00
Inspection At	: MOTORIMAGE ENTERPRISES PTE LTD (HQ) 19 LORONG 8, TOA PAYOH SINGAPORE 319255		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,901.45
Revised Amount	:S\$	6,065.80
Check Items (Estimated)	:S\$	1,063.65
Total	:S\$	7,129.45

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	75,000.00
COE / PARF Rebate	:S\$	52,360.00
Salvage Value	:S\$	
Margin for Repair	:S\$	22,640.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Monday, September 10, 2018 2:56 PM
To: danieljude@motorimage.net
Cc: Sayedinah; SUR
Subject: SLM 1117E SMO OD DOA : 05/09/2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLM 1117E (excess \$100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SLM1117E (CMTD1803846)**

OD

Sep 5 2018 8:00AM

[LEE WEN WEI, KENNETH]

Motorimage Enterprises Pte Ltd

From Sompoo Insurance Singapore Pte. Ltd. (SOMPO_SG), sent on 25/10/2018 15:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6119.80) - SLM1117E - Claim Handler: GNOH PAU LOONG

Approved:6119.80:Please note Excess at agent MIE will be \$ 100.00 (After less \$ 500 from \$ 600), thank you.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Sompoo Insurance Singapore Pte. Ltd.
50 Raffles Place
#05-01/06, Singapore Land Tower
Singapore 048623

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: GNOH PAU LOONG

Date: 25 Oct 2018

Preliminary Advice

Vehicle No	: SLM1117E	Accident Date	: 05/09/2018
Make	: SUBARU FORESTER	Policy No.	: D18MTPV01002374
Assignment Date	: 07/09/2018	Excess	: S\$100.00
Date of Inspection	: 07/09/2018	Est. Duration of Repair	: 7.00
Inspection At	: MOTORIMAGE ENTERPRISES PTE LTD (HQ) 19 LORONG 8, TOA PAYOH SINGAPORE 319255		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,955.45 (Include Supplementary \$54)
Revised Amount	:S\$	6,119.80 (include check item and supp)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	6,119.80
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	75,000.00
COE / PARF Rebate	:S\$	52,360.00
Salvage Value	:S\$	
Margin for Repair	:S\$	22,640.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Damages consistent. Repair cost economical.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2776B
Vehicle Details	
Vehicle No.:	SLM1117E
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Sep 2018
Vehicle Make:	SUBARU
Vehicle Model:	FORESTER 2.0I-L CVT AWD SR
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	FB20Y086184
Chassis No.:	JF1SJ5KC5FG059681
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$14,528.00
Original Registration Date:	27 Nov 2015
First Registration Date:	27 Nov 2015
Transfer Count:	1
Actual ARF Paid:	\$14,528.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Nov 2025
PARF Rebate Amount:	\$10,896.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,501.00
COE Rebate Amount:	\$41,464.00
Total Rebate Amount:	\$52,360.00

The information contained herein is correct as at 10 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	05/09/2018 16:03
Date Of Accident	05/09/2018 09:15
Exact Location Of Accident	TPE TO CHANGI BFR PASIR RIS DR 8/TAMPINES AVE 12
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLM1117E
Insured/Policyholder	
Name Of Registered Owner	LEE WEN WEI, KENNETH
NRIC No	S8232776B
Email Address	KLEEW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97492044
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	SUBARU
Model	FORESTER-2.0 I-L CVT AWD SR (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL / LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01002374
Cover Note Number	
Driver	
Name of Driver	LEE WEN WEI, KENNETH
NRIC No	S8232776B
Date Of Birth	29/09/1982
Occupation	INDOOR
Date Of Driving Pass	09/07/2004
Driving Experience	14 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97492044
Fax Number	
Contact Number	OFFICE-NOPHONE
Email Address	KLEEW@GMAIL.COM

Address	119 COMPASSVALE BOW #11-17
Postcode	544817
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE ATTACHED DOCUMENTS

Attachment(s)

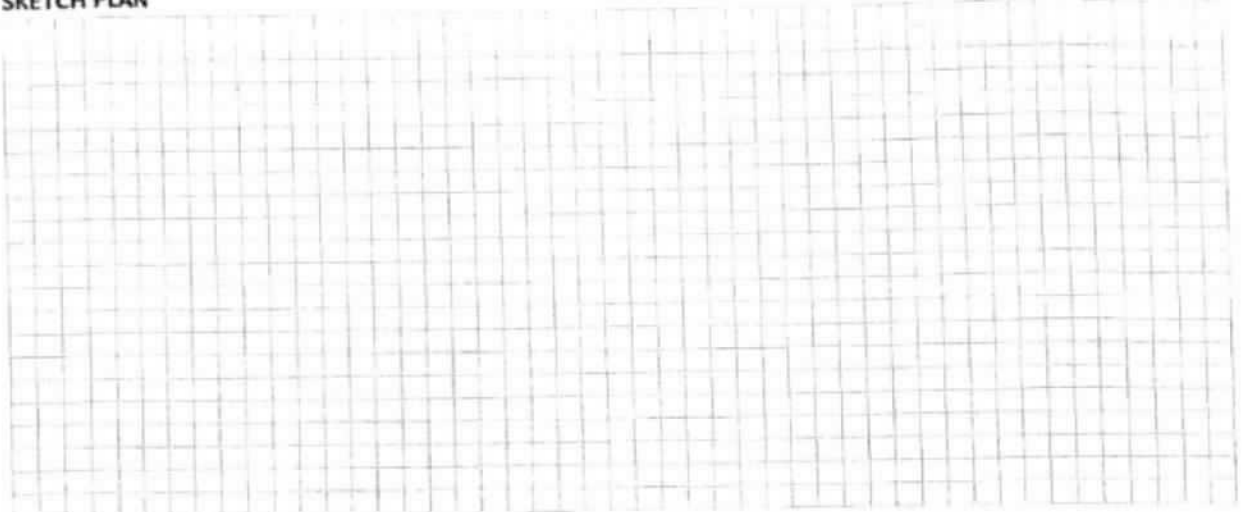
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE2652E
Vehicle Make/Model/Colour	NISSAN
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	MUTHU
NRIC/Passport Number	
Contact Number	85860154
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN

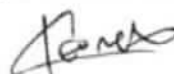


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was traveling on left most lane along TPE towards Changi. I was intending to exit at Layan Ave. I had entered TPE from Tampines Ave 10.
Traffic was quite heavy due to morning traffic. I was traveling behind GBE2652E after entering TPE. Suddenly, GBE2652E jam-braked. I could not stop in time and hit the rear of GBE2652E.
GBE2652E was the middle vehicle. The vehicle in front was YP1448E.
No injuries were sustained.
GBE2652E belongs to Jim Builders Pte Ltd. Contact number of Boss is 9638 7183.
YP1448E belongs to TEHC. Driver is Polani (83797704)


DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: 5 SEP 2018
 12:15 am.

GIARMC SketchPlanForm_V3

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 5/5/2019
1915 am

Driver's Signature

(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name:
NRIC/FIN No.:

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2776B
Vehicle Details	
Vehicle No.:	SLM1117E
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Sep 2018
Vehicle Make:	SUBARU
Vehicle Model:	FORESTER 2.0I-L CVT AWD SR
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	FB20Y086184
Chassis No.:	JF1SJ5KC5FG059681
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$14,528.00
Original Registration Date:	27 Nov 2015
First Registration Date:	27 Nov 2015
Transfer Count:	1
Actual ARF Paid:	\$14,528.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Nov 2025
PARF Rebate Amount:	\$10,896.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,501.00
COE Rebate Amount:	\$41,464.00
Total Rebate Amount:	\$52,360.00

The information contained herein is correct as at 10 Sep 2018

OK

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0929/2018
DATE : 06-SEP-2018

SOMPO INSURANCE SINGAPORE PTE.LTD
50 RAFFLES PLACE
#03-03
SINGAPORE LAND TOWER S(048623)
TEL : 63224635
FAX : 62266318

OWNER'S NAME : LEE WEN WEI,KENNETH
ADDRESS : 119 COMPASSVALE BOW
#11-17
S(544817)
TELEPHONE NO : 97492044

TYPE OF CLAIM : COMPREHENSIVE CLAIM
POLICY NO : D18MTPV01002374
VEHICLE NO : SLM1117E
MODEL CODE : SJ5CK7C
MODEL/YEAR : FORESTER 2.0I-L AWD CVT
ENGINE NO : FB20Y086184
CHASSIS NO : JF1SJ5KC5FG059681
MILEAGE : 1 KM
DATE IN : 06/09/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : KUAN WEI LOONG**
ACCIDENT DATE : 05/09/2018

Print Date : 06/09/2018
Print Time : 18:25:05

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLM1117E

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	ODCLAIM	CONDUCT BODYWORK REPAIR (OWN DAMAGE CLAIM)		
2	ZZ/001	CONDUCT OD CLAIM SOMPO LOCATION:TPE TO CHANGI DATE:05/09/2018 TIME:0915 HRS		
3	ZZ/002	REPAIR/REPLACE FRONT BUMPER,FRT HOOD,FRT LHS/RHS FENDER AND PANEL (200)	1600.00	1000 /
4	ZZ/003	RESPRAY FRONT BUMPER,FRT HOOD,FRT LHS/RHS FENDER AND PANEL (200)	1600.00	1000 /
5	ZZ/004	REMOVE & REFLX AIR CON CONDENSER & RADIATOR TO FACILITATE REPAIR	171.00	/ /
6	ZZ/005	TO CONDUCT FRONT LIGHTING TEST	28.00	/ /
7	ZZ/006	TO CONDUCT FRONT ANTI-RUST COATING	290.00	X NN .
8	ZZ/007	REMOVE & REFLX FRONT HEADLAMP WASHER AND PIPING	150.00	100 /
9	ZZ/008	SUNDRIES	100.00	30 /
TOTAL LABOUR CHARGES			3939.00	

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SIM1117E

		DAMAGED PARTS & PRICES			
S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	S/LIST REMARKS
1 RADIATOR ASSY	45111SG000		792.00		
2 HOSE-RADIATOR INLET	45161SC010		36.00		
3 HOSE-RADIATOR OUTLET	45161SC020		36.00		
4 RAD PNL COMPL RPR	53029SG0019P		360.00		
5 FRT FENDER RH	57120SG0209P		270.00		
6 FRT FENDER LH	57120SG0309P		270.00		
7 HOOD F CPL	57229SG0009P		882.00		
8 HINGE COMPL F HD RH	57260SG0009P		43.20		
9 HINGE COMPL F HD LH	57260SG0109P		43.20		
10 BRKT SD F RH	57707SG020		12.60		
11 BRKT SD F LH	57707SG030		12.60		
12 BUMPER FACE F NA (FOR H/L WSH)	57709SG001		594.00		
13 BACK BEAM CPL F	57711SG0009P		288.00		
14 ENERGY ABSOR F	57722SG020		126.00		
15 COVER HOOK F ST	57731SG000		7.20		
16 COVER FOG F STD RH	57731SG020		16.20		
17 COVER FOG F STD LH	57731SG030		16.20		
18 MUD GUARD ASSY F RH	59110SG021		86.40		
19 MUD GUARD ASSY F LH	59110SG031		86.40		
20 CONDENSER ASSY	73210SG002		612.00		
21 LAMP ASSY HEAD RH	84002SG001		2160.00		
22 LAMP ASSY HEAD LH	84002SG012		2160.00		
23 FOG LAMP ASSY F	84501AJ060		544.00		
24 NOZZLE F	86636SG000		57.60		
25 NOZZLE H L WASHER LH	86636SG311		82.10		

