

Janice Lee (LKKAuto)

From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Friday, November 09, 2018 3:23 PM
To: Janice Lee (LKKAuto)
Subject: RE: Accident Involving SMC2354X & SLD2468H On 31/08/18

Dear Janice,

Claim No: M12D08841810

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

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From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]
Sent: Friday, 9 November, 2018 3:23 PM
To: LEW JENNY <jennylew@uoi.com.sg>
Subject: RE: Accident Involving SMC2354X & SLD2468H On 31/08/18

Dear Jenny,

Can I have the claim reference number please?

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, September 05, 2018 10:09 AM
To: 'LEW JENNY' <jennylew@uoi.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Accident Involving SMC2354X & SLD2468H On 31/08/18

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEW JENNY [<mailto:jennylew@uoi.com.sg>]

Sent: Tuesday, 4 September 2018 3:55 PM

To: Shawn Chua <shawnychua@tanchong.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident Involving SMC2354X & SLD2468H On 31/08/18

WITHOUT PREJUDICE

Dear Shiau Chan/Catherine,

Please arrange to survey the vehicle at TC Autoclinic Pte Ltd.

Passowrd: uoi123

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]

Sent: Tuesday, 4 September, 2018 3:52 PM

To: LEW JENNY <jennylew@uoi.com.sg>

Subject: RE: Accident Involving SMC2354X & SLD2468H On 31/08/18

UOI Insured: **SLD2468H**

Our Claimant: **SMC2354X**

Good afternoon.

I have no objection to LKK Auto Consultant as the joint surveyor.

Regards,

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019

From: LEW JENNY [<mailto:jennylew@uoi.com.sg>]
Sent: Tuesday, 4 September, 2018 3:36 PM
To: Shawn Chua <shawnychua@tanchong.com>
Cc: Heng Kwang Liang <kelvinheng@tanchong.com>
Subject: RE: Accident Involving SMC2354X & SLD2468H On 31/08/18

WITHOUT PREJUDICE

Dear Sir,

Pursuant to the amended Pre-action Protocol for Non-Injury Motor Accident (NIMA), we enclose a list of our Surveyors, for your attention.

In this case, we propose to appoint M/s LKK Auto Consultants Pte Ltd.

Please revert to the undersigned within **two (2) working days** whether you have any objections to the appointment of any of our Surveyors, failing which we shall proceed to carry out the survey of your client's vehicle by our appointed Surveyors.

We reserve all our rights in this matter.

Thank You.

Warmest Regards

Jenny Lew

Claims Department

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Monday, 3 September, 2018 9:45 AM
To: LEE KATIE <katielee@uoi.com.sg>

Cc: Heng Kwang Liang <kelvinheng@tanchong.com>

Subject: Accident Involving SMC2354X & SLD2468H On 31/08/18

Dear Sir/Madam,

Our customer holds your insured driver, **SLD2468H** liable for the accident on **31/08/18** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **SMC2354X**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **05/09/18**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when can I arrange for a survey so that I'll be able to arrange an appointment with my customer.

Attached herewith the **GIA Report** and **estimate of repair cost** for **SMC2354X**.

Regards,

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019

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