

22/09/2002

ASS. REC. BY:

REF: CS/AIG18016239/RI1d3ⁿ²

Special Instruction:

Surveyor:

Rasu

ASSIGNMENT (Office)

From (Person):

Chan Yoke Shi

of

AIG

Date/Time:

4/9/18 @ 3:44pm

Estimated Cost:

Bill to:

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKU 4901 H

Insured:

EP 2468C

at Workshop m/s

Siang Hui

Tel:

6 7444 605

of

Bile 3006, Ubi Rd 1 # 01-338

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

21/08/2018

CA / REV / REP. / REV 24 HRS

'up

H.O.D. Endorsement:

Date/Time:

10:10am @ 5/9/18

Person Contacted:

Siang Hui

Vehicle ☒ IN ☐ OUT

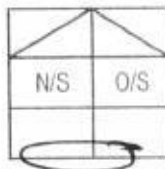
Date/Time	Action/Instruction (✓) Estimate
	SKU 4901 H -X
	EP 2468C -X
10/10/18-	lump sum \$2600+ confirmed with Siang Hui. (Red. 2367.50 :47%)

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SKU 4901H
 at Workshop m/s Siang Hui Motor
 of 3006, W/L R/L #01-338
 Insured: ALC
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKU 4901H Yr Regn: 2015 / July
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Audi Q5 2.0 TFSI Quattro 1984
 Colour: GRN A/C: Insured / Std / NI / NA
 Sp. Reading: 24949 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: WAN 2228R1FA 0305 78

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R19
 R: 235/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front		Rear	
R/Bal.	<u>6</u> mm	R/Bal.	<u>6</u> mm
L/Bal.	<u>6</u> mm	L/Bal.	<u>6</u> mm
D.O.A.	<u>21/08/18</u>	D.O.I.	<u>05/09/18</u>

Survey held at Siang Hui MotorDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 10 OCT 2018

Signature
 9/10/2018

Date/Time, File Pass to?

☐ : Preli. Report1) idio Typist☒ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 3Resurvey No. of Trip: 1

Survey Fee:

Transportation

) \$ + RS. \$

) Photos

) Others

TOTAL

250
30

280

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)Report Format: TPLump Sum / I.B.I. (\$) 2600/-



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS/AIG18016239/R1td3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 05-09-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	EP 2468C	Veh. Inspected	SKU 4901H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	CHAN YOKE SHI	Assign Date	05/09/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/08/2018	Inspection Date	05/09/2018	
Survey held at	SIANG HUI MOTOR WORKS BLK 3006 UBI ROAD 1 #01-338 SINGAPORE 408700			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

- Pre repair inspection request - SKU4901H VS EP2468C (OI) DOA 21/08/2018

From: Chan, Yoke Shi

To: ASSIGNMENTS@LKKAUTO.COM, Admin A

Cc: Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina

Sent: 4/9/2018 3:44:58 PM

Attachments:  tmpE55C.TIF  tmpE55C.TIF  lock.gif

Hi,

Please refer to the enclosed request from **BONNIE KWOK LLC**.

Claim no : 8893278596SG007

Case Owner : LEE MING YAO

If you have any queries/concerns, please let us know.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Tuesday, September 04, 2018 3:21 PM

To: Chan, Yoke Shi

Cc: Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina

Subject: Re: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EP2468C AND SKU4901H ON 21/08/2018

Dear Yoke Shi,

We refer to your email dated 4 September 2018.

Our client has no objection of appointing any of the motor surveyors from LKK Auto Consultants Pte Ltd stated in your said list to conduct the joint pre-repair survey as a single joint expert.

Regards,

June

On Tue, 4 Sep 2018 at 13:44, Chan, Yoke Shi <yokeshi.chan@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-09-11 13:44 +08 to read your message.
After that, open the attachment.

[More info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

BONNIE KWOK LLC

Advocates & Solicitors
101A Upper Cross Street
#08-12 People's Park Centre
Singapore 058358
TEL: 6536 6026
FAX: 6536 2279
email : litigation@bonniekwok.com
GST Reg. No.: 2012035472

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

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From: yokeshi.chan@aig.com
To: litigation@bonniekwok.com
Cc: Lily.Tan@aig.com, Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMariessa.AbuKassim@aig.com, Imran.Ishak@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Syazairdina.Azlan@aig.com
Subject: aigencrypt - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EP2468C AND SKU4901H ON 21/08/2018
Date: Tue, 4 Sep 2018 05:44:17 +0000
Without Prejudice

Your Reference : SKU4901H
Our Reference : 8893278596SG007

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

BONNIE KWOK LLC
Advocates & Solicitors

101A Upper Cross Street
#08-12 People's Park Centre
Singapore 058358

Tel : (65) 6536 6026
Fax : (65) 6536 2279
For all legal documents
GST Reg. No. 2012035472

Your Vehicle: EP 2468C (3rd Party Vehicle)

Our Vehicle: SKU 4901M

Date: 4 September 2018

M/s AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way AIG Building
#08-16
Singapore 079120

By Fax 6835 7416 Only

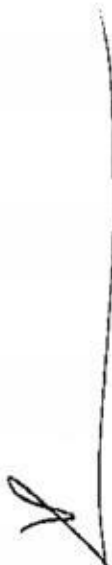
Dear Sir,

ACCIDENT INVOLVING SKU 4901M & EP 2468C ON 21/8/18

We refer to the above matter.

I hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle SKU 4901M at
M/s Siang Hui Motor Works, Block 3006 Ubi Road 1 #01-338 Singapore 568047. Contact number
67444605.

Your faithfully



祥輝汽車修理 SIANG HUI MOTOR WORKS

Blk 3006, Ubi Road 1 #01-338, Singapore 408700.
Tel: 67444605 Fax: 67440726
REG. No. 322208/00M

Date, 4/9/18

Estimate Cost for vehicle No: SKU 4901H Audi Q5

1 PC Rear bumper (TOP)	\$ 1473.00	DE-
1 PC Rear bumper (Lower)	\$ 782.00	DE-
1 PC Rear bumper reinforcement	\$ 660.00	Xsu
1 PC Rear bumper corn	\$ 225.00	Xsu
1 PC Rear bumper reflector (LH)	\$ 485.00	Xsu
2 PCs Reverse Sensor @ \$275.00	\$ 550.00	su
	<u>\$ 4175.00</u>	
Less 10%	\$ 417.50	
	<u>\$ 3757.50</u>	

Labour charges & Misc

To check wiring	\$ 50.00	/
To spray painting	\$ 480.00	350
Labour charges	\$ 680.00	400
Total: <i>Rasul</i>	<u>\$ 4967.50</u>	

Hp 90010068

3 days

L/S

05/09/18 @ 1440

2805

- 10%

2524.50

Labour 800

3324.5

Resurvey after repair

lump sum

\$ 2600

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18016239/R1TD3N2

Date: 15/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100494933
 Claimant Vehicle No: SKU4901H Insured Vehicle No: EP2468C
 Date of Loss: 21/08/2018 Nature of Claim: TP Claim No: 8893278596SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKU4901H
 Make & Model: AUDI Q5, 2.0 TFSI Quattro (A) Engine No: CNC073279
 Reg. Date: 29/07/2015 (Man. Year: 2014) Chassis No: WAUZZZ8R1FA030578
 Colour: Grey Odometer: 24949 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55R19 Rear Tyre Size: 235/55R19
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,757.50	2,524.50	1,233.00	32.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,210.00	800.00	410.00	33.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	4,967.50	3,324.50	1,643.00	33.07
Approved Total (Overridden) (\$\$)		2,600.00		
Nett Amount (\$\$)	4,967.50	2,600.00	2,367.50	47.66

INSPECTION

Date of Assignment: 04/09/2018
 Date Inspected: 05/09/2018 Inspected At: Siang Hui Motor Works (HQ)
 3006 Ubi Road 1, #01-338
 Singapore 408700
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (TOP)	Deformed	1,473.00 FL	*1,473.00 FL
2	1		*REAR BUMPER (LOWER)	Deformed	782.00 FL	*782.00 FL
3	1		*REAR BUMPER REINFORCEMENT	Serviceable	660.00 FL	*- FL
4	1		*REAR BUMPER CORN	Serviceable	225.00 FL	*- FL
5	1		*REAR BUMPER REFLECTOR (LH)	Serviceable	485.00 FL	*- FL
6	2		*REVERSE SENSOR	Scratched	550.00 FL	*550.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	4,175.00	2,805.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	417.50	280.50
Total Parts (\$\$)	3,757.50	2,524.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING	New	50.00	50.00
2	TO SPRAY PAINTING	New	480.00	350.00
3	LABOUR CHARGES	New	680.00	400.00
Gross Labour Cost (S\$)			1,210.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >