

Vivian Lau (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 27 May, 2019 5:21 PM
To: Vivian Lau (LKKAUTO)
Cc: Admin A; Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SGF6108U (OI : EQI - DM18HO02388-JG) AND SHA7480B (TP : LKK REF - CC3/EQI18016283/K1wa3) on 04/09/2018

Dear Vivian

Please proceed to reject third party's claim.

Best Regards,

Joel Goh
Executive | Claims




EQ Insurance Company Limited

1 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

cid 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Monday, May 27, 2019 2:40 PM
To: Joel Goh
Cc: Admin A; Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SGF6108U (OI : EQI - DM18HO02388-JG) AND SHA7480B (TP : LKK REF - CC3/EQI18016283/K1wa3) on 04/09/2018

Your ref: DM18HO02388-JG

Our Ref: CC3/EQI18016283/K1wa3

Dear Joel,

Accident Involving SGF6108U & SHA 7480B on 04/09/2018

We refer to above matter.

Based on the circumstances of both parties and available information in hand, OI and TP's video, as the Bus stop is close to yellow box, it is not possible for OI to move into Bus lane before turning left. TP came out from side road should give way to OI before coming out, otherwise, he is liable for the collision.

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Tuesday, 21 May, 2019 9:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGF6108U (OI : EQI - DM18HO02388-JG) AND SHA7480B (TP : LKK REF - CC3/EQI18016283/K1wa3) on 04/09/2018

Dear Mei Kwan

Attached our insured's accident report for your attention.
We are of the view that BOLA 34 is applicable for this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, September 10, 2018 2:05 PM

To: Justin Wong

Cc: Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SGF6108U (OI : EQI - TBA) AND SHA7480B (TP : LKK REF - CC3/EQI18016283/K1wa3) on 04/09/2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 7480B at Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Tuesday, 28 May, 2019 10:29 AM
To: Jim Wong See Pah
Cc: Hsiao Tong (LKKAuto)
Subject: RE: Yref CC3/EQI18016283/K1wa3, Oref T0918/SHA7480B/jw, Accident on 04/09/2018 involving SHA 7480B & SGF 6108U
Attachments: VIDEO-2018-09-04-17-10-41.mp4; Sketch Plan.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: T0918/SHA7480B/jw
Our Ref: CC3/EQI18016283/K1wa3

Dear Sir/Madam,

Accident on 04/09/2018 involving SHA 7480B & SGF 6108U

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on our Insured's CCTV as the Bus stop is close to yellow box, it is not possible for OI to move into Bus lane before turning left. Your client came out from side road should give way to OI before coming out

We attached herewith our insured's accident report and CCTV for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah [<mailto:jimwong@cdge.com.sg>]
Sent: Wednesday, 22 May, 2019 10:52 AM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: Yref CC3/EQI18016283/K1wa3, Oref T0918/SHA7480B/jw

Dear Ms Lau

Please find the attached video footage.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Sent: Wednesday, 22 May 2019 9:56 AM
To: Jim Wong See Pah
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: Yref CC3/EQI18016283/K1wa3, Oref T0918/SHA7480B/jw

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: T0918/SHA7480B/jw
Our Ref: CC3/EQI18016283/K1wa3

Dear Sir/Madam,

Accident on 04/09/2018 involving SHA 7480B & SGF 6108U

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 17 May, 2019 11:24 AM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: FW: Yref CC3/EQI18016283/K1wa3, Oref T0918/SHA7480B/jw

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We will check and get back to you.

By copy to Mei Kwan/ Vivian,

FYNA, CC3/EQI18016283/K1wa3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Friday, 17 May 2019 10:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Yref CC3/EQI18016283/K1wa3, Oref T0918/SHA7480B/jw

Dear Ms Chew

We refer the attached mail of 12.09.2018.

Please advise the status of our property damage claim, despite numerous extended reminders.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
