

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 8 October, 2018 3:42 PM
To: Chris Bulaclac
Cc: Admin A; assignments; Shu Pei (LKKAUTO); Mars Ler; Vic (LKKAUTO)
Subject: RE: Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U ***LKK REF:CC3/CTI18016157/hb3

WITHOUT PREJUDICE

Dear Chris,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAUTO)
Sent: Monday, 8 October, 2018 2:33 PM
To: 'Chris Bulaclac'
Cc: Admin A; assignments; Shu Pei (LKKAUTO); Mars Ler; Vic (LKKAUTO)
Subject: RE: Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U ***LKK REF:CC3/CTI18016157/hb3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction.

We will follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

Sent: Monday, 8 October, 2018 11:20 AM

To: Vic (LKKAuto)

Cc: Admin A; assignments; Shu Pei (LKKAuto); Mars Ler

Subject: RE: Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U ***LKK
REF:CC3/CTI18016157/hb3

Dear Vic,

Please advice on this case.

Thank you,

Best Regards,

Christopher L. Bulaclac

Assistant Manager – Customer Service

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857

From: Mars Ler

Sent: Thursday, 4 October 2018 12:35

To: Vic (LKKAuto)

Cc: Admin A; assignments; Shu Pei (LKKAuto); Chris Bulaclac

Subject: RE: Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U ***LKK
REF:CC3/CTI18016157/hb3

Dear Vic ,

Please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Mars Ler
Sent: Friday, 21 September, 2018 8:40 AM
To: Vic (LKKAUTO)
Cc: Admin A; assignments; Shu Pei (LKKAUTO); Chris Bulaclac
Subject: RE: Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U ***LKK
REF:CC3/CTI18016157/hb3

Dear Vic ,

Good morning , any update on this case ? Please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Vic (LKKAUTO) [<mailto:vic@lkkauto.com>]
Sent: Thursday, 13 September, 2018 12:08 PM
To: Mars Ler
Cc: Admin A; assignments; Shu Pei (LKKAUTO); Chris Bulaclac; Vic (LKKAUTO)
Subject: RE: Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U ***LKK
REF:CC3/CTI18016157/hb3

Without Prejudice

Dear Mars Ler,

We refer to your below email.

Please be informed that we are currently seeking instruction to our principal due to our Insured's Driver Driving Licence issue.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

Sent: Thursday, 13 September, 2018 11:59 AM

To: Vic (LKKAuto)

Cc: Admin A; assignments; Shu Pei (LKKAuto); Chris Bulaclac

Subject: Re:Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U ***LKK

REF:CC3/CTI18016157/hb3

Dear Vic ,

Please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

From: Mars Ler

Sent: Tuesday, 11 September, 2018 12:21 PM

To: Vic (LKKAuto)

Cc: Admin A; assignments; 'Shu Pei (LKKAuto)'; Chris Bulaclac

Subject: RE: Re:Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U ***LKK

REF:CC3/CTI18016157/hb3

Dear Vic ,

Car has been survey , please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Tuesday, 4 September, 2018 5:54 PM

To: Mars Ler

Cc: Chris Bulaclac; Admin A; Vic (LKKAuto); assignments

Subject: RE: Re:Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U ***LKK
REF:CC3/CTI18016157/hb3

Dear Mars,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Tuesday, 4 September 2018 12:53 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: Re:Accident On 31/08/2018 Involving Our Insured SJS2255A And Your Insured SKD5302U

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566