

INS. CASE OWNER:

Stacy Ng  
Lmp

cc 4, Asm 180 16338, H pas'g

LKK:  
IDAC:

68058

Surveyor:

DOI:

ASSIGNMENT

2/10/18

Time:

7/9/2018

Registered in Meriten:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGH 384 S

Claim No.:

SGM00R26 B

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

4/8/2018

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

Yp 4256Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kai Motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

22/10

Yp 4256Y - X;

SGH 384 S - X

CH7

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

22/13/11/18.

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

27.

If NO or B 28, Ass. Lis:

Repair Cost:

W/65T

S\$

3210.00

Loss of Rental (LOR):

S\$

500.00

(\$100 x 5 days)

Loss of Use (LOU):

S\$

500.00

(\$100 x 5 days)

Loss of Income (LOI):

S\$

-

(\$ - x - days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

7.45.

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost:

S\$

-

Total:

S\$

3717.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3717.45

Name 1:

Kai Motor Trading

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

1) Claim status: No Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

COMPLIMENT  
11/3/19



REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop on:

at

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est Repairs:

4

days

Res: Yes or No

Lump Sum:

20

%

3 Val: Yes or No

CA / REV / REP / 24 HRS

Date

Person Contacted:

Vehicle IN / OUT

Veh No: YP425LY Yr Regn: 2016 Sept.  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mit ~~Sub~~ Carter cc 2998

Colour: white AC Insured / Std / NI / NA

Sp. Reading: 59742 T/Radio: Insured / Std / NI / NA

Eng No:

C/No:

FEB71EA20305

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/75 R17.50

R: 215/75 R17.50

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Chao Yang

Front

Rear

R/Bal: 06 mm

R/Bal: 06 mm

L/Bal: 06 mm

L/Bal: 06 mm

D.O.A.

D.O.I

22/10/18

Survey held at

Kai Motor

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

TPAXA.

US \$ 3K credit 1548.20/3447

MV: 70K  
 PV: 37.6K  
 Net: 32.4K

Date/Time: File Pass to?

☐

Preli. Report

X)

☐

Final Report

Date/Time: File Return to?

2)

Add Fee:

☐

Site Insp: (\$

☐

Interview: (\$

☐

Tech. Insp: (\$

☐

Week end: (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transporter:

1 - \$ - RS. 12

1 - Phone:

1 - Other:

Report Format:

Lump Sum / I.B. (\$

TOTAL





# 凱摩哆服務

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 05/09/2018

Attn: The Motor Claims Department

Your Insured veh no : SGH 384 S

**AXA Insurance S'pore Pte Ltd**

8 Shenton way

# 27-01 AXA Tower

Singapore 068811

Tel : 6880 4711 claim dep

Fax : 6880 4838 claim dep

Dear Sir / Madam

Estimate Cost repair Bill To Mit Canter NO YP 4256 Y & SGH 384 S on 04/08/2018

To Supply :-

2pcs	Rear aluminium door	Dented	\$1,450.00
1pc	Rear cross member	Cracked	
1pc	Rear number plate	Bent	
1pc	Rear number plate lamp	Not	

Est: 350

SN: 2875

un 25%: 262.50

\$2,900.00	2400 (SN)
\$ 350.00	✓
\$ 40.00	25 (SN)
\$ 89.00	*
\$3,379.00	
\$ 675.80	
\$2,703.20	

1pc	60km/h	Adver'sement Sticker	450 less
			550 ✓

20%  
25%

\$ 15.00 s/nett ✓ SN: 15

To dismanlte & replace damage parts,panel beat where necessary.

\$1,200.00 600.

To putty,apply primer & body paint work on the affecte portion.

\$ 550.00 x.

To check wiring functions.

\$ 80.00 x.  
\$4,548.20

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey (after) after spray painting
- To dismanlte (damage) parts) during resurvey
- Parts prices are subject to confirmation
- Third party claims is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian King  
4/5 22/10/18

04 days

total: 3752.50

4/5: 3K.

3K



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Company
Owner ID:	4795Z
Vehicle Details	
Vehicle No.:	YP4256Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	22 Oct 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	CANTER FEB71ER4SDEC
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	4P10C30736
Chassis No.:	FEB71EA20305
Maximum Power Output:	-
Open Market Value:	\$34,877.00
Original Registration Date:	01 Sep 2016
First Registration Date:	01 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$1,744.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Aug 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$47,889.00
COE Rebate Amount:	\$37,628.00
<b>Total Rebate Amount:</b>	<b>\$37,628.00</b>

The information contained herein is correct as at 22 Oct 2018

OK







## Hsiao Tong (LKKAUTO)

---

**From:** Kai Motor <kaimotor@gmail.com>  
**Sent:** Thursday, 10 January 2019 5:03 PM  
**To:** Mei Kwan (LKKAUTO); AXA SGP - Motor Survey; CST  
**Cc:** Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A; assignments  
**Subject:** Re: ACCIDENT INVOLVING VEHICLE NO YP 4256 Y & SGH 384 S at Raffles Boulevard on 04/08/2018 15:20:00 \*\*\* LKK REF: CC4/ASM18016338/pa3  
**Attachments:** LOD Mit Canter NO YP 4256 Y & SGH 384 S on 04082018.pdf; LTA SGH 384 S - .pdf; SAS report Mit Canter NO YP 4256 Y & SGH 384 S on 04082018.pdf

Date : 10/01/2019

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : SGH 384 S

**AXA Insurance S'pore Pte Ltd**

(By Email Only)

8 Shenton way

# 27-01 AXA Tower

Tel : 6880 4711 claim dep

Singapore 068811

Fax : 6880 4838 claim dep

Dear Sir / Madam

**Final Cost repair Bill To Mit Canter NO YP 4256 Y & SGH 384 S on 04/08/2018**

To Supply :-

<b>Total Lumpsum As Of Repair Costs Recommended By Surveyor And</b>	
<b>Agreed By Ourselves</b>	<b>: \$ 3,000.00</b>
<b>GST</b>	<b>7% \$ 210.00</b>
	<b>\$ 3,210.00</b>



Date : 10/01/2019

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : SGH 384 S

**AXA Insurance S'pore Pte Ltd**

(By Email Only)

8 Shenton way

# 27-01 AXA Tower

Singapore 068811

Tel : 6880 4711 claim dep

Fax : 6880 4838 claim dep

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO YP 4256 Y & SGH 384 S on 04/08/2018**

We have been authorised by M/s Cool Fast Engineering Pte Ltd, the owner of vehicle claim against the party / parties responsible for the damages arising from number YP 4256 Y, to the above mentioned accident.

Our records show that you are the insurers of vehicle number SGH 384 S) at the material time of the accident with the driver of our client's vehicle, (M/s Cool Fast Engineering Pte Ltd ).

As a result of the accident caused by your insured driver's negligent driving and/or management of your insured's vehicle number SGH 384 S) , our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 3,210.00
(2) Loss of use 4days	\$ 400.00
(3) PIR 2days	\$ 200.00
(4) LTA Search Fee	\$ 7.45
	\$ 3,817.45

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) LTA Search

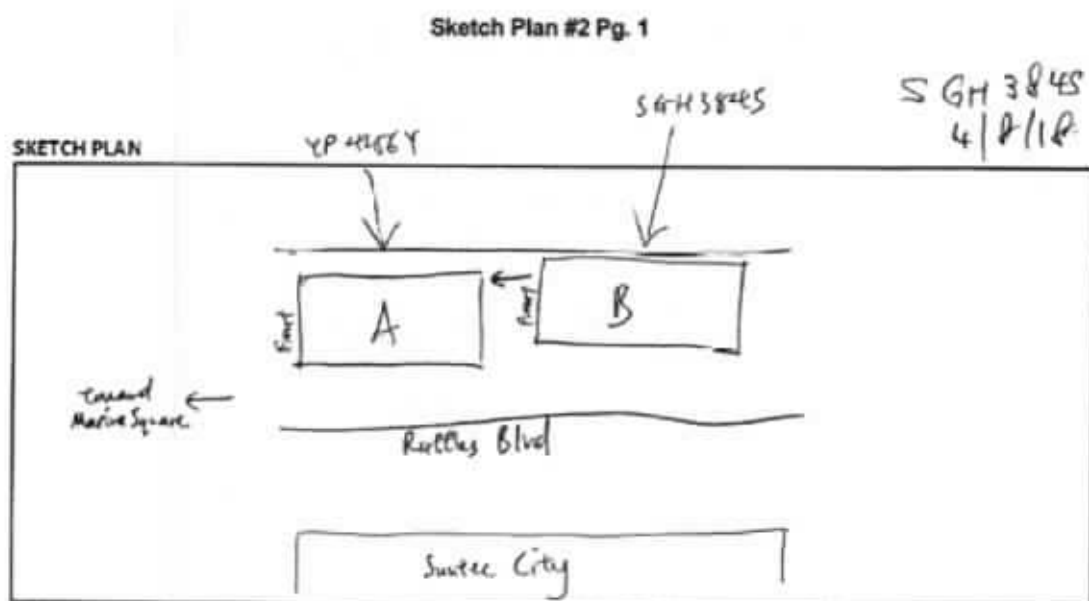


On Fri, 7 Sep 2018 at 12:13, Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle A (YP 4256 Y), the lorry driven by Li Fei (6-8627643M) had come to a stop along Raffles Blvd (outside Suntec City). Vehicle B (SGH 3845), Suzuki APV driven by Ng Jun Seng (8521097A) failed to come to a stop and hit Vehicle A from the back. Neither driver was injured and there ~~was~~ no damage to public property.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.



*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kai Motor <[kaimotor@gmail.com](mailto:kaimotor@gmail.com)>

**Sent:** Wednesday, 5 September, 2018 5:33 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Subject:** ACCIDENT INVOLVING VEHICLE NO YP 4256 Y & SGH 384 S at Raffles Boulevard on 04/08/2018 15:20:00

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1

#01-440, SINGAPORE 408701

TEL: 67474006 FAX:67437591

E-mail : [kaimotor@gmail.com](mailto:kaimotor@gmail.com)

REG NO: 44223100L

GST REG NO : M90371531Y

Date : 05/09/2018

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : **SGH 384 S**

**AXA Insurance S'pore Pte Ltd**

(By Email Only)

8 Shenton way

# 27-01 AXA Tower

Singapore 068811

Tel : 6880 4711 claim dep

Fax : 6880 4838 claim dep

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO YP 4256 Y & SGH 384 S at Raffles Boulevard**

**on 04/08/2018 15:20:00**

We are writing on behalf of **M/s Cool Fast Engineering Pte Ltd** the registered owner of YP 4256 Y which was involved on the above mentioned accident between SGH 384 S.



Investigation reveals that the motor vehicle number SGH 384 S was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SGH 384 S Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of YP 4256 Y for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the bill will be forward to you for reimbursement.

Yours faithfully,

☼ Have a nice day

**Ms Kym**

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006



## << <MANDATE IA> - S8M00R6B [ACCIDENT INVOLVING SGH 384S(OI) & YP 4256Y(TP) ON 04/08/2018]

Type

🔗 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,967.49. Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 26 Dec 2018

Reply





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26.12.2018

### Survey Details:

Date of loss	04.08.2018
Date of appointment	07.09.2018
Date of survey	22.10.2018
Location of survey	KAI MOTOR TRADING

### Vehicle Details:

Claim Type:	Third party
Vehicle number	YP 4256Y
Make and Model	Mitsubishi Canter (2998cc)
Date of registration	01.09.2016
Excess	NIL
Market Value/ Book Value	\$ 70,000.00 (est)
Parf/COE Rebate	\$ 38,221.00 (est)
Nett Value/ ERV	\$ 31,779.00 (est)

### Repair details:

Initial Estimate	\$ 4,548.20
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 3,152.50
Check items (estimate)	NIL
Labour	\$ 600.00
Supplementary	NIL
Total	\$ 3,752.50
Lump Sum(if applicable)	\$ 3,000.00

Number of days for repair	<u>4</u>
---------------------------	----------





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 3,210.00	
Loss of use	\$ 750.00	(5days x \$150.00)
Loss of rental	NIL	
Loss of income	NIL	
LTA/GIA search fees	\$ 7.49	
Others	NIL	
<b>Proposed Total</b>	<b>\$ 3,967.49</b>	



[> Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	4795Z
<b>Vehicle Details</b>	
Vehicle No.:	YP4256Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	07 Sep 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	CANTER FEB71ER4SDEC
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	4P10C30736
Chassis No.:	FEB71EA20305
Maximum Power Output:	-
Open Market Value:	\$34,877.00
Original Registration Date:	01 Sep 2016
First Registration Date:	01 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$1,744.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	31 Aug 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$47,889.00
COE Rebate Amount:	\$38,221.00
<b>Total Rebate Amount:</b>	<b>\$38,221.00</b>

The information contained herein is correct as at 07 Sep 2018

OK





**Re:<MANDATE IA> - S8M00R6B [ACCIDENT INVOLVING  
SGH 384S(OI) & YP 4256Y(TP) ON 04/08/2018]**

Type

🔗 Question

Message

PLS PROCEED

Reply



## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 28 January 2019 11:20 AM  
**To:** 'kaimotor@gmail.com'  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO YP 4256 Y & SGH 384 S at Raffles Boulevard on 04/08/2018 15:20:00 \*\*\* LKK REF: CC4/ASM18016338/Apa3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,210.00
2. Loss of Use (5days x \$100.00)	\$ 500.00
3. LTA/ GIA Search Fee	\$ 7.45
<b>Total</b>	<b><u>\$ 3,717.45</u></b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kai Motor <kaimotor@gmail.com>

**Sent:** Thursday, 10 January 2019 5:03 PM

**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; AXA SGP - Motor Survey <motor.survey@axa.com.sg>; CST <cst@axa.com.sg>

**Cc:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** Re: ACCIDENT INVOLVING VEHICLE NO YP 4256 Y & SGH 384 S at Raffles Boulevard on 04/08/2018 15:20:00  
\*\*\* LKK REF: CC4/ASM18016338/pa3

Date : 10/01/2019

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : SGH 384 S

**AXA Insurance S'pore Pte Ltd**

(By Email Only)

8 Shenton way

# 27-01 AXA Tower

Tel : 6880 4711 claim dep



## Hsiao Tong (LKKAUTO)

---

**From:** Kai Motor <kaimotor@gmail.com>  
**Sent:** Tuesday, 29 January 2019 12:54 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: ACCIDENT INVOLVING VEHICLE NO YP 4256 Y & SGH 384 S at Raffles Boulevard on 04/08/2018 15:20:00 \*\*\* LKK REF: CC4/ASM18016338/Apa3

Hi Dear,

*We are accept your offer .*

1. Cost of Repair (w/GST)	\$ 3,210.00
2. Loss of Use (5days x \$100.00)	\$ 500.00
3. LTA/ GIA Search Fee	\$ 7.45
<b>Total</b>	<b><u>\$ 3,717.45</u></b>

***Kindly forward your payment to us as soon as possible.***

 ***Have a nice day w thanks.***

***Ms Kym*** 😊

On Mon, 28 Jan 2019 at 11:19, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We have our principal instruction to revise offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,210.00
2. Loss of Use (5days x \$100.00)	\$ 500.00
3. LTA/ GIA Search Fee	\$ 7.45
<b>Total</b>	<b><u>\$ 3,717.45</u></b>

Please confirm acceptance.





# 凱摩哆服務 KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·  
Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 10/01/2019

Attn: The Motor Claims Department

Your Insured veh no : SGH 384 S

**AXA Insurance S'pore Pte Ltd**

8 Shenton way

# 27-01 AXA Tower

Singapore 068811

WITHOUT PREJUDICE

(By Email Only)

Tel : 6880 4711 claim dep

Fax : 6880 4838 claim dep

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO YP 4256 Y & SGH 384 S on 04/08/2018**

We have been authorised by M/s Cool Fast Engineering Pte Ltd, the owner of vehicle claim against the party / parties responsible for the damages arising from number YP 4256 Y, to the above mentioned accident.

Our records show that you are the insurers of vehicle number SGH 384 S) at the material time of the accident with the driver of our client's vehicle, (M/s Cool Fast Engineering Pte Ltd ).

As a result of the accident caused by your insured driver's negligent driving and/or management of your insured's vehicle number SGH 384 S), our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 3,210.00
(2) Loss of use 4days	\$ 400.00
(3) PIR 2days	\$ 200.00
(4) LTA Search Fee	\$ 7.45
	<u>\$ 3,817.45</u>

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) LTA Search







Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 NOV 2018

**NG JUN SIANG**  
BLK 239 HOUGANG STREET 22  
#12-09  
SINGAPORE 530239

Dear Sir/ Mdm

**OUR REF : CC4/ASM18016338/Apa3**  
**YOUR REF : SGH 384S**  
**ACCIDENT INVOLVING SGH 384S AND YP 4256Y ALONG/AT RAFFLES BLVD**  
**(OUTSIDE SUNTEC CITY) ON 04/08/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from KAI MOTOR TRADING acting on behalf of the owner of YP 4256Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*



## LETTER OF AUTHORITY

To: M/S KAI MOTOR TRADING  
Blk 3007 Ubi Road-1  
#01-440  
Singapore 408701  
BUS.REG.NO: 44223100L  
GST REG No : M90371531Y

Date: 10/01/2019

Dear Sirs / Madam,

Re: ACCIDENT INVOLVING TO VEHICLES Nos: Mit Canter NO YP 4256 Y & SGH 384 S  
ALONG Raffles Boulevard ON 04/08/2018 @ 15:20:00

In Consideration of your repairing our/my motor vehicle number YP 4256 Y at our/my request,

We / I Lumicoe Pte Ltd NIRC NO: 201614795Z the owner of motor vehicle  
number : YP 4256 Y do hereby authorise you as our / my authorised as our / my authorised  
representative to demand claim settle and / or receive whatever amount settled / payable by  
the insurance company and / or third party or to commence legal proceedings, if necessary,  
I in our / my name, for the cost of repairs, loss of usage and any other relevant expenses and  
to your appointing any solicitor to act for us / me in respect of the said accident.

Signature:

Owner Name:

Vehicle No: of Owner:

NIRC No:

Address:

Lumicoe Pte Ltd

YP 4256 Y

38502547C

Blk 1109 #01-68, Pandan Prima  
5600409







redefining / insurance

CLAIM REF : SBM00R6B  
INSURED : NG JUN SIANG

### DISCHARGE VOUCHER

We/I, LUMICOE PTE LTD, NRIC NO. 2016147952 hereby agree to accept the sum of dollars THREE THOUSAND SEVEN HUNDRED SEVENTEEN AND CENTS FORTY FIVE ONLY (S\$3,717.45) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SGH 3845 as a result of an accident along RAFFLES BOULEVARD on 04/08/2018 which we/I were/was the driver/ owner/ hirer/ passenger/ rider/ pillion/ insurer of motor vehicle no. YP 4256Y.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SGH 3845 in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SGH 3845.

Dated this 11 day of March 2019

Claimant's Signature

[Signature]

NRIC no./ Company Stamp

S0500DH7C



Occupation/ Business

DIRECTOR

Address

BLK 409, #06-62 PANDAN GARDENS (G060409)

Telephone No.

9150 2275

Witness's Name

1

Witness's Signature

1



[Signature]

Witness's NRIC No.

1





# 凱摩哆服務 KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·  
Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 10/01/2019

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : SGH 384 S

AXA Insurance S'pore Pte Ltd

(By Email Only)

8 Shenton way

# 27-01 AXA Tower

Tel : 6880 4711 claim dep

Singapore 068811

Fax : 6880 4838 claim dep

Dear Sir / Madam

Final Cost repair Bill To Mit Canter NO YP 4256 Y & SGH 384 S on 04/08/2018

To Supply :-

Total Lumpsum As Of Repair Costs Recommended By Surveyor And

Agreed By Ourselves : \$ 3,000.00

GST 7% \$ 210.00

\$ 3,210.00





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 04 Sep 2018 / 16:27:23

Receipt Date/Time : 04 Sep 2018 / 16:27:21

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180904-001854

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBA1242H As at 01 Sep 2018/04:20:00 Insurance Co: ERGO INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBA1242H Enquiry Fee 20180904162406640977	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SGH384S As at 04 Aug 2018/15:20:00 Insurance Co: AXA INSURANCE PTE LTD				
2	Insurance Enquiry - SGH384S Enquiry Fee 20180904162406677257	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SLG9510G As at 28 Aug 2018/15:35:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
3	Insurance Enquiry - SLG9510G Enquiry Fee 20180904162406707999	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		21.00	1.47	22.47
<b>Rounding Difference</b>				0.02
<b>Total Amount Payable</b>				22.45
<b>Paid By</b>				
	20180904162523940 Direct Debit: eNETS Debit (Internet Banking)			22.45
<b>Total</b>				22.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				22.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGH 384S (Insd veh)	Model:	MITSUBISHI CANTER
	YP 4256Y (TP veh)		
Date of Accident:	04/08/2018		

Global Sum Settlement	: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Repair Estimate	: \$	5,455.07
Final Repair Cost	: \$	3,210.00
Loss of Use	: \$	500.00 5days at \$100.00 per day
Rental (if any)	: \$	days
LTA / GIA Search Fee	: \$	7.45

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum	: \$	3,717.45

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____100____(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	KAI MOTOR TRADING	: \$	3,717.45

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

13/03/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18016338/Apa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY NG		Date : 13-03-2019 Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SGH 384S	Veh. Inspected	YP 4256Y
Policy No.	GA999359/1	Coverage (\$)	0.00
Claim No.	S8M00R6B	Excess (\$)	0.00
Assign From		Assign Date	07/09/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	mitsubishi canter	c.c	2998
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	FEB71EA20305	Colour	WHITE
Odometer	59742	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	215/75 R17.5	CHAO YANG	6 mm
L/H Front Tyre	215/75 R17.5	CHAO YANG	6 mm
R/H Rear Tyre	215/75 R17.5	CHAO YANG	6 mm
L/H Rear Tyre	215/75 R17.5	CHAO YANG	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	04/08/2018	Inspection Date	22/10/2018
Survey held at	KAI MOTOR TRADING BLK 3007 UBI ROAD 1 #01-434 SINGAPORE 408701		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YP 4256Y**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR CROSS MEMBER (CONSISTENT)	CRACKED	✓ 350.00	350.00
1	REAR NUMBER PLATE LAMP (CONSISTENT)	NOT NECESSARY	✓ 89.00	-
	LESS 20% DISCOUNT		✓ -87.80	-
	LESS 25% DISCOUNT		-	-87.50
			351.20	262.50
2	REAR ALUMINIUM DOOR @\$1450.00 (CONSISTENT) (SN)	DENTED	✓ 2,900.00	2,400.00
1	REAR NUMBER PLATE (CONSISTENT) (SN)	BENT	✓ 40.00	25.00
	LESS 20% DISCOUNT		-588.00	-
			2,352.00	2,425.00
<b>SPECIAL NETT ITEMS</b>				
1	60KM/H (CONSISTENT) (SN)	NECESSARY	✓ 15.00	15.00
1	ADVERTISEMENT STICKER (CONSISTENT) (SN)	NECESSARY	✓ 550.00	450.00
			565.00	465.00
<b>LABOUR</b>				
	TO DISMANTLE & REPLACE DAMAGE PARTS,PANEL BEAT WHERE NECESSARY.		✓ 1,200.00	600.00
	TO PUTTY, APPLY PRIMER & BODY PAINT WORK ON THE AFFECTED PORTION.	NOT NECESSARY	✓ 550.00	-
	TO CHECK WIRING FUNCTIONS.	NOT NECESSARY	✓ 80.00	-
			1,830.00	600.00
<b>GRAND TOTAL</b>			<b>5,098.20</b>	<b>3,752.50</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>3,000.00</b>

Report Ref No. CC4/ASM18016338/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



## &lt;&lt; Service Request Details

Claim	SSM009426	Actions		Vehicle Information
Reference	CC4/ASM18016338/Apa3q2 	Next Step	Wait for Approve Invoice	Incident Vehicle Registration #
Loss Date	4 August 2018	<div>Auto Progress</div>		Make
Report Date	6 Aug 2018 12:00:00 AM			Model
Request Date	7 September 2018			Service Address
Due Date				...
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)			Primary Contact/Insured
Type of Loss	Third Party Vehicle Damage			HG JUN SIANGHUANG/JUNHUANG BLK 564 HOUGANG ST. 51, #13-42B, S30564, Singapore
Services	Pending verification - Direct Settlement			HGJUNSIANG@gmail.com
				Claim Handler
				HG Stacey 6568804351 stacey.ng@lkk.com.sg

### Additional instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
<div> <div> <div>Accident Statement</div> <div>Reports &amp; Statement</div> <div>Measment</div> </div> </div>				







DOCUMENTS > WORKS					DATE UPLOADED
NAME	TYPE	SUB-TYPE	AUTHOR		
 LKK Bessurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 December 2018	
 TP ESTIMATE MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	26 December 2018	
 EMAIL FROM WORKSHOP BUILDING YENJESAY TP GIA.mig	Letters and Correspondence	Workshop	NIKAM Sanjoshi Pandurani	6 September 2018	