

1/20/2018

INS CASE OWNER:

Check Lee Wei

CC 642 / ATG 1801

6284, 11/10/18

LKK:
IDAC:

Surveyor:

MARINS

DOI:

ASSIGNMENT

6/1/18

Date / Time:

6/1/18

Registered in Merimen:

6/1/18

Pre-assign / CCU / FTE

sup 66402



Insured Vehicle No.:

Name of Insured:

UE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

21/8/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

:

150622696456

Policy No.:

:

Make / Model:

:

Place of Accident:

:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

YN 11795



INSRS:
WSP:
Tel:
Liability:
RMKS:

Chin mens



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

11/1/18

YN 11795 - Y

sup 66402 - X

UE non reporting

11/1/18

12/9/18

NO OI GIA.

12/9/18

sent NLR letter to OI waenmatt

12/9/18

a GIA in merimen

12/11/18

old rear endent TP

12/11/18

File parts to MARINS

13/1/19 - File PAS to LSP to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. : 27

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(5

x

days)

Loss of Income (LOI):

SS

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search:

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format: Temporary close file

3) Survey fee: \$320

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT 16/1/19

ASS. REC. BY: MORIS

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: YN 11795at Workshop m/s Chimney

of _____

Insured: SLP6640L

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: YN 11795 Yr Regn: 5.10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CarMake: SUZUKI NHR85A c.c. 2999Colour Dark Blue A/C: Insured / Std / NI / NASp. Reading 234/87 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JAANHR85E97100137Gen. Cond: Good / Fair / Poor / BurntSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt orModi: NI / S/Rim / STD A/Rim orTyre Size: F: 195/75R16R: 195-214

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKENFront 6 new Rear 6/6R/Bal. _____ mm R/Bal. 6/6 mmL/Bal. 6 mm L/Bal. 6/6 mmD.O.A. 29/8/18 D.O.I. 6/9/18

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

14/11/18 LTA 3582
 4/562402 Confirmed with KIM SENG
 (Red \$ 3059.60 / 567.)

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Preli. Report☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS, SI

Photos

Others

Report Format : _____

Lump Sum / I.B.I. (\$) _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/LCR18016284/Upb3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 06-09-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLP 6640L	Veh. Inspected	YN 1179S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	06/09/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/08/2018	Inspection Date	06/09/2018	
Survey held at	CHIN MENG MOTORS 1 KAKI BUKIT AVE 6 #01-40/63 SINGAPORE 417883.			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

振明摩哆 CHIN MENG MOTORS

1 Kaki Bukit Ave 6, #01-40/63 Autobay@Kaki Bukit, Singapore 417883
Tel: 6747-4810 Fax: 6745-5018
cmmotors@singnet.com.sg

ESTIMATE

Our Ref: EST269/18/CIS
Your Ref: To be advised

5-Sep-18

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 409179

Attn: Motor Claims Department

Dear Sir/Ms,

Auto Consultants hence notify the Insured of the following:

- To resurvey and relater spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- This parts survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Not Acknowledged
Link
1/5 #2400/-
#42
Cheng's Auto

Re: Estimate cost of repair to Isuzu NHR85 no: YN1179S

Date of accident: 29-08

Parts supply:

Parts supply:

2 pcs Taillamps @\$252.00

2 pcs Taillamp brackets @\$186.00

428.40

Cu	504.00	✓
11	372.00	✗
	876.00	

Less 15%: (131.40)

S/Nett Items

2 pcs Taillamp wiremesh @\$100.00 (S/Nett)

1 set Rear reverse sensor (S/Nett)

1 pc Rear reverse sensor holder base

2 pcs Stoppers @\$60.00 (S/Nett)

1 pc Rear no. plate (S/Nett)

1 pc Rear no. plate bracket (S/Nett)

1 pc Rear bumper (S/Nett)

2 pcs Rear bumper brackets @\$150.00 (S/Nett)

1 pc Rear bumper sticker - 3M reflective (S/Nett)

1 pc Rear centre step bracket (S/Nett)

1 pc Rear lock bar (S/Nett)

1 pc Rear lock bar bracket (S/Nett)

1 pc Rear end panel

1 pc Rear compartment door sticker - Certis CISCO (S/Nett)

1 pc Rear compartment door sticker - ANTI-HIJACK (S/Nett)

1 pc Rear compartment door sticker - AUXILIARY POLICE (S/Nett)

1 pc Rear R/h compartment door sticker - 60km/h (S/Nett)

1 pc Rear R/h compartment door emblem - Tyron (S/Nett)

<i>1/5 #2400/-</i>	200.00	<i>1pc</i>
<i>Cu</i>	350.00	<i>200</i>
<i>shel</i>	200.00	✓
<i>11</i>	120.00	✗
<i>11</i>	35.00	✗
<i>11</i>	120.00	✗
<i>bul</i>	350.00	✓
<i>bar</i>	300.00	✓
<i>ru</i>	120.00	<i>80</i>
<i>bul</i>	80.00	✓
<i>11</i>	280.00	✗
<i>11</i>	60.00	✗
<i>11</i>	380.00	✗
<i>11</i>	100.00	✗
<i>11</i>	100.00	✗
<i>11</i>	100.00	✗
<i>11</i>	10.00	✗
<i>11</i>	60.00	✗
	3,709.60	

1738.4

Labour charges:

To panel beating, welding, removing damaged parts and replacement of the parts as mentioned above etc.

To respray affected part.

To apply underseal.

To remove & refit rear reverse sensor

To remove & refit of wirings.

<i>600</i>	800.00
<i>600</i>	800.00
<i>11x</i>	60.00
<i>50</i>	60.00
<i>20</i>	30.00
SS	5,459.60

3008.4

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	0882K

Vehicle Details

Vehicle No.:	YN1179S
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Sep 2018
Vehicle Make:	ISUZU
Vehicle Model:	NHR85AUE4A
Primary Colour:	Blue
Manufacturing Year:	2009
Engine No.:	4JJ1827150
Chassis No.:	JAANHR85E97100137
Maximum Power Output:	-
Open Market Value:	\$30,124.00
Original Registration Date:	10 May 2010
First Registration Date:	10 May 2010
Transfer Count:	1
Actual ARF Paid:	\$1,507.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	09 May 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$21,390.00
COE Rebate Amount:	\$3,582.00
Total Rebate Amount:	\$3,582.00

The information contained herein is correct as at 06 Sep 2018

OK

View Received Message

This mail is associated with :

***YN1179S (1506226964SG)
[SLP6640L]**

TP

CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD

Aug 29 2018 12:00AM

[LCRF PTE LTD]

Chin Meng Motors

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 07/09/2018 09:48 AM,
To LKK_HQ
Subject No OI GIA Report (SLP6640L VS YN1179S)

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : LCRF PTE LTD

Address :
60 Anson Road
#11-01 Mapletree Anson
Singapore 077914

Thank you.

Regards,

Syaza Irdina Azlan

DOCUMENTS SUMMARY

There are no documents.

Print Sent Message

This mail is associated with :

***YN1179S (1506226964SG)
[SLP6640L]**

TP

CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD

Aug 29 2018 12:00AM

[LCRF PTE LTD]

Chin Meng Motors

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 12/09/2018 15:00 PM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshe
ne.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com
CC AIG_SG; chewht@lkkauto.com
Subject Request for OI GIA Report (SLP6640L VS YN1179S)

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 07/09/2018 09:48 AM
Subject: No OI GIA Report (SLP6640L VS YN1179S)

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : LCRF PTE LTD

Address :
60 Anson Road
#11-01 Mapletree Anson
Singapore 077914

Thank you.

Regards,

Syaza Irdina Azlan

- RE: Request for OI GIA Report (SLP6640L VS YN1179S)

From: Chan, Yoke Shi
To: chewht@lkkauto.com
Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina
Sent: 12/9/2018 3:41:33 PM

Hi,

Please be informed that OI has not reported till date.
thank you.

Regards,

Yoke Shi @ Ashley
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Wednesday, September 12, 2018 3:20 PM
To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina
Cc: chewht@lkkauto.com
Subject: Request for OI GIA Report (SLP6640L VS YN1179S)

This mail is associated with :
***YN1179S (1506226964SG)**
[SLP6640L]

TP
CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD
Aug 29 2018 12:00AM
[LCRF PTE LTD]
Chin Meng Motors

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 07/09/2018 09:48 AM
Subject: No OI GIA Report (SLP6640L VS YN1179S)

Hi

Pls be advice that no OI GIA report received

Pls find OI details below for your further actions

OI name LCRF PTE LTD

Address :

60 Anson Road
#11-01 Mapletree Anson
Singapore 077914

Thank you.

Regards,

Syaza Irdina Azlan

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 September 2018 8:23 AM
To: insurance@lioncityrentals.com.sg
Cc: 'Cheok, Leewai@aig.com'
Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLP 6640L(LCRF) & YN 1179S ON 29/08/2018(18:10HRS) ALONG/ AT MCE

13 SEPTEMBER 2018

LCRF PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLP 6640L(LCRF) & YN 1179S ON 29/08/2018(18:10HRS) ALONG/ AT MCE

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 October 2018 4:35 PM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLP 6640L(AIG) & YN 1179S ALONG/AT MCE TUNNEL TWDS UPPER PAYA LEBAR ROAD ON 29/08/2018

Your Ref: **SLP 6640L**
Our Ref: CC6/LCR18016284/Upb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLP 6640L(AIG) & YN 1179S ALONG/AT MCE TUNNEL TWDS UPPER PAYA LEBAR ROAD ON 29/08/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from YN 1179S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our driver's favour as he collided onto third party from behind. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 10 December 2019 4:13 PM
To: Cheok, Lee Wai
Cc: PRDSG.DFILE; Admin A
Subject: RE: #1506226964SG#023# LKK ref : CC6/LCR18016284/UDB3 // Accident involving YN1179S and SLP6640L on 29/08/2018

Dear Kathlyn,

We refer to the above matter.

Our surveyor had finalized above matter with TP repairer since 12 November 2018.

TP repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheok, Lee Wai [mailto:Cheok.LeeWai@aig.com]
Sent: Friday, 25 October 2019 1:56 PM
To: Jia Le (LKK Auto)
Cc: PRDSG.DFILE; Admin A
Subject: RE: #1506226964SG#023# LKK ref : CC6/LCR18016284/UDB3 // Accident involving YN1179S and SLP6640L on 29/08/2018

Hi Jia Le,

Thank you for your email and keep us posted.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880

cheok.leewai@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more](#)

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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Friday, 25 October 2019 12:20 PM
To: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: PRDSG.DFILE <PRDSG.DFILE@aig.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: #1506226964SG#023# LKK ref : CC6/LCR18016284/UDB3 // Accident involving YN1179S and SLP6640L on 29/08/2018

This message is from an external sender; be cautious with links and attachments.

Dear Kathlyn,

Our surveyor finalized with TP on 12/11/18 and we are pending relevant documents from TP.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: Thursday, 24 October 2019 2:39 PM
To: SUR <sur@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: PRDSG.DFILE <PRDSG.DFILE@aig.com>
Subject: #1506226964SG#023# LKK ref : CC6/LCR18016284/UDB3 // Accident involving YN1179S and SLP6640L on 29/08/2018

Dear Sir,

We refer to the above accident.

It has been more than 13 months, kindly advice is the matter is closed.

Thank you.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Sep 2018 Edit Reg		06 Sep 2018 00:00 Edit Adj Rpt	S\$2,400.00 Edit Estimates	S\$2,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[\[Created by adjuster\]](#)

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD, Co. Reg. No.: 200900882K		
Vehicle Reg. No.:	YN1179S	Date of Loss:	29/08/2018 18:00 - :59 [99 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1506226964SG	Policy/Cover Note No.:	0999994772 (Comprehensive)
Vehicle Reg. No. (Insured):	SLP6640L	Policy No. (Claimant):	
		Excess:	
Repairer:	Chin Meng Motors (HQ) 1 Kaki Bukit Ave 6 #01-40/63, Autobay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 4810		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Check, Lee Wai] Check.Leewai@aig.com		
Claimant's Insurer:	Great American Insurance Company (HQ) - Tel: 6804 6047		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 17/09/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (07/09/2018): No OI GIA Report (SLP6640L VS YN1179S)
- AIG_SG (07/09/2018): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*YN1179S (1506226964SG)
[SLP6640L]

TP




















CERTIS CISCO AUXILIARY POLICE FORCE PTE LTD

Aug 29 2018 6:00PM

[LCRF PTE LTD]

Chin Meng Motors

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Assessment Reports														1 per page		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print	
1	17/09/18 17:23	Accident Statement From: SC - Reg. No: SLP6640L, Claimant: LCRF PTE LTD												Load HTM		
Photos/Images														3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print	
1	06/09/18 17:43	Chassis Number												Load JPG	<input checked="" type="checkbox"/>	
2	06/09/18 17:44	General View												Load JPG	<input checked="" type="checkbox"/>	
3	06/09/18 17:44	General View												Load JPG	<input checked="" type="checkbox"/>	
4	06/09/18 17:44	General View												Load JPG	<input checked="" type="checkbox"/>	
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38	06/09/18 17:44	General View												Load JPG	<input checked="" type="checkbox"/>	
39	06/09/18 17:44	General View												Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
40	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
41	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
42	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
43	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
44	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
45	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
46	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
47	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
48	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
49	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
50	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
51	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
52	06/09/18 17:44	General View	 Load JPG	<input checked="" type="checkbox"/>
53	06/09/18 17:44	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
54	06/05/19 07:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	06/05/19 07:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	06/05/19 07:45	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/09/18 17:03	TP ESTIMATE- MARKED	 Load PDF	
2	11/09/18 10:27	TP GIA REPORT	 Load PDF	
3	10/12/19 16:18	Email to AIG temporary close file	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18016284/UDB3Q2

Date: 31/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994772
 Claimant Vehicle No : YN1179S Insured Vehicle No : SLP6640L
 Date of Loss: 29/08/2018 Nature of Claim: TP Claim No: 1506226964SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: YN1179S
 Make & Model: ISUZU NHR85AUE4A, 3.0 D (M) Engine No: 4JJ1827150
 Reg. Date: 10/05/2010 (Man. Year: 2009) Chassis No: JAANHR85E97100137
 Colour: Dark Blue Odometer: 234187 km
 Engine Capacity: 2999 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/75 R16 Rear Tyre Size: 195 R14 (D)
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6/6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,709.60	1,738.40	1,971.20	53.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,750.00	1,270.00	480.00	27.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,459.60	3,008.40	2,451.20	44.90
Approved Total (Overridden) (S\$)		2,400.00		
Nett Amount (S\$)	5,459.60	2,400.00	3,059.60	56.04
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 06/09/2018
 Date Inspected: 06/09/2018 Inspected At: Chin Meng Motors (HQ)
 1 Kaki Bukit Ave 6 #01-40/63, Autobay
 @ Kaki Bukit
 Singapore 417883
 Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*TAILLAMPS	Cracked	504.00 FL	*504.00 FL
2	2		*TAILLAMP BRACKETS	Not Necessary	372.00 FL	*- FL
3	1		*TAILLAMP WIREMESH	O/S Bent	200.00 FS	*100.00 FS
4	1		*SET REAR REVERSE SENSOR	Cracked	350.00 FS	*200.00 FS
5	1		*REAR REVERSE SENSOR HOLDER BASE	Shorted	200.00 FS	*200.00 FS
6	2		*STOPPERS	Not Necessary	120.00 FS	*- FS
7	1		*REAR NO.PLATE	Not Necessary	35.00 FS	*- FS
8	1		*REAR NO.PLATE BRACKET	Not Necessary	120.00 FS	*- FS
9	1		*REAR BUMPER	Bent	350.00 FS	*350.00 FS
10	2		*REAR BUMPER BRACKETS	Bent	300.00 FS	*300.00 FS
11	1		*REAR BUMPER STICKER -3M REFLECTIVE	Necessary	120.00 FS	*80.00 FS
12	1		*REAR CENTRE STEP BRACKET	Bent	80.00 FS	*80.00 FS
13	1		*REAR LOCK BAR	Repair	280.00 FS	*- FS
14	1		*REAR LOCK BAR BRACKET	Not Necessary	60.00 FS	*- FS
15	1		*REAR END PANEL	Repair	380.00 FS	*- FS
16	1		*REAR COMPARTMENT DOOR STICKER -CERTIS CISCO	Not Necessary	100.00 FS	*- FS
17	1		*REAR COMPARTMENT DOOR STICKER -ANTI-HIJACK	Not Necessary	100.00 FS	*- FS
18	1		*REAR COMPARTMENT DOOR STICKER -AUXILIARY POLICE	Not Necessary	100.00 FS	*- FS
19	1		*REAR R/H COMPARTMENT DOOR STICKER -60KM/H	Not Necessary	10.00 FS	*- FS
20	1		*REAR R/H COMPARTMENT DOOR EMBLEM -TYRON	Not Necessary	60.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,841.00	1,814.00
- List Item Discount on L Items 15.00/15.00% (\$\$)	131.40	75.60
Total Parts (\$\$)	3,709.60	1,738.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PANEL BEATING ,WELDING ,REMOVING DAMAGED PARTS AND REPLACEMENT OF THE PARTS AS MENTIONED ABOVE ETC	New	800.00	600.00
2	TO RESPRAY AFFECTED PART	New	800.00	600.00
3	TO APPLY UNDERSEAL	New	60.00	0.00
4	TO REMOVE & REFIT REAR REVERSE SENSOR	New	60.00	50.00
5	TO REMOVE & REFIT OF WIRINGS	New	30.00	20.00
Gross Labour Cost (S\$)			1,750.00	1,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >