

15/02/2010

INS. CASE OWNER

Angie.

CC 3 UR 1801

6/68, 12

LKK:
IDAC:

Surveyor:

Tun Teoh

DOI:

6/9/18

Date / Time:

6/9/18

Registered in Merimen:

6/9/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUE 78604

Name of Insured:

UR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

6/9/18

Is driver the owner?

(YES AND)

Nature of Accident:

If NO, Driver Name / Age:

MOHAMED LOKES BIN ABDEL

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO) RANMAN

Insured Liability:

% Final ? Yes / No

SGU777B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

11/9/18
KIT

SGU777B-X

SUE78604-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

SS

(Agreed / Assessed) BOLA S/N No. : 27

Repair Cost:

SS

15424.79

Loss of Rental (LOR):

SS

749.00

(7

days)

x \$1W

Loss of Use (LOU):

SS

(S - x

days)

Loss of Income (LOI):

SS

(S - x

days)

LOR only

LOU only

SS

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 320.00

Total:

SS

16181.24

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

16181.24

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18016268/T1pb3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 06-09-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLE 7860U	Veh. Inspected	SGU 7717B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	06/09/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	04/09/2018	Inspection Date	06/09/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Service Order Confirmation

SERVICE ORDER NO.: 18IP2309

CUSTOMER NO.: CV027419

CUSTOMER NAME: CHAN YOKE EE, TRACY

TELEPHONE NO.:

ADDRESS: 97 BUKIT DRIVE #03-36

Singapore

VEH No.: **SGU7717B**

Order Date: 04/09/18

Reg Date: 31/03/15

KM: 35,169

VIN NO.: WVVZZZ16ZFM624676

ENGINE NO.:

SA: Kong Charmaine

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D5

Tanji 97495749
- WP -

6/9/18 2015

Bring before paint

08 days

limit 926K

surv Elukandam

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25	✓ 195
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	✓ 280
3	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	✓ 480
4	B&P MECH	R&R U/CARRIAGE	3	TU	840	1260 ✓ 2,520
5	B&P MECH	R&R FUEL TANK PROTECTIVE PLATE	1	TU	840	420? 840 nn
6	B&P MECH	R&R RIM & BALANCE	1	TU	50	50 ✓
7	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	360	✓ 360
8	B&P ALEX LABOUR	LABOUR	6	UNIT	840	2520 ✓ 5,040
9	B&P ALEX PAINT	SPRAY PAINT	6	UNIT	800	3200 ✓ 4,800
Item						
10	5C5807417ADGRU	REAR BUMPER	1	PCS	1,299.72	1299.72 ✓
11	5C5807521 9B9	SPOILER	1	PCS	157.63	? 157.63 X nn
12	N 90536901	RIVET	8	PCS	0.53	4.24 ✓
13	5C5807305	REINFORCEMENT	1	PCS	580.75	? 580.75 X nn
14	5C5807861	BUMPER CENTRE BRACKET	1	PCS	66.30	? 66.30 X nn
15	5C5807393F	BUMPER SIDE BRACKET LH	1	PCS	132.12	? 132.12 X nn
16	5C5807394H	BUMPER SIDE BRACKET RH	1	PCS	118.87	118.87 ✓ 136.15
17	5C5807132	BRACKET RH	1	PCS	37.20	37.20 ✓
18	5C5945096H	TAILLIGHT RH	1	PCS	325.04	325.04 ✓
19	5C5945300A	BOLT	1	PCS	7.01	7.01 ✓
20	5M0945167	ADJUSTPART	1	PCS	6.82	6.82 ✓
21	5C5945702C	REFLECTOR RH	1	PCS	173.40	173.40 ✓
22	5C5821306C	REAR FENDER RH	1	PCS	747.88	747.88 ✓
23	5C5810970D	FENDER LINER	1	PCS	203.40	203.40 ✓
24	6N0809966A	NUT	8	PCS	0.69	5.52 ✓
25	5C5854856B 9B9	FENDER LINER LOWER TRIM	1	PCS	47.51	47.51 ✓
26	5C5854932R GRU	FENDER LOWER MLDG RH	1	PCS	125.82	? 125.82 X nn
27	5C5839380	FENDER LOWER MLDG CHROME RH	1	PCS	135.75	? 135.75 X nn
28	5C5821714A	FENDER FOIL RH	1	PCS	28.95	28.95 ✓

Service Order Confirmation

SERVICE ORDER NO: 18IP2309

CUSTOMER NO.: CV027419

CUSTOMER NAME: CHAN YOKE EE, TRACY

TELEPHONE NO.:

ADDRESS: 97 BUKIT DRIVE #03-36

Singapore

VEH No.: SGU7717B

Order Date: 04/09/18

Reg Date: 31/03/15

KM: 35,169

VIN NO.: WWWZZZ16ZFM624676

ENGINE NO:

SA: Kong Charmaine

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	D 314D35M2	1	PCS	83.21		ne 83.21
30	5C5809857N GRU	1	PCS	272.90		? 272.90
31	1K0010644P	1	PCS	2.13		? 2.13
32	5C0010777D	1	PCS	8.79		? 8.79
33	5C0601025M AX1	1	PCS	1,171.80		X 1,171.80
34	5C0601157A	1	PCS	48.48		X 48.48
35	311601361	1	PCS	1.76		X 1.76
36	1K0501526J	1	PCS	155.16		bt 155.16
37	N 91076701	1	PCS	12.34		ne 12.34
38	N 10211202	1	PCS	7.66		ne 7.66
39	1K0511409BK	1	PCS	223.78		bt 223.78
40	1K0505465K	1	PCS	52.90		bt 52.90
41	1T0598611B	1	PCS	538.54		bt 538.54
42	5C0505436B	1	PCS	770.33		bt 770.33
43	1K0505553A	1	PCS	25.40		bt 25.40
44	1K0505224K	1	PCS	325.83		bt 325.83
45	N 10170804	1	PCS	4.75		ne 4.75
46	5Q0505323C	1	PCS	280.07		bt 280.07
47	WHT000227	1	PCS	15.60		ne 15.60
48	N 91076701	1	PCS	12.34		ne 12.34
49	1K0505311AB	1	PCS	346.17		bt 346.17
50	N 10628601	1	PCS	5.40		ne 5.40
51	WHT000228	1	PCS	15.60		ne 15.60
52	LIQUIMOLY331B	1	PCS	36.40		ne 36.40
53	5C0201974D	1	PCS	45.03		bt 45.03
54	N 91003401	4	PCS	1.43		ne 5.72

Service Order Confirmation

SERVICE ORDER NO: 18IP2309

CUSTOMER NO.: CV027419

CUSTOMER NAME: CHAN YOKE EE, TRACY

TELEPHONE NO.:

ADDRESS: 97 BUKIT DRIVE #03-36
Singapore

VEH No.: SGU7717B

Order Date: 04/09/18

Reg Date: 31/03/15

KM: 35,169

VIN NO.: WVVZZZ16ZFM524676

ENGINE NO:

SA: Kong Charmaine

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D5

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TOTAL 23,237.02

GST AMOUNT 1,626.59

TOTAL AMOUNT 24,863.61

23257.03

On Behalf Of "COMPANY"

Certified Goods/Service received:

23339.93

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO.: 18IP2309
 CUSTOMER NO.: CV027419
 CUSTOMER NAME: CHAN YOKE EE, TRACY
 TELEPHONE NO.:
 ADDRESS: 97 BUKIT DRIVE #03-36
 Singapore

VEH No.: SGU7717B

Order Date: 04/09/18
 Reg Date: 31/03/15 KM: 35,169
 VIN NO.: WVVZZZ16ZFM624676 ENGINE NO:
 MODEL: Beetle NF 1.2 (A) SR HID MODEL NO.: 5C13D5

SA: Kong Charmaine

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5C0505436B WHEEL BEARING HOUSING	1	PCS	770.33		770.33 ✓
30	1K0505553A RUBB MOUNT	1	PCS	25.40		25.40 ✓
31	1K0505224K TRAILING ARM	1	PCS	325.83		325.83 ✓
32	N 10170804 SCREW	1	PCS	4.75		4.75 ✓
33	5Q0505323C CONTR ARM UPPER	1	PCS	280.07		280.07 ✓
34	WHT000227 SCREW	1	PCS	15.60		15.60 ✓
35	N 91076701 BOLT	1	PCS	12.34		12.34 ✓
36	1K0505311AB CONTR ARM LOWER	1	PCS	346.17		346.17 ✓
37	N 10628601 BOLT	1	PCS	5.40		5.40 ✓
38	WHT000228 SCREW	1	PCS	15.60		15.60 ✓
39	LIQUIMOLY3318 DEGREASER CLEANER 500ml	1	PCS	36.40		36.40 ✓
40	5C0201974D FUEL TANK PROTECTIVE PLATE	1	PCS	45.03		45.03 ✓
41	N 91003401 POP-RIVET	4	PCS	1.43		5.72 ✓
42	5C5810773B FUEL DOOR LOCKING SWITCH	1	PCS	74.25		74.25 ✓
43	8K0973703 WIRE HOUSING	1	PCS	6.88		6.88 ✓
44	1K0614167C BRACKET	1	PCS	1.77		1.77 ✓

Remarks : DIRECT SETTLEMENT

DOA:04/09/2018

TP VEHICLE NO: SGU7717B

SURVEY BY: TAUFIK

3(A)

74.25 dis
6.88 sub
1.77
1.77

Service Order Confirmation

SERVICE ORDER NO: 18IP2309
 CUSTOMER NO.: CV027419
 CUSTOMER NAME: CHAN YOKE EE, TRACY
 TELEPHONE NO.:
 ADDRESS: 97 BUKIT DRIVE #03-36
 Singapore

VEH No.: SGU7717B

Order Date: 04/09/18

Reg Date: 31/03/15

KM: 35,169

VIN NO.: WVVZZZ16ZFM624676

ENGINE NO:

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D5

SA: Kong Charmaine

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	156	TU	1.25		195
2	B&P MECH	1	TU	280		280
3	B&P DIAG	1	TU	480		480
4	B&P MECH	1.5	TU	840		1,260
5	B&P MECH	1	TU	50		50
6	B&P WHEEL ALIGNMENT	1	TU	360		360
7	B&P ALEX LABOUR	3	UNIT	840		2,520
8	B&P ALEX PAINT	4	UNIT	800		3,200
Item						
9	5C5807417ADGRU	1	PCS	1,299.72		1,299.72
10	N 90536901	8	PCS	0.53		4.24
11	5C5807394D	1	PCS	136.18		136.18
12	5C5807132	1	PCS	37.20		37.20
13	5C5945096H	1	PCS	325.04		325.04
14	5C5945300A	1	PCS	7.01		7.01
15	5M0945167	1	PCS	6.82		6.82
16	5C5945702C	1	PCS	173.40		173.40
17	5C5821306C	1	PCS	747.88		747.88
18	5C5810970D	1	PCS	203.40		203.40
19	6N0809966A	8	PCS	0.69		5.52
20	5C5854856B 9B9	1	PCS	47.51		47.51
21	5C5821714A	1	PCS	28.95		28.95
22	D 314D36M2	1	PCS	83.21		83.21
23	1K0501529J	1	PCS	155.16		155.16
24	N 91076701	1	PCS	12.34		12.34
25	N 10211202	1	PCS	7.66		7.66
26	1K0511409BK	1	PCS	223.78		223.78
27	1K0505465AA	1	PCS	55.60		55.60
28	3G0599611	1	PCS	538.54		538.54

Service Order Confirmation

SERVICE ORDER NO: 18IP2309

CUSTOMER NO.: CV027419

CUSTOMER NAME: CHAN YOKE EE, TRACY

TELEPHONE NO.:

ADDRESS: 97 BUKIT DRIVE #03-36

Singapore

VEH No.: SGU7717B

Order Date: 04/09/18

Reg Date: 31/03/15

KM: 35,169

VIN NO.: WVVZZZ16ZFM624676

ENGINE NO:

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D5

SA: Kong Charmaine

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL	14,415.70
GST AMOUNT	1,009.10
TOTAL AMOUNT	15,424.80

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 17 September 2018 6:27 PM
To: Ong, Germaine (VWG Singapore); Taufikh (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Admin A; CS A Team
Subject: FW: FINALISATION SGU7717B
Attachments: IMG_6416.JPG; IMG_6415.JPG; IMG_6414.JPG; IMG_6413.JPG; IMG_6412.JPG; IMG_6411.JPG; IMG_6410.JPG; IMG_6409.JPG; IMG_6408.JPG; IMG_6407.JPG; IMG_6406.JPG; IMG_6405.JPG; IMG_6404.JPG; IMG_6403.JPG; IMG_6402.JPG; IMG_6401.JPG; IMG_6400.JPG; IMG_6399.JPG; IMG_6398.JPG; IMG_6397.JPG; IMG_6396.JPG; IMG_6395.JPG; IMG_6394.JPG; IMG_6393.JPG; IMG_6392.JPG; IMG_6391.JPG; IMG_6390.JPG; IMG_6389.JPG; IMG_6388.JPG; IMG_6387.JPG; IMG_6386.JPG; IMG_6385.JPG; IMG_6384.JPG; IMG_6383.JPG; IMG_6382.JPG; IMG_6381.JPG; IMG_5819.JPG; IMG_5818.JPG; IMG_5817.JPG; IMG_5816.JPG; IMG_5815.JPG; IMG_5814.JPG; IMG_5551.JPG; IMG_5550.JPG; IMG_5549.JPG; IMG_5548.JPG; IMG_5547.JPG; IMG_5546.JPG; IMG_5545.JPG; IMG_5544.JPG; SGU7717B_DIRECT.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18016268/T1pb3	Taufikh / Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Sent: Monday, 17 September 2018 2:47 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: FINALISATION SGU7717B

Hi Taufikh

Please see attached finalisation

COR: As per attached

8 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



Worldwide Partners

Customers Signature (white copy)		Dealer/Workshop Signature (pink copy)		Operators Signature (yellow copy)	
--	--	---	--	---	--

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 September 2018 2:34 PM
To: Ong, Germaine (VWG Singapore)
Cc: Kong, Charmaine (VWG Singapore); Wong, Meiyl (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); CS A Team; Admin A; assignments
Subject: RE: SURVEYOR MARKING - SGU7717B ***LKK REF:CC3/LCR18016268/pb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear/ under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Friday, 7 September 2018 9:32 AM
To: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiyl (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>;

assignments <assignments@lkkauto.com>

Subject: RE: SURVEYOR MARKING - SGU7717B ***LKK REF:CC3/LCR18016268/pb3

Dear Sir / Madam,

We will follow up with a reminder.

Please be informed that Hsiao Tong is taking over this matter.

Thank you.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>

Sent: Friday, 7 September 2018 9:20 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SURVEYOR MARKING - SGU7717B ***LKK REF:CC3/LCR18016268/eb3

Dear Asher

Owner is chasing us like three meal. Calling us for breakfast, lunch and dinner.

Please do help us by chasing AIG.

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Ong, Germaine (VWG Singapore)

Sent: Thursday, 6 September, 2018 1:31 PM

To: 'Shu Pei (LKKAuto)'; Asher Sng (LKK Auto) (AsherSng@lkkauto.com)

Cc: Kong, Charmaine (VWG Singapore); Wong, MeiY (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); CS A Team; Admin A; assignments

Subject: RE: SURVEYOR MARKING - SGU7717B ***LKK REF:CC3/LCR18016268/eb3

Dear Asher

Once u get the report from AIG, do let us know ASAP

Owner chasing

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 6 September, 2018 12:57 PM

To: Ong, Germaine (VWG Singapore)

Cc: Kong, Charmaine (VWG Singapore); Wong, MeiY (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); CS A Team; Admin A; assignments

Subject: RE: SURVEYOR MARKING - SGU7717B ***LKK REF:CC3/LCR18016268/eb3

Dear Germaine,

We refer to the below email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>

Sent: Thursday, 6 September 2018 10:56 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore)

<meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: SURVEYOR MARKING - SGU7717B

Dear LKK

Please see attached surveyor marking, please let us know if we can proceed on direct settlement

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: germaine.ong@vw.com.sg [mailto:germaine.ong@vw.com.sg]
Sent: Thursday, 6 September, 2018 10:50 AM
To: Ong, Germaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLE 78604

Claimant's Vehicle No. SG4 7717B

Accident on 4-9-18 involving vehicle/s No. SLE 78604
SG4 7717B along/at A/E TOWARDS MCB

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 15424.79 Payable to Volkswagen Centre Singapore
2. Loss-of-Use/ Car Rental S\$ Rental (840 + 1 DAY 20% = 560) = 1400 Payable to CHAN WEE EE TRACY
3. Medical and Search Fees S\$ 7.45 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No.H/P. _____

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 1 December 2018 1:26 PM
To: 'Gan, Angiegeokling'
Subject: <SEEK MANDATE> Your Ref: 2909161781SG *Our Ref: CC3/LCR18016268/T1pb3
[ACCIDENT INVOLVING SLE 7860U(OI) & SGU 7717B(TP) ON 04/09/2018]

Your Ref: **2909161781SG**
Our Ref: CC3/LCR18016268/T1pb3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLE 7860U(OI) & SGU 7717B(TP) ON 04/09/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer to Third Party repairer, **Volkswagen Centre Singapore** is as follows: -

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repair (w/GST)	\$ 24,973.73	\$ 15,424.79
2. Loss of Rental (7days x \$120.00w/GST)	\$ 840.00	\$ 749.00(7days x \$100)(w/GST)
3. Loss of Use (1day x \$60.00)	\$ 60.00	\$ 60.00
4. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 25,881.18	\$ 16,241.24
Total amount of claim (Liability 100%)		\$ 16,241.24

All the relevant documents had been uploaded in Merimen.

For your approval in Merimen please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Sent: Friday, 7 September 2018 2:28 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: 2909161781SG

Hi Hsiao Tong,

Print Received Message

This mail is associated with :

***SGU7717B (2909161781SG)**
[SLE7860U]

TP

CHAN YOKE EE TRACY

Sep 4 2018 10:00AM

[LCRF PTE LTD]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 11/12/2018 10:50 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$16241.24) - SGU7717B - Claim Handler: Gan, Angie-GL

Approved:16241.24.

Hsiao Tong (LKKAuto)

From: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>
Sent: Monday, 17 December 2018 5:20 PM
To: Hsiao Tong (LKKAuto); Kong, Charmaine (VWG Singapore); Ong, Germaine (VWG Singapore)
Cc: Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Foo, John (VWG Singapore); Taufikh (LKKAuto)
Subject: RE: FINALISATION SGU7717B-- FINAL INVOICE

Dear Hsiao Tong,

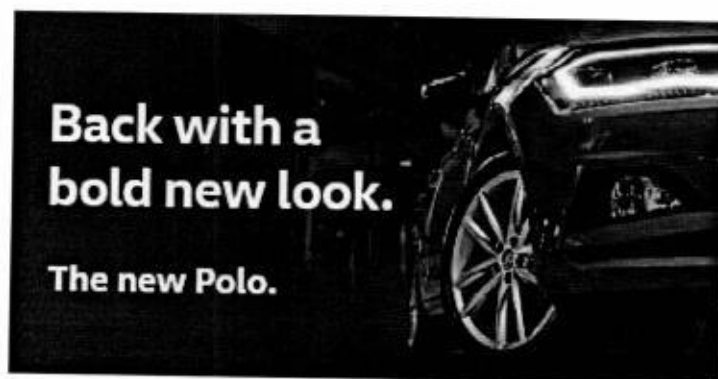
Offer accepted. Please forward us DV, if any, and kindly process payment. Thanks

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, December 15, 2018 9:46 AM
To: Kong, Charmaine (VWG Singapore); Ong, Germaine (VWG Singapore)
Cc: Wong, Mei (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Foo, John (VWG Singapore); Taufikh (LKKAuto)
Subject: RE: FINALISATION SGU7717B-- FINAL INVOICE

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$15,424.79
2. Loss of Rental (7days x \$100.00)(w/GST)	\$ 749.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	<u>\$16,181.24</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Wednesday, 10 October 2018 2:19 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: RE: FINALISATION SGU7717B-- FINAL INVOICE

Dear Hsiao Tong,

LOD attached for your payment actions please.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]
Sent: Monday, 17 September, 2018 6:27 PM
To: Ong, Germaine (VWG Singapore); Taufikh (LKKAuto)
Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Goh, Edmund (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Admin A; CS A Team
Subject: FW: FINALISATION SGU7717B

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18016268/T1pb3	Taufikh / Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Sent: Monday, 17 September 2018 2:47 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: FINALISATION SGU7717B

Hi Taufikh

Please see attached finalisation

COR: As per attached

8 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Sep 2018 Edit Reg		06 Sep 2018 00:00 Edit Adj Rpt	S\$14,415.69 Edit Estimates	S\$14,415.69 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Created by Adjuster

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	CHAN YOKE EE TRACY, ID: S7115002Z		
Vehicle Reg. No.:	SGU7717B	Date of Loss:	04/09/2018 10:00 - :59 [41 Months and 4 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2909161781SG	Policy/Cover Note No.:	0999994816 (Comprehensive)
Vehicle Reg. No. (Insured):	SLE7860U	Policy No. (Claimant):	5098173913
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Angie-GL] Anglegeokling.Gan@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 17/09/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (11/12/2018): Alert - Adj Mandate Approved (S\$16241.24) - SGU7717B - Claim Handler: Gan, Angie...
- AIG_SG (07/09/2018): Re: Request for OI GIA report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGU7717B (2909161781SG)
[SLE7860U]

TP

CHAN YOKE EE TRACY

Sep 4 2018 10:00AM

[LCRF PTE LTD]

Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte, Ltd. (SG)	Thumbnail	Print
1	07/09/18 14:27	Video - Accident	Load MP4	
Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/09/18 14:27	General View	Load JPG	☒
2	07/09/18 14:27	General View	Load JPG	☒
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28	07/09/18 14:27	General View	Load JPG	☒

Video			1 per page ▾	✓
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58	07/09/18 14:27	General View	 Load JPG	✓
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76	08/10/18 11:31	Reinspection Photo	Load JPG	✓

Video			1 per page ▼	✓
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
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107	08/10/18 11:31	Reinspection Photo	Load JPG	✓
108	08/10/18 11:31	Reinspection Photo	Load JPG	✓
Documentation			1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/09/18 12:54	TP EST & GIA REPORT	Load PDF	
2	06/09/18 12:55	TP ESTIMATE- MARKED	Load PDF	
3	22/11/18 17:12	LETTER TO OI	Load PDF	
4	01/12/18 13:09	RENTAL RECEIPT	Load PDF	
5	01/12/18 13:09	LTA SEARCH	Load PDF	
6	24/12/18 15:25	AUTHORISATION TO ACT	Load PDF	
7	24/12/18 15:25	RELEASE VOUCHER	Load PDF	
8	24/12/18 15:25	WORKSHOP INVOICE	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/09/18 09:43	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLE7860U (Insd veh)	Model:	VOLKSWAGEN BEETLE 1.2 (A)
	SGU7717B (TP veh)		
Date of Accident:	04/09/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	: \$	24,973.73	
Final Repair Cost	: \$	15,424.79	
Loss of Use	: \$	_____ days at \$0.00 per day	
Rental (if any)	: \$	749.00	7 days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	16,181.24	
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	16,181.24
2)		: \$	
3)		: \$	
4)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

24 Dec
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18016268/T1PB3S2

Date: 24/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0999994816

Claimant Vehicle No : SGU7717B

Insured Vehicle No : SLE7860U

Date of Loss: 04/09/2018

Nature of Claim: TP

Claim No: 2909161781SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGU7717B

Make & Model: VOLKSWAGEN BEETLE, 1.2 (A)

Engine No: CBZH70659

Reg. Date: 31/03/2015 (Man. Year: 2014)

Chassis No: WVWZZZ16ZFM624676

Colour: Yellow

Odometer: 0 km

Engine Capacity: 1197 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size: 215/55R17

Rear Tyre Size: 215/55R17

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,774.93	6,070.69	2,704.24	30.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,565.00	8,345.00	6,220.00	42.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	23,339.93	14,415.69	8,924.24	38.24
+ GST 7.00/7.00% (S\$)	1,633.80	1,009.10	624.70	38.24
Nett Amount (S\$)	24,973.73	15,424.79	9,548.94	38.24
+ Car Rental (7.0 x S\$100.00/day + 7.00% GST) (S\$)		749.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		16,181.24		

INSPECTION

Date of Assignment: 06/09/2018

Date Inspected: 06/09/2018 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 8.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,299.72 FS	*1,299.72 FS
2	1		*SPOILER	Not Necessary	157.63 FS	*- FS
3	8		*RIVET	Necessary	4.24 FS	*4.24 FS
4	1		*REINFORCEMENT	Not Necessary	580.75 FS	*- FS
5	1		*BUMPER CENTRE BRACKET	Not Necessary	66.30 FS	*- FS
6	1		*BUMPER SIDE BRACKET LH	Not Necessary	132.12 FS	*- FS
7	1		*BUMPER SIDE BRACKET RH	Cracked	136.18 FS	*136.18 FS
8	1		*BRACKET RH	Necessary	37.20 FS	*37.20 FS
9	1		*TAILLIGHT RH	Cracked	325.04 FS	*325.04 FS
10	1		*BOLT	Necessary	7.01 FS	*7.01 FS
11	1		*ADJUSTPART	Necessary	6.82 FS	*6.82 FS
12	1		*REFLECTOR RH	Cut	173.40 FS	*173.40 FS
13	1		*REAR FENDER RH	Bent	747.88 FS	*747.88 FS
14	1		*FENDER LINER	Torn	203.40 FS	*203.40 FS
15	8		*NUT	Necessary	5.52 FS	*5.52 FS
16	1		*FENDER LINER LOWER TRIM	Torn	47.51 FS	*47.51 FS
17	1		*FENDER LOWER MLDG RH	Not Necessary	125.82 FS	*- FS
18	1		*FENDER LOWER MLDG CHROME RH	Not Necessary	135.75 FS	*- FS
19	1		*FENDER FOIL RH	Necessary	28.95 FS	*28.95 FS
20	1		*UNDERSEAL	Necessary	83.21 FS	*83.21 FS
21	1		*FUEL DOOR	Not Necessary	272.90 FS	*- FS
22	1		*STICKER (95 RON)	Not Necessary	2.13 FS	*- FS
23	1		*TYRE PRESSURE	Not Necessary	8.79 FS	*- FS
24	1		*17 TURBINE RIM ONLY	Not Necessary	1,171.80 FS	*- FS
25	1		*RIM CHROME	Not Necessary	48.48 FS	*- FS
26	1		*RUBBER VALVE	Not Necessary	1.76 FS	*- FS
27	1		*TIE ROD	Bent	155.16 FS	*155.16 FS
28	1		*BOLT	Necessary	12.34 FS	*12.34 FS
29	1		*BOLT	Necessary	7.66 FS	*7.66 FS
30	1		*STABILIZER	Bent	223.78 FS	*223.78 FS
31	1		*STABILIZER LINK	Bent	55.60 FS	*55.60 FS
32	1		*WHEEL BEARING	Bent	538.54 FS	*538.54 FS
33	1		*WHEEL BEARING HOUSING	Bent	770.33 FS	*770.33 FS
34	1		*RUBB MOUNT	Bent	25.40 FS	*25.40 FS
35	1		*TRAILING ARM	Bent	325.83 FS	*325.83 FS
36	1		*SCREW	Necessary	4.75 FS	*4.75 FS
37	1		*CONTR ARM UPPER	Bent	280.07 FS	*280.07 FS
38	1		*SCREW	Necessary	15.60 FS	*15.60 FS
39	1		*BOLT	Necessary	12.34 FS	*12.34 FS
40	1		*CONTR ARM LOWER	Bent	346.17 FS	*346.17 FS
41	1		*BOLT	Necessary	5.40 FS	*5.40 FS
42	1		*SCREW	Necessary	15.60 FS	*15.60 FS
43	1		*DEGREASER CLEANER 500ML	Necessary	36.40 FS	*36.40 FS
44	1		*FUEL TANK PROTECTIVE PLATE	Bent	45.03 FS	*45.03 FS
45	4		*POP-RIVET	Necessary	5.72 FS	*5.72 FS
46	1		*FUEL DOOR LOCKING SWITCH	Distorted	74.25 FS	*74.25 FS
47	1		*WIRE HOUSING	Cut	6.88 FS	*6.88 FS
48	1		*BRACKET	Necessary	1.77 FS	*1.76 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)

8,774.93

6,070.69

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	B&P TOWING CHARGES.	New	195.00	195.00
2	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET.	New	280.00	280.00
3	PROGRAMMING & CALIBRATION.	New	480.00	480.00
4	R&R U/CARRIAGE.	New	2,520.00	1,260.00
5	R&R FUEL TANK PROTECTIVE PLATE.	New	840.00	0.00
6	R&R RIM & BALANCE.	New	50.00	50.00
7	B&P WHEEL ALIGNMENT.	New	360.00	360.00
8	LABOUR.	New	5,040.00	2,520.00
9	SPRAY PAINT.	New	4,800.00	3,200.00
Gross Labour Cost (S\$)			14,565.00	8,345.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >