

INSURANCE COMPANY: **PW** | INSL CASE OWNER: **KALVIN** | CC: **ASA** | AXA1801 6193, P2-11039 | LKK: **STATIS** | IDAC:

Surveyor: **KALVIN** | DOI: **5/11/15** | Date / Time: **5/11/15** | Registered in Meritum: _____

Pre-assign / CCU / FTE: **SFB 8288C** | Claim No.: **S8M0001W / 67660**
 Insured Vehicle No.: **HADI BIN ABU** | Policy No.: _____
 Name of Insured: _____ | Make / Model: _____
 Insured Tel No.: _____ HP: _____ | Place of Accident: _____
 Excess Sec II :SS _____ D.O.A: **5/11/15**
 Is driver the owner? (YES / NO) _____ Nature of Accident: _____
 If NO, Driver Name / Age: _____ OI GIA REPORT: YES / NO _____ TP GIA REPORT: YES / NO _____
 Driver Tel No.: _____ (V/L: YES / NO) _____ Insured Liability: % _____ Final ? Yes / No _____

SHB6639M → _____ → _____ → _____

 INSR: COGE WSP: ly Tel: _____ Liability: _____ RMKS: _____	 INSR: _____ WSP: _____ Tel: _____ Liability: _____ RMKS: _____	 INSR: _____ WSP: _____ Tel: _____ Liability: _____ RMKS: _____	 INSR: _____ WSP: _____ Tel: _____ Liability: _____ RMKS: _____
--	--	--	--

Date/Time	STAGE	DATE / PIC
12/1/15	Non-Reporting Itr (1st)	
12/1/15	Non-Reporting Itr (2nd)	
12/1/15	Non-Reporting Itr (Final)	
12/1/15	Notification Itr (if non-pickup)	
12/1/15	Call OI	
12/1/15	After call Itr to OI	8/5/2019 (try email)
12/1/15	Documentation Check List: Handler	Typist
12/1/15	Notification Itr (if non-pickup)	<input type="checkbox"/>
12/1/15	After call Itr to OI	<input checked="" type="checkbox"/>
12/1/15	Authorization To Act	<input checked="" type="checkbox"/>
12/1/15	Release Voucher	<input type="checkbox"/>
12/1/15	Final Repair Bill	<input checked="" type="checkbox"/>
12/1/15	Car Rental Invoice	<input checked="" type="checkbox"/>
12/1/15	Towing Invoice	<input type="checkbox"/>
12/1/15	ETA / GIA	<input checked="" type="checkbox"/>
12/1/15	Medical Bill	<input type="checkbox"/>
12/1/15	PIR	<input type="checkbox"/>
12/1/15	Manage/Reject Instruction	<input checked="" type="checkbox"/>
12/1/15	LOD	<input checked="" type="checkbox"/>
12/1/15	Payment Breakdown Form	<input type="checkbox"/>
12/1/15	Post-Repair Photos	<input type="checkbox"/>
12/1/15	Others	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time: _____	Sent By: _____	
FINALIZATION	Date/Time: _____	Confirm with: _____	Confirm by: _____
Repair Cost:	\$S _____	days) Reduction: _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 16/8/19	Confirm with: William	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No.: MIL	If NO or B 28, Ass. Liu: _____
Repair Cost:	\$S 2300.00		
Loss of Rental (LOR):	\$S 113.00	(2 days) X \$113.00	
Loss of Use (LOU):	\$S _____	(5 x 5 days)	
Loss of Income (LOI):	\$S 50.00	(5 x 2 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOU <input checked="" type="checkbox"/>	[Tick only one]		
GIA/LTA Search	\$S 7.49		
Medical:	\$S _____		
Disbursement:	\$S _____	(e.g. Tow/ Independent)	
Legal Cost	\$S _____		
Total:	\$S 1320.79	Global Sum \$S: 2000.00 (as per AXA mandate)	1) Claim status: Cap / Reject/Private Settle 2) Report Format: _____ 3) Survey fee: \$350.00
FINAL PAYMENT	Date/Time: _____	Confirm with: _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S 2000.00	Name 1: Comfutech Engineering Pte Ltd	
Payee 2: (Strike if N.A.)	\$S _____	Name 2: _____	
Payee 3: (Strike if N.A.)	\$S _____	Name 3: _____	

108/11/13

Surveyor: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repair: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHB 6639M Yr Regn: 5 Dec 2013

Type: M.Car / M.Cycle / Bus / Van / Lorry / T.O. / Prime Mover /

Truck / Trailer or _____

Make: Hyundai 240 cc 1685

Colour: Blue A/C: Ins Qd / Std / Nil / NA

Sp. Reading: 715873 T/Radio: Ins Qd / Std / Nil / NA

Eng/No: _____

C/No: KMHLB414AD4043106

Gen. Cond: Good / FC Poor / Burnt

Steering: In order / U Jammed / Leaked / Burnt or _____

Brake: In order / U Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/C or _____

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OMTSU / PIR / SUMI /

TOYO / YOKO or Plan Kaka

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 5/9/18 D.O.I. 5/9/18

Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or N/S Frnt.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>MS K2150 area \$ 91164/30/1</u>
	<u>AXA</u>
	<u>42</u>

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

3 + RS, SI _____

Photos _____

Others _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016193/K1fb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 05-09-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFB 8288C	Veh. Inspected	SHB 6639M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/09/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	05/09/2018	Inspection Date	05/09/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Team: ARC Repair TP(CLS0)1 **JOB CARD** Sales Order: 3853945 JC NO.: 305208588

STOMER VMS STOMER NO. DRESS (R) (P) COUNT CARD NO.	COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755		REGN NO.: SHB6639M	MILEAGE
			MAKE: HYUNDAI	FUEL E.....1/2.....F
			MODEL I-40	DATE/TIME IN 05.09.2018 04:40
			YR OF MANU 05.12.2013	TARGET DATE
			CHASSIS CODE KMHLB41UMDU043106	COMPLETION DATE/TIME:

Accident Date: 05.09.2018
 NATURE: 3P 05.09.18/C

JOB DESCRIPTION

Left FRONT

*AXA
SFB8288C*

S/NO	LABOR CODE	DESCRIPTION	FRONT

CHECKED & PASSED OUT BY: _____

 SERVICE ADVISOR CUSTOMER'S SIGNATURE

Wedge Slip
 No.: **SHB6639M** **FZ AXA**
Fz
 Signature/Date
 Returned to Service Reception upon collection

Exit Pass
 Vehicle No.: **SHB6639M**
 Name of Service Advisor Date
 To be kept by Security Guard

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

Date: 05-09-18 Time Received: 0511

New SPARK Kakis

Name of Customer : DONALD CHEW

Contact No. : 98915848

Vehicle No. : SHB 6639M

Make / Model / Colour : I40

Email : _____

3. Vehicle Type:
 Private
 Taxi (CTPL/CCPL)
 Fleet
 STK (Boon Lay)

4. Type of Towing:
 Normal Tow
 King Dolly
 Flat Bed
 Crane-up

5. Nature of Service:
 Jumpstart
 Recovery
 Change Tyre / Battery

6. Parts Replaced/Remarks:

7. Location: No 2 LORONG 10 GAYLUND

8. Vehicle Tow - In Workshop:
 Smoky Exhaust Wheel Jammed
 Overheating Steering Faulty
 Brake Faulty Alternator Faulty
 Starting Problem Loss Power
 Accident Engine Stalled
 Return Taxi

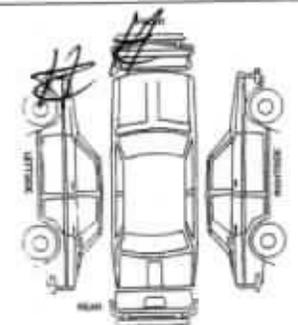
9. Preferred Workshop:
 Braddell Loyang Pandan
 Sin Ming Sungai Kadut Ubi
 Senoko Komoco (UBI / Leng Kee) Cycle & Carriage (PD)
 Others: _____

10. Odometer Reading : 715873

Fuel Level :

F	1/4	<u>1/2</u>	3/4	E
---	-----	------------	-----	---

11. Radio / CD Player
 OK
 Faulty
 Not tested



: Cracked X : Dented
 / : Scatched O : Missing

Job Attended

12. Tow Truck / Recovery Van : VRS QA GAO TZ YISHUN OTHERS
BMA
 TOWING

Name of Driver : _____

Vehicle No. : Y50469A

Time Dispatch : 0511

Time of Arrival : 0537

Time Completed : _____

Signature of Customer _____

Cash Invoice Details (if applicable)

13. Cash Invoice No. : _____

Customer Acknowledgement

a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.

b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.

c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

05-09-18 0537
 Date Time Signature of Customer

14. WORKSHOP

 Name of Attending Staff/Guard Date & Time of Arrival Signature of Attending Staff/Guard

CUSTOMER'S COP

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB 6639M

DATE 5/9/2018 10:35

MAKE :

*AXIA
Left Front*

Fauzy *FZ*

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>X repair</i>			\$ 544.50
	Front Bumper Sponge ?			\$ 99.20
	Front Bumper Reinforcement ?			\$ 402.10
	Front Bumper Grille (LH) <i>X</i>			\$ 41.60
	Front Bumper Bracket Top (LH) ?			\$ 22.40
	Front Bumper Bracket (LH) ?			\$ 24.60
	Front Fender (LH) <i>X repair</i>			\$ 566.30
	Front Fender Shield (LH) <i>X</i>			\$ 175.90
	Front Fender Retainer <i>X</i>			\$ 24.60
	Frt Wheel Hub Cap, LH <i>X</i>			\$ 107.10
	<i>Front LH Headlamp -</i>			
	SUB TOTAL			\$ 2,008.30
	LESS 20%			\$ 401.66
	DISCOUNTED TOTAL			\$ 1,606.64
	Front Number Plate <i>X</i>			\$ 25.00 Nett
	Front No Plate Trim Cover <i>X</i>			\$ 30.00 Nett
	Front Fender Advertisement Logo (LH) <i>/</i>			\$ 100.00 Nett
				\$ 155.00
	Labour Charge			
	Panel Beating			\$ 500.00 <i>200</i>
	Spray Painting Charge			\$ 500.00 <i>400</i>
	Wiring			\$ 50.00 <i>200</i>
	Tuff Kote			\$ 50.00 <i>X</i>
	Towing Fees			\$ 60.00 <i>/</i>
	Frt Wheel Alignment			\$ 80.00 <i>X</i>
	TOTAL LABOUR			\$ 1,300.00
	ESTIMATE TOTAL			\$ 3,061.64

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To survey before starting any
 • To ensure damage is properly surveyed
 • Parts prices are based on 'wholesale' prices
 • Third party survey is on a 'wholesale' basis
 • All repairs are to be done in accordance with
 • Signature: _____
 Date: _____

Kaluh LKK
5/9/18 1350 hrs
2 Pop
L/S
After Repair photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508989
Fax: 6546 8156

Our Job Ref No : 305208588
Date : 05.09.2018

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHB6639M

Date of Accident : 05.09.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- SFB8288C
2. The finalized amount shall be:

(a) Spare Parts after List discount	<u>\$0.00</u>
(b) Labour Charges	<u>\$0.00</u>
Total for Part-By-Part Repair Cost	<u>\$0.00</u>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	<u>\$2150.00</u>
Final Lumpsum Repair cost	<u>\$2150.00</u>

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : FAUZY BIN MOKHTAR

Name : Calvin

Tel : 62148319

Date : 6/9/18

Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.48			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

Service Request Details

Claim

S8M00UHW

Reference

None 

Loss Date

5 September 2018

Kalvin

Request Date

5 September 2018

Due Date

12 September 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SHB6639M

Make

TPVD HYUNDAI

Model

140

Service Address

...

Primary Contact/Insured

HADI BIN ABU

BLK 573 PASIR RIS STREET 53, #12-28, 510573, Singapore

HADI_ABU@HOTMAIL.COM

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 SEP 2018

**HADI BIN ABU
BLK 573 PASIR RIS STREET 53, #12-28,
Singapore 510573**

Dear Sir,

**OUR REF : CC4/ASM18016193/K1fb3
YOUR REF : SFB 8288C**

**ACCIDENT INVOLVING SFB 8288C & SHB 6639M ALONG LORONG 17
GEYLANG JUNCTION OF GEYLANG ROAD ON 05/09/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to pohkin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at [6841 2132](tel:68412132) if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 7 November 2018 11:40 AM
To: 'motor.doc@axa.com.sg'
Cc: 'cynthia.loh@axa.com.sg'; Admin A
Subject: Our Ref: CC4/ASM18016193/K1fb3; Your Ref: S8M00UHW

Importance: High

Our Ref: CC4/ASM18016193/K1fb3
Your Ref: S8M00UHW

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE SFB 8288C (OI) AND SHB 6639M (TP) ON 05/09/2018

We refer to the above matter.

Kindly advise whether insured has reported as we managed spoke to OI and advise him lodge GIA report. If so, kindly let us have a copy of insured's accident report for our necessary action.

Your prompt action is very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAuto)

From: William Tan Thoo Seng <williamtan@cde.com.sg>
Sent: Monday, 10 June 2019 5:25 PM
To: Poh Kin (LKKAuto); KKLau
Cc: chris.chionhhs@axa.com.sg; Hsiao Tong (LKKAuto); Admin A
Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

KIV - GIA

Outstanding : 9 months

V.F. : 100%

Without Prejudice.

Dear Poh Kin

The video footage clearly showed liability is 100% down on your insured driver.

On the contrary, you simply offer 50%. We regret to inform you that we reject your offer.

Since, you are not sincere to settle this matter amicably, kindly be informed that we will escalate to matter to GIA if no settlement reached by **13.06.19**.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 10 June 2019 4:51:05 PM
To: William Tan Thoo Seng
Cc: chris.chionhhs@axa.com.sg; KKLau; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/ASM18016193/K1fb3
Your Ref: T0918/SHB 6639M/WT(st)

Dear William,

We refer to the above matter.

Thank you for furnishing video footage.

Apologies for late revert on this matter.

Poh Kin (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 11 June 2019 9:20 AM
To: Hsiao Tong (LKKAuto); Poh Kin (LKKAuto); KKLau
Cc: chris.chionhhs@axa.com.sg; Aileen Tan Lee Noi
Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Categories: clear

Another reminder

Outstanding : 9 months.
V.F. : 100% ***

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

Understand you are the current case handler.

Liability is 100% down on your Principal insured driver.

Since. Poh Kin is not sincere in settling this matter amicably, kindly be informed again that if no settlement reached by **13.06.19**, we will then escalate matter to GIA.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng
Sent: Monday, 10 June 2019 5:25 PM
To: Poh Kin (LKKAuto); KKLau
Cc: chris.chionhhs@axa.com.sg; Hsiao Tong (LKKAuto); Admin A
Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

KIV - GIA

Outstanding : 9 months
V.F. : 100%

Without Prejudice.

Dear Poh Kin

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 10 June 2019 4:51 PM
To: William Tan Thoo Seng
Cc: chris.chionhhs@axa.com.sg; KKLau; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Importance: High

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Our Ref: CC4/ASM18016193/K1fb3
Your Ref: T0918/SHB 6639M/WT(st)

Dear William,

We refer to the above matter.

Thank you for furnishing video footage.

Apologies for late revert on this matter.

Please be informed that our Principal had review the matter and given a point of view that this case could be 50/50 due to both vehicles making right-turn and side-swipe each other, Both vehicles should exercise caution when turning right in the same direction as per BOLA 30. As such, we offer settlement at global sum **\$1,320.00 (all-in)** on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto Consultants
Pte Ltd

Save the Earth. Print only when necessary.



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 10/06/2019

Survey Details:

Date of loss	1-Sep-18
Date of appointment	5-Sep-18
Date of survey	5-Sep-18
Location of survey	COMFORTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHB 6639M
Make and Model	HYUNDAI I40
Date of registration	5/12/2013
Excess	
Market Value	\$0
Parf Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$	3,061.64
------------------	----	----------

Proposed/Revised repair cost:

Parts	\$	2,118.72	List price-20%
Check items (estimate)	\$	-	
Labour	\$	660.00	
Total	\$	2,778.72	
Lump Sum(if applicable)	\$	2,150.00	after-20%

Number of days for repair	2
---------------------------	---



Remarks:

We have not authorized repairs.

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,300.50	(\$2,150.00 +7%gst)
Loss of use	\$	-	
Loss of rental	\$	226.00	(\$113.00 x 2 days)
Loss of income	\$	100.00	(\$50.00 x 2 days)
LTA search fees	\$	7.49	
Others	\$	-	
Proposed Total	\$	2,633.99	

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



RE: Pls offer 50-50 based on TP video with quantum to be reviewed

Type

Question

Message

Dear Peter, We refer to the above matter and your Liability instruction. Please be informed that we have offered third party at global sum (based on 50%/BOLA 30) as per your instruction. However, Third party Repairer M/s "ComfortDeigro Engineering Pte Ltd" rejected our offer and proposed 100% Liability and settlement amount. We seek your instruction in order for us to proceed further. IA Mandate uploaded for quantum review. Thank you. Poh Kin- 10/06/2019



English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Pls offer 50-50 based on TP video with quantum to be reviewed

Type

📍 Question

Message

TP Video showed side-swipe case when both vehicles making right-turn.



⏪ Pls offer at global-sum \$1600 (all-in)

Type

🗨 Question

Message

TP video showed TP was encroaching lane due to parked vehicles on the right side. We cannot accept 100% liability. However, for amicable settlement, please give the above global sum offer.

Reply

<< RE: Pls offer at global-sum \$1600 (all-in)

Type

🗉 Question

Message

Hi, we have offered third party at a global sum of \$1,600.00(all-in). However third party rejected our offer and insisted for 100%(\$2,633.99) as the video showed that our insured driver while making a right turn, cut across diagonally into their driver's path. Kindly let us have your further instruction as third party intend to escalate the matter to GIA. Thank you. Hsiao Tong - 06 July 2019

[Reply](#)

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 8 August 2019 10:51 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 67640, vehicle number SHB6639M

<input type="checkbox"/>	Rec'd email from TP: The video footage was forwarded to Poh Kin on 06.05.19. It clearly showed your insured driver while making a right turn, cut across diagonally into our driver's path. Liability is 100%. On the contrary, you offer 50%. We reject your offer. Since, case has been long protracted for more than 9 months, with no amicable settlement reached, we regret to inform you that if we do not receive your offer at 100% liability, as instructed by our driver, we will then escalate m	CHT	6/7/2019 10:38:32 AM
<input type="checkbox"/>	Message Hi, we have offered third party at a global sum of \$1,600.00(all-in). However third party rejected our offer and insisted for 100%(\$2,633.99) as the video showed that our insured driver while making a right turn, cut across diagonally into their driver's path. Kindly let us have your further instruction as third party intend to escalate the matter to GIA. Thank you. Hsiao Tong - 06 July 2019	CHT	6/7/2019 10:42:33 AM
<input type="checkbox"/>	8/7/19 2:00 PM WANG Peter —Pls ask TP to escalate to GIA if \$2k offer was not acceptable —You may close your file in that case.	LSP	8/8/2019 10:37:59 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 7 August 2019 2:03 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 67640, vehicle number SHB6639M

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]
Sent: Wednesday, 7 August, 2019 2:00 PM
To: admin-d@lkkauto.com
Subject: New message for service request 67640, vehicle number SHB6639M

AXA Insurance has sent you a message for claim number S8M00UHW.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

⏪ Pls offer global-sum settlement at \$2k

Type

🗨 Question

Message

Both vehicles were turning at the same time. For amicable settlement, please give the above revised global sum offer.

Reply



Pls ask TP to escalate to GIA if \$2k offer was not acceptable

Type

🔔 Question

Message

You may close your file in that case.

Reply

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdege.com.sg>
Sent: Tuesday, 13 August 2019 8:58 AM
To: Hsiao Tong (LKKAuto)
Cc: KKLau
Subject: Re: Yr ref : CC4/ASM18016193/K1pb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Without Prejudice.

Dear Hsiao Tong

We accept your global offer. Kindly forward your D.V.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 12 August 2019 2:11 PM
To: William Tan Thoo Seng <williamtan@cdege.com.sg>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: Yr ref : CC4/ASM18016193/K1pb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

Our principal had reviewed the matter and for an amicable settlement, we are prepared to improve our offer at a global sum of \$2,000.00(all-in) to resolve the matter as both vehicles were turning at the same time.

Please confirm acceptance.

If our offer is not acceptable by your client, you may proceed to escalate the matter to GIA. Thanks.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 5 August 2019 3:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; WANG Peter <peter.xiao@axa.com.sg>
Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; KKLau <kklau@lkkauto.com>
Subject: Re: Yr ref : CC4/ASM18016193/K1pb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Final reminder

Escalate to GIA

Long protracted : > 10 months.

Liability : 100% ***

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer. (Case previously handled by Poh Kin).

As requested, on 07.05.19. the burned CD was forwarded to your surveyor. It clearly showed liability is 100% down on your insured driver.

Instead of settling this matter amicably, you again inform us that you are still seeking instruction from **Peter Wang**.

Since, you and your Principal has kept matter in abeyance and indefinitely for more than ten months, we urge you to settle this clear cut liability case expeditiously and amicably by **13.08.19**. After which, if no offer/settlement reached, we will then escalate matter to GIA.

Looking forward to receive your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 5 August 2019 12:50 PM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>; KKLau <kklau@lkkauto.com>
Subject: RE: Yr ref : CC4/ASM18016193/K1pb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Without Prejudice

Dear Mr William,

We refer to the above matter.

For this case, we are still pending for further instruction from our principal.

We will get back to you once we receive instruction.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdege.com.sg>

Sent: Thursday, 27 June 2019 4:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>

Cc: chris.chionhhs@axa.com.sg; Aileen Tan Lee Noi <aileentan@cdege.com.sg>

Subject: Re: Yr ref : CC4/ASM18016193/K1pb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Final reminder

Escalating to GIA

Outstanding : > 9 months ***

Video Footage : 100% ***

Without Prejudice.

Preceding emails refer.

The video footage was forwarded to Poh Kin on **06.05.19**.

It clearly showed your insured driver while making a right turn, cut across diagonally into our driver's path. Liability is 100%.

On the contrary, you offer 50%. We reject your offer.

Since, case has been long protracted for more than 9 months, with no amicable settlement reached, we regret to inform you that if we do not receive your offer at 100% liability, as instructed by our driver, we will then escalate matter to GIA.

We shall KIV matter till 04.07.19.

Thank you.

Best Regards
William Tan

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 27 June 2019 3:34 PM
To: William Tan Thoo Seng
Cc: Aileen Tan Lee Noi; KKLau
Subject: RE: Yr ref : CC4/ASM18016193/K1pb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Based on your client's video, it shows that your client was encroaching lane due to parked vehicles on the right side. We are of the view that both vehicles should exercise caution when turning right in the same direction.

For an amicable settlement, we are prepared to improve our offer at a global sum of \$1,600.00(all-in) to resolve the matter.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 11 June 2019 9:20 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; KKLau <kklau@lkkauto.com>
Cc: chris.chionhhs@axa.com.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Another reminder

Outstanding : 9 months.

V.F. : 100% ***

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

Understand you are the current case handler.

Liability is 100% down on your Principal insured driver.

Since Poh Kin is not sincere in settling this matter amicably, kindly be informed again that if no settlement reached by **13.06.19**, we will then escalate matter to GIA.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng
Sent: Monday, 10 June 2019 5:25 PM
To: Poh Kin (LKKAuto); KKLau
Cc: chris.chionhhs@axa.com.sg; Hsiao Tong (LKKAuto); Admin A
Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

KIV - GIA

Outstanding : 9 months

V.F. : 100%

Without Prejudice.

Dear Poh Kin

The video footage clearly showed liability is 100% down on your insured driver.

On the contrary, you simply offer 50%. We regret to inform you that we reject your offer.

Since, you are not sincere to settle this matter amicably, kindly be informed that we will escalate to matter to GIA if no settlement reached by **13.06.19**.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 10 June 2019 4:51:05 PM
To: William Tan Thoo Seng
Cc: chris.chionhhs@axa.com.sg; KKLau; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18016193/K1fb3
Your Ref: T0918/SHB 6639M/WT(st)

Dear William,

We refer to the above matter.

Thank you for furnishing video footage.

Apologies for late revert on this matter.

Please be informed that our Principal had review the matter and given a point of view that this case could be 50/50 due to both vehicles making right-turn and side-swipe each other, Both vehicles should exercise caution when turning right in the same direction as per BOLA 30. As such, we offer settlement at global sum **\$1,320.00 (all-in)** on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

Sent: Monday, 10 June 2019 4:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; KKLau <kklau@lkkauto.com>

Cc: chris.chionhhs@axa.com.sg

Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Final reminder

Case protracted : 9 months.***
V.F. showed liability : 100%

Without Prejudice

Dear Hsiao Tong

Preceding emails refer.

Understanding that currently, you are the case handler.

Case has been long protracted by Poh Kin for the past nine months and only on **06.05.19**, then he asked for Video Footage.

Immediately on the same day, we forwarded the Video Footage to him. It showed liability is 100% down.

Till today, since, Poh Kin is not interested to deal with this matter, we urge you to settle this matter expeditiously by **17.09.19**. Otherwise, as instructed by our driver, to escalate matter to GIA.

Dear KK Lau

Please assist to settle.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Catherine Koh Mui Gek
Sent: Tuesday, 7 May 2019 10:17 AM
To: pohkin@lkkauto.com
Cc: Asher Sng (LKKAuto); William Tan Thoo Seng
Subject: Fw: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Dear Poh Kin

Below email was rejected by your good office, believed due to size of video footage.

Shall hand CD to your surveyor today. Kindly revert soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Catherine Koh Mui Gek
Sent: Monday, 6 May 2019 5:02 PM
To: Poh Kin (LKKAuto)
Cc: KKLau; Asher Sng (LKKAuto); William Tan Thoo Seng
Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Dear Poh Kin

Attached as requested. Your principal's insured was the author of this accident. He encroached into the path of taxi and initiated the accident. Taxi gave chase and recorded his car number.

Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 6 May 2019 4:25 PM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Cc: KKLau; Aileen Tan Lee Noi; Asher Sng (LKKAuto); Admin A
Subject: RE: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Our Ref: CC4/ASM18016193/K1fb3
Your Ref: T0918/SHB 6639M/WT(st)

Dear Sir/Madam,

We refer to the above matter.

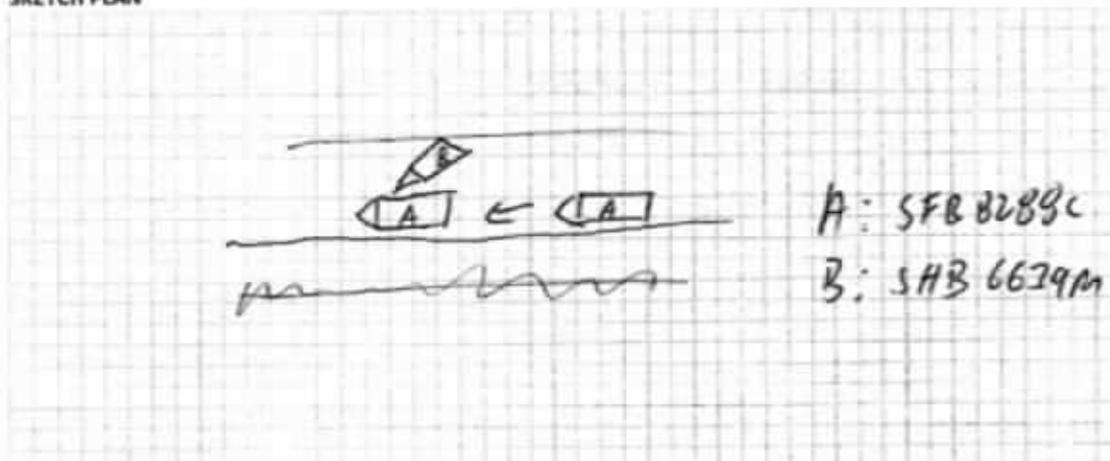
Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

We are in a course of investigating into the circumstances of the accident.

In order to justify your client's claim smoothly and promptly, we appreciate if you could kindly furnish us a copy of CCTV footage / accident scene photos / evidence for our necessary action.

ACCIDENT STATEMENT	
Date Of Report	01/04/2019 15:48
Date Of Accident	05/09/2018 20:00
Exact Location Of Accident	ALONG LORONG 17 GEYLANG
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SFB8288C

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

(A) WAS DRIVING ALONG GEYLANG ROAD A ONE WAY ROAD, (B) WAS PARKED ALONG THE ROAD AND IT INCH OUT AND HIT (A)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: William Tan Thoo Seng [<mailto:williamtan@cde.com.sg>]

Sent: Friday, 29 March 2019 3:35 PM

To: KKLau <kklau@lkkauto.com>; chris.chionhhs@axa.com.sg

Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cde.com.sg>

Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Outstanding : > 6 months.

Without Prejudice.

Dear KK Lau

We refer to the email below.

On 19.02.19, you asked Poh Kin to update us on development. Till to day, nothing heard from him.

A moment ago, we follow up with him. Surprisingly, he told us that he did not follow up on the case. That's all.

Dear KK Lau and Christopher.

Since, case has been long protracted for more than six months and your insured driver is not interested to lodge an accident report, **kindly forward your instruction to repudiate liability.**

Kindly be informed that our taxi driver is chasing for settlement and instructed us to proceed with next course of action, if no settlement reached.

Looking forward to receive your instruction.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: KKLau <kklau@lkkauto.com>

Sent: Tuesday, 19 February 2019 3:04 PM

To: William Tan Thoo Seng; Poh Kin (LKKAuto)

Cc: sawtheng.khor@axa.com.sg; Aileen Tan Lee Noi

Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Hi Poh Kin,

Please check and update Cdge.

Regards,

K K Lau

Get [Outlook for iOS](#)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Tuesday, February 19, 2019 12:19 PM

To: Poh Kin (LKKAuto)

Cc: KKLau; sawtheng.khor@axa.com.sg; Aileen Tan Lee Noi

Subject: Re: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

2nd reminder

Outstanding : 5 months

(Non reporting)

Without Prejudice.

Dear Poh Kin

Preceding email refers.

Case has been long protracted at your end for the past five months with no response from you. Till today, nothing heard from you.

Since accident still not reported by your Principal's insured driver, can you and or your Principal repudiate liability.

Dear Mr Lau

Please revert.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng

Sent: Thursday, 10 January 2019 2:12 PM

To: Poh Kin (LKKAuto)

Cc: kklau@lkkauto.com

Subject: Yr ref : CC4/ASM18016193/K1fb3 (SFB 8288 C) VS SHB 6639 M D. O.A. 05.09.18.

Gentle reminder

Outstanding : 4 months.

Non - reporting

Without Prejudice.

Dear Poh Kin

We refer to our telephone conversation on **04.12.18**. and you said will revert to us.

Till to day, nothing heard from you. By the way, if accident still not reported, then kindly confirm repudiating liability.

Please revert.

Thank you.

Best Regards

William Tan

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0918/ SHB6639M /WT(st)

Your Ref :

Date : 12-Sep-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198500489Y

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB6639M YOUR INSURED SFB8288C
AND OTHER _____ ON 05.09.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHB6639M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SFB8288C we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair		\$ 2,300.50
2	<u>2</u> days Loss of Rental @	\$ 113.00 per day	\$ 226.00
3	Survey Report Fees	(Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee		\$ 7.49
5	GIA / Police Report Fees		\$ -
6	Towing Fees		\$ -
Sub Total :			\$ 2,533.99

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @	\$ 80.00 per days	\$ 160.00
Total Claims:			\$ 2,693.99

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 4 pcs
- b) LTA search slip/s of : SFB8288C
- c) GIA / Police report/s of : SHB6639M
- d) Letter of authority from owner / hirer / operator
 - () Photocopy/s of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
363 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 8 May 2019 4:06 PM
To: 'Hadi_Abu@hotmail.com'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFB 8288C AND SHB 6639M ALONG LORONG 17 GEYLANG ON 05.09.2018
Attachments: TP Video Footage SHB 6639M.mp4
Importance: High

HADI BIN ABU

Policy Holder

Dear Mr Hadi,

OUR REF : CC4/ASM18016193/K1fb3

YOUR REF : SFB 8288C

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SFB 8288C AND SHB 6639M ALONG LORONG 17 GEYLANG ON 05.09.2018

We refer to the above subject matter and our tele conversation.

We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s ComfortDelgro Engineering Pte Ltd, acting on behalf of the owner of SHB 6639M against your motor insurance policy.

Based on the video footage, accident report, accident scenario, it was reported that your vehicle had collided with Third Party vehicle while moving into major road. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

**** Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHB6639M , SFB8288C **ON 05-Sep-18 04:40**
ALONG LORONG 17 GEYLANG JUNCTION OF GEYLANG RD.

I / We **SYED YASIN B SYED G** (Hirer) NRIC No.: **S0067414A**

and/or **DONALD CHEW CHWEE L...** (Relief) NRIC No.: **S1412857C**

Taxi Number: **SHB6639M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-Sep-2018**

Name of Hirer **SYED YASIN B SYED G**
 Hirer NRIC **S0067414A**

Signature :



Address **669 JALAN DAMAI #05-55**
410669

Contact No. **92710659**

Name of Relief **DONALD CHEW CHWEE LENG**
 Relief NRIC **S1412857C**

Signature :



Address **55 CHAI CHEE DRIVE 02-168**
460055

Contact No. **98915848**



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SFB 8288C (Insd veh)	Model: HYUNDAI
	SHB 6639M (TP veh)	
Date of Accident/ Time:	05/09/2018	

Repair Estimate	: \$	4,464.08	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (GLOBAL SUM)	: \$	2000.00	

Payee Name : COMFORTDELGRO ENGINEERING PTE LTD

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>NIL</u>
	BOLA Liability: <u>50</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

	16-8-19	
Signature of workshop representative / Workshop stamp		Signature of Witness / Workshop stamp (if applicable)
Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD		Name of Witness: COMFORTDELGRO ENGINEERING PTE LTD
Date: 16 LOYANG DRIVE SINGAPORE 630888		Date: 16 LOYANG DRIVE SINGAPORE 630848

Signature of AXA's surveyor/representative:
 Name of AXA's surveyor/representative:
 Date:

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

TAX INVOICE

8010010
 AXA INSURANCE PTE LTD
 8 SHIRTON WAY AXA TOWER #24-01
 SINGAPORE 068811
 CONTACT NO: 63387288

VEHICLE NO: SHH6639M NO/DATE: 91394795 10.09.2018
 MAKE: HYUNDAI JOB NO: 305208588
 MODEL: I-40 ODOMETER READING: _____
 DATE OF REG: 05.12.2013
 CHASSIS CODE: KMHLB411JMDU043106 JOB TYPE: _____

Description : 3P 05.09.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,150.00
Add GST @ 7.000 %		150.50
Total Invoice amount		2,300.50

Issued by : KATHERINETAN 10.09.2018 11:53:40
 Repair Type : CLSO/57/57
 Payment Type/Term : /Credit 30 days

IN WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARDS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE OWNED AND INSURED AT OWNERS RISK.
 CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 2 DAYS FROM DATE OF DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE.
 PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18090095

Date: 10 September 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/09/2018 @ 04:40 hrs
ALONG LORONG 17 GEYLANG JUNCTION OF GEYLANG RD.
INVOLVING SFB8288C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6639M** (the "Taxi"). The Taxi was hired to **SYED YASIN B SYED G IC NO S0067414A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$113.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SFB8288C	05 Sep 2018 / 04:40:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

SFB 6639M



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016193/K1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 28-08-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFB 8288C	Veh. Inspected	SHB 6639M
Policy No.	GA306315	Coverage (\$)	0.00
Claim No.	S8M00UHW	Excess (\$)	0.00
Assign From		Assign Date	05/09/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	KMHLB41UMDU043106	Colour	BLUE
Odometer	715873	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	05/09/2018	Inspection Date	05/09/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 6639M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER COVER (CONSISTENT)	DEFORMED	544.50	544.50
1	FRONT BUMPER SPONGE (CONSISTENT)	SERVICEABLE	99.20	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	402.10	-
1	FRONT BUMPER GRILLE (LH) (CONSISTENT)	SERVICEABLE	41.60	-
1	FRONT BUMPER BRACKET TOP (LH) (CONSISTENT)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (LH) (CONSISTENT)	CRACKED	24.60	24.60
1	FRONT FENDER (LH) (CONSISTENT)	DENTED	566.30	566.30
1	FRONT FENDER SHIELD (LH) (CONSISTENT)	SERVICEABLE	175.90	-
1	FRONT FENDER RETAINER (CONSISTENT)	SERVICEABLE	24.60	-
1	FRT WHEEL HUB CAP ,LH (CONSISTENT)	SERVICEABLE	107.10	-
1	FRONT LH HEADLAMP (CONSISTENT)	GRAZED	1,388.00	1,388.00
	LESS 20% DISCOUNT		-679.26	-504.68
			2,717.04	2,018.72
SPECIAL NETT ITEMS				
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	NOT NECESSARY	25.00	-
1	FRONT NO PLATE TRIM COVER (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
			155.00	100.00
LABOUR				
	PANEL BEATING.		560.00	200.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	WIRING .	NOT NECESSARY	50.00	-
	TUFF KOTE.	NOT NECESSARY	50.00	-
	TOWING FEE.		60.00	60.00
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			1,300.00	660.00
GRAND TOTAL			4,172.04	2,778.72
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,150.00

Report Ref No. CC4/ASM18016193/K1pb3q2



Report Ref No. CC4/ASM18016193/K1pb3q2

A handwritten signature in black ink, appearing to be 'KAW'.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A handwritten signature in black ink, appearing to be 'HLC'.

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Letter to CI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	10 June 2019
 TP Estimate- Marked review.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 June 2019
 TP Video Footage.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 Non-reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 September 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	6 September 2018
 TP PBI FROM WORKSHOP WITH GIA AND ESTIMATE.mig	Letters and Correspondence	Workshop	DHAKAL Raghav	5 September 2018