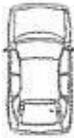


CC 4, Tel 180 16308, Ri 003

Start Date: Rasul DOI: 11/9/18 Date of Time: 5/9/2018 Registered in Merimen: _____

Pre-assign / CCU / FTE

SLJ 4408L



Insured Vehicle No.: _____
Name of Insured: ROSEI UMAYOM Svc P/L
Insured Tel No.: _____ HP: _____
Excess Sec II :SS _____ D.O.A: 2/8/2018
Is driver the owner? (YES / NO) Nature of Accident: _____
If NO, Driver Name / Age: Tosh Teck Hin
Driver Tel No.: 41608783 (V/L: YES / NO)

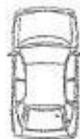
Claim No.: _____
Policy No.: MCPT2017-000185 **hx**
Make / Model: Y. ARTIS
Place of Accident: METH BRIDGE RD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability: % Final ? Yes / No

SHB 6636 X → SLJ 4408L → EP 2468C → SKN 4901H



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: Tan Chong
Tel: _____
Liability: TP
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/ Time	STAGE	DATE / PIC
<u>1/9/18</u>	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	<u>Asker 16-10-18</u>
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

CC4/LCR17010625/Dwb3q2	SLJ 4408L	SLK 8954U	27/5/2017
CS/EQI18009178/Uvbe2	SKN 179P	SLJ 4408L	15/5/2018
NA/EQI18002516/h4	SLJ 4408L	SLV 3272D	7/2/2018
NA/EQI18008922/z4	SLJ 4408L	SKN 179P	15/5/2018
NA/EQI18015262/z4	SLJ 4408L	SHB 6636X	21/8/2018
NA/INC17003460/k4	SLJ 4408L	SBS 6142K	18/2/2017
NA/INC17010404/r3	SLJ 4408L	SLK 8954U	27/5/2017

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: S\$ _____	(_____ days) Reduction: _____ %	Confirm by: _____
Email <input type="checkbox"/> Call <input type="checkbox"/>		
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : _____	<u>2/11/2020</u>	<u>Liting</u>
Repair Cost: <u>W/lost</u> S\$ <u>11239.75</u>		
Loss of Rental (LOR) <u>W/lost</u> S\$ <u>941.60</u> (<u>8</u> days) <u>x B 110.00</u>		
Loss of Use (LOU): S\$ _____ (\$ x days)		
Loss of Income (LOI): S\$ _____ (\$ x days)		
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search S\$ <u>7.45</u>		
Medical: S\$ _____		
Disbursement: S\$ _____ (e.g. Tow/ Independent)		
Legal Cost S\$ _____		
Total: S\$ <u>12188.80</u> Global Sum S\$: _____		
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1: S\$ <u>12188.80</u> Name 1: <u>Tan Chong Motor Sales Pte Ltd</u>		
Payee 2: (Strike if N.A.) S\$ _____ Name 2: _____		
Payee 3: (Strike if N.A.) S\$ _____ Name 3: _____		

COPY SENT
16/10/2020
Lot - OT's name wrong

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0374/2018
DATE : 04-SEP-2018

EQ INSURANCE COMPANY LIMITED
5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX S(069110)
TEL : 62239433
FAX : 62234190
ATTN : MOTOR CLAIM MANAGER

OWNER'S NAME : MR NG HIAN CHOR
ADDRESS : 6 KERIS DRIVE
S(456969)
TELEPHONE NO : 92322468

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

CAR AT WORKSHOP / ~~CAR NOT AT WORKSHOP~~

KINDLY REVERT TO ME ASAP

05/09/2018

EMAIL : zuhri@tanchong.com

OFFICE : 67038916 FAX : 64697472

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-SLJ4408L
VEHICLE NO : EP2468C
MODEL CODE : FRLARBZJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2328277A
CHASSIS NO : SJNFEAJ11U1769322
MILEAGE : 1 KM
DATE IN : 04/09/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : LAWRENCE
ACCIDENT DATE : 21/08/2018

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO EP2468C

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	PFI	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00	/
2	RITCAM	REMOVE/INSTALL & TEST REAR REVERSE CAMERA	120.00	/
3	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL \$120/PANEL-X-03-	360.00	240 /
4	RS	SUPPLY & INSTALL REVERSE SENSOR	110.00	/
5	SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA \$100/PANEL-X-03-	300.00	100 /
6	SRW	INSTALL ULTRAMAX SOLAR FILM - REAR W/SCREEN	150.00	/
7	UG14	RENEW REAR WINDSCREEN GLASS ASSY.	240.00	/
8	ZZ/001	REPAIR SUPPORT PANEL AND RENEW FRONT BUMPER	1000.00	585 /
9	ZZ/002	S/PAINT SUPPORT PANEL AND FRONT BUMPER	900.00	500 /
10	ZZ/003	R/I REAR DVR TO ASSIST REPAIR	120.00	X
11	ZZ/004	TRANSFER TAILGATE MECHNICAL PARTS TO NEW	80.00	/
12	ZZ/005	SUPPLY AND RENEW FRONT NO. PLATE(SMART PLATE WITH CASING) LONG		X M
13	ZZ/006	CHECK LIGHTING	48.00	/
14	ZZ/007	REPAIR END PANEL AND RENEW TAILGATE AND REAR BUMPER	1200.00	1170 /
15	ZZ/008	S/PAINT REAR BUMPER (2 TONE), END PANEL, TAILGATE	1250.00	850 /
TOTAL LABOUR CHARGES			5926.00	

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO EP2468C

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
		NETT	LIST	S/NETT REMARKS
1 EMBLEM	90892-4EA0A	87.00	100.00	✓ nec
2 EMBLEM-REAR	90890-4EA0A	59.70	100.00	tn
3 EMBLEM RAD GRIL	62890-4EA0A	73.60	100.00	re ✓
4 STRIKER-TAIL GA	90570-4EA0A	31.70	100.00	X nn
5 A LOCK LIPT	90502-4EA0D	116.70	100.00	? nn
6 A PIN BACK DOOR TOP NO PLATE	90810-4ES0H	336.00	100.00	X nn
7 WEATHER STRIP	90830-4EA0B	158.70	100.00	re ✓
8 DOOR BACK	K0100-4EAAC	2936.80	100.00	re ✓
9 RUBBER-DUM	G2716-89900	60.20	100.00	re ✓
10 GLASS-TAIL GATE	90300-4EA0D	930.00	100.00	re / photo? ✓
11 CANOE RIVET BUMPER REAR \$6.50 EA X 02	76882-0M000	13.00	100.00	re ✓
12 GROMMET BUMPER REAR \$2.50 EA X 04	63846-5V000	10.00	100.00	re ✓
13 STAY ASSY-REAR RH	H5210-4EAMA	126.00	100.00	? w/n nec
14 STAY ASSY-REAR LH	H5211-4EAMA	126.00	100.00	? w/n nec
15 REINF-BUMPER RR	H5030-4EAMA	619.20	100.00	? w/n nec
16 ENERGY ABSORBER REAR BUMPER	85090-4EA0B	195.70 126.40	100.00	. nec
17 BRACKET-BUMPER RH REAR	85220-4EA0A	35.90	100.00	re ✓
18 BRACKET-BUMPER LH REAR	85221-4EA0A	35.90	100.00	re ✓
19 RETAINER-BUMPER LH REAR	79185-4EA0A	23.80	100.00	re ✓
20 RETAINER-BUMPER REAR RH	79184-4EA0A	23.80	100.00	re ✓
21 CLIP BUMPER REAR \$7.40 EA X 03	85284-JD00A	22.20	100.00	re ✓
22 FINISHER-REAR BUMPER TOW	85071-4EA0A	16.80	100.00	DE ✓
23 FASCIA-RR BUMP	85022-4EA0H	717.00	100.00	DE ✓
24 CLIP END PANEL \$1.20 EA X 02	01553-05323	2.40	100.00	re ✓
25 CLIP END PANEL FINISHER \$1.20 EA X 04	01554-00181	4.80	100.00	re ✓

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO EP2468C

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
		NETT	LIST	S/NETT REMARKS
26 PLATE-LUGGAGE	84992-4EA0A	X 63.50	? nn	
27 CLIP GRILLE \$1.70 EA X 04	01515-00QAB	6.80	nn	
28 GRILLE-RADIATOR	62310-4EA1A	498.30	CRA	
29 CLIP BUMPER \$1.20 EA X 04	01553-05933	4.80	nn	
30 GROMMET BUMPER \$2.20 EA X 04	01281-00111			8.80 nn
31 BRKT-BPR SIDE,RH FRONT	62222-4EA0A	X 20.90	? nn	
32 BRKT-BPR SIDE,LH FRONT	62223-4EA0A	X 20.90	? nn	
33 COVER-BUMPER FRONT TOW	622A0-4EA0A	X 19.30	X nn	
34 BUMPER SET FR	62022-4EA0H	614.60	DE	
35 CLIP ANTENNA \$3.80 EA X 02	01553-89900	X 7.60	nn	
36 ANTENNA-SMART KEYLESS	285E5-JK60A	X 53.50	X nn	
37 FRT LICENCE PLATE (SMART PLATE WITH CASING) LONG	FLP			60.00 sc
38 REVERSE SENSOR(J11 & T32)	SENSOR-TE5140			210.00 DU
39 SUNDRIES	NPN			acc 100.00 30
40 REAR W/SCREEN SEALANT	SEALANT - 4			80.00 nn
SUB TOTAL		7996.20	7.60	458.80
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		1599.24	2.28	0.00
GRAND TOTAL		6396.96	5.32	458.80
OVERALL TOTAL		6861.08		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

Signature

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO EP2468C

TOTAL LABOUR CHARGES 5926.00
TOTAL SPARE PARTS CHARGES 6861.08

GRAND TOTAL 12787.08 *

12842.52A

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME :
SURVEYED DATE : 11/09/18 @ 1245
AUTHORIZED DATE :
EXCESS CLAUSE : 0.00 8 days
LIABILITY : 0.00
REMARKS :

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: DM18HO02187-JW
Our ref: CC4/EQI18016308/R1ea3

Date: 17.09.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

EP 2468C

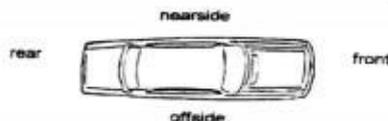
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.09.2018 at the premises of M/s Tan Chong Motor Sales Pte Ltd - Bukit Timah have the following to report:-

Workshop Estimate Amount	: S\$	<u>12,787.08</u>
Revised Estimate Amount	: S\$	<u>9,579.08</u>
"Check" Items Amount	: S\$	<u>1,023.80</u>
Total (Including Check Items)	: S\$	<u>10,602.88</u>
Market Value	: S\$	<u>-</u>
LTA Reimbursement Value	: S\$	<u>-</u>
Nett Value	: S\$	<u>-</u>

Description of Damage:

The vehicle sustained damages at the Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 8.0 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

Catherine Chong (LKK Auto)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Wednesday, 5 September, 2018 4:46 PM
To: Muhammad Zuhri
Cc: Norsipah; assignments; SUR
Subject: RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018
INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT // EQI REF: DM18HO02187-JW
Attachments: EST.TIF; SAS2459078.pdf

Dear Zuhri,

I will proceed to appoint LKK to conduct the survey on your client's vehicle.

Dear LKK,

Kindly assist with PRS and DS.

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Muhammad Zuhri [mailto:zuhri@tanchong.com]
Sent: Wednesday, September 5, 2018 3:34 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Norsipah <norsipah@tanchong.com>
Subject: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, Mr Ng Hian Chor the owner of EP2468C is insured with AIG INSURANCE at the material time of the accident. The 3rd party ,SLJ4408L is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$150.00 / Use \$90.00. GIA Report / Estimate attached for your action.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

Mei Kwan (LKKAuto)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Thursday, 6 September, 2018 4:16 PM
To: Mei Kwan (LKKAuto)
Cc: assignments; Admin A; Asher Sng (LKKAuto); Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018
INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT // EQI REF: DM18HO02187-JW
Attachments: OI GIA - SLJ4408L.PDF
Categories: HMK

Dear Mei Kwan,

Please find our insured GIA reported as attached.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, September 6, 2018 4:07 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT // EQI REF: DM18HO02187-JW

EQI ref: DM18HO02187-JW
LKK REF: CC4/EQI18016308/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Muhammad Zuhri [<mailto:zuhri@tanchong.com>]

Sent: Wednesday, September 5, 2018 3:34 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Norsipah <norsipah@tanchong.com>

Subject: ACCIDENT INVOLVING EP2468C & SLJ4408L ON 21.08.2018 INS/IC/ZHR/0374/2018 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, Mr Ng Hian Chor the owner of EP2468C is insured with AIG INSURANCE at the material time of the accident. The 3rd party ,SLJ4408L is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$150.00 / Use \$90.00. GIA Report / Estimate attached for your action.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 24 January 2020 8:33 AM
To: Ng Li Ting
Subject: RE: Your Ref: EP2468C *Our Ref: CC4/EQ18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ 4408L(EQ) / EP 2468C / OTHERS ON 21/08/2018]

Without Prejudice

Hi Li Ting,

We confirm settlement at **\$12,188.80(all-in)**.

Kindly let us have a copy of your client's authorisation to act for our necessary action.

**Note: For EQ case, no DV is needed if settlement amount < \$20K.*

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Li Ting <liting@tanchong.com>
Sent: Friday, 13 December 2019 3:04 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Fw: Your Ref: EP2468C *Our Ref: CC4/EQ18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ 4408L(EQ) / EP 2468C / OTHERS ON 21/08/2018]

Dear Hsiao Tong

Our client vehicle is a SUV car. We counter propose for \$110/day as per invoice.

Thank you.

Best Regards

Ng Li Ting
Customer Service Executive
Service Department
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 : DID: 67038903 : Fax: 64697472
Email: litng@tanchong.com
Website: www.tanchong.com : www.nissan.com.sg

From: Muhammad Zuhri <zuhri@tanchong.com>
Sent: Friday, December 13, 2019 10:24 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Ng Li Ting <litng@tanchong.com>
Subject: RE: Your Ref: EP2468C *Our Ref: CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ 4408L(EQ) / EP 2468C / OTHERS ON 21/08/2018]

Dear Hsiao Tong ,

Thanks.
Nosipah no longer with us.

Aside to Li Ting ,

Fyi.

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Hsiao Tong (LKKAuto) <D>
Sent: 13 December 2019 10:02
To: Norsipah <norsipah@tanchong.com>; Muhammad Zuhri <zuhri@tanchong.com>
Subject: Your Ref: EP2468C *Our Ref: CC4/EQI18016308/R1pa3s2 [ACCIDENT INVOLVING SLJ 4408L(EQ) / EP 2468C / OTHERS ON 21/08/2018]

Your Ref: **EP2468C**
Our Ref: CC4/EQI18016308/R1pa3s2

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLJ 4408L(EQ) / EP 2468C / OTHERS ON 21/08/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 11,239.75
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 12,103.20

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI18016308/R1pa3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 24-03-2020



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLJ 4408L	Veh. Inspected	EP 2468C
Policy No.	DMCFHQ17-000185	Coverage (\$)	0.00
Claim No.	DM18HO02187	Excess (\$)	0.00
Assign From	JAIME TAY	Assign Date	05/09/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN QASHQAI 1.2	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	SJNFEAJ11U1769322	Colour	GREY
Odometer	26595	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R17	GOODYEAR	6 mm
L/H Front Tyre	215/60 R17	GOODYEAR	6 mm
R/H Rear Tyre	215/60 R17	GOODYEAR	6 mm
L/H Rear Tyre	215/60 R17	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	21/08/2018	Inspection Date	11/09/2018
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911 BUKIT TIMAH ROAD SINGAPORE 589623		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
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Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. EP 2468C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
2	CLIP ANTENNA @ \$3.80	NOT NECESSARY	7.60	-
	LESS 30% DISCOUNT		-2.28	-
			5.32	-
NETT ITEMS				
1	EMBLEM (N)	NECESSARY	87.00	87.00
1	EMBLEM - REAR (N)	NOT NECESSARY	59.70	-
1	EMBLEM RAD GRIL (N)	NECESSARY	73.60	73.60
1	STRIKER - TAIL GA (N)	NOT NECESSARY	31.70	-
1	A LOCK LIFT (N)	NOT NECESSARY	116.70	-
1	A FIN BACK DOOR TOP NO PLATE (N)	NOT NECESSARY	336.00	-
1	WEATHER STRIP (N)	NECESSARY	158.70	158.70
1	DOOR BACK (N)	BENT	2,936.80	2,936.80
1	RUBBER - DUM (N)	NECESSARY	60.20	60.20
1	GLASS - TAIL GATE (N)	NECESSARY	930.00	930.00
2	CANOE RIVET BUMPER REAR @ \$6.50 (N)	NECESSARY	13.00	13.00
4	GROMMET BUMPER REAR @ \$2.50 (N)	NECESSARY	10.00	10.00
1	STAY ASSY - REAR RH (N)	NECESSARY	126.00	126.00
1	STAY ASSY - REAR LH (N)	NECESSARY	126.00	126.00
1	REINF-BUMPER RR (N)	NECESSARY	619.20	619.20
1	ENERGY ABSORBER REAR BUMPER (N)	NECESSARY	195.70	195.70
1	BRACKET - BUMPER RH REAR (N)	NECESSARY	35.90	35.90
1	BRACKET - BUMPER LH REAR (N)	NECESSARY	35.90	35.90
1	RETAINER - BUMPER LH REAR (N)	NECESSARY	23.80	23.80
1	RETAINER - BUMPER REAR RH (N)	NECESSARY	23.80	23.80
3	CLIP BUMPER REAR @ \$7.40 (N)	NECESSARY	22.20	22.20
1	FINISHER - REAR BUMPER TOW (N)	DEFORMED	16.80	16.80
1	FASCIA - RR BUMP (N)	DEFORMED	717.00	717.00
2	CLIP END PANEL @ \$1.20 (N)	NECESSARY	2.40	2.40
4	CLIP END PANEL FINISHER @ \$1.20 (N)	NECESSARY	4.80	4.80
1	PLATE - LUGGAGE (N)	NOT NECESSARY	63.50	-

Report Ref No. CC4/EQ118016308/R1pa3s2



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Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
4	CLIP GRILLE @ \$1.70 (N)	NECESSARY	6.80	6.80
1	GRILLE - RADIATOR (N)	CRACKED	498.30	498.30
4	CLIP BUMPER @ \$1.20 (N)	NECESSARY	4.80	4.80
1	BRKT - BPR SIDE, RH FRONT (N)	NOT NECESSARY	20.90	-
1	BRKT - BPR SIDE, LH FRONT (N)	NOT NECESSARY	20.90	-
1	COVER - BUMPER FRONT TOW (N)	NOT NECESSARY	19.30	-
1	BUMPER SET FR (N)	DEFORMED	614.60	614.60
1	ANTENNA - SMART KEYLESS (N)	NOT NECESSARY	53.50	-
	LESS 20% DISCOUNT		-1,613.10	-1,468.66
			6,452.40	5,874.64
	SPECIAL NETT ITEMS			
4	GROMMET BUMPER @ \$2.20 (SN)	NECESSARY	8.80	8.80
1	FRT LICENCE PLATE (SMART PLATE WITH CASING) LONG (SN)	SCRATCHED	60.00	60.00
1	REVERSE SENSOR (J11 & T32) (SN)	DISTORTED	210.00	210.00
1	SUNDRIES (SN)	NECESSARY	100.00	30.00
1	REAR W/SCREEN SEALANT (SN)	NECESSARY	80.00	80.00
			458.80	388.80
	LABOUR			
	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION.		48.00	48.00
	REMOVE / INSTALL & TEST REAR REVERSE CAMERA.		120.00	120.00
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL.		360.00	240.00
	SUPPLY & INSTALL REVERSE SENSOR.		110.00	110.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.		300.00	100.00
	INSTALL ULTRAMAX SOLAR FILM - REAR W/SCREEN.		150.00	150.00
	RENEW REAR WINDSCREEN GLASS ASSY.		240.00	240.00
	REPAIR SUPPORT PANEL AND RENEW FRONT BUMPER.		1,000.00	585.00
	S/PAINT SUPPORT PANEL AND FRONT BUMPER.		900.00	500.00
	R/I REAR DVR TO ASSIST REPAIR.	NOT NECESSARY	120.00	-
	TRANSFER TAILGATE MECHANICAL PARTS TO NEW.		80.00	80.00

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Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SUPPLY AND RENEW FRONT NO. PLATE (SMART PLATE WITH CASING) LONG. (NPA)	NOT NECESSARY	-	-
	CHECK LIGHTING.		48.00	48.00
	REPAIR END PANEL AND RENEW TAILGATE AND REAR BUMPER.		1,200.00	1,170.00
	S/PAINT REAR BUMPER (2 TONE), END PANEL, TAILGATE.		1,250.00	850.00
			5,926.00	4,241.00
	GRAND TOTAL		12,842.52	10,504.44
RECOMMENDED COST OF REPAIRS				10,504.44

Report Ref No. CC4/EQ118016308/R1pa3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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