

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 3 September 2019 10:38 AM
To: Johnson Chua
Cc: Admin A; 'Wei Shong'
Subject: RE: URGENT - TLM Ref: TP003092018; LKK REF: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018
Attachments: AIG RV.pdf

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>

Sent: Wednesday, 28 August 2019 10:25 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>

Subject: URGENT - TLM Ref: TP003092018; LKK REF: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

Importance: High

Dear Khanchna,

We refer to your email below dated 07.08.2019.

Please forward the Discharge Voucher to us as soon as possible.

Thank you.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365

<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Wednesday, 7 August 2019 12:02 PM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: URGENT - TLM Ref: TP003092018; LKK REF: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter and your e-mail as trailed refers.

Based on documents at hand, we noted that your client was turning from a minor road into the major road and stopped at the yellow box as well.

Hence, we opine that BOLA 31(a) is applicable.

However, purely for amicable settlement on without prejudice basis and without admission of liability, we offer settlement at 50% basis for a global sum of **\$984.00(all in)**.

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>

Sent: Tuesday, 6 August 2019 5:28 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: URGENT - TLM Ref: TP003092018; LKK REF: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

Importance: High

Without Prejudice
Save As To Costs

Dear Khanchna,

We refer to the email below.

We had given a copy of the accident video footage to your office previously.

Your principal insured had stopped the vehicle in the yellow box due to the traffic light was "red" at that point in time.

From the accident video footage, it showed that our client moved his vehicle into the yellow box and waited for the traffic light to turn "green". However, the moment the traffic light turned "green", your principal insured moved forward and hit into our client's vehicle.

As you're aware, Motorists are **not allowed to stop** inside a **yellow box** and obstruct other **vehicles** under the traffic rules. In other words, your principal insured must give way to other vehicles from the side road entering the main road.

Your principal insured had proposed to settle the matter privately with our client, but settlement could not be reached.

We enclose the following documents for your ease of reference:-

- a. Whatsapp between the driver of GBE4046S and SKH5744G;
- b. Accident scene photos;
- c. Screenshot from the video footage provided by our client.

As such, we have our client's instruction to reject your 50% offer and demand for 100% settlement.

Please consider and reply to us within **TEN** (10) days from the date hereof.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Tuesday, 25 June 2019 1:55 PM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>; 'Syed-Yusoff, Saliha' <Saliha.Syed-Yusoff@aig.com>

Cc: Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: URGENT - TLM Ref: TP003092018; LKK REF: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

WITHOUT PREJUDICE

Dear Johnson,

On without prejudice basis and without admission of liability, we offer settlement as follows:

Cost of Repairs	\$ 1,712.00 GST included
Loss of Rental	\$ 240.00 (\$120 x 2 days)
TOTAL	\$ 1,952.00
AT 50%	\$ 976.00

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Kindly confirm acceptance.

Thank you

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

Sent: Monday, 17 June 2019 6:16 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; 'Syed-Yusoff, Saliha' <Saliha.Syed-Yusoff@aig.com>

Cc: Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>

Subject: URGENT - TLM Ref: TP003092018; LKK REF: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

Importance: High

Final Reminder

Dear Joy (LKK) & Saliha (AIG),

We refer to your email below.

We regret to inform you that our client is unable to withhold this case any longer due to this case has been pending for more than three months.

Therefore, please let us have your settlement offer at 100% liability within **TEN** (10) days from the date hereof.

Thank you.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Thursday, 13 June 2019 9:35 AM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>

Subject: RE: URGENT - TLM Ref: TP003092018; LKK REF: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

Hi Johnson,

We note that your client's representative had a meeting with Ms. Saliha of AIG for this claim.

We are pending further instruction from AIG.

Please hold as we follow-up on the update on this.

We will revert shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

Sent: Wednesday, 12 June 2019 4:48 PM

To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>

Subject: URGENT - TLM Ref: TP003092018; LKK REF: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

Importance: High

Hi Joy,

This case has been pending for more than two months.

As such, resolve this matter as soon as possible.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

Sent: Thursday, 6 June 2019 11:41 AM

To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Subject: Gentle Reminder - TLM Ref: TP003092018; LKK REF: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

Importance: High

Gentle Reminder

Dear Joy,

We refer to our client's Letter of Demand dated 16.03.2019 and our reminder dated 31.05.2019.

Please look into the matter and make your offer to us as soon as possible.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

Sent: Friday, 31 May 2019 5:28 PM

To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>

Subject: Letter of Demand - TLM Ref: TP003092018; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018 *** LKK REF: CC6/AIG18016323/Uja3

Importance: High

Dear Joy,

Please let us hear from you on this matter.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Sunday, 17 March 2019 2:45 PM

To: Caymen <caymen@tlmotor.com.sg>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Cc: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>; wei.shong@tlmotor.com.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Letter of Demand - TLM Ref: TP003092018; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018 *** LKK REF: CC6/AIG18016323/Uja3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18016323/Uja3	Joy - 6841 2409

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Caymen <caymen@tlmotor.com.sg>

Sent: Saturday, 16 March, 2019 3:35 PM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>; wei.shong@tlmotor.com.sg

Subject: Letter of Demand - TLM Ref: TP003092018; Accident involving SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

Importance: High

Without Prejudice

Dear LKK,

We refer to the above matter.

It appears that your principal insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on their behalf.

The quantification of our client's claim is as follows:-

Cost of repair	\$1,712.00	(agreed)
Rental fee	\$ 278.20	(2 days)
Loss of use	\$ 200.00	(\$200.00 x 1 day)
LTA	\$ 2.00	

Total **\$2,192.20**

Please note that the driver's injury and other consequential losses are excluded in this claim.

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

Thank you.

Regards,



Caymen

caymen@tlmotor.com.sg

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Tan Lim Motor Pte Ltd

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