*	Surveyor"	REF CSFC118016225		itruction:
	From (Person): Surene Ler	_	Date/	5/9/188 3.23pm
	Estimated Cost:	Bill to:		
	OD TP WS/TP RES/OD RE	S/EVA/ENV/MV/CS		**************************************
	To Inspect Vehicle No:	3K\$ 6062B	Insured:	SHA 7629R
	at Workshop m/s	Performance,	Tel:	63190174
	of30	3 Alexandra Rd		
	Policy No:	Claim	No: 201800	06439MFSH
4	Sum Insured	Exe		
	Make of Veh: (Client's Record)	T	D.O.	26/08/2018
	CA / REV / REP. / REV 24 H	IRS (DS)	11.0	D. Endorsement
	Date/Time 3 48pm 5/9/18			
	Date/Time Action/Instruction			
	- 3KS 60621		611 11 1	
	12/0/10/01/10/01/10/01/10/10/10/10/10/10/1	1 R- CC3 /AXA1/01680	ES/HIg/dcl	DOA: 18/8/201
	13/9/18@4/54ph revised	to severe cer by en	um.	
		Armed with Carolle	e tonai try o	\$ 7675,90, 4 days.
	Creat# 547	10.70,47%)		U

guernar (	Korne REF: FCI		3367	
		ASSIGNMENT		
From: Estimated Cost	Date 10.100	Veh No. SKS 6062B Type M. Par / M. Cycle / Bus / Van		
OD (TP) WS / T	P RES / OD RES / EVA / INV / MV	Truck / Trailer or		00/
To Inspect Vehic	16 No. 3ks 6062B	Make: 8.M.W 1301	LI cic	2996
at Workshop m/s	Performance	Colour GREY	A/C: Insured / S	Std / NI / NA
of	Performance 303 Alexandra Rd	Sp.Reading S7274	T/Radio: Insured /	Std / NI / NA
Insured		Eng/No:	,	
Policy No.		C/No: WBAKB220	50CN 74486	
Claims No.		Gen. Cond: Good (Fair / Poor / B	urnt	
Sum Insured:	- Excess	Steering: (norder / Jammed / Leal	ked / Burnt or	
(Client's Reco	rd)	Brake: morder / Jammed / Leal	ked / Burnt or	
Make of Veh:	Han	Modi: Nil S/Rim / STD A/Rim		
	26. <b>*</b> COMM	Tyre Size: F: J&	5/50218	
(Policy Condit	ion)	R:	. '	
	h had commenced its N/S	O/S BS (DUN) EXNOVA / GY / FS / L	IZA / MIC / OHTSU / PIR /	SUMI/
repair	at the time of inspection.	TOYO / YOKO or		
Bal. or Market V	alue:	Front	Rear	
IDAC Accident I	Rport: Consistent?: Yes or No	R/Bal. 6 mm	R/Bal.	mm
GIA / PR See	Consistent? ; Yes or No	L/Bal. 6 mm	L/Bal. 6	, mm
Est. Repairs:	days Res.: Yes or No	D.O.A. 26 08 18	D.O.L. 19091	18
Lum Sum:	% 3 Val.: Yes or No	Survey held at Pe	ERFORMANCE"	
GA / REV /	REP. 1-24 HRS IUP	Des. of Damages : Frt / Rear / Oct.	O/S / N/S / U/C / Rooft	op or
Date:	Person Contacted:	The U/C / Chassis frame / I	Body Structure affected of	due to collision
Date / Time	Action / Instruction	•		
	RECEIVED	1 9 OCT 2018		
	_			
Date/Time, File Pas	s to? : Preli. Report	Days Of Repair:	ł.	31/5
11 (9/10 +		Resurvey No. of Trip:	Survey Fee.	170+4
Date/Time, File Re	The state of the s		Transportation	50
2)		Add Fee: Site Insp (\$	)S+RS,SI	50
	*	Interview (\$	) Flixotos	45
Report Forn		: Tech Invs (\$	); Othera	
Lump Sum /	I.B.I: (\$ . 767590)	:Weekend (\$	J ( )	
/			TOYAL	360



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: D18006439MFSH

Date: 13 September 2018

Our Ref: CS/FCI18016225/R1qd3

The Motor Claims Department First Capital Insurance Ltd

Dear Sir/Madam,

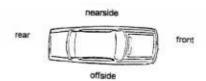
# INITIAL INSPECTION REPORT OF VEHICLE NO. SKS 6062B.

Please be informed that we had conducted the inspection of the abovementioned vehicle on  $\underline{10/09/2018}$  at the premises of M/s  $\underline{PERFORMANCE\ MOTORS\ LIMITED}$ , and have the following to report:-

Workshop Estimate Amount	: S\$	13,096.60	- 2
Revised Estimate Amount	: S\$	7,627.60	
"Check" Items Amount	: <u>S</u> \$	2,705.35	
Market Value	: <u>S</u> \$		
LTA Reimbursement Value	: S\$	3 <del></del>	
Nett Value	: <u>S\$</u>	340	

Description of Damage:

<u>The vehicle sustained damages</u>
at the rear o/s portion.



Yours faithfully

Rasul Automotive Assessor



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

### MOTOR SURVEY ASSIGNMENT

Date

28-08-2018

Our Ref No. D18006439MFSH

**Accident Date** 

26-08-2018

Claim Type. Third Party

Insured Vehicle

SHA7629R

Third Party Vehicle. SKS6062B

Survey Location

303 ALEXANDRA ROAD SIME DARBY PERFORMANCE CENTRE

Contact Person.

CAROLINE

Contact No.

63190174/63190174

Fax No. 64794601

Survey Type

DIRECT SETTLEMENT: EST. COR - \$14,013.36 (SJE)

Appointed

Surveyor

LKK AUTO CONSULTANTS PTE LTD

Contact Person

NA

Fax No. 68416315

Contact Number.

NA

#### FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

PERFORMANCE MOTORS LIMITED

Attention, NIL

Cc : TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

SERENE

#### IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

## Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 19 October 2018 2:21 PM

To:

PBSP; Rasul (LKKAuto); SUR

Subject:

RE: FINAL REPORT / SKS6062B

Re-send

Dear Caroline,

WITHOUT PREJUDICE

Confirm final fig \$7,625.90 before GST and 4 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Friday, 19 October 2018 2:17 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: FINAL REPORT / SKS6062B

Dear Caroline,

WITHOUT PREJUDICE

Confirm final fig \$7,625.90 before GST and 5 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 17 October 2018 2:46 PM

To: Rasul (LKKAuto) < Rasul@lkkauto.com >; SUR < sur@lkkauto.com >

Subject: FINAL REPORT / SKS6062B

Dear Rasul

We refer to the above and attached Final Report.

# Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 19 October 2018 2:17 PM

To:

'PBSP'; Rasul (LKKAuto); SUR

Subject:

RE: FINAL REPORT / SKS6062B

Dear Caroline,

WITHOUT PREJUDICE

Confirm final fig \$7,625.90 before GST and 5 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Wednesday, 17 October 2018 2:46 PM

To: Rasul (LKKAuto) < Rasul@lkkauto.com>; SUR < sur@lkkauto.com>

Subject: FINAL REPORT / SKS6062B

Dear Rasul

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour: 4,742.00 Total Parts: 2,883.90

Total Labour & Parts: 7,625.90

Repair days: 4

Thank you.

Regards, Caroline

## Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 13 September 2018 4:54 PM

To:

'Claim Workflow System'; assignments

Cc:

SERENELER@MSFIRSTCAPITAL.COM.SG; SUR

Subject:

RE: SURVEY ASSESSMENT - D18006439MFSH/1

Attachments:

CSFCI18016225R1qd3.pdf

Dear Serene,

Enclosed herewith preliminary advice of SKS 6062B.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 5 September 2018 3:50 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: SERENELER@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D18006439MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Wednesday, 5 September 2018 3:22 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; SERENELER@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D18006439MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

# **Performance Motors Limited**

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

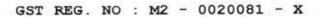
303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Pax. 64747770

proper function.

Sundries.

280, Kampong Arang Road East Coast Centre Singapore 438180 Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSales) 63190333/530 (Motorrad) Fax. 64796601 (AfterSales) 64796624 (Motorrad)



2 8 AUG 2018

## ESTIMATE

Estimate No. Date Estimate Prepared By		ıg		Page No. : 1 of 5
- ESTIMATE Lock Wun Yee 88 Jellicoe #36-22 Cityl	Road Lights		- ACCOUNT - Cash Sales - Se Singapore	40000 ervice
REGN. NO. SKS6062B	CHASSIS NO.	REGN. DATE 24/06/2010	MODEL 730LiA	MILEAGE O
To tail	SCRIPTION replace rear bumper & attac h panel and dented area cause respray rear bumper, boot lid, il panel and bumper lower api	ed by the accident , boot lid lower trim		2125 3,400.00 2006 239 3,287.00 231 271.00
	remove and install boot comp facilitate repairs.	eartment carpet and	l garnish	231 271.0
	replace bootlid smart opener ttom sensor lines including pro		checks for	Xn 561? 661.0

To remove old PDC assembly, replace damaged parts and	150
reconnect to new bumper including conduct checks for	(30
proper function.	
St. Michael Maderat Mesocration Americane.	

To check electrical wiring systems and lightings at the rear section for proper function.

			/	
Total	Labour	1:		8,103.00

150.00

nec

DESCRIPTION	QTY	PRIC	VALUE
RIVET	10	0.50	5.00
RR BUMPER CARRIER	1	800.80	800.80
RR BUMPER LH MOUNT	1	198.30	198.30
RR BUMPER RH MOUNT	1	198.30	J 198.30
RR BUMPER ADAPTER	1	41.85	41.85
# RR BUMPER LH COVERING	1	198.35	198.35
RR BUMPER RH COVERING	1	198.35	198.35
REAR BUMPER TRIM PRIMED	1	224.45	DE 224.45
# RR BUMPER TOW HOOK COVER (PR	1	50.65	SU SU X50.65
RR BUMPER (PDC)	1	1,571.15	OG (1,571.15)

# **Performance Motors Limited**

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

103. Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Pax. 64747770

280, Kampong Arang Road East Coast Centre

Singapore 438180 Tel: 63190888 (AfterSales) Fax: 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSales) 63190533/530 (Motorrad) Fax: 64796601 (AfterSales) 64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

#### ESTIMATE

stimate No. Date Estimated Prepared By	: b1 48230 : 28/08/2018 : Han Kwan Y				Page No.	: 2 of !	•
REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL			MILE	AGE
KS6062B	CN74486	24/06/2010	730LiA			0	
DESCI	RIPTION			QTY	PRIC		VALUE
	IMPER CTR GUIDE			1	51.50	C	- 51.50
EMBL	EM GROMMET			2	0.80	)	<b>%</b> ×1.60
	L LETTERING 730LI			1	62.55	/	× 62.55
	EMBLEM			1	69.50	va !	₹ 69.50 7, 10.50
PLUG	ILICIU ATIONI I II			10	1.05	(	7. 10.50 7. 51.65
	INSULATION LH			1	51.65 51.65	Į.	? 51.65
	T INSULATION RH P NUT			1	1.30		1.30
	RING REAR RIGHT			1	134.30	sul	134.30
	NTRE COVERING			1	191.85	Cott	191.85
	BLACK D=5MM			y 10	0.90	7.70	9.00
SENS	OR WIRE FOR SMART	OPENER TOP		1	42.10		42.10
SENS	OR WIRE FOR SMART	OPENER BOTTOM		1	40.50	٨٦	40.50
	NDING NUT			10	0.55		5.50
	JMPER RH REFLECTO			1	35.20		35.20
	UPLING RING PDC TO			2	5.05	11 to	10.10
BUMP	ER PDC SENSOR (35	4 TITANSILBER)		2	368.80	11(	X737.60
				To	tal Parts	ŧ	4,993.60
Regn No	90010068	Claim No.  Excess \$\$  Sign  Authorised Yes / No.	( Mu	30/18			
Surveyor's E-ma		law					

Labour 1	:	8,103.00
Parts	:	4,993.60
Labour 2	1	0.00
Excess	1	0.00
Total GST @ 7%	1	916.76
Grand Total		14.013.36

14,013.36

<sup>\*\*</sup> THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

<sup>\*\*</sup> PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

## Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre

Singapore 438180 Tel. 63190888 (AfterSales) Pax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 (AfterSales)

63190528 63190533/530 Fax: 64796601 64796624



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. Date Estimated

48230 : b1

: 28/08/2018

Prepared By

: Han Kwan Yong

REGN. DATE

MODEL

MILEAGE

REGN. NO. SKS6062B

CN74486

CHASSIS NO.

24/06/2010

730LiA

0

Page No. : 3 of 5

#### **Terms & Conditions of Service**

- 1. All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- 2. The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed \$\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- 3. Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- 4. The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- 5. The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- 6. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- 7. Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- 8. Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatspever
- 9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- 11. If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- 13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

# **Performance Motors Limited**

103, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 53190100 (Sales & Admin) 63190111 (AfterSales) Pax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Singapore 159944 Tel. 63190528 (2 63190533/530 (2 nees Centre

(AfterSales) (Motorrad) (AfterSales) Fax. 64796601



GST REG. NO : M2 - 0020081 - X

### ESTIMATE

Estimate No. Date Estimated

48230 : b1

: 28/08/2018

Prepared By

: Han Kwan Yong

REGN. DATE

MODEL

MILEAGE

REGN. NO. SKS6062B

CN74486

CHASSIS NO.

24/06/2010

730LiA

0

Page No. : 4 of 5

- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
- 17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
  - 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
    - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
    - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
    - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
    - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
    - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
    - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
  - The Vendor shall also disclose the Customer's personal data:
    - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
    - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides:
    - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
    - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
    - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
    - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
    - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
  - The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
  - If the Vendor amends any provision in this clause17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes
  - The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with 17.5 the objective of enhancing the Customer's satisfaction.
  - The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
    - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
    - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
    - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

## Performance Motors Limited

Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303. Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315. Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSale 63190533/530 (Motorrad)

(AfterSales) (AfterSales) (Motorrad) Fax. 64796601 64796624



GST REG. NO : M2 - 0020081 - X

#### ESTIMATE

Estimate No. Date Estimated

48230 : b1

: 28/08/2018

Prepared By

: Han Kwan Yong

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

REGN. NO. SKS6062B

CN74486

24/06/2010

730LiA

0

Page No. : 5 of 5

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
  - (a) put his request in writing;
  - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - (c) specify the information that is incorrect and what it should be replaced with.

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or
  - (a) put his request in writing by way of an email sent to the Vendor;
  - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer, and
  - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer Performance Motors Limited

Address Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address: dataprotection@pml.com.sg

# **Performance Motors Limited**



## **FINAL REPORT**

Page No. :

Estimate No. : b1 48230
Date Estimated : 28/08/2018
Prepared By : Han Kwan Yong

REPAIR FOR -

- ACCOUNT -

303

Lock Wun Yee

MS First Capital Insurance Limited

88 Jellicoe Road

6 Raffles Quay #21-00

#36-22 Citylights

Singapore 048580

Singapore 208747

REGN NO	CHASSIS NO	REGN DATE	MODEL		M LEA	VŒ.
KS6062B	CN74486	24/06/20	10 730LiA		0	
DESCRIPTION	l .			ORIGINAL PRICE	DISC. %	NETT
To replace rear good the tail er by the accident	r bumper and attachme nd panel and knocking t	nts include mak out dents cause	ing d	2125,00		2,125.00
	r bumper, boot lid lowe per lower apron cover	r trim panel, tail	end	2006.00		2,006.00
To remove and garnish to facili	d install boot compartm itate repairs	ent carpet and		231.00		231,00
To remove old and reconnect for proper fund	PDC assembly, replac to new bumper include tion	ed damaged par e conducting ch	ts ecks	150.00		150.00
	trical wiring systems an r proper function.	d lightings at the	•	150.00		150.00
Sundries.				80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC, %	NETT
RR BUMPER CARRIER	800.80	1.00		800.80
RR BUMPER ADAPTER	41.85	1.00		41.85
REAR BUMPER TRIM PRIMED	224.45	1.00		224.45
RR BUMPER (PDC)	1,571.15	1.00		1,571.15
# C CLIP NUT *	1.30	1.00		1.30
RR CENTRE COVERING	191.85	1.00		191.85
PLUG BLACK D=5MM	0.90	8.00		7.20
RR BUMPER RH REFLECTOR	35.20	1.00		35.20
DECOUPLING RING PDC TORQUE CONVERTE	5.05	2.00		10.10

# SUPPLEMENTARY ITEMS

Total Labour:	4,742.00
Total Parts :	2,883.90
Total Labour & Parts :	7,625.90
Deduction for Excess:	0.00
Total Repair Costs less Excess:	7,625.90
GST @7%:	533.81
Grand Total:	8,159.71

# **Performance Motors Limited**

A member of the Sime Darby Group Co. Reg. No. 197401559W, QST Reg. No. M2-0020081-X



### SUPPLEMENTARY

Estimate No.

b1 48230

Prepared By

Date Estimated : 28/08/2018 : Han Kwan Yong

REPAIR FOR -

Lock Wun Yee

88 Jellicoe Road #36-22 Citylights - ACCOUNT -

303

MS First Capital Insurance Limited

Page No. :

6 Raffles Quay

#21-00

Singapore 048580

Singapore 208747

REGN NO SKS6062B CHASSIS NO CN74486

REGN DATE 24/06/2010 MODEL

M LEAGE

DESCRIPTION

730LiA

ORIGINAL PRICE

DISC. %

NETT

DESCRIPTION

# C CLIP NUT \*

UNIT PRICE

QTY

DISC. % NETT

1.00

1.30 Mer

Total Parts: Total Labour & Parts:

1.30

1,30 1,30



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

1300	77 A 10 U 12 BU	Affiliated to Federation Interna	ationale Des Experts En Autom	obile			
FIRST	Ref : 6 ROBINSON ROAD 16-01 CITY HOUSESINGAPORE 068877 Code :		Ref : CS/FCI1801622	CS/FCI18016225/R1qd3n2 24-10-2018 FCI2			
			Date: 24-10-2018 Code: FCI2				
1.		Policy Particula	rs :- THIRD PARTY CLAI	M			
	Insured Veh.	SHA 7629R	Veh. Inspected	SKS 6062B			
	Policy No.		Coverage (\$)	0.00			
	Claim No.	D18006439MFSH	Excess (\$)	0.00			
	Assign From	SERENE	Assign Date	05/09/2018			
2.		Vehicle Pa	rticulars & Condition	SHE WATER			
	Make & Model	BMW 730LI	c.c	2996			
	Engine No.	HIDDEN	Year of Reg.	2010			
	Chassis No.	WBAKB22050CN74486	Colour	GREY			
	Odometer	97274	Steering	IN ORDER			
	Brakes	IN ORDER	Modification	SPORTS RIM			
	General	FAIR					
3.		Con	ditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre	245/50 R18	DUNLOP	6 mm			
	L/H Front Tyre	245/50 R18	DUNLOP	6 mm			
	R/H Rear Tyre	245/50 R18	DUNLOP	6 mm			
	L/H Rear Tyre	245/50 R18	DUNLOP	6 mm			
4.			ption of Damages				
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR O/S PORTION.				
	DAMAGES SEE D						
5.			eral Information	enders a least that			
	Accident Date	26/08/2018	Inspection Date	10/09/2018			
	Survey held at	PERFORMANCE MOTORS	LTD				
		303 ALEXANDRA ROAD SINGAPORE 159941					
5a.	Remarks						
	A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.						
5b.	Estimate Days of Repair						
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Day	ys			



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKS 6062B

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
10	RIVET (SN)	NOT NECESSARY	5.00	
1	RR BUMPER CARRIER (SN)	BENT	800.80	800.80
1	RR BUMPER LH MOUNT (SN)	SERVICEABLE	198.30	
1	RR BUMPER RH MOUNT (SN)	SERVICEABLE	198.30	
1	RR BUMPER ADAPTER (SN)	CRACKED	41.85	41.85
1	RR BUMPER LH COVERING (SN)	SERVICEABLE	198.35	
1	RR BUMPER RH COVERING (SN)	SERVICEABLE	198.35	
1	REAR BUMPER TRIM PRIMED (SN)	DEFORMED	224.45	224.45
1	RR BUMPER TOW HOOK COVER (SN)	SERVICEABLE	50.65	
1	RR BUMPER (PDC) (SN)	DEFORMED	1,571.15	1,571.15
1	RR BUMPER CTR GUIDE (SN)	NOT NECESSARY	51.50	
2	EMBLEM GROMMET (SN)	NOT NECESSARY	1.60	
1	MODEL LETTERING 730LI (SN)	NOT NECESSARY	62.55	
1	BMW EMBLEM (SN)	NOT NECESSARY	69.50	
10	PLUG (SN)	NOT NECESSARY	10.50	
1	HEAT INSULATION LH (SN)	NOT NECESSARY	51.65	
1	HEAT INSULATION RH (SN)	NOT NECESSARY	51.65	
1	C CLIP NUT (SN)	NECESSARY	1.30	1.30
1	COVERING REAR RIGHT (SN)	SERVICEABLE	134.30	
1	RR CENTRE COVERING (SN)	CUT	191.85	191.85
10	PLUG BLACK D=5MM (SN)	NECESSARY (8 PCS ONLY)	9.00	7.20
1	SENSOR WIRE FOR SMART OPENER TOP (SN)	NOT NECESSARY	42.10	
1	SENSOR WIRE FOR SMART OPENER BOTTOM (SN)	NOT NECESSARY	40.50	
10	EXPANDING NUT (SN)	NOT NECESSARY	5.50	
1	RR BUMPER RH REFLECTOR (SN)	CRACKED	35.20	35.20
2	DECOUPLING RING PDC TORQUE CONVERTE (SN)	NECESSARY	10.10	10.10
2	BUMPER PDC SENSOR (354 TITANSILBER)(SN)	NOT NECESSARY	737.60	
1	SUNDRIES (SN)	NECESSARY	150.00	80.00
			5,143.60	2,963.90

Report Ref No. CS/FCI18016225/R1qd3n2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Estimate By Our Adjusted

Qty	Description of Parts	Condition	Workshop (\$))	(\$)
	LABOUR			
	TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT TAIL PANEL AND DENTED AREA CAUSED BY THE ACCIDENT.		3,400.00	2,125.00
	TO RESPRAY REAR BUMPER, BOOT LID, BOOT LID LOWER TRIM PANEL, TAIL PANEL AND BUMPER LOWER APRON COVER.		3,267.00	2,006.00
	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS.		271.00	231.00
	TO REPLACE BOOTLID SMART OPENER TOP AND BOTTOM SENSOR LINES INCLUDING PROGRAM AND CONDUCT CHECKS FOR PROPER FUNCTION.	NOT NECESSARY	661.00	-
	TO REMOVE OLD PDC ASSEMBLY, REPLACE DAMAGED PARTS AND RECONNECT TO NEW BUMPER INCLUDING CONDUCT CHECKS FOR PROPER FUNCTION.		177.00	150.00
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	150.00
	10 0 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		7,953.00	4,662.00
	GRAND TOTAL		13,096.60	7,625.90
	RECOMMENDED COST OF REPAIRS			7,625.90

Report Ref No. CS/FCI18016225/R1qd3n2

MKB

MOHAMMED RASUL BIN MOHD YUNUS

**Automotive Assessor** 

St. S.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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