

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Date: 06 Sep 2018		
<u>Preliminary Advice</u>			

Vehicle No	: EY668H	Accident Date	: 02/09/2018
Make	: AUDI A5	Policy No.	: 2100497023
Assignment Date	: 06/09/2018	Excess	: S\$0.00
Date of Inspection	: 05/09/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,920.00
Revised Amount	:S\$	11,148.00
Check Items (Estimated)	:S\$	1,898.00
Total	:S\$	13,046.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	50,000.00
COE / PARF Rebate	:S\$	35,824.00
Salvage Value	:S\$	
Margin for Repair	:S\$	14,176.00

Remarks

<input checked="" type="checkbox"/> (X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/> ()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/> ()	Other comments :

View Received Message

This mail is associated with :

***EY668H (6204618002SG)**

OD

Sep 2 2018 6:00PM

[LEE SIANG KHENG BERT]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/12/2018 12:17 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11619.32) - EY668H - Claim Handler: Dally Amri, Mimi Zarina

Approved:11619.32.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 4 December 2018 1:18 PM
To: 'Boo seng yak'; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Mr Boo,

Confirm repair cost of \$11,619.32 before excess \$800 and GST @ 8 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Tuesday, 16 October 2018 6:08 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$11,619.32 @ 11 days of repairs exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Tuesday, 4 December 2018 12:18 PM
To: Claims
Cc: SUR; carrine.leong@premiumauto.com.sg
Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Hi Tony,

Mandate has been approved.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, December 04, 2018 9:19 AM
To: Koh, Victor-CK
Cc: 'SUR'; carrine.leong@premiumauto.com.sg; claims@premiumauto.com.sg
Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear All,

Any update on the finalisation?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 30 November, 2018 9:05 AM

To: 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>

Cc: 'SUR' <sur@lkkauto.com>; carrine.leong@premiumauto.com.sg; claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear LKK,

Can update us on this case? We need surveyor report urgently.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 28 November, 2018 12:13 PM
To: 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>
Cc: claims@premiumauto.com.sg; 'SUR' <sur@lkkauto.com>; carrine.leong@premiumauto.com.sg
Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Victor,

LKK had upload the photo to Merimen system. Can look into this case urgently?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Koh, Victor-CK [mailto:Victor-CK.Koh@aig.com]
Sent: Tuesday, 27 November, 2018 12:29 PM
To: Claims <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Hi Tony,

We are pending supplementary and check items damage photos from LKK for approval.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, November 27, 2018 11:03 AM
To: Dally Amri, Mimi Zarina; Koh, Victor-CK
Cc: 'Veron Chen (LKKAUTO)'; 'Boo seng yak'; 'Adrian Ling (LKKAUTO)'; 'SUR'; 'Carrine Leong';
jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg
Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Victor,

Any update on this case?

This is complain customer.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
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From: Dally Amri, Mimi Zarina [mailto:MimiZarina.DallyAmri@aig.com]
Sent: Monday, 26 November, 2018 8:47 AM
To: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Cc: Claims <claims@premiumauto.com.sg>; 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Hi Victor

Please assist on mandate approval.

Thank you.

Regards,

Mimi Zarina @ Mimi

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, November 23, 2018 4:52 PM

To: 'Veron Chen (LKKAUTO)'; 'Boo seng yak'; 'Adrian Ling (LKKAUTO)'; 'SUR'; 'Carrine Leong'; jiayee.yap@premiumauto.com.sg; Dally Amri, Mimi Zarina

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Mimi,

Any update?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 22 November, 2018 9:37 AM

To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'jiayee.yap@premiumauto.com.sg'; 'Dally Amri, Mimi Zarina' <MimiZarina.DallyAmri@aig.com>

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Mimi,

Kindly refer to this case and we understand LLK awaiting mandate approval on your end.

Can assist look into in?

We are assisting our client for uninsured losses and we need the surveyor report urgently.

Note: This is complain customer.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 22 November, 2018 8:31 AM

To: Claims <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Tony,

OIC Mimi.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 22 November 2018 8:09 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Veron,

Who is the officer in-charge on AIG? We liaise with the officer in-charge directly.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 22 November, 2018 8:02 AM

To: Claims <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Tony,

Pending mandate approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 21 November 2018 8:13 PM

To: 'Boo seng yak' <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Veron,

Any update on your end?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 5 November, 2018 6:17 PM

To: 'Boo seng yak' <boojohnny@gmail.com>; 'Adrian Ling' <adrianling@lkkauto.com>; 'Veron Chen' <veronchen@lkkauto.com>; sur@lkkauto.com; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear all,

Can finalise this case ASAP? Owner is chasing for recovery claim.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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Sent: Tuesday, 16 October, 2018 6:08 PM

To: Adrian Ling <adrianling@lkkauto.com>; Veron Chen <veronchen@lkkauto.com>; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$11,619.32 @ 11 days of repairs exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb

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Veron Chen (LKKAUTO)

From: Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>
Sent: Tuesday, 27 November 2018 11:08 AM
To: Claims; Koh, Victor-CK
Cc: Veron Chen (LKKAUTO); 'Boo seng yak'; Adrian Ling (LKKAUTO); SUR; 'Carrine Leong'; jiajee.yap@premiumauto.com.sg; Sukimin, Nurasikin
Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Victor

Current status is pending adjuster survey, as mandate approval has been approved yesterday evening.

Regards,

Mimi Zarina @ Mimi
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, November 27, 2018 11:03 AM
To: Dally Amri, Mimi Zarina; Koh, Victor-CK
Cc: 'Veron Chen (LKKAUTO)'; 'Boo seng yak'; 'Adrian Ling (LKKAUTO)'; 'SUR'; 'Carrine Leong'; jiajee.yap@premiumauto.com.sg; claims@premiumauto.com.sg
Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Victor,

Any update on this case?

This is complain customer.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]

Sent: Monday, 26 November, 2018 8:47 AM

To: Koh, Victor-CK <Victor-CK.Koh@aig.com>

Cc: Claims <claims@premiumauto.com.sg>; 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Hi Victor

Please assist on mandate approval.

Thank you.

Regards,

Mimi Zarina @ Mimi

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, November 23, 2018 4:52 PM

To: 'Veron Chen (LKKAUTO)'; 'Boo seng yak'; 'Adrian Ling (LKKAUTO)'; 'SUR'; 'Carrine Leong';
jiayee.yap@premiumauto.com.sg; Dally Amri, Mimi Zarina

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Mimi,

Any update?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 22 November, 2018 9:37 AM

To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Carrine Leong'

<carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; 'Dally Amri, Mimi Zarina'

<MimiZarina.DallyAmri@aig.com>

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Mimi,

Kindly refer to this case and we understand LLK awaiting mandate approval on your end.

Can assist look into in?

We are assisting our client for uninsured losses and we need the surveyor report urgently.

Note: This is complain customer.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 22 November, 2018 8:31 AM

To: Claims <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Tony,

OIC Mimi.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 22 November 2018 8:09 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong'

<carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Veron,

Who is the officer in-charge on AIG? We liaise with the officer in-charge directly.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 22 November, 2018 8:02 AM

To: Claims <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Tony,

Pending mandate approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 21 November 2018 8:13 PM

To: 'Boo seng yak' <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear Veron,

Any update on your end?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 5 November, 2018 6:17 PM

To: 'Boo seng yak' <boojohnny@gmail.com>; 'Adrian Ling' <adrianling@lkkauto.com>; 'Veron Chen' <veronchen@lkkauto.com>; sur@lkkauto.com; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Cc: claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - EY 668H -OD AIG - SURVEYED 5 SEP 18

Dear all,

Can finalise this case ASAP? Owner is chasing for recovery claim.

Thank you.

Best Regards,