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

		DAMAGED PARTS & PRICES				
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	S/LIST REMARKS
26	NOZZLE COVER ASSYLH / MS .	86636SG330W6		54.00	/	
27	INSULATOR HOOD NA / el	90815SG051		79.20	/	
28	GRILLE ASSY F UPRSTD NA / el .	91121SG001		108.00	/	
29	FRONT NUMBER PLATE / BT	WM001			45.00	/
SUB TOTAL			0.00	9834.90	45.00	0.00
LESS DISCOUNT (LIST-50 %)			0.00	4917.45	0.00	0.00
GRAND TOTAL			0.00	4917.45	45.00	0.00
OVERALL TOTAL			4962.45			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319235

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLM1117E

TOTAL LABOUR CHARGES	3939.00
TOTAL SPARE PARTS CHARGES	4962.45
GRAND TOTAL	8901.45 *

8955.45

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

7 Days.

Guo Qiang - 82880282

07/9/18

Not Authorised.

Excess : \$100.

before paint photos.

Guo Qiang @ lkk auto . com

Sur @ lkk auto . com


11/9/18

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh
Singapore 319255
Tel: (65) 6703 8101/8102
Fax: (65) 6253 5535
www.motorimage.net
Co Reg No: 198702032R

Insurance Co: _____

Survey Date: _____

SUPPLEMENTARY PARTS FOR VEHICLE REGISTRATION NO SLM-1117-B

Surveyor: _____

	<u>DESCRIPTION</u>	<u>PART NO</u>	<u>AMOUNT</u>
1	FRONT- GRILLE- ASSEMBLY- CHROME	911215G020	\$108.00/ea
2			
3			
4			
5			
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11			
12			
13			
14			
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17			
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MotorImage

Janice Lee (LKKAuto)

From: Katherine Chong <katherinechong@motorimage.net>
Sent: Friday, October 05, 2018 6:49 PM
To: Guo Qiang (LKKAuto); Admin A; Admin-D (LKKAuto)
Cc: TPY Insurance Team; grace.teo@sompo.com.sg; pauloong.gnoh@sompo.com.sg
Subject: CMTD1803846/GPL - OD SLM1117E ACC ON 05.09.18 - FINALIZED
Attachments: SLM1117E MARKED ESTIMATE.PDF; SLM1117E FINALIZED.PDF; DSCN0535-min.jpg; DSCN0537-min.jpg; DSCN0538-min.jpg; DSCN0666-min.jpg; DSCN0531-min.jpg; DSCN0533-min.jpg

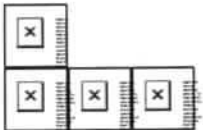
Hi Claim Teams,

Attached for your reference and follow up.

kindly reply to all for easier follow up

Thank You.

Best regards,
Katherine Chong
Senior Admin Assistant
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6703 8333 DID: +65-6703 8115
Fax: +65-6253 5535
Email :katherinechong@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLM1117E

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	ODCLAIM	CONDUCT BODYWORK REPAIR (OWN DAMAGE CLAIM)		
2	ZZ/001	CONDUCT OD CLAIM SOMPO LOCATION:TPE TO CHANGI DATE:05/09/2018 TIME:0915 HRS		
3	ZZ/002	REPAIR/REPLACE FRONT BUMPER,FRT HOOD,FRT LHS/RHS FENDER AND PANEL	1600.00	1000.00
4	ZZ/003	RESPRAY FRONT BUMPER,FRT HOOD,FRT LHS/RHS FENDER AND PANEL	1600.00	1000.00
5	ZZ/004	REMOVE & REFIX AIR CON CONDENSER & RADIATOR TO FACILITATE REPAIR	171.00	171.00
6	ZZ/005	TO CONDUCT FRONT LIGHTING TEST	28.00	28.00
7	ZZ/006	TO CONDUCT FRONT ANTI-RUST COATING	290.00	.00
8	ZZ/007	REMOVE & REFIX FRONT HEADLAMP WASHER AND PIPING	150.00	100.00
9	ZZ/008	SUNDRIES	100.00	30.00
TOTAL LABOUR CHARGES			3939.00	2329.00

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLM1117E

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
		NETT	LIST	S/NETT	
1 RADIATOR ASSY	45111SG000		792.00		X
2 HOSE-RADIATOR INLET	45161SC010		36.00		X
3 HOSE-RADIATOR OUTLET	45161SC020		36.00		X
4 RAD PNL COMPL RPR	53029SG0019P		360.00		OK
5 FRT FENDER RH	57120SG0209P		270.00		OK
6 FRT FENDER LH	57120SG0309P		270.00		OK
7 HOOD F CPL	57229SG0009P		882.00		OK
8 HINGE COMPL F HD RH	57260SG0009P		43.20		X
9 HINGE COMPL F HD LH	57260SG0109P		43.20		X
10 BRKT SD F RH	57707SG020		12.60		X
11 BRKT SD F LH	57707SG030		12.60		X
12 BUMPER FACE F NA (FOR H/L WSH)	57709SG001		594.00		OK
13 BACK BEAM CPL F	57711SG0009P		288.00		OK
14 ENERGY ABSOR F	57722SG020		126.00		OK
15 COVER HOOK F ST	57731SG000		7.20		X
16 COVER FOG F STD RH	57731SG020		16.20		OK
17 COVER FOG F STD LH	57731SG030		16.20		OK
18 MUD GUARD ASSY F RH	59110SG021		86.40		X
19 MUD GUARD ASSY F LH	59110SG031		86.40		X
20 CONDENSER ASSY	73210SG002		612.00		X
21 LAMP ASSY HEAD RH	84002SG001		2160.00		OK
22 LAMP ASSY HEAD LH	84002SG012		2160.00		OK
23 FOG LAMP ASSY F	84501AJ060		544.00		X
24 NOZZLE F	86636SG000		57.60		X
25 NOZZLE H L WASHER LH	86636SG311		82.10		X

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLM1117E

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
			NETT	LIST	S/NETT	
26	NOZZLE COVER ASSYLE	86636SG330W6		54.00		OK
27	INSULATOR HOOD NA	90815SG051		79.20		OK
28	GRILLE ASSY F UPRSTD NA	91121SG001		108.00		OK
29	GRILLE ASSY F CTRSTD NA (SUPP)	91121SG020		108.00		OK
30	FRONT NUMBER PLATE	WM001			45.00	OK
SUB TOTAL			0.00	7491.60	45.00	0.00
LESS DISCOUNT (LIST-50 %)			0.00	3745.80	0.00	0.00
GRAND TOTAL			0.00	3745.80	45.00	0.00
OVERALL TOTAL			3790.80			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SLM1117E

NETT ITEM	0.00
LESS 20 %	0.00
NETT AMOUNT	0.00
LIST ITEM	7491.60
LESS 50 %	-3745.80
LIST AMOUNT	3745.80
SPECIAL NETT AMOUNT	45.00
S/LIST ITEM	0.00
LESS 30 %	0.00
S/LIST AMOUNT	0.00
TOTAL LABOUR CHARGES	2329.00
TOTAL SPARE PARTS CHARGES	3790.80
TOTAL CHARGES	6119.80
LESS EXCESS	100.00
TOTAL	6019.80
ADD 7 % GST	421.39
GRAND TOTAL	6441.19

...CLAIM SUBFOLDER...(Pending for Survey Report)







































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Sep 2018		07 Sep 2018 11:34 Edit Adj Rpt	S\$6,119.80 Edit Estimates	S\$6,119.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS <div> <div> Insured: LEE WEN WEI, KENNETH, ID: S8232776B, Tel: +6597492044, Email: KLEEW@GMAIL.COM </div> <div> Vehicle Reg. No.: SLM1117E </div> <div> Claim Type: OD / CMTD1803846 </div> <div> Repairer: Motorimage Enterprises Pte Ltd (HQ) 19 LORONG 8, TOA PAYOH, 319255 Toa Payoh - Tel: 64730333 / 62222311 / 65063848 </div> <div> Handling Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by GNOH PAU LOONG - 63295217] </div> <div> Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 18/09/2018] </div> <div> Driver/Custodian: LEE WEN WEI, KENNETH (35 / Male), NRIC: S8232776B, Tel: +6597492044 </div> </div> <div> Date of Loss: 05/09/2018 08:00 - :59 [33 Months and 9 Days From LTA Reg Date (Man Yr)] </div> <div> Policy/Cover Note No.: D18MTPV01002374 (Comprehensive) </div> <div> Excess: S\$100.00 </div>																								
ASSOCIATED MAIL RECEIVED <div> View All Compose Case Mail </div> <ul style="list-style-type: none"> SOMPO_SG (25/10/2018): Alert - Adj Mandate Approved (S\$6119.80) - SLM1117E - Claim Handler: GNOH PAU LO... SOMPO_SG (07/09/2018): OD SURVEY - ASAP 																								
ALL ASSOCIATED TASKS <div> View All Search Tasks Create New Task Complete </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SLM1117E (CMTD1803846)
OD
Sep 5 2018 8:00AM
[LEE WEN WEI, KENNETH]
Motorimage Enterprises Pte Ltd

















Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Assessment Reports									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)							Thumbnail			Print		
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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51	10/10/18 09:40	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
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1	06/09/18 10:43	Certificate Schedule From: TP - Reg. No: GBE2652E, Claimant: JIM BUILDERS PTE LTD	Load PDF	
2	07/09/18 09:14	Repair Estimates	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/10/18 14:35	SLM 1117E ESTIMATE	Load PDF	

Linked Accident Report Documents

Video			View	View in Browser
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1	05/09/18 17:42	Video - Accident	Load MP4	
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Video			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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3	05/09/18 17:45	INSURANCE CERT	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #05-01/06, Singapore Land Tower
Singapore 048623

Our File No: CS/SMO18016340/GRD3E2

Date: 01/11/2018

REFERENCE

Insured/Claimant: LEE WEN WEI, KENNETH Policy No: D18MTPV01002374
Date of Loss: 05/09/2018 Nature of Claim: OD Claim No: CMTD1803846

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLM1117E**
Make & Model: SUBARU FORESTER, 2.0 I-L CVT AWD SR (A) Engine No: FB20Y086184
Reg. Date: 27/11/2015 (Man. Year: 2015) Chassis No: JF1SJ5KC5FG059681
Colour: White Odometer: 62135 km
Engine Capacity: 1995 cc
Market Value/New Car Price: S\$75,000.00
Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/60R17 Rear Tyre Size: 225/60R17
Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,116.45	3,820.80	1,295.65	25.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,839.00	2,299.00	1,540.00	40.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	8,955.45	6,119.80	2,835.65	31.66
- Excess (\$\$)	100.00	100.00	0.00	0.00
(\$\$)	8,855.45	6,019.80	2,835.65	32.02
+ GST 7.00/7.00% (\$\$)	619.88	421.39	198.49	32.02
Nett Amount (\$\$)	9,475.33	6,441.19	3,034.14	32.02

INSPECTION

Date of Assignment: 07/09/2018
Date Inspected: 07/09/2018 Inspected At: Motorimage Enterprises Pte Ltd (HQ)
19 LORONG 8, TOA PAYOH
Singapore 319255
Estimated Period of Repair: 7.0 days

Adjuster: XING GUO QIANG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 01 Nov 2018)
Parts:	M1-SUV	SUBARU FORESTER 2.0 I-L CVT AWD SR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLM1117E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RADIATOR ASSY	Not Necessary	792.00 FL	*- FL
2	1		*HOSE-RADIATOR INLET	Not Necessary	36.00 FL	*- FL
3	1		*HOSE-RADIATOR OUTLET	Not Necessary	36.00 FL	*- FL
4	1		*RAD PNL COMPL RPR	Bent	360.00 FL	*360.00 FL
5	1		*FRT FENDER RH	Buckled	270.00 FL	*270.00 FL
6	1		*FRT FENDER LH	Buckled	270.00 FL	*270.00 FL
7	1		*HOOD F CPL	Buckled	882.00 FL	*882.00 FL
8	1		*HINGE COMPL F HD RH	Not Necessary	43.20 FL	*- FL
9	1		*HINGE COMPL F HD LH	Not Necessary	43.20 FL	*- FL
10	1		*BRKT SD F RH	Not Necessary	12.60 FL	*- FL
11	1		*BRKT SD F LH	Not Necessary	12.60 FL	*- FL
12	1		*BUMPER FACE F NA (FOR H/L WSH)	Deformed	594.00 FL	*594.00 FL
13	1		*BACK BEAM CPL F	Bent	288.00 FL	*288.00 FL
14	1		*ENERGY ABSOR F	Bent	126.00 FL	*126.00 FL
15	1		*COVER HOOK F ST	Not Necessary	7.20 FL	*- FL
16	1		*COVER FOG F STD RH	Scratched	16.20 FL	*16.20 FL
17	1		*COVER FOG F STD LH	Scratched	16.20 FL	*16.20 FL
18	1		*MUD GUARD ASSY F RH	Not Necessary	86.40 FL	*- FL
19	1		*MUD GUARD ASSY F LH	Not Necessary	86.40 FL	*- FL
20	1		*CONDENSER ASSY	Not Necessary	612.00 FL	*- FL
21	1		*LAMP ASSY HEAD RH	Cracked	2,160.00 FL	*2,160.00 FL
22	1		*LAMP ASSY HEAD LH	Cracked	2,160.00 FL	*2,160.00 FL
23	1		*FOG LAMP ASSY F	Not Necessary	544.00 FL	*- FL
24	1		*NOZZLE F	Not Necessary	57.60 FL	*- FL
25	1		*NOZZLE H L WASHER LH	Not Necessary	82.10 FL	*- FL
26	1		*NOZZLE COVER ASSY LH	Missing	54.00 FL	*54.00 FL
27	1		*INSULATOR HOOD NA	Deformed	79.20 FL	*79.20 FL
28	1		*GRILLE ASSY F UPRSTD NA	Deformed	108.00 FL	*108.00 FL
29	1		*FRONT NUMBER PLATE	Bent	45.00 FS	*45.00 FS
30	1		*SUNDRIES	Necessary	100.00 FS	*30.00 FS
31	1		*FRONT-GRILLE-ASSEMBLY-CENTER	Cracked	108.00 FL	*108.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,087.90	7,566.60
- List Item Discount on L Items 50.00/50.00% (\$\$)	4,971.45	3,745.80
Total Parts (\$\$)	5,116.45	3,820.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPAIR / REPLACE FRONT BUMPER, FRT HOOD, FRT LHS/RHS FENDER AND PANEL	New	1,600.00	1,000.00
2	RESPRAY FRONT BUMPER, FRT HOOD, FRT LHS/RHS FENDER AND PANEL	New	1,600.00	1,000.00
3	REMOVE & REFIX AIR CON CONDENSER & RADIATOR TO FACILITATE REPAIR	New	171.00	171.00
4	TO CONDUCT FRONT LIGHTING TEST	New	28.00	28.00
5	TO CONDUCT FRONT ANTI-RUST COATING	New	290.00	0.00
6	REMOVE & REFIX FRONT HEADLAMP WASHER AND PIPING	New	150.00	100.00
Gross Labour Cost (\$\$)			3,839.00	2,299.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >