

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Tuesday, 16 October, 2018 6:08 PM

To: Adrian Ling <adrianling@lkkauto.com>; Veron Chen <veronchen@lkkauto.com>; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$11,619.32 @ 11 days of repairs exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 07 Nov 2018

Preliminary Advice

Vehicle No	: EY668H	Accident Date	: 02/09/2018
Make	: AUDI A5	Policy No.	: 2100497023
Assignment Date	: 06/09/2018	Excess	: S\$800.00
Date of Inspection	: 05/09/2018	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,775.00 (incl.supplementary \$716)
Revised Amount	:S\$	11,619.32 (incl.supplementary \$716)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	11,619.32

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	50,000.00
COE / PARF Rebate	:S\$	35,824.00
Salvage Value	:S\$	
Margin for Repair	:S\$	14,176.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 7 September 2018 2:12 PM
To: 'Claims'
Cc: SUR
Subject: RE: RE : OD claim for EY 0668 H-DOA :2/9/2018 (AIG OD)

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **EY 668H on part by part not exceeding \$13,000/- (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 7 September 2018 11:43 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: RE : OD claim for EY 0668 H

Dear all,

We confirm can repair within \$13k

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 7 September, 2018 8:33 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: RE : OD claim for EY 0668 H

Dear Tony,

Please come back to us as soon as possible.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 6 September 2018 4:12 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: RE : OD claim for EY 0668 H

Dear Veron,

We will do calculation and update to you again.

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 6 September, 2018 4:11 PM
To: claims@premiumauto.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: RE : OD claim for EY 0668 H

Dear Phua,

Kindly check vehicle able to repair at part by part not exceeding \$13,000/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 September 2018 7:57 AM
To: assignments@lkkauto.com
Subject: FW: RE : OD claim for EY 0668 H

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 4 September 2018 7:22 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE : OD claim for EY 0668 H

Good evening all ,

Here are the estimate & GIA attached for your kind reference .

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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***EY668H (6204618002SG)**

OD

Sep 2 2018 6:00PM

[LEE SIANG KHENG BERT]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **07/09/2018 13:46 PM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11148.00) - EY668H - Claim Handler: Dally Amri, Mimi Zarina

Approved:11148.00:Repair limit at \$13,000.00. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1030/2018/PH
Date	:	4-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Lee Siang Kheng Bert
Address	:	22 Lorong Puntong #10-01 Singapore 576439
Telephone	:	HP +65 96371119
Type of Claim	:	Own Damage Claims
Policy No.	:	2100497023
Vehicle No	:	EY 0668 H
Model Code	:	Audi A5 SB 1.8 TFSI
Model / Year	:	Nov-10
Engine No	:	CDH 101824
Chassis No	:	WAUZZZ8T2BA009373
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	2-Sep-18
Place of Accident	:	10 Begonia Walk

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle EY 0668 H.

S/N	Nature of Jobs	Estimated Charges
1	To remove and reinstall front wire harness front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓ ✓
2	To dismantle and renew front bumper, lhs front fender and both headlight. Repair bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,700.00 1500 ✓
3	To respray front bumper, lhs front fender and bonnet. ✓	\$ 2,100.00 1650 ✓
4	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00 ✓ ✓
5	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: \$ <u>5,632.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. EY 0668 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Distorted</i>	\$ 1,584.00	✓ 1267.20
2	FIXING PARTS FOR FRONT BUMPER <i>new</i>	\$ 222.00	✓
3	SIDE REINFORCEMENT <i>new in</i>	\$ 770.00	✓
4	SUPPORT - LH / RH <i>Not new</i>	2 \$ 48.00	✓ X
5	GUIDE PIECE <i>new</i>	\$ 37.00	✓ 29.60
6	SECURING STRIP - LH / RH <i>Not new</i>	2 \$ 60.00	✓ X
7	CLOSING ELEMENT - LOWER CENTRE <i>new in</i>	\$ 180.00	✓
8	FOAM FILLER PIECE <i>Not in</i>	\$ 109.00	✓
9	AIR GUIDE GRILLE - LH <i>Not new</i>	\$ 118.00	✓ X
10	TRIM FOR FOG LAMP CHROME <i>Not new</i>	\$ 61.00	✓ X
11	PULL STRAP COVER - LOWER <i>Not in</i>	\$ 44.00	✓
12	FRONT FENDER - LH <i>Distorted</i>	\$ 930.00	✓ 744
13	ATTACHMENT PARTS FOR FENDER <i>Not new</i>	\$ 49.00	✓ X
14	BRACKET FOR FENDER - LH FRONT <i>Best</i>	\$ 50.00	✓ 40
15	BRACKET FOR FENDER - LH REAR <i>Not new</i>	\$ 50.00	✓ X
16	BRACE <i>Best</i>	\$ 106.00	✓ 84.40
17	WHEEL HOUSING LINER <i>to in</i>	\$ 163.00	✓ 130
18	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>Not new</i>	\$ 38.00	✓ X
19	HEADLIGHT FOR GAS DISCHARGE LAMP - LH / RH <i>Not new</i>	2 \$ 4,190.00	✓ 3352
20	CONTROL UNIT FOR HEADLIGHT <i>Not in</i>	2 \$ 2,036.00	✓
TOTAL SPARE PARTS		\$ 10,845.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. EY 0668 H.

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
21	GAS DISCHARGE LAMP <i>Not in</i>	2 \$ 787.00	X
22	MOUNTING FOR HEADLIGHT - LH/RH <i>2H by d.</i>	2 \$ 218.00	7 87.00
23	SIGNAL HORN - LH HIGH TONE <i>Not in</i>	\$ 178.00	7 X
24	SPRING SHACKLE - LH HIGH TONE <i>Not in</i>	\$ 22.00	7 X
25	LIFT CYLINDER FOR HEADLIGHT - LH <i>by d.</i>	\$ 241.00	7 193.40
26	REFRIGERANT PIPE <i>Not in</i>	\$ 312.00	7 X
27	REPAIR KIT FOR QUICK RELEASE COUPLING <i>Not in</i>	\$ 60.00	7 X
28	HALOGEN FOG LAMP <i>combined</i>	\$ 224.00	179.00
29	FLAT CONTACT HOUSING <i>Not in</i>	\$ 43.00	7
30	1 SET SINGLE WIRES EACH WITH 2 CONTACTS <i>Not in</i>	\$ 33.00	7
31	CAR PLATE - FRONT <i>in</i>	S/N \$ 25.00	25
32	FRONT RIM - LH <i>LT</i>	TBC	911.20
33	SIUNDRIES <i>Not in</i>	\$ 300.00	7 22.72
TOTAL SPARE PARTS		\$ 13,288.00	
TOTAL LABOUR CHARGES		\$ 5,632.00	
GRAND TOTAL		\$ 18,920.00	

All charges are not inclusive of GST.

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20,775

20403.60

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 05/09/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 06 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1030/2018/PH
Date	:	4-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

Your recommended 6 days

We took 11 days exclude 2 Sundays

Jb - 16 Oct 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Lee Siang Kheng Bert
Address	:	22 Lorong Puntong #10-01 Singapore 576439
Telephone	:	HP +65 96371119
Type of Claim	:	Own Damage Claims
Policy No.	:	2100497023
Vehicle No	:	EY 0668 H
Model Code	:	Audi A5 SB 1.8 TFSI
Model / Year	:	Nov-10
Engine No	:	CDH 101824
Chassis No	:	WAUZZZ8T2BA009373
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	2-Sep-18
Place of Accident	:	10 Begonia Walk

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle EY 0668 H .

S/N	Nature of Jobs	Estimated Charges	
1	To remove and reinstall front wire harness front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs front fender and both headlight. Repair bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,700.00	\$ 1,500.00
3	To respray front bumper, lhs front fender and bonnet.	\$ 2,100.00	\$ 1,650.00
4	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 5,632.00	\$ 3,982.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. EY 0668 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,584.00	\$ 1,267.20
2	FIXING PARTS FOR FRONT BUMPER	\$ 222.00	
3	SIDE REINFORCEMENT	\$ 770.00	
4	SUPPORT - LH / RH	2 \$ 48.00	
5	GUIDE PIECE	\$ 37.00	\$ 29.60
6	SECURING STRIP - LH / RH	2 \$ 60.00	
7	CLOSING ELEMENT - LOWER CENTRE	\$ 180.00	
8	FOAM FILLER PIECE	\$ 109.00	
9	AIR GUIDE GRILLE - LH	\$ 118.00	
10	TRIM FOR FOG LAMP CHROME	\$ 61.00	
11	PULL STRAP COVER - LOWER	\$ 44.00	
12	FRONT FENDER - LH	\$ 930.00	\$ 744.00
13	ATTACHMENT PARTS FOR FENDER	\$ 49.00	
14	BRACKET FOR FENDER - LH FRONT	\$ 50.00	\$ 40.00
15	BRACKET FOR FENDER- LH REAR	\$ 50.00	
16	BRACE	\$ 106.00	\$ 84.40
17	WHEEL HOUSING LINER	\$ 163.00	\$ 130.00
18	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 38.00	
19	HEADLIGHT FOR GAS DISCHARGE LAMP - LH / RH	2 \$ 4,190.00	\$ 3,352.00
20	CONTROL UNIT FOR HEADLIGHT	2 \$ 2,036.00	
TOTAL SPARE PARTS		\$ 10,845.00	\$ 5,647.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. EY 0668 H.

S/N	Parts Description	c/f	Damage Parts & Prices		REMARKS
			S/NETT		
				\$	5,647.20
21	GAS DISCHARGE LAMP	2	\$ 787.00		
22	MOUNTING FOR HEADLIGHT - LH/RH	2	\$ 218.00	\$	87.20
23	SIGNAL HORN - LH HIGH TONE		\$ 178.00		
24	SPRING SHACKLE - LH HIGH TONE		\$ 22.00		
25	LIFT CYLINDER FOR HEADLIGHT - LH		\$ 241.00	\$	192.40
26	REFRIGERANT PIPE		\$ 312.00		
27	REPAIR KIT FOR QUICK RELEASE COUPLING		\$ 60.00		
28	HALOGEN FOG LAMP		\$ 224.00	\$	179.20
29	FLAT CONTACT HOUSING		\$ 43.00		
30	1 SET SINGLE WIRES EACH WITH 2 CONTACTS		\$ 33.00		
31	CAR PLATE - FRONT	S/N	\$ 25.00	\$	25.00
32	FRONT RIM - LH		\$ 1,139.00	\$	911.20
33	SUPPLEMENTARY		\$ 716.00	\$	572.40
34	SIUNDRIES		\$ 300.00	\$	22.72
	TOTAL SPARE PARTS	:	\$ 15,143.00	\$	7,637.32
	TOTAL LABOUR CHARGES	:	\$ 5,632.00	\$	3,982.00
	GRAND TOTAL	:	\$ 20,775.00	\$	11,619.32

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/1030/2018/PH
11-Sep-18
jb
one
EY688U

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Radiator grille <i>crushed.</i>	\$ 607.00	\$ 485.20
2	Bumper top cover <i>crushed.</i>	\$ 109.00	\$ 87.20
		\$ 716.00	\$ 572.40
<u>LABORS</u>			
TOTAL		\$ 716.00	\$ 572.40

For Premium Automobiles Pte Ltd

Adrian Ling
[Signature]

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: EY 668 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1030/2018/MAS

11 Dec 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR EY 668 H, Audi A5 SB 1.8 TFSI Mu

With reference to the above-mentioned vehicle, no. **EY 668 H**, claimant, **Mr. Lee Siang Kheng Bert**, please find the related document per attached.

1. A copy of the Original invoice no. 85013241 – S\$11,576.67
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – EY 668 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Sep 2018		06 Sep 2018 15:49 Edit Adj Rpt	S\$11,619.32 Edit Estimates	S\$11,619.32 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS			[Created by insurer]	
Insured:	LEE SIANG KHENG BERT, ID: S12560101, Tel: +6596371119			
Vehicle Reg. No.:	EY668H	Date of Loss:	02/09/2018 18:00 - :59 [93 Months and 29 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 6204618002SG	Policy/Cover Note No.:	2100497023 (Comprehensive)	
		Excess:	S\$800.00	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 17/09/2018]			
Driver/Custodian:	LEE ZHI WEI, ABEL (27 / Male), NRIC: S9047754D, Tel: +6596587750			
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail
- AIG_SG (04/12/2018): Alert - Adj Mandate Approved (S\$11619.32) - EY668H - Claim Handler: Dally Amri, ... - AIG_SG (29/11/2018): Alert - Adj Mandate Maintained - EY668H - Claim Handler: Dally Amri, Mimi Zarina - AIG_SG (26/11/2018): Alert - Adj Mandate Maintained - EY668H - Claim Handler: Dally Amri, Mimi Zarina - AIG_SG (07/09/2018): Alert - Adj Mandate Approved (S\$11148.00) - EY668H - Claim Handler: Dally Amri, ... - AIG_SG (07/09/2018): EY668H / OD / 02/09/2018 / Coverage & Excess update				
ALL ASSOCIATED TASKS			View All	Search Tasks
			Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject
			Handler	Assigned By
			Completed On	Created On
				Done?
No results.				

Claim Documents

*EY668H (6204618002SG)

OD

Sep 2 2018 6:00PM

[LEE SIANG KHENG BERT]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Assessment Reports															1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	07/09/18 12:10	Adjuster Immediate Advice														Load HTM	☒	
2	07/11/18 17:38	Adjuster Immediate Advice														Load HTM	☒	
Photos/Images															3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	06/09/18 16:04	General View														Load JPG	☒	
2	06/09/18 16:04	General View														Load JPG	☒	
3	06/09/18 16:04	General View														Load JPG	☒	
4	06/09/18 16:04	General View														Load JPG	☒	
5	06/09/18 16:04	General View														Load JPG	☒	
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31	06/09/18 16:04	General View														Load JPG	☒	
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36	27/11/18 15:06	Reinspection Photo														Load JPG	☒	
37	27/11/18 15:06	Reinspection Photo														Load JPG	☒	
38	27/11/18 15:06	Reinspection Photo														Load JPG	☒	
39	27/11/18 15:06	Reinspection Photo														Load JPG	☒	

40	27/11/18 15:06	Reinspection Photo		Load JPG	☒
41	29/11/18 13:52	RADIATOR GRILLE DAMAGE PHOTO		Load PDF	
Documentation					
				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/09/18 16:49	Singapore Accident Statement		Load PDF	
2	06/09/18 16:50	Certificate of Insurance		Load PDF	
3	06/09/18 16:50	Driver's Driving License		Load PDF	
4	06/09/18 16:53	MARK ESTIMATE		Load PDF	
5	07/11/18 17:38	1ST MARK ESTIMATE		Load PDF	
6	07/11/18 17:39	SUPPLEMENTARY		Load PDF	
7	12/12/18 16:54	WORKSHOP INVOICE		Load PDF	
8	12/12/18 16:54	DISCHARGE VOUCHER		Load PDF	

Linked Accident Report Documents

				View	Use Viewer	
Assessment Reports				1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	03/09/18 19:44	Accident Statement		Load HTM		
Photos/Images						
				3 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	03/09/18 18:28	DESCRIPTION OF ACCIDENT		Load JPG	☒	
2	03/09/18 19:26	Accident Photo		Load JPG	☒	
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13	03/09/18 19:26	Accident Photo		Load JPG	☒	
14	03/09/18 19:26	Accident Photo		Load JPG	☒	
15	03/09/18 19:26	Accident Photo		Load JPG	☒	
16	03/09/18 19:26	Accident Photo		Load JPG	☒	
Documentation						
				1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	03/09/18 18:27	Sketch Plan		Load JPG	☒	
2	03/09/18 18:27	Sketch Plan #2		Load JPG	☒	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18016304/AVD3N2

Date: 12/12/2018

REFERENCE

Insured/Claimant: LEE SIANG KHENG BERT Policy No: 2100497023
Date of Loss: 02/09/2018 Nature of Claim: OD Claim No: 6204618002SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: EY668H
Make & Model: AUDI A5, 1.8 SPORTSBACK TFSI MU (A) Engine No: CDH101824
Reg. Date: 04/11/2010 (Man. Year: 2010) Chassis No: WAUZZZ8T2BA009373
Colour: Black Odometer: 82245 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$50,000.00
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,771.60	7,637.32	7,134.28	48.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,632.00	3,982.00	1,650.00	29.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	20,403.60	11,619.32	8,784.28	43.05
- Excess (\$\$)	800.00	800.00	0.00	0.00
(\$\$)	19,603.60	10,819.32	8,784.28	44.81
+ GST 7.00/7.00% (\$\$)	1,372.25	757.35	614.90	44.81
Nett Amount (\$\$)	20,975.85	11,576.67	9,399.18	44.81

INSPECTION

Date of Assignment: 06/09/2018
Date Inspected: 05/09/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Distorted	1,584.00 FS	*1,267.20 FS
2	1	*FIXING PARTS FOR FRONT BUMPER	Not Necessary	222.00 FS	*- FS
3	1	*SIDE REINFORCEMENT	Not Necessary	770.00 FS	*- FS
4	2	*SUPPORT-LH/RH	Not Necessary	48.00 FS	*- FS
5	1	*GUIDE PIECE	Damaged	37.00 FS	*29.60 FS
6	2	*SECURING STRIP-LH/RH	Not Necessary	60.00 FS	*- FS
7	1	*CLOSING ELEMENT-LOWER CENTRE	Not Necessary	180.00 FS	*- FS
8	1	*FOAM FILLER PIECE	Not Necessary	109.00 FS	*- FS
9	1	*AIR GUIDE GRILLE-LH	Not Necessary	118.00 FS	*- FS
10	1	*TRIM FOR FOG LAMP CHROME	Not Necessary	61.00 FS	*- FS
11	1	*PULL STRAP COVER-LOWER	Not Necessary	44.00 FS	*- FS
12	1	*FRONT FENDER-LH	Distorted	930.00 FS	*744.00 FS
13	1	*ATTACHMENT PARTS FOR FENDER	Not Necessary	49.00 FS	*- FS
14	1	*BRACKET FOR FENDER-LH FRONT	Bent	50.00 FS	*40.00 FS
15	1	*BRACKET FOR FENDER-LH REAR	Not Necessary	50.00 FS	*- FS
16	1	*BRACE	Bent	106.00 FS	*84.40 FS
17	1	*WHEEL HOUSING LINER	Torn	163.00 FS	*130.00 FS
18	1	*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	38.00 FS	*- FS
19	2	*HEADLIGHT FOR GAS DISCHARGE LAMP-LH/RH	Cut	4,190.00 FS	*3,352.00 FS
20	2	*CONTROL UNIT FOR HEADLIGHT	Not Necessary	2,036.00 FS	*- FS
21	2	*GAS DISCHARGE LAMP	Not Necessary	787.00 FS	*- FS
22	1	*MOUNTING FOR HEADLIGHT-LH/RH	N/s Damaged	218.00 FS	*87.20 FS
23	1	*SIGNAL HORN-LH HIGH TONE	Not Necessary	178.00 FS	*- FS
24	1	*SPRING SHACKLE-LH HIGH TONE	Not Necessary	22.00 FS	*- FS
25	1	*LIFT CYLINDER FOR HEADLIGHT-LH	Damaged	241.00 FS	*192.40 FS
26	1	*REFRIGERANT PIPE	Not Necessary	312.00 FS	*- FS
27	1	*REPAIR KIT FOR QUICK RELEASE COUPLING	Not Necessary	60.00 FS	*- FS
28	1	*HALOGEN FOG LAMP	Cracked	224.00 FS	*179.20 FS
29	1	*FLAT CONTACT HOUSING	Not Necessary	43.00 FS	*- FS
30	1	*SET SINGLE WIRES EACH WITH 2 CONTACTS	Not Necessary	33.00 FS	*- FS
31	1	*CAR PLATE-FRONT	Necessary	25.00 FS	*25.00 FS
32	1	*FRONT RIM-LH	Cut	911.20 FS	*911.20 FS
33	1	*SUNDRIES	Necessary	300.00 FS	*22.72 FS
34	1	*RADIATOR GRILLE	Cracked	485.20 FS	*485.20 FS
35	1	*BUMPER TOP COVER	Cracked	87.20 FS	*87.20 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 14,771.60 7,637.32

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND BOTH HEADLIGHT.REPAIR BONNET.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,700.00	1,500.00
3	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER AND BONNET	New	2,100.00	1,650.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,632.00	3,982.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >