

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 19 September, 2018 12:07 PM  
**To:** 'Justin Wong'  
**Cc:** Asher Sng (LKKAuto); Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Admin A  
**Subject:** RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018  
INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT // EQI REF: DM18HO02187-JW  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**EQI ref: DM18HO02187-JW**  
**LKK REF: CC4/EQI18016308/R1ea3**

Dear Justin,

We refer to the above matter.

Enclosed revert of vehicle: EP 2468C

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Justin Wong <justin.wong@eqinsurance.com.sg>  
**Sent:** Thursday, 6 September, 2018 4:16 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT // EQI REF: DM18HO02187-JW

Dear Mei Kwan,

Please find our insured GIA reported as attached.

Regards,  
**Justin Wong**

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, September 6, 2018 4:07 PM  
**To:** Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT  
// EQI REF: DM18HO02187-JW

**EQI ref: DM18HO02187-JW**  
**LKK REF: CC4/EQI18016308/ea3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 5 September, 2018 5:00 PM  
**To:** 'Justin Wong' <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT  
// EQI REF: DM18HO02187-JW

Dear Justin,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]

**Sent:** Wednesday, 5 September, 2018 4:46 PM

**To:** Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>

**Cc:** Norsipah <[norsipah@tanchong.com](mailto:norsipah@tanchong.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT  
// EQI REF: DM18HO02187-JW

Dear Zuhri,

I will proceed to appoint LKK to conduct the survey on your client's vehicle.

Dear LKK,

Kindly assist with PRS and DS.

Thank you.

Regards,

**Justin Wong**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Muhammad Zuhri [<mailto:zuhri@tanchong.com>]

**Sent:** Wednesday, September 5, 2018 3:34 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Norsipah <[norsipah@tanchong.com](mailto:norsipah@tanchong.com)>

**Subject:** ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, Mr Ng Hian Chor the owner of EP2468C is insured with AIG INSURANCE at the material time of the accident. The 3rd party ,SLJ4408L is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$150.00 / Use \$90.00. GIA Report / Estimate attached for your action.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)