

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 September 2018 12:39 PM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLE 7860U(AIG) SGU 7717B ALONG/AT AYE TOWARDS CITY ON 04/09/2018

Your Ref: **SLE 7860U**

Our Ref: CC3/LCR18016268/T1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLE 7860U(AIG) SGU 7717B ALONG/AT AYE TOWARDS CITY ON 04/09/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SGU 7717B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

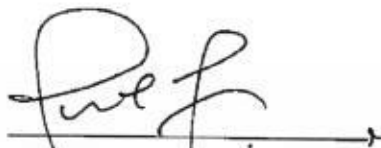
(AIG Asia Pacific - Express Third Party Claim)

I, CHAN YOK E TRACY (the third party claimant) of BLK 91 BUKIT PRIVE #03-36 (address), owner of SGU7717B (vehicle no.) hereby authorize VOLKSWAGEN SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SGU7717B that was damaged pursuant to the accident which occurred on 04/09/2018 (date) along AYE TOWARDS MCE (location) involving vehicle no/s SLE78604 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20th (day) of SEPT (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from claiming or recovering special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$15414.79 (Repair Cost), S\$ 749.00 (Loss of Use/Rental), S\$ 7.45 (Disbursement) for vehicle no. SGU 777B that was damaged pursuant to the accident which occurred on 04/09/18 (date) along AYE towards MCE (location) involving vehicle no/s SE7860U. This is pursuant to the inspection conducted on 06/09/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chan Yoke Er Tracy ("the third party claimant") of vehicle no. SGU 777B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGU 777B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19th (day) of Dec (month) 20 18 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P41689

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2309
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore
Post Code: 079120

VEH NO.: SGU7717B
DATE: 20/09/18 Pickup:
VIN NO.: WVVZZZ16ZFM624678 KM: 40,978
GEARBOX CODE: Engine No.:
MODEL: Beetle NF 1.2 (A) SR HID
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT					
DOA:04/09/2018					
TP VEHICLE NO: SGU7717B					
SURVEY BY: TAUFIK					
	Labor				
1	R&R U/CARRIAGE	1.50	TU	840.00	1,260.00
2	R&R RIM & BALANCE	1.00	TU	50.00	50.00
3	B&P WHEEL ALIGNMENT NETT	1.00	TU	360.00	360.00
	Labor				
4	LABOUR	3.00	UNIT	840.00	2,520.00
5	SPRAY PAINT	4.00	UNIT	600.00	3,200.00
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
9	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
10	B&P TOWING CHARGES	156.00	TU	1.25	195.00
	Item				
11	TIE ROD	1.00	PCS	155.16	155.16
12	TRAILING ARM	1.00	PCS	325.83	325.83
13	CONTR ARM LOWER	1.00	PCS	346.17	346.17
14	STABILIZER LINK (IMPROVE PART)	1.00	PCS	55.60	55.60

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P41689

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2309

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SGU7717B

DATE: 20/09/18

Pickup:

VIN NO.: WVVZZZ162FM624676

KM : 40,978

GEARBOX CODE:

Engine No.:

MODEL: Beetle NF 1.2 (A) SR HID

SA : Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	RUBB MOUNT	1.00	PCS	25.40	25.40
16	STABILIZER	1.00	PCS	223.78	223.78
17	BRACKET	1.00	PCS	1.77	1.77
18	WHEEL BEARING	1.00	PCS	538.54	538.54
19	FUEL TANK PROTECTIVE PLATE	1.00	PCS	45.03	45.03
20	WHEEL BEARING HOUSING	1.00	PCS	770.33	770.33
21	BRACKET RH	1.00	PCS	37.20	37.20
22	PIECE	1.00	PCS	136.16	136.16
23	REAR BUMPER	1.00	PCS	1,299.72	1,299.72
24	FUEL DOOR LOCKING SWITCH	1.00	PCS	74.25	74.25
25	FENDER LINER	1.00	PCS	203.40	203.40
26	REAR FENDER RH	1.00	PCS	747.88	747.88
27	FENDER FOIL RH	1.00	PCS	28.95	28.95
28	FENDER LINER LOWER TRIM	1.00	PCS	47.51	47.51
29	TAILLIGHT RH	1.00	PCS	325.04	325.04
30	BOLT	1.00	PCS	7.01	7.01
31	REFLECTOR RH	1.00	PCS	173.40	173.40
32	ADJUSTPART	1.00	PCS	8.82	8.82

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P41689

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP2309

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SGU7717B

DATE: 20/09/18

Pickup:

VIN NO.: WVVZZZ16ZFM824676

KM: 40,978

GEARBOX CODE:

Engine No.:

MODEL: Beetle NF 1.2 (A) SR HID

SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
33	CONTR ARM UPPER	1.00	PCS	280.07	280.07
34	NUT	8.00	PCS	0.69	5.52
35	WIRE HOUSING	1.00	PCS	6.88	6.88
36	UNDERSEAL	1.00	PCS	83.21	83.21
37	DEGREASER CLEANER 500ml	1.00	PCS	36.40	36.40
38	SCREW	1.00	PCS	4.75	4.75
39	BOLT	1.00	PCS	7.66	7.66
40	BOLT	1.00	PCS	5.40	5.40
41	RIVET	8.00	PCS	0.53	4.24
42	POP-RIVET	4.00	PCS	1.43	5.72
43	BOLT	1.00	PCS	12.34	12.34
44	BOLT	1.00	PCS	12.34	12.34
45	SCREW	1.00	PCS	15.60	15.60
46	SCREW	1.00	PCS	15.60	15.60

GST (7%) AMOUNT: 1,009.09
TOTAL AMOUNT: 15,424.79

For Volkswagen Group Singapore Pte Ltd



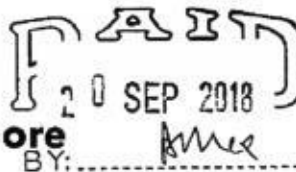
Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P41582

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2424

SERVICE CUSTOMER NO.: CV027419

SERVICE CUSTOMER NAME: CHAN YOKE EE, TRACY

TELEPHONE NO.:

ADDRESS: 97 BUKIT DRIVE

#03-36

Singapore

Post Code: 587842

VEH NO.:

SMC2980M

DATE:

20/09/18

Pickup:

VIN NO.:

TMBFP6NH0J4522189

KM : 1,501

GEARBOX CODE:

Engine No.:

MODEL:

Rapid SB 1.0 70kW Amb

SA :

Goh Edmund

Next Appointment Date :

Next Appointment Mileage : 0

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>AMOUNT</u>
CUSTOMER CAR PLATE @ SGU7717E 12/09 TO 19/09					
	Labor				
1	PROVIDE CAR RENTAL SERVICE	7.00	TU	112.15	785.05

GST (7%) AMOUNT: 54.95

TOTAL AMOUNT: 840.00

For Volkswagen Group Singapore Pte Ltd


Customer


Authorised Signatory

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2526214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



Volkswagen Group Singapore Pte Ltd
247 Alexandra Road, Singapore 159934

REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SGH 7717B
Model:	BEETLE
Name:	CHAN YOK E E TRACY
Address:	2 BLK 97 BUKIT DRIVE #05-36 9587842
Office Tel:	Residence Tel:
Occupation:	Hp: 9422220
P.P/L.C No:	27115002Z Nationality:
Date of Birth:	29.4.71 Place of Birth
Dr. Licence No:	

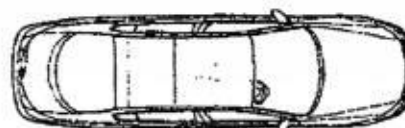
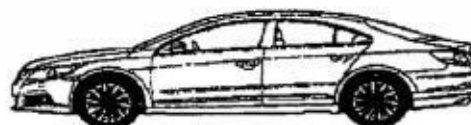
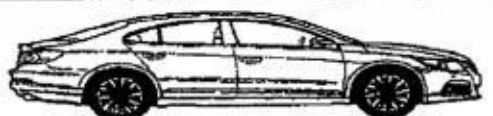
ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	Lim Kui Suen, Lewis S 7115876G
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P/L.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P/L.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	SMC 2980M	
Model:	SMC 2980M SKODA RAPID	
Collection Out	Date & Time	Mileage Out
	12/9/18 9.35AM	1939
Return In	Date & Time	Mileage In
	20/9/18 10.05AM	2270
OUT		IN
EMPTY	FULL	EMPTY FULL

REPLACEMENT CAR CHARGES		
	Days	Total
Days @ \$	Per Day	
ADDITIONAL CHARGES		
PETROL TOP-UP CHARGES		
MISC		
TOTAL CHARGES (incl 7% GST)		

Remark:



Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

CHECKED OUT BY:

Chaman

CHECKED IN BY:

Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of \$50 per day for Malaysia Usage
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
 - ☒ \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
 - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
 - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
 - ☐ \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
 - ☐ \$5000 Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out. when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :



> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Sep 2018 / 13:42:56

Receipt Date/Time : 05 Sep 2018 / 13:42:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180905-001349

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLE7860U As at 04 Sep 2018/10:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SLE7860U Enquiry Fee 20180905134156701970	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx8482			
	Credit Card: Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.