

## Shu Pei (LKKAuto)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 13 September 2018 5:27 PM  
**To:** 'Justin Wong'  
**Cc:** Admin A; Thin Thin (LKKAuto)  
**Subject:** RE: SJB2973A accident & DETAILS OTHER VEHICLE PROPERTY SLN5813Y  
**Attachments:** TP ESTIMATE- MARKED.PDF; Preliminary\_Advice.pdf

### WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJB 2973A at M/s MK Vehicle Engineering Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 5 September 2018 10:15 AM  
**To:** 'Justin Wong' <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SJB2973A accident & DETAILS OTHER VEHICLE PROPERTY SLN5813Y

Dear Justin,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 10.09.2018.

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]  
**Sent:** Wednesday, 5 September, 2018 9:51 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: SJB2973A accident & DETAILS OTHER VEHICLE PROPERTY SLN5813Y

Dear LKK,

Kindly assist with PRS for this matter.

Thank you.

Regards,  
**Justin Wong**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A handwritten signature in dark ink, appearing to be 'Justin Wong', with a decorative flourish at the end.

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Repair [<mailto:repair@mkvehicle.com.sg>]  
**Sent:** Wednesday, September 5, 2018 9:31 AM  
**To:** Justin Wong <[justin.wong@eqinsurance.com.sg](mailto:justin.wong@eqinsurance.com.sg)>  
**Subject:** RE: SJB2973A accident & DETAILS OTHER VEHICLE PROPERTY SLN5813Y

Dear Justin Wong,

We agreed and Select LKK Auto Consultants Pte Ltd to survey our client vehicle.  
We will call directly to us for arrange time & day.

Thank you,

*Best Regards,*  
*Tessie*  
*Assistant Service Advisor*



**MK Vehicle Engineering Pte Ltd**

48 Toh Guan Road East #04-124 Enterprise Hub Singapore 608586

T: 6763 6363 | F: 6763 0919 | W: [www.mkvehicle.com.sg](http://www.mkvehicle.com.sg)

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**From:** Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]

**Sent:** Tuesday, September 4, 2018 2:13 PM

**To:** Repair <[repair@mkvehicle.com.sg](mailto:repair@mkvehicle.com.sg)>

**Subject:** RE: SJB2973A accident & DETAILS OTHER VEHICLE PROPERTY SLN5813Y

*Without Prejudice  
Save As To Costs*

Dear Tessie,

We refer to your email on PRI dated today.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p><b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155</p>	<p><b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia</p>
<p><b>3) LBS Automotive Appraisal Pte Ltd</b>  <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace</p>	<p><b>4) Priority Services</b> Tel: <b>62934822</b> Fax: <b>62963283</b> Contact Person: Sharon</p>
<p><b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361</p>	<p><b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108</p>

Contact Person: Elson/Elgene	
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070 Contact Person: Jasmine
<b>11) Infiniti Appraisal Service</b> Tel: 9009 9001 , 96684818 Fax: 6458 7432 Contact Person: Cedric / Edward	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
Justin Wong  
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

-----Original Message-----

From: Repair [<mailto:repair@mkvehicle.com.sg>]

Sent: Tuesday, September 4, 2018 1:57 PM

To: EQI PRS <[EQIPRS@eginsurance.com.sg](mailto:EQIPRS@eginsurance.com.sg)>

Cc: 'Repair' <[repair@mkvehicle.com.sg](mailto:repair@mkvehicle.com.sg)>

Subject: FW: SJB2973A accident & DETAILS OTHER VEHICLE PROPERTY SLN5813Y

Dear Sir /Madam

We enclosed the above GIA Report for your reference, as to assist us with the accident case

Should you require any information please let me know

Best Regards,

Tessie

Assistant Service Advisor

MK Vehicle Engineering Pte Ltd

48 Toh Guan Road East #04-124 Enterprise Hub Singapore 608586

T: 6763 6363 | F: 6763 0919 | W: [www.mkvehicle.com.sg](http://www.mkvehicle.com.sg)