

ISS200

INS. CASE OWNER:

Jael - CS3
CC6/EQ11801 6M3, Kpb3⁵²LKK:
IDAC:

Surveyor:

Foneth.

DOI:

ASSIGNMENT

5/1/18

Date / Time:

5/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLU 3691H

Name of Insured:

LOW POONY KEMH.

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

1/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

PUNH 71A 7UN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

0158000 700-16

Policy No.:

00000008-00080

Make / Model:

MERCEDES

Place of Accident:

KE TMO3 MYE

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJN 4007E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Ung
Hoc

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

11/1/18

12/1/18

SJN 4007E -x

SLU 3691H -Y

- Old rear ended TP.

19/1/18

- File pass + Remoth

20/1/18

- File pass to structure + due 100%

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

20/1/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private settle

2) Report Format:

3) Survey fee:

COPY SENT

100
1/10-11
TR 1000000000

ASS. REC. BY:

REF: EQ1

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: 812,800

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: STN4997E

Yr Regn: 01, 09

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NIS

c.c

1498

Colour: M. Silver

A/C: Insured / Std / NI / NA

Sp. Reading: _____

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JN1BAAC1780020922

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NII / S/Rim / STD A/Rim or

Tyre Size: F: 185/85R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 5 mm

R/Bal. 3 mm

L/Bal. 3 mm

L/Bal. 3 mm

D.O.A. 1/9/18

D.O.I. 5/9/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1) File pass to Catherine, no est.
T/Loss.

Repair Limit: \$330,000

Date/Time, File Pass to?

☐

: Prell. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ - RS. SI

Fixt/ops

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC6/EQI18016293/Kpb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 06-09-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLU 3691H	Veh. Inspected	SJN 4997E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	06/09/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/09/2018	Inspection Date	05/09/2018	
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 7 September 2018 8:51 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SLU3691H (OI : EQI - DM18HO02322-JG) AND SJN4997E (TP : LKK REF - CC6/EQI18016293/Kpb3) on 01.09.2018
Attachments: SLU3691H.pdf

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, September 6, 2018 5:11 PM
To: Joel Goh
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving SLU3691H (OI : EQI - TBA) AND SJN4997E (TP : LKK REF - CC6/EQI18016293/Kpb3) on 01.09.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJN 4997E at M/s Cheng Hoe Motor Pte Ltd.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 12 September 2018 12:47 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June) (chmotor@singnet.com.sg)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: ENQUIRY OF LIABILITY - SJN4997E, doa 1/9/18 (EQ Insured SLU3691H) *LKK REF: CC6/EQ18016293/Kpb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 10 September 2018 11:20 AM
To: Cheng Hoe Motor Pte Ltd (Yishun-June) (chmotor@singnet.com.sg) <chmotor@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: ENQUIRY OF LIABILITY - SJN4997E, doa 1/9/18 (EQ Insured SLU3691H) *LKK REF: CC6/EQ18016293/Kpb3

Without Prejudice

Hi June,

Thank you for your email.

We are pending for our insured GIA report from EQ and we will get back to you asap.

By copy to Shu Pei,

FYNA. CC6/EQ118016293/Kpb3

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Monday, 10 September 2018 10:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: ENQUIRY OF LIABILITY - SJN4997E, doa 1/9/18 (EQ Insured SLU3691H)

Hi Hsiao Tong,

Kenneth had conducted the survey and likely is a total loss case.

Pls advise on liability and offer soonest.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Shu Pei (LKKAuto)

Sent: Monday, September 10, 2018 8:40 AM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Hsiao Tong (LKKAuto)

Subject: FW: ENQUIRY OF LIABILITY - SJN4997E, doa 1/9/18 (EQ Insured SLU3691H)

Dear June,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Friday, 7 September 2018 7:35 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: ENQUIRY OF LIABILITY - SJN4997E, doa 1/9/18 (EQ Insured SLU3691H)

Dear Sir,

Attached our client report.

Pls advise OIC and liability soonest.

Thank you.

Regards


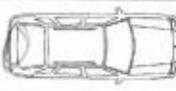
June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719



PRE-REPAIR INSPECTION REPORT			
EQ INSURANCE COMPANY LTD		Ref: CS3/EQI18016293/Kpb3s2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date: 10-05-2019	
		Code: EQI	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	SLU 3691H	Veh. Inspected	SJN 4997E
Policy No.	DMPPHQ18-001180	Coverage (\$)	0.00
Claim No.	DM18HO02322-JG	Excess (\$)	0.00
Assign From	JOEL GOH	Assign Date	05/09/2018
2. Vehicle Particulars & Condition			
Make & Model	NISSAN LATIO (A)	c.c	1498
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	JN1BAAC11Z0020922	Colour	METALLIC SILVER
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	185/65R15	YOKOHAMA	5 mm
L/H Front Tyre	185/65R15	YOKOHAMA	5 mm
R/H Rear Tyre	185/65R15	YOKOHAMA	3 mm
L/H Rear Tyre	185/65R15	YOKOHAMA	3 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. THE UNDERCARRIAGE AND BODY STRUCTURE AFFECTED DUE TO COLLISION.			
5. General Information			
Accident Date	01/09/2018	Inspect Date / Time	05/09/2018 (01:28 PM)
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D)THE COST OF THE DAMAGED VEHICLE IS REPAIR LIMIT OF 3,300.00			

Report Ref No. CS3/EQI18016293/Kpb3s2

Inspected By

KSC

KONG SENG CHEONG

Licensed Appraiser

K.K.LAU

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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