

1552/10

INS. CASE OWNER:

CC 3 /EQ1801 6203, NAB3^W

LKK:

IDAC:

Surveyor:

NAT

DOI:

ASSIGNMENT

4/1/18

Date / Time:

4/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GB4 38086

Claim No.:

0005000057-76

Name of Insured:

MAYAR MEGA ENTERPRISE SDN BHD

Policy No.:

00000000-00000000

Insured Tel No.:

HP:

Make / Model:

TIGER

Excess Sec II :SS

D.O.A.:

7/1/18

Place of Accident:

ALEXANDER RD TMS

Is driver the owner?

(YES / NO)

Nature of Accident:

TODAY BURNING RD

If NO, Driver Name / Age:

LH. DAMARAN CHINMUTH

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SHP 38086

INSRS:
WSP:
Tel:
Liability:
RMKS:

SMART

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

7 THIN 24/10

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS

983.68

Loss of Rental (LOR):

SS

524.84

(

4.5 days) x 116.63

Loss of Use (LOU):

SS

225.00

(\$

x

4.5 days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

1740.52

Global Sum SS:

1740.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1740.00

Name 1:

SMART Taxis Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

CRP 11

Surveyor

N/A

REF:

EQ

TAX 108/18/2116

37696

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

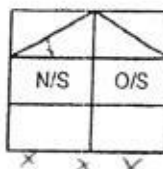
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 28.2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHF 339 Y

Yr Regn: 10 OCT 2017

Typr M, Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIMS

C.C. 1,798

Colour BROWN

maroon A/C: Insured / Std / NI / I

Sp. Reading 106, 766

T/Radio: Insured / Std / NI / I

Eng/No: _____

C/No: JTDKB3FU203572524

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In Order / Jammed / Leaked / Burnt or

Brake: In Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A / Rim or

Tyre Size: F: 195 / 65 R15

R: 12 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal. 5 mm

R/Bal. 5 mm

L/Bal. 5 mm

L/Bal. 5 mm

D.O.A. 31/8/18

D.O.I. 4/9/18

Survey held at

SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

12/7/19 Confirm I.B.2 # 983.68 with 2 working days

EQ P/P

(Ref) = \$1750.21
640.11

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee: _____

2)

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____)

) \$ + RS \$ _____

☐ : Interview (\$ _____)

) Photos

☐ : Tech. Invs (\$ _____)

) Others

☐ : Weekend (\$ _____)

)

Report Format :

Lump Sum / I.B.I: (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ18016203/Nub3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 05-09-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBG 3808G	Veh. Inspected	SHF 339Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/09/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	31/08/2018	Inspection Date	04/09/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ118016203/Nub3

Date: 05.09.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHF339Y

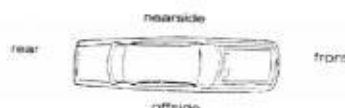
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04.09.2018 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,733.89
Revised Estimate Amount	: S\$	983.67
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MOHD. NAZRIL
Licensed Appraiser

SMRT Accident Taxi Repair Estimates

Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

Reg. No. : SH F 339Y Ref. No. TAX 8 / 18 / 2116

Make / Model : TOYOTA PRIUS4 Reg. Date : 10/10/2017

Name of Driver : ANG BENG KEE

Date/Time of Accident : 31/08/2018 09:30

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

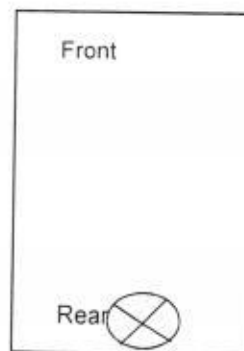
Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

Accident Repair Job Card No. : 24097779

Special Instruction to ARC, if any :

The damages on the Taxi are as indicated in the following diagram :



Signed : _____ Date : _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : _____ Mileage : _____

Date Prepared : 01/09/2018 Repair Completed date/time: _____

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>507</u>	\$ _____
Total Spray Painting Charges :	\$ <u>558</u>	\$ _____
Total Material Charges :	\$ <u>1308.89</u>	\$ _____
Other Charges :	\$ <u>360</u>	\$ _____
TOTAL :	\$ <u>2733.89</u>	\$ _____ ()
No. of Repair Days :	[<u>4</u>] days	[<u>2</u>] days

Signature : _____

Prepared by: MING
01/09/2018 12:00

Adjusted by: _____

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. _____ Invoice No. _____ Invoice Date _____

Signed : _____ Date : _____

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	507	350 200
Total Labour	\$ 507	\$

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378	200
TO RESPRAY BUMPER BEAM	180	X 10
Total Spray Painting & Panel Beating	\$ 558	\$

