

INS. CASE OWNER:

CC 4/III180

LKK:
IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: w/h 51

S\$ 1048.60

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

150.00 (\$50 x 3

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

1206.05

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1206.05

Name 1:

Kamoco Motors Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

#350.00



KOMOCO MOTORS PTE. LTD.

224A Lorong Telok Ayer St Singapore 100911
TEL: 654471288 FAX: 654471221 www.komoco.com.sg
ACARS IMPORTS

(GST REGISTRATION NO: MR-8500364-4)

Date : 04/9/2018

INSURANCE PTE LTD

Attn: Claim Dept.

Vehicle number : **SKA4648U**
 Make and model : Hyundai Avante 1.6
 Registration Date : 2/3/2011
 Chassis number : KMHU41BMAU033020
 Engine number : G4FCAU857366

Job No. :
 Owner name : Komoco Car Rental
 Date of Acc. : 30/8/2018
 Policy number : VFX/P1305555
 Claim Type : OD -Excess TBC

Front Items :**Estimate**

1	LAMP ASSY-HEAD,RH	92102-2H091	\$	480.00	x <i>mc</i>
2	COVER-FR BUMPER	86511-2H000	\$	461.40	<i>Rx</i>
3	LIP ASSY-FR BPR	86590-2H000	\$	44.00	x <i>mc</i>
4	ABSORBER-FR BUMPER ENERGY	86520-2H010	\$	113.40	x <i>mc</i>
5	RAIL ASSY-FR BUMPER	86530-2H010	\$	254.00	x <i>mc</i>
6	BRKT-FR BUMPER UPR SIDE MTG RH	86552-2H000	\$	29.80	<i>mc</i>
7	BRACKET-FR BUMPER SIDE RH	86514-2H000	\$	18.70	<i>mc</i>
8	PANEL-FENDER RH	66321-2H022		Repair	
9	SUNDRIES		\$	100.00	<i>2x mc</i>
			\$	1,501.30	
Less 20% Discount			\$	300.26	
Total			\$	1,201.04	

Body & Paint Repairs:**Estimate**

1	TO CARRY OUT BODY REPAIR	<i>320</i>	\$	640.00	<i>480 -</i>
2	TO COMPLETE PUTTY AND SPRAY AFFECTED AREAS	<i>250</i>	\$	750.00	<i>500 -</i>
			\$	1,390.00	

Labour Repair:**Estimate**

1	TO REFOCUS BOTH HEADLAMP FRT.(S:NETT)		\$	40.00	x <i>mc</i>
			\$	40.00	
			\$	2,631.04	
Less Excess					
Total			\$	2,631.04	
Add GST 7%			\$	184.17	
Grand Total			\$	2,815.21	

Please let us know if there is any discrepancy or error in the Finalized Bill in the next Three (3) working days.

Kindly contact Mr. Asyraf at 90700157 if there is any error. If we do not hear from your good office we

Tanpin 97495744
6/9/18 R 1645
Resurvey after repair
03 days
sur@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**KOMOCO MOTORS PTE. LTD**

101 Kembangan Road #01-01 Singapore 119326
 TEL: 65-6477 1555 FAX: 65-6477 5111 komoco@komoco.com.sg
 800-NO-99400000

(GST REGISTRATION NO: MR-8500364-4)

Date : 04/9/2018

III INSURANCE PTE LTD

Attn: Claim Dept.

Finalise

Vehicle number : **SKA4648U**
 Make and model : Hyundai Avante 1.6
 Registration Date : 2/3/2011
 Chassis number : KMHOU41BMAU033020
 Engine number : G4FCAU857366

Job No. : 2018033477
 Owner name : Komoco Car Rental
 Date of Acc. : 30/8/2018
 Policy number : VFX/P1305555
 Claim Type : TP -Excess nil

Front Items :

			Estimate	Revised
1	LAMP ASSY-HEAD,RH	92102-2H091	\$ 480.00	Refit
2	COVER-FR BUMPER	86511-2H000	\$ 461.40	Refit
3	LIP ASSY-FR BPR	86590-2H000	\$ 44.00	Refit
4	ABSORBER-FR BUMPER ENERGY	86520-2H010	\$ 113.40	Refit
5	RAIL ASSY-FR BUMPER	86530-2H010	\$ 254.00	Refit
6	BRKT-FR BUMPER UPR SIDE MTG RH	86552-2H000	\$ 29.80	Refit
7	BRACKET-FR BUMPER SIDE RH	86514-2H000	\$ 18.70	Refit
8	PANEL-FENDER RH	66321-2H022	Repair	Refit
9	SUNDRIES		\$ 100.00	Refit
			\$ 1,501.30	\$ -
	Less 20% Discount		\$ 300.26	\$ -
	Total		\$ 1,201.04	\$ -

Body & Paint Repairs:

			Estimate	Revised
1	TO CARRY OUT BODY REPAIR		\$ 640.00	\$ 480.00
2	TO COMPLETE PUTTY AND SPRAY AFFECTED AREAS		\$ 750.00	\$ 500.00
			\$ 1,390.00	\$ 980.00

Labour Repair:

			Estimate	Revised
1	TO REFOCUS BOTH HEADLAMP FRT (S.NETT)		\$ 40.00	None
			\$ 40.00	\$ -
			\$ 2,631.04	\$ 980.00

Less Excess

Total	\$	2,631.04	\$	980.00
Add GST 7%	\$	184.17	\$	68.60
Grand Total	\$	2,815.21	\$	1,048.60

Please let us know if there is any discrepancy or error in the Finalized Bill in the next Three (3) working days.

Kindly contact Mr. Asyraf at 90700157 if there is any error. If we do not hear from your good office we

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 15 September 2018 12:51 PM
To: 'muhammad.asyraf@hyundaimotors.com.sg'
Cc: 'shheng@hyundaimotors.com.sg'; 'eddieang@hyundaimotors.com.sg';
'chris.ang@hyundaimotors.com.sg'; 'ismailb@hyundaimotors.com.sg';
'yunos@komoco.com.sg'; Admin A
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 7 September 2018 7:38 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: SKA4648U-hyundai Avante

Dear Hsiao Tong,

CC4/III18016297/T1pa3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Asyraf Noor Azman <muhammad.asyraf@hyundaimotors.com.sg>

Sent: Friday, 7 September 2018 7:23 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Heng Swee Hee

<shheng@hyundaimotors.com.sg>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>; Chris Ang

<chris.ang@hyundaimotors.com.sg>; Ismail B. Taib <ismailb@hyundaimotors.com.sg>; Yunos Bin Abdul Samad

<yunos@komoco.com.sg>

Subject: RE: SKA4648U-hyundai Avante

Hi,

Above attach the mark estimate by LKK auto. Is the liability to our favour? Can we proceed with the repair?

Thanks & Warmest Regard

Asyraf

Komoco Motors Pte Ltd

Tel: 90700157

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 6 September, 2018 10:16 AM

To: Muhammad Asyraf Noor Azman; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc: Sherini Pillai

Subject: RE: SKA4648U-hyundai Avante

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKA4648U and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Muhammad Asyraf Noor Azman [mailto:muhammad.asyraf@hyundaimotors.com.sg]
Sent: 06 September, 2018 9:48 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: SKA4648U-hyundai Avante

Hi,

We choose LKK auto consultants. Please let us know when they are coming.

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, 6 September, 2018 9:34 AM
To: Muhammad Asyraf Noor Azman
Subject: RE: SKA4648U-hyundai Avante

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Muhammad Asyraf Noor Azman [mailto:muhammad.asyraf@hyundaimotors.com.sg]
Sent: 05 September, 2018 3:40 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>; Chris Ang <chris.ang@hyundaimotors.com.sg>; Ismail B. Taib <ismailb@hyundaimotors.com.sg>; Yunos Bin Abdul Samad <yunos@komoco.com.sg>
Subject: SKA4648U-hyundai Avante

Hi,

Above attach to arrange surveyor to survey the car at our workshop. TP claim. Your insured vehicle is SHC2042E.

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Chris Ang <chris.ang@hyundaimotors.com.sg>
Sent: Monday, 29 October 2018 3:16 PM
To: Hsiao Tong (LKKAuto); Taufikh (LKKAuto); Admin A
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Ismail B. Taib; Muhammad Asyraf Noor Azman; Ng Leng Kiat
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3
Attachments: SKA4648U CC4-III18016297-T1pa3.pdf

Hi Hsiao Tong

Above attach is the vehicle tax invoice ,dv ,rental receipt and authorisation to act ,please let me know if I have miss out any document

Thank you

REGARDS

CHRIS ANG

KOMOCO MOTORS PTE. LTD.

D:(65) 68018840

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 9 October, 2018 11:15 AM
To: Muhammad Asyraf Noor Azman
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; Admin A; Taufikh (LKKAuto)
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Without Prejudice

Hi Asyraf,

Apologise for late reply.

For COR, recommended amount at P/P **\$980.00(before GST)** with **03repair days**.

