

## Hsiao Tong (LKKAuto)

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Sent:** Thursday, 23 January 2020 9:10 AM  
**To:** Hsiao Tong (LKKAuto); Janice Goh  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> EQ ref : DM18HO02187 \*LKK ref : CC4/EQ18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Hsiao Tong,

Sorry for the late reply.  
Kindly proceed to settle at \$12,188.80 as recommended.

Thank you.

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** 22 January 2020 15:42  
**To:** Janice Goh <janice.goh@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Subject:** RE: <SEEK MANDATE> EQ ref : DM18HO02187 \*LKK ref : CC4/EQ18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if we may proceed to settle the matter at \$12,188.80(all-in) with third party or else advise further instruction.

Thank you.

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 28 December 2019 1:49 PM

**To:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** RE: <SEEK MANDATE> EQ ref : DM18HO02187 \*LKK ref : CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Sirs/Mdm,

We refer to your below email.

For LOR, third party rejected our offer at \$100.00/day and proposed \$110.00/day as per rental invoice.

The breakdown of third party counter proposed is as follows: -

1. Cost of Repair (w/GST)	\$ 11,239.75
2. Loss of Rental (8days x \$110.00)(w/GST)	\$ 941.60
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 12,188.80</b>

Kindly advise if we may proceed to settle the matter at \$12,188.80(all-in) with third party or else advise further instruction.

Thank you.

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Sent:** Friday, 20 December 2019 9:51 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** RE: <SEEL MANDATE> EQ ref : DM18HO02187 \*LKK ref : CC4/EQ18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Hi Hsiao Tong

TP repairer is chasing us for payment.

Please advise whether the case has been settled?

If yes, please forward all the settlement docs for us to effect payment.

Thank you.

**Janice Goh**

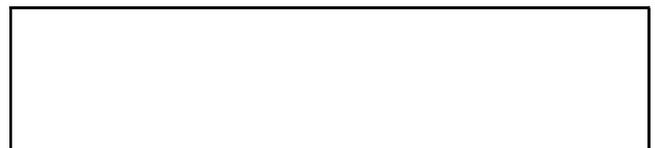
Executive | Claims

**EQ Insurance Company Limited**

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did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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**From:** Jaime Tay

**Sent:** Wednesday, December 4, 2019 8:50 AM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <SEEL MANDATE> EQ ref : DM18HO02187 \*LKK ref : CC4/EQ18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Hsiao Tong,

Kindly proceed to settle TPD at \$12,103.20 (all-in).

Thank you.

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** 30 November 2019 10:48  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: <SEEL MANDATE> EQ ref : DM18HO02187 \*LKK ref : CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 2 November 2019 1:54 PM  
**To:** [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** <SEEL MANDATE> EQ ref : DM18HO02187 \*LKK ref : CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

EQ ref : **DM18HO02187**

LKK ref : CC4/EQI18016308/R1pa3s2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018**

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 3rd vehicle.  
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "**TAN CHONG MOTOR SALES PTE LTD**" at **\$12,103.20(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,741.50	\$ 11,239.75
2. Loss of Rental (8days x \$110.00)(w/GST)	\$ 941.60	\$ 856.00 (8days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 14,690.55	<b><u>\$ 12,103.20</u></b>

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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