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80	20
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120	20
TO REPLACE SUNDRY PARTS	100	X 10
TO WASH AND VACUUM	60	X 10
Total Other Costs	\$ 360	\$

Part 4 - Spare Parts / Material Usage

Reservation No : _

Page (3)

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace (I)	Not given (x) Repair (R) Replace (I)
5215947913	COVER, RR BUMPER ASSY	1	423.9	25	317.92	/	x R
5246247030	PAD, RR BUMPER, RH & LH , 1	2	3.8 _{2.6}	25	5.7	/	x m
5246247020	PAD, RR BUMPER, RH & LH , 2	2	3.8 _{2.6}	25	5.7	/	y m
5246247010	PAD, RR BUMPER, RH & LH , 3	2	3.8 _{2.6}	25	5.7	/	x m
5219147030	SEAL, RR BUMPER ARM, RH & LH	2	11 _{2.2}	25	16.5	/	x m
5202347030	REAR BUMPER REINFORCEMENT	1	318.8	25	239.1	/	x m
	SENSOR REVERSE	1	180	0	180	/	x SVL
	PIXEL STICKER	2	60 ₁₂₀	0	120	/	/ m
5245347010	GUARD, RR BUMPER, LOWER	1	558.3	25	418.73	/	/ CEA
5216947020	COVER, GUARD RR BUMPER LOWER	1	14.8	25	11.1	/	x SVL
5246147010	PAD, RR BUMPER, CTR	3	2.2 _{6.6}	25	4.95	/	/ m
TOTAL MATERIALS					\$ 1308.89		

NA2 LKK
 4/9/18 1615
 PIP
 2 DAYS
 BEFORE PAINT PHOTO

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

3092.28

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 12 October 2018 11:26 AM
To: Shu Pei (LKKAUTO)
Cc: Thin Thin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBG3808G (OI : EQI - DM18HO02357-JG) AND SHF339Y (TP : LKK REF -CC3/EQI18016203/Nub3) on 31.08.2018
Attachments: GBG3808G.PDF

Dear Shu Pei

Attached our insured's LOD for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Friday, September 7, 2018 2:37 PM
To: 'Shu Pei (LKKAUTO)'
Cc: Thin Thin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBG3808G (OI : EQI - TBA) AND SHF339Y (TP : LKK REF - CC3/EQI18016203/Nub3) on 31.08.2018

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Cystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Wednesday, September 5, 2018 5:34 PM

To: Joel Goh

Cc: Thin Thin (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBG3808G (OI : EQI - TBA) AND SHF339Y (TP : LKK REF - CC3/EQI18016203/Nub3) on 31.08.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHF 339Y at M/s SMRT Automotive Services Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI18016203/Nwb3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 01-08-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 3808G	Veh. Inspected	SHF 339Y
Policy No.	DMCPHQ18-004469	Coverage (\$)	0.00
Claim No.	DM18HO02357-JG	Excess (\$)	0.00
Assign From		Assign Date	04/09/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU203572524	Colour	MAROON
Odometer	106766	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	FALKEN	5 mm
L/H Front Tyre	195/65R15	FALKEN	5 mm
R/H Rear Tyre	195/65R15	FALKEN	5 mm
L/H Rear Tyre	195/65R15	FALKEN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	31/08/2018	Inspection Date	04/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 339Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	GUARD, RR BUMPER, LOWER (DISC 25%)	CRACKED	558.30	418.73
3	PAD, RR BUMPER, CTR @ \$2.20 (DISC 25%)	NECESSARY	6.60	4.95
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	SENSOR REVERSE	SERVICEABLE	180.00	-
1	COVER, GUARD RR BUMPER LOWER	SERVICEABLE	14.80	-
2	PAD, RR BUMPER, RH & LH, 1 @ \$3.80	NOT NECESSARY	7.60	-
2	PAD, RR BUMPER, RH & LH, 2 @ \$3.80	NOT NECESSARY	7.60	-
2	PAD, RR BUMPER, RH & LH, 3 @ \$3.80	NOT NECESSARY	7.60	-
2	SEAL, RR BUMPER ARM, RH & LH @ \$11.00	NOT NECESSARY	22.00	-
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	318.80	-
1	COVER, RR BUMPER ASSY	TO REPAIR SEE LABOUR	423.90	-
			1,667.20	543.68
LABOUR				
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF COVER, RR BUMPER ASSY.		507.00	200.00
	SPRAY PAINT.		558.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			1,425.00	440.00
GRAND TOTAL			3,092.20	983.68
RECOMMENDED COST OF REPAIRS				983.68

Report Ref No. CC3/EQ18016203/Nwb3s2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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