** Kindly forward your LOD with all the relevant documents[ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Asyraf Noor Azman <muhammad.asyraf@hyundaimotors.com.sg>

Sent: Tuesday, 9 October 2018 8:09 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>;

Chris Ang <chris.ang@hyundaimotors.com.sg>; Ismail B. Taib <ismailb@hyundaimotors.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi,

Any news on the finalise?

Thanks & Warmest Regard

Asyraf

Komoco Motors Pte Ltd

Tel: 90700157

From: Muhammad Asyraf Noor Azman

Sent: Monday, 8 October, 2018 8:30 AM

To: 'Hsiao Tong (LKKAuto)'; 'SUR'

Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; 'Admin A'

Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi Taufik,

Any news on the finalise?

Thanks & Warmest Regard

Asyraf

Komoco Motors Pte Ltd

Tel: 90700157

From: Muhammad Asyraf Noor Azman

Sent: Thursday, 4 October, 2018 5:07 PM

To: 'Hsiao Tong (LKKAuto)'; 'SUR'

Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; Yunos Bin Abdul Samad; 'Admin A'

Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi,

Any news on the finalise? I sent on 24/9/2018 until now no reply.

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

From: Muhammad Asyraf Noor Azman
Sent: Monday, 24 September, 2018 12:34 PM
To: 'Hsiao Tong (LKKAUTO)'; SUR
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; Yunos Bin Abdul Samad; Admin A
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi Taufik,

Above attach the before paint and after repair photo. Also attach the finalise estimate for COR.

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 15 September, 2018 12:51 PM
To: Muhammad Asyraf Noor Azman
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; Yunos Bin Abdul Samad; Admin A
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to insurer's approval.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 7 September 2018 7:38 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: SKA4648U-hyundai Avante

Dear Hsiao Tong,

CC4/III18016297/T1pa3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Asyraf Noor Azman <muhammad.asyraf@hyundaimotors.com.sg>

Sent: Friday, 7 September 2018 7:23 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Heng Swee Hee

<shheng@hyundaimotors.com.sg>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>; Chris Ang

<chris.ang@hyundaimotors.com.sg>; Ismail B. Taib <ismailb@hyundaimotors.com.sg>; Yunos Bin Abdul Samad

<yunos@komoco.com.sg>

Subject: RE: SKA4648U-hyundai Avante

Hi,

Above attach the mark estimate by LKK auto. Is the liability to our favour? Can we proceed with the repair?

Thanks & Warmest Regard

Asyraf

Komoco Motors Pte Ltd

Tel: 90700157

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 6 September, 2018 10:16 AM

To: Muhammad Asyraf Noor Azman; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: SKA4648U-hyundai Avante

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKA4648U and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Muhammad Asyraf Noor Azman [mailto:muhammad.asyraf@hyundaimotors.com.sg]
Sent: 06 September, 2018 9:48 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: SKA4648U-hyundai Avante

Hi,

We choose LKK auto consultants. Please let us know when they are coming.

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, 6 September, 2018 9:34 AM
To: Muhammad Asyraf Noor Azman
Subject: RE: SKA4648U-hyundai Avante

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Muhammad Asyraf Noor Azman [<mailto:muhammad.asyraf@hyundaimotors.com.sg>]

Sent: 05 September, 2018 3:40 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>;

Chris Ang <chris.ang@hyundaimotors.com.sg>; Ismail B. Taib <ismailb@hyundaimotors.com.sg>; Yunos Bin Abdul

Samad <yunos@komoco.com.sg>

Subject: SKA4648U-hyundai Avante

Hi,

Above attach to arrange surveyor to survey the car at our workshop. TP claim. Your insured vehicle is SHC2042E.

Thanks & Warmest Regard

Asyraf

Komoco Motors Pte Ltd

Tel: 90700157

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K



KOMOCO MOTORS PTE. LTD.

253 Alexandra Road #01-01 Singapore 159336
T.E. (65) 6473 5588 FAX (65) (6473 1035 www.komoco.com.sg
RCP NO. 1998082834

REPAIR DISCHARGE AND SATISFACTION NOTE

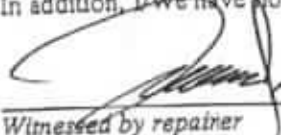
Claim No. : _____

Policy No. : VF7/P1305555

Excess : NIL

I/We hereby acknowledge having received my/our vehicle bearing registration number SEA46480 from the repairer M/s Komoco Motors Pte Ltd that has repaired to my/our satisfaction and I/We agree that the cost of settlement for such repair invoiced to INDIAN INTERNATIONAL is in full and final discharge of my/our claim in respect of damages caused to the said vehicle as a result of accident/incident that occurred on 30/8/2018

In addition, I/We have no further claim on the above repairs in respect thereof.


Witnessed by repairer

Komoco Motors Pte Ltd

Date : 24/9/18




Signature of Claimant/Company Stamp

Name : _____

NRIC No. : _____

Date : 24/9/18

REPAIR DISCHARGE AND SATISFACTION NOTE

Claim No. : _____

Policy No. : VF7/P1305555

Excess : NIL

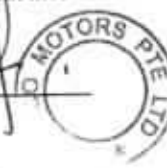
I/We hereby acknowledge having received my/our vehicle bearing registration number SEA46480 from the repairer M/s Komoco Motors Pte Ltd that has repaired to my/our satisfaction and I/We agree that the cost of settlement for such repair invoiced to INDIAN INTERNATIONAL is in full and final discharge of my/our claim in respect of damages caused to the said vehicle as a result of accident/incident that occurred on 30/8/2018

In addition, I/We have no further claim on the above repairs in respect thereof.


Witnessed by repairer

Komoco Motors Pte Ltd

Date : 24/9/18




Signature of Claimant/Company Stamp

Name : _____

NRIC No. : _____

Date : 24/9/18

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	06 Sep 2018 15:15	Cim Veh Model Changed	(205100) HYUNDAI AVANTE 1.6 ABS AIRBAG 2WD 4DR (A).		[A] HOW MEI KWAN
2	06 Sep 2018 15:15	Cim Created	Reg No: SKA4648U. Acct Date: 2018/08/30. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Komoco Motors Pte Ltd (HQ)		[A] HOW MEI KWAN
3	06 Sep 2018 15:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
4	06 Sep 2018 15:15	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/09/17		[A] HOW MEI KWAN
5	06 Sep 2018 15:15	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
6	06 Sep 2018 15:16	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
7	06 Sep 2018 15:16	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] HOW MEI KWAN
8	12 Sep 2018 13:54	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver cut into third party's lane.		[A] CHEW HSIAO TONG
9	12 Sep 2018 14:00	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/09/17		[I] Sherini Pillai
10	12 Sep 2018 14:00	Adj Mandate Set	Approved:0.00.		[I] Sherini Pillai
11	29 Oct 2018 14:48	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
12	29 Oct 2018 14:48	Cim Dtl Modified	Insured Name: -> -.		[A] JOANNE LEE KHANG MIN
13	29 Oct 2018 14:48	Cim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.		[A] JOANNE LEE KHANG MIN
14	29 Oct 2018 14:48	Cim Dtl Modified	JPJ Reg. Date: -> 2011/03/02.		[A] JOANNE LEE KHANG MIN
15	29 Oct 2018 14:48	Cim Details Notified			[A] JOANNE LEE KHANG MIN
16	06 Nov 2018 10:48	Adj Mandate Request	Cur.Req:1206.05:PODS Liability: 100% Quantum: (a)CORw/GST: \$1,048.60 + (b)LOU (3days x \$50.00): \$150.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,206.05 Vehicle Model: Hyundai Avante (1591cc) 3 recommendation repair days For your approval pleas		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1959069	29/10/2018 14:48	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte	SKA4648U	SHC2042E	10.70

Print Received Message

This mail is associated with :

***SKA4648U (MCT18080927)**
[SHC2042E]

TP
KOMOCO CAR RENTAL PTE LTD
Aug 30 2018 4:00PM
[-]
Komoco Motors Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/11/2018 08:56 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1206.05) - SKA4648U - Claim Handler: Sherini Pillai

Approved:1206.05.

Hsiao Tong (LKKAUTO)

From: Muhammad Asyraf Noor Azman <muhammad.asyraf@hyundaimotors.com.sg>
Sent: Thursday, 6 December 2018 2:47 PM
To: Hsiao Tong (LKKAUTO); Chris Ang
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Ismail B. Taib; Ng Leng Kiat; Taufikh (LKKAUTO); Admin A
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3
Attachments: Scan_20181206_144530.pdf

Hi Hsiao Tong ,

Above attach the receipt for your reference.

Thanks & Warmest Regard
Muhammad Asyraf
KOMOCO MOTORS PTE LTD
253 Alexandra Road, Singapore 159936
M: (65) 9070 0157 T: (65) 6473 5588

From: Muhammad Asyraf Noor Azman
Sent: Thursday, 6 December, 2018 2:43 PM
To: 'Hsiao Tong (LKKAUTO)'; Chris Ang
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Ismail B. Taib; Ng Leng Kiat; Taufikh (LKKAUTO); Admin A
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi Hsiao Tong,

How about the LTA fee \$7.45. The TP insurance I can't find through GIA so I go to LTA.

Thanks & Warmest Regard
Muhammad Asyraf
KOMOCO MOTORS PTE LTD
253 Alexandra Road, Singapore 159936
M: (65) 9070 0157 T: (65) 6473 5588

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 5 December, 2018 4:50 PM
To: Chris Ang
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Ismail B. Taib; Muhammad Asyraf Noor Azman; Ng Leng Kiat; Taufikh (LKKAUTO); Admin A
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Without Prejudice

Hi Chris,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 1,048.60
2. Loss of Use (3days x \$50.00)	\$ 150.00
TOTAL	\$ 1,198.60

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Ang <chris.ang@hyundaimotors.com.sg>

Sent: Monday, 29 October 2018 3:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>; Ismail B. Taib <ismailb@hyundaimotors.com.sg>; Muhammad Asyraf Noor Azman <muhammad.asyraf@hyundaimotors.com.sg>; Ng Leng Kiat <ng.lengkiat@hyundaimotors.com.sg>

Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi Hsiao Tong

Above attach is the vehicle tax invoice ,dv ,rental receipt and authorisation to act ,please let me know if I have miss out any document

Thank you

REGARDS

CHRIS ANG

KOMOCO MOTORS PTE. LTD.

D:(65) 68018840

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 9 October, 2018 11:15 AM

To: Muhammad Asyraf Noor Azman

Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; Admin A; Taufikh (LKKAuto)

Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Without Prejudice

Hi Asyraf,

Apologise for late reply.

For COR, recommended amount at P/P **\$980.00(before GST)** with **03repair days**.

**** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Asyraf Noor Azman <muhammad.asyraf@hyundaimotors.com.sg>

Sent: Tuesday, 9 October 2018 8:09 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>;

Chris Ang <chris.ang@hyundaimotors.com.sg>; Ismail B. Taib <ismailb@hyundaimotors.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi,

Any news on the finalise?

Thanks & Warmest Regard

Asyraf

Komoco Motors Pte Ltd

Tel: 90700157

From: Muhammad Asyraf Noor Azman

Sent: Monday, 8 October, 2018 8:30 AM

To: 'Hsiao Tong (LKKAuto)'; 'SUR'

Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; 'Admin A'

Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi Taufik,

Any news on the finalise?

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

From: Muhammad Asyraf Noor Azman
Sent: Thursday, 4 October, 2018 5:07 PM
To: 'Hsiao Tong (LKKAUTO)'; 'SUR'
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; Yunos Bin Abdul Samad; 'Admin A'
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi,

Any news on the finalise? I sent on 24/9/2018 until now no reply.

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

From: Muhammad Asyraf Noor Azman
Sent: Monday, 24 September, 2018 12:34 PM
To: 'Hsiao Tong (LKKAUTO)'; SUR
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; Yunos Bin Abdul Samad; Admin A
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Hi Taufik,

Above attach the before paint and after repair photo. Also attach the finalise estimate for COR.

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 15 September, 2018 12:51 PM
To: Muhammad Asyraf Noor Azman
Cc: Heng Swee Hee; Eddie Ang Khea Chwee; Chris Ang; Ismail B. Taib; Yunos Bin Abdul Samad; Admin A
Subject: RE: SKA4648U-hyundai Avante *LKK REF: CC4/III18016297/T1pa3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 7 September 2018 7:38 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: SKA4648U-hyundai Avante

Dear Hsiao Tong,

CC4/III18016297/T1pa3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Asyraf Noor Azman <muhammad.asyraf@hyundaimotors.com.sg>

Sent: Friday, 7 September 2018 7:23 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Heng Swee Hee

<shheng@hyundaimotors.com.sg>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>; Chris Ang

<chris.ang@hyundaimotors.com.sg>; Ismail B. Taib <ismailb@hyundaimotors.com.sg>; Yunos Bin Abdul Samad

<yunos@komoco.com.sg>

Subject: RE: SKA4648U-hyundai Avante

Hi,

Above attach the mark estimate by LKK auto. Is the liability to our favour? Can we proceed with the repair?

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, 6 September, 2018 10:16 AM
To: Muhammad Asyraf Noor Azman; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: SKA4648U-hyundai Avante

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKA4648U and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Muhammad Asyraf Noor Azman [<mailto:muhammad.asyraf@hyundaimotors.com.sg>]
Sent: 06 September, 2018 9:48 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: SKA4648U-hyundai Avante

Hi,

We choose LKK auto consultants. Please let us know when they are coming.

Thanks & Warmest Regard
Asyraf
Komoco Motors Pte Ltd
Tel: 90700157

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, 6 September, 2018 9:34 AM
To: Muhammad Asyraf Noor Azman
Subject: RE: SKA4648U-hyundai Avante

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Muhammad Asyraf Noor Azman [<mailto:muhammad.asyraf@hyundaimotors.com.sg>]

Sent: 05 September, 2018 3:40 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>;

Chris Ang <chris.ang@hyundaimotors.com.sg>; Ismail B. Taib <ismailb@hyundaimotors.com.sg>; Yunos Bin Abdul

Samad <yunos@komoco.com.sg>

Subject: SKA4648U-hyundai Avante

Hi,

Above attach to arrange surveyor to survey the car at our workshop. TP claim. Your insured vehicle is SHC2042E.

Thanks & Warmest Regard

Asyraf

Komoco Motors Pte Ltd

Tel: 90700157

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Date: 24/9/18 .

M/s:

INDIAN INTERNATIONAL INSURANCE P/L

Singapore _____

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SKA4648U and SHC2042E on 30/8/18.

I am the owner of vehicle no SKA4648U which was involved in an accident with your insured vehicle no SHC2042E

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ 1048.60
b)	Loss of Use/ Rental of vehicles for <u>3</u> day(s) @ S\$ <u>50</u> per day	S\$ 150
c)	LTA/ GIA Search Recs	S\$ 7.45
d)	Administrative Charges	S\$ -
e)	Others _____	S\$ -
TOTAL		S\$ 1206.05

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input checked="" type="checkbox"/>	Repair Invoice	<input checked="" type="checkbox"/>	LTA/ GIA Search Receipt
<input type="checkbox"/>	Policy Excess Invoice	<input checked="" type="checkbox"/>	NRIC/ Driving License
<input type="checkbox"/>	Rental Invoice	<input checked="" type="checkbox"/>	GIA Report
<input checked="" type="checkbox"/>	Certificate of Insurance	<input type="checkbox"/>	Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

Sincerely

Name of Insured:

NRIC:



KOMOCO MOTORS PTE. LTD.

253 Alexandra Road #01-01 Singapore 159936
TEL: (65) 6472 8888 FAX: (65) 6472 1633 www.komoco.com.sg
NCR NO: 1860092833

AUTHORIZATION TO ACT

I, KOMOCO CAR RENTAL ("the claimant") of 253 ALEXANDRA RD #01-01 (address),
Owner of SEA4648U (vehicle no.) hereby authorize **Komoco Motors Pte Ltd,**
253 Alexandra Road #01-01 Singapore 159936 to act for me with respect to my claim
for repair costs and / or rental and / or loss of use (claim) for my vehicle no.
SEA4648U that was damaged pursuant to the accident which occurred on
30/8/18 (date) along / at SUNTEC CONVENTION HALL (location)
Involving vehicle no. SHC 2042E (the other party).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver / owner / insurers of the other vehicle is concerned.


Dated this 24 day of 09 (month) 20 18 (year)


KOMOCO CAR RENTALS PTE LTD
253 ALEXANDRA ROAD #01-02
SINGAPORE 159936

Signed by "the claimant"

Name: KOMOCO CAR RENTAL P/L

NRIC No: 1995000 ASK


KOMOCO MOTORS PTE LTD

Signed by Komoco Motors P/L

Name: ASYRAF



INDIA
INTERNATIONAL
INSURANCE
CORPORATION LTD

INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 198703792E (GST Reg. No. M2-0078000-X
6A Cecil Street #04 #05 #06-02 IOB Building Singapore 049711
Office: (65) 63476110 Email: insure@ii.com.sg
Fax: (65) 62244174 Website: www.ii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III- Direct Settlement (PODS)

India Ref: MCT18080927
Claimant Ref: SKA 4648U

We/I, Komoco Motors Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,048.60 (repair cost), S\$ 150.00 (loss of use/~~rental~~), S\$ 7.45 (search fee), vehicle no. SKA 4648U that was damaged pursuant to the accident which occurred on 30/08/2018 (date) at Suntec Convention Hall (location) involving vehicle no. SHC 2042E (insured vehicle). This is pursuant to the inspection conducted on 06/09/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KOMOCO CAR RENTAL PTE LTD ("the third party claimant") of vehicle no. SKA 4648U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKA 4648U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,206.05 to Komoco Motors Pte Ltd

Dated this 12 day of 12 2018

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by "the workshop" (with chop)

MUHAMMAD ASYRAF

G866032Q

253 ALEXANDRA RD

#01-01

MALAYSIAN

VEHICLE ASSESSOR

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



MTA

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**KOMOCO MOTORS PTE. LTD.**

KOMOCO SERVICE CENTRE
253 Alexandra Road
#01-01 Singapore 159936
T (65) 6473 5588 F (65) 6472 1633
www.hyundaimotors.com.sg

KEMUNGAN SERVICE BRANCH
460 Changi Road
Singapore 419863
T (65) 6440 1131 F (65) 6440 0365

GST Ref No: MR-8500364-4

Page No: 1

Date: 29/10/2018

To: INDIA INTERNATIONAL INS PTE LTD
64 CECIL STREET
#05-00 IOB BUILDING
SINGAPORE 049711
SINGAPORE

Tel: 2238122

Email:

Attn:

Tax Invoice

Invoice No: CGI-ASC-2018016702
Invoice Date: 24/10/2018
Repair Date: 05/09/2018
Our Ref: WSR-ALX-2018033477
Mileage: 177123
Term: 0 Days
Mode: Cash
Service Advisor: MUHAMMAD ASYRAF
Your Ref: SKA4648U

Item	Description	Quantity	UOM	Discount (%)	Unit Price SGD	GST	Amount SGD
1	TO CARRY OUT ACCIDENT BODY REPAIRS			0.00		STD	480.00
2	TO SPRAY PAINT ON DAMAGED PORTIONS			0.00		STD	500.00
Total							980.00
Goods and Services Tax							68.60
7% GST (Tax on SGD 980.00 @ 1.000000 = SGD 68.60)							0.00
Rounding Adjustment							
Total Amount With GST							1,048.60

Remark: AXA OD CLAIM EXCESS: NIL DV: SIGN
INCIDENT DATE: 30/08/2018
POLICY NOS: VFX/P1305555

Amount: SGD ONE THOUSAND, FORTY-EIGHT DOLLARS AND SIXTY CENTS ONLY



E. & O. E.

Komoco Motors Pte Ltd

Created By: AA009 24/10/2018 5:35:25 PM

Printed By: AW001 29/10/2018 2:01:46 PM

RIGHT HERE, RIGHT CARE

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0005529-2

Print Date/Time : 05 Sep 2018 / 12:40:56

Receipt Date/Time : 05 Sep 2018 / 12:40:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180905-001145

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
	Result of Insurance Enquiry - SHC2042E As at 30 Aug 2018/16:00:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHC2042E Enquiry Fee 20180905123925336381	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx1197		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

From: LTA <LTA-VTL@lta.gov.sg>
Sent: Wednesday, 5 September, 2018 12:41 PM
To: Muhammad Asyraf Noor Azman
Subject: Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-180905-001146



**Notification of Successful Vehicle Insurance Search
for Receipt No.: ITNET-00000-180905-001146**

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 05 Sep 2018 was successful and the Receipt No. is ITNET-00000-180905-001146.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

SHC2042E	30 Aug 2018	16:00:00	INDIA INT'L INS PTE LTD
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3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Please do not reply to this auto-generated e-mail. If you have any feedback, please go to www.lta.gov.sg/feedback. You can also visit www.onemotoring.com.sg for more information.
5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Oct 2018 Edit Reg		06 Sep 2018 00:00 Edit Adj Rpt	S\$980.00 Edit Estimates	S\$980.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	KOMOCO CAR RENTAL PTE LTD, Co. Reg. No.: 199500095K								
Vehicle Reg. No.:	SKA4648U	Date of Loss:	30/08/2018 16:00 - :59 [89 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18080927	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC2042E	Policy No. (Claimant):	VFX/P1305555						
		Excess:							
Repairer:	Komoco Motors Pte Ltd (HQ) 253 ALEXANDRA ROAD, #01-01, 159936 Alexandra - Tel: 64735588								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 17/09/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (08/11/2018): Alert - Adj Mandate Approved (S\$1206.05) - SKA4648U - Claim Handler: Sherini Pillai III_SG (12/09/2018): Alert - Adj Mandate Approved (S\$0.00) - SKA4648U - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKA4648U (MCT18080927)
[SHC2042E]
TP
KOMOCO CAR RENTAL PTE LTD
Aug 30 2018 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
Komoco Motors Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser		▼	
Photos/Images									3 per page		▼		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	12/09/18 08:44	Odometer Reading							1	Load JPG	<input checked="" type="checkbox"/>			
2	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
3	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
4	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
5	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
6	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
7	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
8	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
9	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
10	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
11	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
12	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
13	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
14	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
15	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
16	12/09/18 08:44	General View							1	Load JPG	<input checked="" type="checkbox"/>			
17	12/09/18 08:44	Chassis Number							1	Load JPG	<input checked="" type="checkbox"/>			
18	09/10/18 11:12	Reinspection Photo							1	Load JPG	<input checked="" type="checkbox"/>			
19	09/10/18 11:12	Reinspection Photo							1	Load JPG	<input checked="" type="checkbox"/>			
Documentation									1 per page		▼		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	06/09/18 15:17	TP GIA REPORT							1	Load PDF				
2	06/09/18 15:17	ACKNOWLEDGEMENT EMAIL TO III DD 06.09.2018							1	Load PDF				
3	10/09/18 19:46	TP ESTIMATE - MARKED							1	Load PDF				
4	06/11/18 10:46	Workshop Tax Invoice							1	Load PDF				
5	08/12/18 10:38	LTA SEARCH							1	Load PDF				
6	08/03/19 10:50	AUTHORISATION TO ACT FORM							1	Load PDF				
7	08/03/19 10:50	DISCHARGE VOUCHER							1	Load PDF				
8	08/03/19 10:50	LOD							1	Load PDF				
No	Finalized On	India International Insurance Pte Ltd (HQ)								Thumbnail	Print			
1	07/09/18 08:56	Singapore Accident Statement							1	Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18016297/T1PA3Q2

Date: 08/03/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle No: SKA4648U

Insured Vehicle No: SHC2042E

Date of Loss: 30/08/2018

Nature of Claim: TP

Claim No: MCT18080927

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKA4648U

Make & Model: HYUNDAI AVANTE, 1.6 ABS AIRBAG 2WD 4DR (A)

Engine No: G4FCAU857366

Reg. Date: 02/03/2011 (Man. Year: 2010)

Chassis No: KMH DU41BMAU033020

Colour: Maroon

Odometer: 176048 km

Engine Capacity: 1591 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/65 R15

Rear Tyre Size: 185/65 R15

Front Left Side: Kumho 6 mm

Rear Left Side: Kumho 6 mm

Front Right Side: Kumho 6 mm

Rear Right Side: Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,201.04	0.00	1,201.04	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,430.00	980.00	450.00	31.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,631.04	980.00	1,651.04	62.75
+ GST 7.00/7.00% (S\$)	184.17	68.60	115.57	62.75
Nett Amount (S\$)	2,815.21	1,048.60	1,766.61	62.75
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,206.05		

INSPECTION

Date of Assignment: 06/09/2018

Date Inspected: 06/09/2018 Inspected At:

Komoco Motors Pte Ltd (HQ)
253 ALEXANDRA ROAD, #01-01
Singapore 159936

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 29 Oct 2018)
Parts: 143	HYUNDAI AVANTE 1.6 ABS AIRBAG 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKA4648U)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LAMP ASSY-HEAD, RH	Serviceable	480.00 FL	*-FL
2	1		*COVER-FR BUMPER	Repair	461.40 FL	*-FL
3	1		*LIP ASSY -FR BPR	Not Necessary	44.00 FL	*-FL
4	1		*ABSORBER -FR BUMPER ENERGY	Not Necessary	113.40 FL	*-FL
5	1		*RAIL ASSY -FR BUMPER	Not Necessary	254.00 FL	*-FL
6	1		*BRKT-FR BUMPER UPR SIDE MTG RH	Not Necessary	29.80 FL	*-FL
7	1		*BRACKET -FR BUMPER SIDE RH	Not Necessary	18.70 FL	*-FL
8	1		*PANEL -FENDER RH (NPA)	Repair	0.00 FL	*-FL
9	1		*SUNDRIES	Not Necessary	100.00 FL	*-FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	1,501.30	0.00
- List Item Discount on L Items 20.00/20.00% (S\$)	300.26	0.00
Total Parts (S\$)	1,201.04	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CARRY OUT BODY REPAIR	New	640.00	480.00
2	TO COMPLETE PUTTY AND SPRAY AFFECTED AREAS	New	750.00	500.00
3	TO REFOCUS BOTH HEADLAMP FRT	New	40.00	0.00
Gross Labour Cost (S\$)			1,430.00	980.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >