# Khanchna (LKK Auto)

**From:** pt@tlmotor.com.sg

Sent:27 November 2020 9:13 AMTo:Khanchna (LKK Auto); 'Sharon'Cc:Admin A; Bryan Ang (LKKAuto)

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving

SKH5744G (TLM) & GBE4046S (AIG) on 01.09.2018

Khanchna,

How to reissue in favourable to AIG when the repair cost is not in full!!

Best regards,



Patricia Tan

pt@tlmotor.com.sq

O. +65 6858 5151 Extn: 889

F. +65 6858 0877

**Tan Lim Motor Pte Ltd** 

1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sg

From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Thursday, 26 November 2020 11:43 am

To: pt@tlmotor.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S

(AIG) on 01.09.2018

Without Prejudice

Dear Patricia,

Kindly also amend your tax invoice to only state repair amount with GST (\$1,712.00) and it should be addressed to AIG Insurance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: pt@tlmotor.com.sg <pt@tlmotor.com.sg>
Sent: Wednesday, November 25, 2020 1:48 PM
To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Bryan Ang (LKKAuto) <a href="mailto:bryanang@lkkauto.com">bryanang@lkkauto.com</a>;

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S

(AIG) on 01.09.2018

Dear Khanchna,

Enclosed the duly signed Release voucher for your process of payment.

Best regards,



Patricia Tan

pt@tlmotor.com.sg

O. +65 6858 5151 Extn: 889 F. +65 6858 0877 Tan Lim Motor Pte Ltd

1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sg

From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Tuesday, 24 November 2020 4:02 pm

To: pt@tlmotor.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <br/>bryanang@lkkauto.com>

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S

(AIG) on 01.09.2018

# Without Prejudice

Dear Patricia,

We refer to the above matter.

Strictly without admission of liability whatsoever, but with a view towards a resolutions of your client's claim in the above matter, we confirm settlement for **\$1,680.00(all in)**.

Please e-mail the DV back to us.

Kindly also amend your tax invoice to only state repair amount with GST only and it should be addressed to AIG Insurance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: pt@tlmotor.com.sg <pt@tlmotor.com.sg>
Sent: Thursday, November 12, 2020 4:09 PM

To: Khanchna (LKK Auto) < <a href="mailto:khanchna@lkkauto.com">khanchna@lkkauto.com</a>; Bryan Ang (LKKAuto) < <a href="mailto:bryanang@lkkauto.com">bryanang@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S

(AIG) on 01.09.2018

Hi Khanchna,

This matter has been dragged more than 1 year. The whatsapp message is able to prove that your insured's driver had admitted.

We are giving you 3 working days.

This accident is more than 1 year and we believed we are unable to escalate to GIA, please confirm with your principal.

Best regards,



Patricia Tan

pt@tlmotor.com.sg

O. +65 6858 5151 Extn: 889 F. +65 6858 0877 Tan Lim Motor Pte Ltd 1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sq

From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Tuesday, 10 November 2020 11:04 AM

To: pt@tlmotor.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <br/>bryanang@lkkauto.com>

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S

(AIG) on 01.09.2018

# Without Prejudice

Dear Patricia,

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, our Principal maintain global sum of \$1,575.00(all in).

Please confirm acceptance.

Kindly also amend your tax invoice to only state repair amount with GST only and it should be addressed to AIG Insurance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

**LKK Auto Consultants Pte Ltd** 

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: <a href="mailto:pt@tlmotor.com.sg">pt@tlmotor.com.sg</a> Sent: Tuesday, November 10, 2020 10:33 AM

To: Khanchna (LKK Auto) < <a href="mailto:khanchna@lkkauto.com">khanchna@lkkauto.com</a>; Bryan Ang (LKKAuto) < <a href="mailto:bryanang@lkkauto.com">bryanang@lkkauto.com</a>>

Cc: Admin A <a drawn-a@lkkauto.com>

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S

(AIG) on 01.09.2018

Dear Khanchna,

Let's not drag the matter, evidence has given, whatsapp messages also provided.

Let's meet in between at \$1680.00.

Our client adamant as he had put in effort to get the video to prove to you.

Best regards,



Patricia Tan

pt@tlmotor.com.sq

O. +65 6858 5151 Extn: 889

F. +65 6858 0877

**Tan Lim Motor Pte Ltd** 

1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sq

From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Tuesday, 4 August 2020 10:54 AM

**To:** Patricia Tan <<u>pt@tlmotor.com.sg</u>>; 'Wei Shong' <<u>wei.shong@tlmotor.com.sg</u>> **Cc:** Admin A <<u>admin-a@lkkauto.com</u>>; Bryan Ang (LKKAuto) <<u>bryanang@lkkauto.com</u>>

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S

(AIG) on 01.09.2018

### Without Prejudice

Dear Patricia,

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we maintain propose settlement at a global sum of **§1,575.00(all-in**) for amicable settlement purposes.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Tan <pt@tlmotor.com.sg>
Sent: Tuesday, 28 April 2020 3:47 PM

To: Khanchna (LKK Auto) < <a href="mailto:khanchna@lkkauto.com">khanchna@lkkauto.com</a>; 'Wei Shong' < <a href="mailto:wei.shong@tlmotor.com.sg">wei.shong@tlmotor.com.sg</a>>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <br/>bryanang@lkkauto.com>

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S

(AIG) on 01.09.2018

Dear Khanchna,

Please, the video footage already given.

For quick and amicable, we will close at \$1800.00, please revert.

Rdgs,



#### Patricia Tan

pt@tlmotor.com.sq

O. +65 6858 5151 Extn: 889

F. +65 6858 0877

#### **Tan Lim Motor Pte Ltd**

1 Defu Lane 6 Singapore 539365 http://www.tlmotor.com.sq

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From: Khanchna (LKK Auto)

Sent: Tuesday, 21 January 2020 11:20 AM

To: Winnie Tan <winnie.tan@tlmotor.com.sg>; Wei Shong <wei.shong@tlmotor.com.sg>

Cc: 'Patricia Tan - Tan Lim Motor Pte Ltd' <pt@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Bryan Ang

(LKKAuto) < bryanang@lkkauto.com >

Subject: RE: TLM Ref: TP003092018; LKK Ref: CC6/AIG18016323/Uja3; Accident involving SKH5744G (TLM) & GBE4046S

(AIG) on 01.09.2018

# Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

Our principal has reviewed the matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we propose settlement at a global sum of **§1,575.00(all-in**).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.



Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)