



To : M/s EQ INSURANCE COMPANY LTD

Date: 24/03/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SLJ 4408L (Insd Veh)	Your Ref. No. : DM18HO02187
	EP 2468C (TP Veh)	Our Ref. No. : CC4/EQ18016308/R1pa3s2
Date of Accident	21/8/2018	

Liability	100%	
Final Repair Cost	: \$ 11,239.75	(W/GST)
Loss of Use	: \$	days
Rental (If any)	: \$ 941.60	8 days
Others:	: \$ 7.45	
	: \$	
	12,188.80	
Final Settlement Sum	: \$ 12,188.80	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	TAN CHONG MOTOR SALES PTE LTD	: \$ 12,188.80
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd

18/4/19 - ELOD

CHT

Letter Of Claim For Uninsured Loss

Insurance Company: ER/ULIC Date: _____
Address : _____

Attention : Claims Department – Motor Claims Manager

Dear Sir/Madam,

SLU 49014
PHB6636X

Subject: Accident involving vehicle number EP2468C & SLJ4408L
at North Bridge Road on 21.8.2018.

I am the owner of Vehicle Number EP2468C which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number SLJ4408L, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$ _____
Loss of usage (S\$/day) for _____ days	\$ _____
Car rental as per invoice attached	\$ <u>941.60</u>
Search fee	\$ <u>7.45</u>
Others _____	\$ <u>11239.75</u>
Total claim amount	\$ <u>12188.80</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 12188.80, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely

[Signature]

(Owner of motor vehicle)
Name : Ng Hian Chor
Address : 6 Lane Drive
Telephone : 92322468

sr456969



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQI18016308/R1ea3

16 OCT 2018

ROSET LIMOUSIN SERVICES PTE LTD
53 UBI AVENUE 1
#03-47 PAYA UBI INDUSTRIAL PARK
SINGAPORE 408934

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 4408L / EP 2468C / OTHERS ON 21/08/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)



LETTER OF AUTHORITY AND INDEMNITY

- Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- TC Autoclinic Pte Ltd, 25, Leng kee Road, Singapore 159097
- TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- Third Party (Direct Settlement)
- Own Damage (Recovery Claim)

SKU 4901H
STB 6636X
AND SLJ 4408L

ACCIDENT INVOLVING VEHICLE REGISTRATION No. EP2468C AND SLJ 4408L
ON 21.8.2018 AT North Bridge Road

1. I, the owner of vehicle no. EP2468C hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name	<u>IVG HIAN CHOR</u>	Company	<u>TAN CHONG MOTOR SALES PTE LTD</u>
Address	<u>6 KEES DRIVE</u> <u>S(456 969)</u>	Claim Office's Name	<u>913, BUKIT TIMAH ROAD</u> <u>SINGAPORE 589623</u>
Telephone No	<u>92323468</u>	Telephone No	<u>SIPAHBUANG 7472</u> <u>TEL: 6468 7472</u>
Date	<u>21.8.2018</u>	Date	
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature	

SATISFACTORY NOTE

TAN CHONG MOTOR SALES PTE LTD (TCMS)
 AUTOLUTION INDUSTRIAL PTE LTD (AIPL)
 TC AUTOCLINIC PTE LTD (TCAC)

DATE: _____
 OWNER NAME: Mr. NG HIAN HOR
 NRIC NO.: _____
 ADDRESS: 6 Keris Drive
S (456969)

 VEHICLE MODEL: NISSAN QASHQAI
 REGN. NO.: EP2468C
 CHASSIS NO.: _____

TYPE OF CLAIM:

OWN DAMAGE (OD)
 OWN DAMAGE (OD) & UNINSURED LOSS
 (EXCESS & LOSS OF USAGE) VIA
 TCMS / AIPL / TCAC
 THIRD PARTY THROUGH
 TCMS / AIPL / TCAC
 THIRD PARTY - OWNER
 DIRECT CLAIM AGAINST
 THIRD PARTY INSURANCE
 WINDSCREEN / GLASS (W/S)

INSURANCE CO.: EQ INSURANCE
 CLAIM NO.: _____
 POLICY NO.: ATG INSURANCE
2100494933-01

DATE OF ACCIDENT: <u>21/08/2018</u>	DATE RECEIVED: <u>19/9/2018</u>	DATE COMPLETED: <u>27/9/2018</u>
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We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no futher claim whatsoever against the above Company in repect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on* _____

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.

X Will

 (NAME / SIGNATURE OF INSURED)

FOOTNOTE:

<input type="checkbox"/> TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF OF OWNER THROUGH TCMS'S LEGAL AID	<input type="checkbox"/> DEPOSIT PAID BY OWNER
<input type="checkbox"/> OWNER WILL MAKE CLAIM AGAINST THIRD PARTY INSURANCE COMPANY	<input type="checkbox"/> DOCUMENTS RETURNED TO OWNER
<input type="checkbox"/> TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF OF OWNER UNINSURED LOSS. (EXCESS PAYMENT & LOSS OF USAGE)	

INSURANCE CO. COPY

* Delete When Necessary



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Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
 SERVICE CENTRES
 913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
 17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D
Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : EQ INSURANCE COMPANY LIMITED
 ADDRESS : 5 MAXWELL ROAD
 TELEPHONE : #17-00 TOWER BLOCK MND COMPLEXS(069110)
 MODEL : 62239433
 ENGINE NO : FRLARBZJ11UEA--A--
 CHASSIS NO : HRA2328277A
 VEHICLE NO : SJNFEAJ11U1769322
 EP2468C

INVOICE NO : W12140423
 INVOICE DATE : 28-JAN-2019
 TERMS : CREDIT
 DATE REC'D : 18-SEP-2018
 SA/SE : ZHR
 JOB NO : BG1044455
 MILEAGE : 026902
 YOUR REFERENCE : INS/IC/ZHR/0374/20

ITEM	2	JOB DESCRIPTION	Credit terms	3	AMOUNTS
1		GROMMET BUMPER \$2.20 EA X 04 Qty:4 @ \$2.20 each (Special Nett Item)			8.80
2		CLIP GRILLE \$1.70 EA X 04 Qty:4 @ \$1.70 each (Disc:20.00% After Disc:\$5.44each)			5.44
3		CLIP END PANEL \$1.20 EA X 02 Qty:2 @ \$1.20 each (Disc:20.00% After Disc:\$1.92each)			1.92
4		CLIP BUMPER \$1.20 EA X 04 Qty:4 @ \$1.20 each (Disc:20.00% After Disc:\$3.84each)			3.84
5		CLIP END PANEL FINISHER \$1.20 EA X 04 Qty:4 @ \$1.20 each (Disc:20.00% After Disc:\$3.84each)			3.84
6		BUMPER SET FR Qty:1 @ \$614.60 each (Disc:20.00% After Disc:\$491.68each)			491.68
7		ENERGY ABSORBER(SUPPLEMENTARY ITEM) Qty:1 @ \$195.70 each (Disc:20.00% After Disc:\$156.56each)			156.56
8		GRILLE-RADIATOR Qty:1 @ \$498.30 each (Disc:20.00% After Disc:\$398.64each)			398.64
9		EMBLEM RAD GRIL Qty:1 @ \$73.60 each (Disc:20.00% After Disc:\$58.88each)			58.88
10		GROMMET BUMPER REAR \$2.50 EA X 04 Qty:4 @ \$2.50 each (Disc:20.00% After Disc:\$8.00each)			8.00
11		CANOE RIVET BUMPER REAR \$6.50 EA X 02 Qty:2 @ \$6.50 each (Disc:20.00% After Disc:\$10.40each)			10.40

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
 SERVICE CENTRES
 913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
 17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D
 Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME :	EQ INSURANCE COMPANY LIMITED	INVOICE NO :	W12140423
ADDRESS :	5 MAXWELL ROAD	INVOICE DATE :	28-JAN-2019
TELEPHONE :	#17-00 TOWER BLOCK MND COMPLEXS(069110)	TERMS :	CREDIT
MODEL :	62239433	DATE REC'D :	18-SEP-2018
ENGINE NO :	FRLARBZJ11UEA--A--	SA/SE :	ZHR
CHASSIS NO :	HRA2328277A	JOB NO :	BG1044455
VEHICLE NO :	SJNFEAJ11U1769322	MILEAGE :	026902
	EP2468C	YOUR REFERENCE :	INS/IC/ZHR/0374/20

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNTS
12	RETAINER-BUMPER REAR RH Qty:1 @ \$23.80 each (Disc:20.00% After Disc:\$19.04each)		19.04
13	RETAINER-BUMPER LH REAR Qty:1 @ \$23.80 each (Disc:20.00% After Disc:\$19.04each)		19.04
14	FASCIA-RR BUMP Qty:1 @ \$717.00 each (Disc:20.00% After Disc:\$573.60each)		573.60
15	FINISHER-REAR BUMPER TOW Qty:1 @ \$16.80 each (Disc:20.00% After Disc:\$13.44each)		13.44
16	BRACKET-BUMPER RH REAR Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)		28.72
17	BRACKET-BUMPER LH REAR Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)		28.72
18	CLIP BUMPER REAR \$7.40 EA X 03 Qty:3 @ \$7.40 each (Disc:20.00% After Disc:\$17.76each)		17.76
19	GLASS-TAIL GATE Qty:1 @ \$930.00 each (Disc:20.00% After Disc:\$744.00each)		744.00
20	WEATHER STRIP Qty:1 @ \$158.70 each (Disc:20.00% After Disc:\$126.96each)		126.96
21	EMBLEM Qty:1 @ \$87.00 each (Disc:20.00% After Disc:\$69.60each)		69.60
22	FRT LICENCE PLATE (SMART PLATE WITH CASING) LONG Qty:1 @ \$60.00 each (Special Nett Item)		60.00

DOLLARS:

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TAX INVOICE

GST REG: 19-9106231-D

NAME : EQ INSURANCE COMPANY LIMITED
 ADDRESS : 5 MAXWELL ROAD
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 MODEL : 62239433
 ENGINE NO : FRLARBZJ11UEA--A--
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 VEHICLE NO : SJNFEAJ11U1769322
 EP2468C

INVOICE NO : W12140423
 INVOICE DATE : 28-JAN-2019
 TERMS : CREDIT
 DATE REC'D : 18-SEP-2018
 MAKE : ZHR
 JOB NO : BG1044455
 MILEAGE : 026902
 YOUR REFERENCE : INS/IC/ZHR/0374/2018

ITEM#	DESCRIPTION	Credit terms	AMOUNT
23	RUBBER-DUM Qty:1 @ \$60.20 each (Disc:20.00% After Disc:\$48.16each)		48.16
24	REINF-BUMPER RR(SUPPLEMENTARY ITEM) Qty:1 @ \$619.20 each (Disc:20.00% After Disc:\$495.36each)		495.36
25	STAY ASSY-REAR RH(SUPPLEMENTARY ITEM) Qty:1 @ \$126.00 each (Disc:20.00% After Disc:\$100.80each)		100.80
26	STAY ASSY-REAR LH(SUPPLEMENTARY ITEM) Qty:1 @ \$126.00 each (Disc:20.00% After Disc:\$100.80each)		100.80
27	DOOR BACK Qty:1 @ \$2936.80 each (Disc:20.00% After Disc:\$2349.44each)		2349.44
28	SUNDRIES Qty:1 @ \$30.00 each (Special Nett Item)		30.00
29	REAR W/SCREEN SEALANT Qty:1 @ \$80.00 each (Special Nett Item)		80.00
30	REVERSE SENSOR(J11 & T32) Qty:1 @ \$210.00 each (Special Nett Item)		210.00
	SUBTOTAL	:	6263.44
REMARKS			
1	AIG INSURANCE CLAIM AGAINST EQ INSURANCE DOA:21.08.2018		
2	TOC:DIRECT SETTLEMENT OUR REF:INS/IC/ZHR/0374/2018		

DOLLARS:

WORKSHOP MANAGER

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SA/SE : ZHR
JOB NO : BG1044455
MILEAGE : 026902
YOUR REFERENCE : INS/IC/ZHR/0374/20

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
3	T/P VEHICLE NO:SLJ4408L SATISFACTION NOTED ATTACHED		
4	SURVEY BY:RASUL(LKK AUTO) ON 11.09.2018 RECOMMEND 8 DAYS REPAIR		
5	AUTHORISE:ASHER NG(LKK AUTO) 17.09.2018 @1702HRS		
<p>Insurance Co : EQ INSURANCE COMPANY LIMITED Policy No..... : TP-SLJ4408L Claim Type .. : DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA..... : 21-AUG-2018 Our Ref..... : INS/IC/ZHR/0374/2018 Surveyor..... : SURVEYOR FROM INSURANCE CO</p>			
	LABOUR	:	4241.00
	PARTS	:	6263.44
	SUBTOTAL	:	10504.44
	TOTAL	:	10504.44
	GST (7%)	:	735.31
	AMOUNT DUE	:	11239.75

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: ELEVEN THOUSAND TWO HUNDRED THIRTY NINE AND CENTS SEVENTY FIVE ONLY.

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CUSTOMER



DOWNTOWN TRAVEL SERVICES PTE LTD

15 Queen Street #01-01 Tan Chong Tower
Singapore 188537
Tel (65) 63341700 Fax (65) 63364677
Co. Reg. No. 1984-03671/H

EQ INSURANCE COMPANY LIMITED

5 MAXWELL RD #17-00
TOWER BLOCK MND COMPLEX

S(069110)
ATTN : ATTN : CLAIM MANAGER

GST Reg No. : M2-0067432-4
Tax Invoice : N104060
Inv. date...: 08-APR-2019
Print date..: 09-APR-2019
Print time..: 09:18:48
Page no.....: 1
Agreement no: N43527

Description	Amount
RENTAL CHARGE FROM 19-SEP-2018 TO 27-SEP-2018(SKF4306E)	880.00
TOTAL (BEFORE GST)	880.00
GST(7%)	61.60
TOTAL (AFTER GST)	941.60

DOWNTOWN TRAVEL SERVICES PTE LTD

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

BPJH68C

Authorized Signature



Hiring Agreement

43527

Co. Reg. No. : 198403671H
GST Reg. No.: M2-0067432-4

Vehicle Number: SKF4306E Make & Model: Sabary XV Date: 19/1/2018
 Change Over 1: _____ Initial: _____ Date: _____
 Change Over 2: _____ Initial: _____ Date: _____

Hirer
 Name: EQ INSURANCE
 Address: _____
 _____ Singapore ()
 Contact Person: _____ Tel: _____

1st Driver
 Name: Mr. Ng Hian Chor
 Address: 6 Kapis Drive
 _____ Singapore (1545)
 Contact No: _____ (H) 97722468 (O) _____ (HP)
 Occupation: _____ Date of Birth: _____
 Passport / NRIC No: S1095604H Nationality: Singapore
 Driver's Licence No: S1095604H Driving Exp.: _____ yrs
 Country of Issue: SINGAPORE Expiry Date: _____

Additional Driver
 Name: _____
 Address: _____
 _____ Singapore ()
 Contact No: _____ (H) _____ (O) _____ (HP)
 Occupation: _____ Date of Birth: _____
 Passport / NRIC No: _____ Nationality: _____
 Driver's Licence No: _____ Driving Exp.: _____ yrs
 Country of Issue: _____ Expiry Date: _____

Mode of Payment
 CASH () AMEX () MASTERCARD () VISA ()
 DINERS () CHEQUE () COM. BILLING () INT. BILLING ()
 CHEQ / CARD NO. _____
 Expiry Date: _____

Remarks / Delivery Location
8 days x \$110.00
= \$ 880.00
 Number of keys given: _____

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit card charge slip.
 NB. Vehicle taken must be returned by appointed time and date otherwise an extra charge will be applied.

[Signature]

 HIRER'S SIGNATURE DOWNTOWN TRAVEL SERVICES PTE LTD

For Official Use
 INV No.: _____ O/R No.: _____ Date: _____
 INV No.: _____ O/R No.: _____ Date: _____
 INV No.: _____ O/R No.: _____ Date: _____

Check In / Out
 Date Out: 19/1/18 Time Out: 3pm Km Out: 80660
 Petrol Level: E 1/4 1/2 3/4 (F)
 Agreed Date of Return: _____
 Date In: 27/1/18 Time In: 1500hrs Km In: 83015
 Petrol Level: E 1/4 1/2 3/4 (F)

Collision Damage Waiver
 ACCEPTS DECLINES
 To Pay Extra Fees Hirer Declines CDW
 Daily S\$ _____
 Weekly S\$ _____
 Monthly S\$ _____
 Weekend S\$ _____
 Non-Waiverable Excess Excess S\$ _____
 S\$ 4000 per accident per accident
 Signature: [Signature] Signature: _____

Personal Accident Insurance
 ACCEPTS DECLINES
 To Pay Extra Fees Hirer Declines PAI
 Daily S\$ _____
 Weekly S\$ _____
 Monthly S\$ _____
 Weekend S\$ _____
 Signature: _____ Signature: [Signature]

Malaysia Charge	S\$	cts
Per Day		
Per Week		
Per Month		
CDW		
PAI		
7% GST		
Total		

Per Day	S\$	
Per Week	S\$	
Per Month	S\$	
Weekend	S\$	
Rental Charges		
CDW		
PAI		
Delivery / Collection		
Others		
7% GST		
Sub Total		
Rental Extension		
CDW		
PAI		
7% GST		
Extention Charges		
Petrol		
Excess / Non-Waiverable Excess		
Others		
7% GST		
Addendum Charges		
Overall Charges		

Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 04 Sep 2018 / 16:05:15
 Receipt Date/Time : 04 Sep 2018 / 16:04:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180904-001769

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLJ4408L As at 21 Aug 2018/10:55:00 Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SLJ4408L Enquiry Fee 20180904160325943542	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx9825		Credit Card: Visa /MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 23 January 2020 9:10 AM
To: Hsiao Tong (LKKAUTO); Janice Goh
Cc: Admin A
Subject: RE: <SEEK MANDATE> EQ ref : DM18HO02187 *LKK ref : CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Hsiao Tong,

Sorry for the late reply.
Kindly proceed to settle at \$12,188.80 as recommended.

Thank you.

Regards,

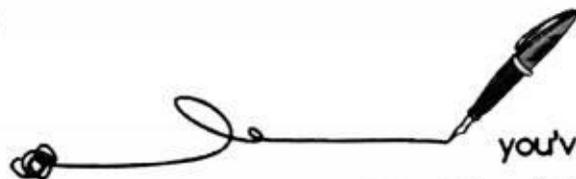
Jaime Tay
Executive | Claims

eqinsurance

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



you've got a friend

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 22 January 2020 15:42
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: RE: <SEEK MANDATE> EQ ref : DM18HO02187 *LKK ref : CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if we may proceed to settle the matter at \$12,188.80(all-in) with third party or else advise further instruction.

Thank you.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 28 December 2019 1:49 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: RE: <SEEK MANDATE> EQ ref : DM18HO02187 *LKK ref : CC4/EQ/18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Sirs/Mdm,

We refer to your below email.

For LOR, third party rejected our offer at \$100.00/day and proposed \$110.00/day as per rental invoice.

The breakdown of third party counter proposed is as follows: -

1. Cost of Repair (w/GST)	\$ 11,239.75
2. Loss of Rental (8days x \$110.00)(w/GST)	\$ 941.60
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 12,188.80

Kindly advise if we may proceed to settle the matter at \$12,188.80(all-in) with third party or else advise further instruction.

Thank you.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Friday, 20 December 2019 9:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: RE: <SEEL MANDATE> EQ ref : DM18HO02187 *LKK ref : CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Hi Hsiao Tong

TP repairer is chasing us for payment.

Please advise whether the case has been settled?

If yes, please forward all the settlement docs for us to effect payment.

Thank you.

Janice Goh

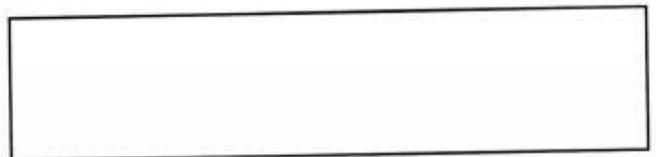
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Jaime Tay

Sent: Wednesday, December 4, 2019 8:50 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEL MANDATE> EQ ref : DM18HO02187 *LKK ref : CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Hsiao Tong,

Kindly proceed to settle TPD at \$12,103.20 (all-in).

Thank you.

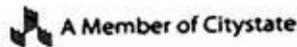
Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: 30 November 2019 10:48
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEL MANDATE> EQ ref : DM18HO02187 *LKK ref : CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 2 November 2019 1:54 PM
To: eqiprs@eqinsurance.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: <SEEL MANDATE> EQ ref : DM18HO02187 *LKK ref : CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018]

EQ ref : **DM18HO02187**

LKK ref : CC4/EQI18016308/R1pa3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLJ4408L(EQ-OI) EP2468C(TP)/ OTHERS ON 21/08/2018

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 3rd vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "**TAN CHONG MOTOR SALES PTE LTD**" at **\$12,103.20(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,741.50	\$ 11,239.75
2. Loss of Rental (8days x \$110.00)(w/GST)	\$ 941.60	\$ 856.00 (8days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 14,690.55	<u>\$ 12,103.20</u>

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

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To: egiprs@eqinsurance.com.sg

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From: chewht@lkkauto.com

You received this message because the domain lkkauto.com is on your allow list.