

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 17 September 2018 5:02 PM  
**To:** 'Norsipah'; Muhammad Zuhri  
**Subject:** RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018  
INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT // EQI REF: DM18HO02187-JW

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]

**Sent:** Wednesday, 5 September, 2018 4:46 PM

**To:** Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>

**Cc:** Norsipah <[norsipah@tanchong.com](mailto:norsipah@tanchong.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT // EQI REF: DM18HO02187-JW

Dear Zuhri,

I will proceed to appoint LKK to conduct the survey on your client's vehicle.

Dear LKK,

Kindly assist with PRS and DS.

Thank you.

Regards,  
**Justin Wong**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Muhammad Zuhri [<mailto:zuhri@tanchong.com>]  
**Sent:** Wednesday, September 5, 2018 3:34 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Norsipah <[norsipah@tanchong.com](mailto:norsipah@tanchong.com)>  
**Subject:** ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, Mr Ng Hian Chor the owner of EP2468C is insured with AIG INSURANCE at the material time of the accident. The 3rd party ,SLJ4408L is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$150.00 / Use \$90.00. GIA Report / Estimate attached for your action.

Best Regards,  
ZUHRI  
Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472  
Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)  
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