

## Jasper Chua (LKK Auto)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** April 1, 2020 11:05 AM  
**To:** Jasper Chua (LKK Auto); Vic (LKKAuto); Admin A  
**Cc:** Tan Kah Leong; Alfred Toh; Chee So Chow; Claims Dept of CTI  
**Subject:** Direct Settlement - Accident Involving SLZ3447X (OI : CTI - SNM18D04328C02) and SHB7661R (TP : LKK REF - CC3/CTI18016197/Khb3) on 31.08.2018  
**Attachments:** 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; TP\_LOD.pdf; 1 LKK INSPECTION REPORT.pdf; Email\_to\_OI\_dd\_230919.pdf; LETTER\_TO\_OI.pdf

LKK REF - CC3/CTI18016197/Khb3  
CTPIS REF - SNM18D04328C02/7(thp/tkl)

Dear Jasper

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$17,831.74.

We await your payment advice to enable our Kah Leong to act accordingly.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Wednesday, April 1, 2020 9:46 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLZ3447X (OI : CTI - SNM18D04328C02) and SHB7661R (TP : LKK REF - CC3/CTI18016197/Khb3) on 31.08.2018

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision, insured driver is the last car.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 132,686.16	\$ 15,943.00
Loss of Rental (\$75.25 x 26 days)	\$ 1,956.50	\$ 1,881.25 (25 days X \$75.25)
LTA Search Fee	\$ 7.49	\$ 7.49
	NIL	NIL
Proposed Total	<b>\$ 134,650.15</b>	<b>\$ 17,831.74</b>

Breakdown of days is as follows:

Recommended days	19 Days
Weekends / Downtime	6 Days
<b>TOTAL DAYS</b>	<b>25 Days</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)