

Vivian Lau (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 27 May, 2019 5:21 PM
To: Vivian Lau (LKKAUTO)
Cc: Admin A; Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SGF6108U (OI : EQI - DM18HO02388-JG) AND SHA7480B (TP : LKK REF - CC3/EQI18016283/K1wa3) on 04/09/2018

Dear Vivian

Please proceed to reject third party's claim.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, May 27, 2019 2:40 PM
To: Joel Goh
Cc: Admin A; Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SGF6108U (OI : EQI - DM18HO02388-JG) AND SHA7480B (TP : LKK REF - CC3/EQI18016283/K1wa3) on 04/09/2018

Your ref: DM18HO02388-JG

Our Ref: CC3/EQI18016283/K1wa3

Dear Joel,

Accident Involving SGF6108U & SHA 7480B on 04/09/2018

We refer to above matter.

Based on the circumstances of both parties and available information in hand, OI and TP's video, as the Bus stop is close to yellow box, it is not possible for OI to move into Bus lane before turning left. TP came out from side road should give way to OI before coming out, otherwise, he is liable for the collision.

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Tuesday, 21 May, 2019 9:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGF6108U (OI : EQI - DM18HO02388-JG) AND SHA7480B (TP : LKK REF - CC3/EQI18016283/K1wa3) on 04/09/2018

Dear Mei Kwan

Attached our insured's accident report for your attention.
We are of the view that BOLA 34 is applicable for this accident.

Best Regards,

Joel Goh

Executive | Claims



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, September 10, 2018 2:05 PM

To: Justin Wong

Cc: Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SGF6108U (OI : EQI - TBA) AND SHA7480B (TP : LKK REF - CC3/EQI18016283/K1wa3) on 04/09/2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 7480B at Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)