

ASS. REC. BY Adrian King

REF: CC3/A1G18016307/Asd3n2

Merimen

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: \$600/-
 (Client's Record)
 Make of Veh: _____

Veh No: SL8565U Yr Regn: 2017 / Sept.
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A3 c.c. 999
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 15536 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAU2228VSJ1008531
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / STRim / STD A/Rim or
 Tyre Size: F: 225/40R18
 R: 225/40R18

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 97K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 05 8 1/2 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal. <u>06</u> mm	R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm	L/Bal. <u>06</u> mm
D.O.A.	D.O.I. <u>05/09/18</u>

Survey held at Premium
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD AIG</u>
	<u>SL8565U-X</u>
<u>06/09/18</u>	<u>@ 16:57 p.m. revised IA to M.m: Zaring via merimen.</u>
<u>10/09/18</u>	<u>@ 10:58 a.m. mandate requested authorise repair to AIG via merimen.</u>
<u>11/09/18</u>	<u>@ 12:01 p.m. mandate approved by Victor Koh via merimen.</u>
<u>11/09/18</u>	<u>@ 15:03 p.m. revert authorise repair to George (repair) via email.</u>
<u>09/10/18</u>	<u>Confirmed r/p \$7,455.52 @ 5 days with Adrian.</u> <u>(\$4,578.48 Red - 38%)</u>

RECEIVED 27 NOV 2018

Date/Time, File Pass to? : Preli. Report
27/11/18
 1) Typist : Final Report

Days Of Repair: 5
 Resurvey No. of Trip: 1

Date/Time, File Return to?

2)

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Invs (\$)
 Weekend (\$)

Survey Fee:	<u>200</u>
Transportation:	<u>10</u>
S + RS, St	
Photos	
Others	
TOTAL	<u>210</u>

Report Format :

Lump Sum / I.B.I: (\$ 7,455.52 r/p)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: **AIG Asia Pacific Insurance Pte. Ltd.**
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: **LKK Auto Consultants Pte Ltd**
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: MdNoor, Norsiah

Date: 06 Sep 2018

Preliminary Advice

Vehicle No	: SLS565U	Accident Date	: 01/09/2018
Make	: AUDI A3	Policy No.	: 1700047843
Assignment Date	: 06/09/2018	Excess	: S\$0.00
Date of Inspection	: 05/09/2018	Est. Duration of Repair	: 5 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,034.00
Revised Amount	:S\$	8,608.00
Check Items (Estimated)	:S\$	729.00
Total	:S\$	9,337.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	97,000.00
COE / PARF Rebate	:S\$	50,774.00
Salvage Value	:S\$	
Margin for Repair	:S\$	46,226.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 7 November 2018 5:37 PM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SLS565U - OD AIG - SURVEYED 5 SEP 18

Dear Mr Boo,

Confirmed final fig \$7,455.52 @ 5 days of repairs before excess \$600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Saturday, 27 October 2018 5:33 PM
To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLS565U - OD AIG - SURVEYED 5 SEP 18

Hi Adrian and all,

revised estimate is attached.

Please confirm repair cost of \$7455.52 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 11 September 2018 3:03 PM
To: 'Claims Dept'
Cc: 'SUR'
Subject: RE: SLS 565U OD (AIG)

Dear George ,

As instructed by our client, please proceed to repair the insured vehicle **SLS 565U (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 11 September 2018 2:30 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: SLS 565U OD (AIG)

Good afternoon Ms. Shirley ,

Is there any update from AIG ?

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 11 September 2018 9:33 AM
To: 'Claims Dept'
Cc: 'SUR'
Subject: RE: SLS 565U OD (AIG)

Hi George,

We are still pending approval from the insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 11 September 2018 8:53 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SLS 565U OD (AIG)

Good morning Ms. Shirley,

Any updates for the above mentioned case ?

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 10 September 2018 4:44 PM

To: 'Claims Dept'; 'Shirley Hiew (LKK Auto)'

Cc: sur@lkkauto.com

Subject: RE: SLS 565U OD (AIG)

Dear Ms. Shirley,

Kindly let us have an approval for the repair.

Vehicle is in our premises.

Thank you.

Best Regards,

George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Sunday, 9 September 2018 3:41 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: sur@lkkauto.com; 'Claims Dept'
Subject: RE: SLS 565U OD (AIG)

Dear Ms. Shirley,

Attached is the undertaking form and interview form for your kind reference.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, 7 September 2018 11:59 AM
To: 'Claims Dept'
Cc: sur@lkkauto.com
Subject: RE: SLS 565U OD (AIG)

Hi George,

Please send us the undertaking letter and interview form.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 6 September 2018 9:13 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: sur@lkkauto.com
Subject: RE: SLS 565U OD (AIG)

Dear Ms. Shirley,

Please ignore the previous email.

Attached is the IC & DL for your kind reference.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 6 September 2018 9:11 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: sur@lkkauto.com; 'Claims Dept'
Subject: RE: SLS 565U OD (AIG)

Dear Ms. Janice,

Attached is the IC & DL for your kind reference.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Thursday, 6 September 2018 4:45 PM
To: 'PAL Claim'
Cc: sur@lkkauto.com
Subject: SLS 565U OD (AIG)

Dear Sir/Madam,

Please send us driving & IC documents.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLS565U (2203003335SG)**

OD

Sep 1 2018 8:00AM

[HAR SHOU YUAN, KENNETH]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **11/09/2018 12:01 PM.**

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8608.00) - SLS565U - Claim Handler: Dally Amri, Mimi Zarina

Approved:8608.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1326H
Vehicle Details	
Vehicle No.:	SLS565U
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CHZ522025
Chassis No.:	WAUZZZ8V5J1009531
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,475.00
Original Registration Date:	04 Sep 2017
First Registration Date:	04 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$16,265.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Sep 2027
PARF Rebate Amount:	\$12,198.00
Intended COE Rebate Details	
COE Expiry Date:	03 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,900.00
COE Rebate Amount:	\$38,576.00
Total Rebate Amount:	\$50,774.00

The information contained herein is correct as at 06 Sep 2018

OK

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8811326H



Name
HAR SHOU YUAN, KENNETH

夏 守 源

Race
CHINESE

Date of birth
04-04-1988

Sex
M

S8811326H

Country/Place of birth
SINGAPORE



5911599



WRC No. S8811326H



Date of issue
10-04-2018

Address
APT BLK 26C JALAN MEMBINA
#17-174
SINGAPORE 166026

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

PASS DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 11 Aug 2008



Licence No: S8811326H

NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1029/2018/PH
Date : 4-Sep-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Har Shou Yuan Kenneth
Address : 26C Jalan Membina
: #17-174
: Singapore 166026
Telephone : (HP) +65 96270062
Type of Claim : Own Damage Claim
Policy No. : 1700047843
Vehicle No : **SLS 565 U**
Model Code : Audi A43 1.0 TFSI
Model / Year : Sep-17
Engine No : CHZ 522025
Chassis No : WAUZZZ8V5J1009531
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 1-Sep-18
Place of Accident : 281 Alexandra Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLS 565 U.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00	✓
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$ 280.00	✓
3	To dismantle and renew rear bumper and rear lid. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,800.00	1000
4	To respray rear bumper and rear lid.	\$ 1,500.00	1100
5	To carry out diagnostic check	S/N \$ 192.00	✓
SUB TOTAL LABOUR CHARGES		: \$ 4,052.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLS 565 U.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Delced</i>	\$ 1,697.00 ✓	1357.60
2	STICKY PAD <i>ne n</i>	4 TBC	+
3	FIXING PARTS FOR REAR BUMPER <i>ne n</i>	\$ 166.00 +	
4	ADAPTER WHEEL HOUSING LINER - LH/RH <i>ne n</i>	2 \$ 64.00 +	
5	GUIDE SECTION - LH/RH <i>ne n</i>	2 \$ 28.00 +	
6	LOCKING MECHANISM	2 \$ 50.00 +	
7	REAR BUMPER SPOILER <i>ne n</i>	\$ 206.00 +	
8	REAR LIGHT REFLECTOR - LH/RH <i>ne n</i>	2 \$ 70.00 +	
9	SENSOR <i>ne n</i>	2 \$ 421.00 +	
10	REAR LID <i>Delced</i>	\$ 2,310.00 ✓	1948
11	ATTACHMENT PARTS FOR REAR LID <i>ne n</i>	\$ 253.00 ? X	
12	GASKET FOR FLAP FOR REAR LID <i>ne n</i>	\$ 176.00 ? X	
13	LOCK STRIKER <i>ne n</i>	\$ 44.00 +	
14	LID LOCK <i>ne n</i>	\$ 170.00 +	
15	PUSH BUTTON FOR REAR LID LOCK ACTUATOR <i>not n</i>	\$ 159.00 +	
16	COVER <i>ne n</i>	\$ 12.00 +	
17	STOP BUFFER , ADJUSTABLE <i>ne n</i>	2 \$ 30.00 +	
18	PACKING ADHESIVE <i>ne n</i>	\$ 15.00 ✓	11.60
19	AUDI LOGO <i>ne n</i>	\$ 108.00 ✓	86
20	A3' EMBLEM <i>ne n</i>	\$ 83.00 ✓	66.16
SUB TOTAL SPARE PARTS CHARGES		\$ 6,062.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLS 565 U.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	TFSI' EMBLEM <i>new</i>	\$ 83.00 ✓	66.16
22	LED TAIL LIGHT - RH OUTER <i>cancel</i>	\$ 730.00 ✓	584
23	TRIM FOR TAIL LIGHT - RH <i>new</i>	\$ 26.00 X	
24	LED TAIL LIGHT - RH <i>cancel</i>	\$ 730.00 ✓	584
25	TRIM FOR TAIL LIGHT - RH INNER <i>new</i>	\$ 26.00 X	
26	CAR PLATE - REAR <i>new</i>	S/N \$ 25.00 ✓	
27	SUNDRIES <i>Not nec.</i>	\$ 300.00 ? X	
TOTAL SPARE PARTS CHARGES		\$ 1,920.00	<i>7982</i>
TOTAL LABOUR		\$ 4,052.00	
GRAND TOTAL		\$ 5,972.00	<i>7985</i>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

12034

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Name : *Adrian Lim*
Surveyed Date : *05/09/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 05 Days.*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1029/2018/PH
Date : 4-Sep-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

5 days - ok - jb - 27 Oct 18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Har Shou Yuan Kenneth
Address : 26C Jalan Membina
: #17-174
Singapore 166026
Telephone : (HP) +65 96270062
Type of Claim : Own Damage Claim
Policy No. : 1700047843
Vehicle No : **SLS 565 U**
Model Code : Audi A43 1.0 TFSI
Model / Year : Sep-17
Engine No : CHZ 522025
Chassis No : WAUZZZ8V5J1009531
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 1-Sep-18
Place of Accident : 281 Alexandra Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLS 565 U.

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer rear parking aid.Check function.	S/N \$ 280.00	\$ 280.00
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$ 280.00	\$ 280.00
3	To dismantle and renew rear bumper and rear lid.Re-organise rear crash management components.Reinstall all parts removed.	\$ 1,800.00	\$ 1,000.00
4	To respray rear bumper and rear lid.	\$ 1,500.00	\$ 1,100.00
5	To carry out diagnostic check	S/N \$ 192.00	\$ 192.00
SUB TOTAL LABOUR CHARGES		: \$ 4,052.00	\$ 2,852.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLS 565 U.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,697.00	\$ 1,357.60
2	STICKY PAD	4 TBC	
3	FIXING PARTS FOR REAR BUMPER	\$ 166.00	
4	ADAPTER WHEEL HOUSING LINER - LH/RH	2 \$ 64.00	
5	GUIDE SECTION - LH/RH	2 \$ 28.00	
6	LOCKING MECHANISM	2 \$ 50.00	
7	REAR BUMPER SPOILER	\$ 206.00	
8	REAR LIGHT REFLECTOR - LH/RH	2 \$ 70.00	
9	SENSOR	2 \$ 421.00	
10	REAR LID	\$ 2,310.00	\$ 1,848.00
11	ATTACHMENT PARTS FOR REAR LID	\$ 253.00	
12	GASKET FOR FLAP FOR REAR LID	\$ 176.00	
13	LOCK STRIKER	\$ 44.00	
14	LID LOCK	\$ 170.00	
15	PUSH BUTTON FOR REAR LID LOCK ACTUATOR	\$ 159.00	
16	COVER	\$ 12.00	
17	STOP BUFFER , ADJUSTABLE	2 \$ 30.00	
18	PACKING ADHESIVE	\$ 15.00	\$ 11.60
19	AUDI LOGO	\$ 108.00	\$ 86.00
20	A3' EMBLEM	\$ 83.00	\$ 66.16
SUB TOTAL SPARE PARTS CHARGES		\$ 6,062.00	\$ 3,369.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLS 565 U.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
			\$ 3,369.36
	<i>c/f</i>		
21	TFSI' EMBLEM	\$ 83.00	\$ 66.16
22	LED TAIL LIGHT - RH OUTER	\$ 730.00	\$ 584.00
23	TRIM FOR TAIL LIGHT - RH	\$ 26.00	
24	LED TAIL LIGHT - RH	\$ 730.00	\$ 584.00
25	TRIM FOR TAIL LIGHT - RH INNER	\$ 26.00	
26	CAR PLATE - REAR	S/N \$ 25.00	
27	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS CHARGES	\$ 1,920.00	\$ 4,603.52
	TOTAL LABOUR	\$ 4,052.00	\$ 2,852.00
	GRAND TOTAL	\$ 5,972.00	\$ 7,455.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLS 565 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1029/2018/MAS

23 Nov 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLS 565 U, Audi A3 Sedan 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SLS 565 U**, claimant, **Mr. Har Shou Yuan, Kenneth**, please find the related document per attached.

1. A copy of the Original invoice no. 85013151 – S\$7,335.41
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLS 565 U

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Sep 2018		06 Sep 2018 16:03 Edit Adj Rpt	S\$7,455.52 Edit Estimates	S\$7,455.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]																				
Insured:	HAR SHOU YUAN, KENNETH, ID: S8811326H, Tel: +6596270062, Email: KENNETHER88@GMAIL.COM																					
Vehicle Reg. No.:	SLS565U	Date of Loss: 01/09/2018 08:00 - :59 [11 Months and 28 Days From LTA Reg Date (Man Yr)]																				
Claim Type:	OD / 2203003335SG	Policy/Cover Note No.: 1700047843 (Comprehensive) Excess: S\$600.00																				
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911																					
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com																					
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 17/09/2018]																					
Driver/Custodian:	HAR SHOU YUAN, KENNETH (30 / Male), NRIC: S8811326H, Tel: +6596270062																					
		View All Compose Case Mail																				
ASSOCIATED MAIL RECEIVED																						
<ul style="list-style-type: none"> AIG_SG (11/09/2018): Alert - Adj Mandate Approved (S\$8608.00) - SLS565U - Claim Handler: Dally Amri, ... AIG_SG (11/09/2018): SLS565U / OD / 01/09/2018 / Coverage & Excess update AIG_SG (07/09/2018): Request undertaking letter, interview form and driver driving license AIG_SG (07/09/2018): < No subject > 																						
ALL ASSOCIATED TASKS																						
<table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>			Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?													
No results.																						

Claim Documents

*SLS565U (2203003335SG)
OD
Sep 1 2018 8:00AM
[HAR SHOU YUAN, KENNETH]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer	
Assessment Reports														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	06/09/18 16:57	Adjuster Immediate Advice											Load HTM			
Photos/Images														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
2	06/09/18 16:58	Chassis Number											Load JPG	<input checked="" type="checkbox"/>		
3	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
4	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
5	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
6	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
7	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
8	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
9	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
10	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
11	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
12	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
13	06/09/18 16:58	General View											Load JPG	<input checked="" type="checkbox"/>		
Documentation														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	06/09/18 16:57	ESTIMATE											Load PDF			
2	07/09/18 12:00	DRIVING & IC											Load PDF			
3	10/09/18 10:56	UNDERTAKING LETTER & INTERVIEW FORM											Load PDF			
4	12/11/18 17:29	ESTIMATE MARKED.pdf											Load PDF			
5	03/12/18 08:21	WORKSHOP INVOICE											Load PDF			
6	03/12/18 08:21	DISCHARGE VOUCHER											Load PDF			

Linked Accident Report Documents

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer	
Assessment Reports														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print			
1	01/09/18 15:25	Accident Statement											Load HTM			
Photos/Images														3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print			
1	01/09/18 15:24	Accident Photo											Load JPG	<input checked="" type="checkbox"/>		
2	01/09/18 15:24	Accident Photo											Load JPG	<input checked="" type="checkbox"/>		
3	01/09/18 15:24	Accident Photo											Load JPG	<input checked="" type="checkbox"/>		
4	01/09/18 15:24	Accident Photo											Load JPG	<input checked="" type="checkbox"/>		
5	01/09/18 15:24	Accident Photo											Load JPG	<input checked="" type="checkbox"/>		
6	01/09/18 15:24	Accident Photo											Load JPG	<input checked="" type="checkbox"/>		
Documentation														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print			
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2	01/09/18 15:23	Sketch Plan #2											Load JPG	<input checked="" type="checkbox"/>		

Documents Checklist

Reset Save Print
DOCUMENTS CHECKLIST
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid gray; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18016307/ASD3N2
Date: 03/12/2018

REFERENCE

Insured/Claimant: HAR SHOU YUAN, KENNETH **Policy No:** 1700047843
Date of Loss: 01/09/2018 **Nature of Claim:** OD **Claim No:** 2203003335SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLS565U **Engine No:** CHZ522025
Make & Model: AUDI A3, 999cc TFSI (A) **Chassis No:** WAUZZZ8V5J1009531
Reg. Date: 04/09/2017 (Man. Year: 2017) **Odometer:** 15536 km
Colour: White
Engine Capacity: 999 cc
Market Value/New Car Price: S\$97,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: **Steering (Serviceable):** Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:** Yes

CONDITION OF TYRES

Front Tyre Size: 225/40R18 **Rear Tyre Size:** 225/40R18
Front Left Side: Pirelli 6 mm **Rear Left Side:** Pirelli 6 mm
Front Right Side: Pirelli 6 mm **Rear Right Side:** Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	7,982.00	4,603.52	3,378.48	42.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,052.00	2,852.00	1,200.00	29.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,034.00	7,455.52	4,578.48	38.05
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	11,434.00	6,855.52	4,578.48	40.04
+ GST 7.00/7.00% (S\$)	800.38	479.89	320.49	40.04
Nett Amount (S\$)	12,234.38	7,335.41	4,898.97	40.04

INSPECTION

Date of Assignment: 06/09/2018
Date Inspected: 05/09/2018 **Inspected At:** Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,697.00 FS	*1,357.60 FS
2	4		*STICKY PAD (NPA)	Not Necessary	0.00 FS	*- FS
3	1		*FIXING PARTS FOR REAR BUMPER	Not Necessary	166.00 FS	*- FS
4	2		*ADAPTER WHEEL HOUSING LINER-LH/RH	Not Necessary	64.00 FS	*- FS
5	2		*GUIDE SECTION-LH/RH	Not Necessary	28.00 FS	*- FS
6	2		*LOCKING MECHANISM	Not Necessary	50.00 FS	*- FS
7	1		*REAR BUMPER SPOILER	Not Necessary	206.00 FS	*- FS
8	2		*REAR LIGHT REFLECTOR-LH/RH	Not Necessary	70.00 FS	*- FS
9	2		*SENSOR	Not Necessary	421.00 FS	*- FS
10	1		*REAR LID	Dented	2,310.00 FS	*1,848.00 FS
11	1		*ATTACHMENT PARTS FOR REAR LID	Not Necessary	253.00 FS	*- FS
12	1		*GASKET FOR FLAP FOR REAR LID	Not Necessary	176.00 FS	*- FS
13	1		*LOCK STRIKER	Not Necessary	44.00 FS	*- FS
14	1		*LID LOCK	Not Necessary	170.00 FS	*- FS
15	1		*PUSH BUTTON FOR REAR LID LOCK ACTUATOR	Not Necessary	159.00 FS	*- FS
16	1		*COVER	Not Necessary	12.00 FS	*- FS
17	2		*STOP BUFFER,ADJUSTABLE	Not Necessary	30.00 FS	*- FS
18	1		*PACKING ADHESIVE	Necessary	15.00 FS	*11.60 FS
19	1		*AUDI LOGO	Necessary	108.00 FS	*86.00 FS
20	1		*A3 EMBLEM	Necessary	83.00 FS	*66.16 FS
21	1		*TFSI EMBLEM	Necessary	83.00 FS	*66.16 FS
22	1		*LED TAIL LIGHT-RH OUTER	Cracked	730.00 FS	*584.00 FS
23	1		*TRIM FOR TAIL LIGHT-RH	Not Necessary	26.00 FS	*- FS
24	1		*LED TAIL LIGHT-RH	Cracked	730.00 FS	*584.00 FS
25	1		*TRIM FOR TAIL LIGHT-RH INNER	Not Necessary	26.00 FS	*- FS
26	1		*CAR PLATE-REAR	Not Necessary	25.00 FS	*- FS
27	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (S\$)					7,982.00	4,603.52

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	280.00
3	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,800.00	1,000.00
4	TO RESPRAY REAR BUMPER AND REAR LID	New	1,500.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,052.00	2,852.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >