

ASS. REC. BY: Adrian King

REF:

CC3 / ALG18016152 / Accds ✓

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No. 2100470289-02Claims No. 391253805056

Sum Insured:

Excess:

\$1400

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

95K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06 8/8

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKD2874E

Yr Regn:

2011 NovType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A7

c.c

2995

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading:

55204

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU2224L4CD009221Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 275/45 R20

R:

275/45 R20BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

04/09/18

Survey held at

PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG.SKD 2874E - CC3 / ALG18016152 / AccdsDate: 24/03/2012

RECEIVED 12 MAR 2019

5/9/18

Report thru menimen

11/9/18

Authorise repair by Victor. Inform repairer to proceed. for repair

22/11/18

mandate supplementary.

17/12/3.28pm

Confirmed final sig @ 7,414.48 with Mr Boo. (Red 22838.52, 75%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

6

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

Photos

Others

TOTAL

Report Format:

OD

Lump Sum / 100:

(\$ 7414.48)

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Monday, 17 December 2018 3:28 PM
To: 'Boo seng yak'; Adrian Ling (LKKAUTO); SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SKD2874E - OD AIG - SURVEYED 4 SEP 18

Dear Mr Boo,

Confirm repair cost of \$7,414.48 before excess \$1,400.00 @ 6 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 3 December 2018 9:13 AM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SKD2874E - OD AIG - SURVEYED 4 SEP 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7414.48 @ 7 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 3 December 2018 9:13 AM
To: Adrian Ling (LKKAUTO); Janice Lee (LKKAUTO); SUR; Carrine Leong;
jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: FINAL REVISION - SKD2874E - OD AIG - SURVEYED 4 SEP 18
Attachments: PA10182018 - SKD 2874 E - Q7 3.0 TFSI QU - REAR LHS (AIG) copu.xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7414.48 @ 7 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Tuesday, September 11, 2018 4:55 PM
To: 'Claims Dept'; SUR
Subject: RE: OD claim for SKD 2874 E

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKD 2874E (excess \$1,400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, September 11, 2018 4:19 PM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD claim for SKD 2874 E

Dear Ms. Janice,

Is there any updates for the above mentioned vehicle?

Thank you.

Best Regards,

George wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Print Received Message

This mail is associated with :

***SKD2874E (3912538050SG)**

OD

Aug 30 2018 2:20PM

[CLYDESDALE PETER CURRIE]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 11/09/2018 11:58 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7708.00) - SKD2874E - Claim Handler: Chan, Kian Meng

Approved:7708.00:Re-inspection to be done for damage check and supplementary items / labour.

Print Received Message

This mail is associated with :

***SKD2874E (3912538050SG)**

OD

Aug 30 2018 2:20PM

[CLYDESDALE PETER CURRIE]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/09/2018 11:21 AM.
To LKK_HQ
Subject SKD2874E / OD / 30/08/2018 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$1400.00

Thank you
Chan, Kian Meng

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Kian Meng

Date: 22 Nov 2018

Preliminary Advice

Vehicle No	: SKD2874E	Accident Date	: 30/08/2018
Make	: AUDI Q7	Policy No.	: 2100470289-02
Assignment Date	: 04/09/2018	Excess	: S\$1,400.00
Date of Inspection	: 04/09/2018	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	30,253.00	(Include Supplementary \$501.00)
Revised Amount	:S\$	8,209.00	
Check Items (Estimated)	:S\$	790.00	
Total	:S\$	8,999.00	

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	70,975.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,025.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Repair cost include supplementary \$501.00.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 05 Sep 2018

Preliminary Advice

Vehicle No	: SKD2874E	Accident Date	: 30/08/2018
Make	: AUDI Q7	Policy No.	: 2100470289-02
Assignment Date	: 04/09/2018	Excess	: S\$0.00
Date of Inspection	: 04/09/2018	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,752.00
Revised Amount	:S\$	7,708.00
Check Items (Estimated)	:S\$	790.00
Total	:S\$	8,498.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	70,975.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,025.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	31/08/2018 12:18
Date Of Accident	30/08/2018 14:20
Exact Location Of Accident	CAUSESEWAY POINT ENTRANCE BASEMENT CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKD2874E
Insured/Policyholder	
Name Of Registered Owner	CLYDESDALE PETER CURRIE
Passport No/FIN	F5597396L
Email Address	PETERCLYDESDALE0120@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97835022
Alternative Phone No	HOME-64401885

Vehicle Particulars

Manufacturer	AUDI
Model	Q7 3.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100470289-02
Cover Note Number	

Driver

Name of Driver	CLYDESDALE PETER CURRIE
Passport No/FIN	F5597396L
Date Of Birth	20/01/1965
Occupation	INDOOR
Date Of Driving Pass	23/10/1998
Driving Experience	19 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97835022
Fax Number	
Contact Number	HOME-64401885
Email Address	PETERCLYDESDALE0120@GMAIL.COM

Address	10 PINWOOD GROVE
Postcode	738271
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

TURNED LEFT INTO CAUSEWAY POINT MALL BASEMENT PARKING GARAGE ENTRANCE. NARROW ENTRANCE WAY AND WIDE GRITH OF Q7 VEHICLE AND INSUFFICIENT CLEARANCE ROOM, CAUSED CONTACT AT LOW SPEED BETWEEN PASSENGER DOOR AND WHEEL GRATE (LEFT HAND SIDE DRIVER'S VIEW) OF VEHICLE A, WALL EDGE / SAFETY POLE (VERTICALLY STANDING NEXT TO PARKING ENTRANCE). LOWER DOOR PANEL FELL OFF CAR, DID SEVERAL INTERNAL FASTENERS (ORANGE). THESE PARTS / PIECES WERE SUBSEQUENTLY RETRIVED BY THE DRIVER AFTER STOPPING THE CAR. A DEGREE OF SURFACE SCRATCH / MINOR DENTING OCCURED AS A RESULT OF THIS COLLISION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	WALL
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

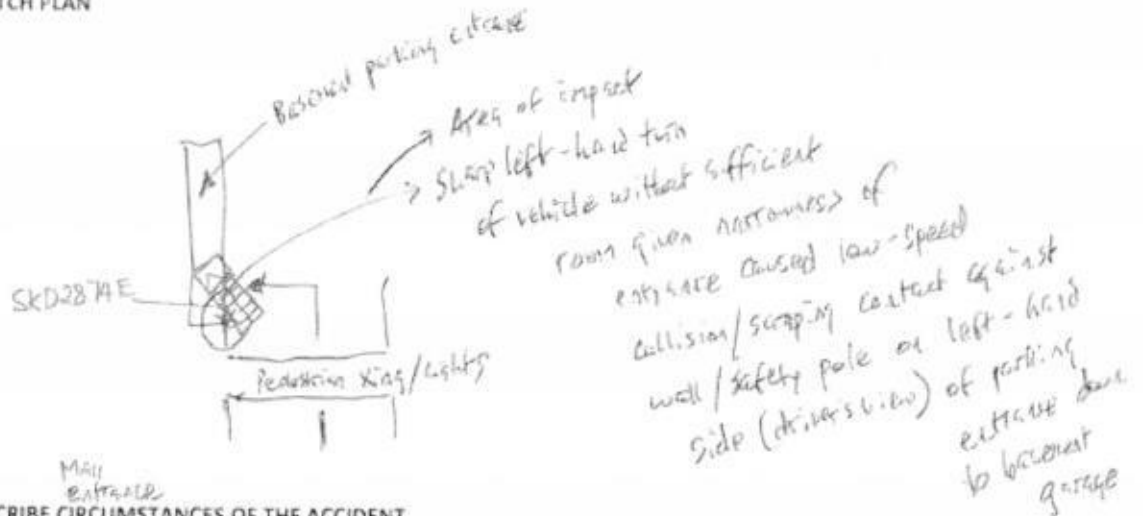
Policyholder's Signature
Date & Time:

31/08/2018 // 11 AM

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Wahyuni G. G. G. G. G.*
NRIC/FIN No.: *42371852*

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- Turned left into Causeway, Point mall basement parking garage entrance
- Narrow entranceway + wide girth of G7 vehicle + insufficient clearance room caused contact at low speed between passenger door of vehicle & wheel grate (left-hand side - driver's view) of vehicle & wall edge / safety pole (vertically standing next to parking entrance)
- Lower door panel fell off car, & slid several internal splinters (screws) - These parts/pieces were subsequently retrieved by the driver after stopping the car.
- A degree of surface scratch / minor denting reflected as a result of this collision.

DECLARATION

~~I/We declare the foregoing particulars are true in every respect.~~

Polyspholder's Signature

~~Date & Time:~~

31/08/2028 // 6 AM

Driver's Signature _____

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Garry White

NRIC/FIN No.: 62987145x

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	7396L
Vehicle Details	
Vehicle No.:	SKD2874E
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	Q7 3.0 TFSI QU (200 KW)
Primary Colour:	Black
Manufacturing Year:	2011
Engine No.:	CJT036552
Chassis No.:	WAUZZZ4L4CD009221
Maximum Power Output:	200.0 kW (268 bhp)
Open Market Value:	\$71,352.00
Original Registration Date:	16 Nov 2011
First Registration Date:	16 Nov 2011
Transfer Count:	1
Actual ARF Paid:	\$71,352.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Nov 2021
PARF Rebate Amount:	\$46,378.00
Intended COE Rebate Details	
COE Expiry Date:	15 Nov 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$77,000.00
COE Rebate Amount:	\$24,597.00
Total Rebate Amount:	\$70,975.00

The information contained herein is correct as at 05 Sep 2018

OK



CERTIFICATE OF INSURANCE

AUTOPLUS PRIVATE VEHICLE

Name of Policyholder : Peter Currie Clydesdale
Period of Insurance : 13 Jun 2018 To 12 Jun 2019
Engine No. : CJT036552
Chassis No. : WAUZZZ4L4CD009221

Vehicle No. : SKD2874E
Policy No. : 2100470289-02
Endorsement No. :
Issued Date : 14 May 2018

ABOUT THE COVER

Make/Model : AUDI Q7 3.0 TFSI QU (272BHP&333BHP)
Engine Capacity/Tonnage : 2,995.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2011
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Peter Currie Clydesdale - \$1400 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0000064000

DIRECT CLIENTS 01.4.95

AIG BUILDING 78 SHENTON WAY #07-16

SINGAPORE 079120

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **the Authorised Workshop** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO the Authorised Workshop upon collection of your accident car.**

Rental Car Company: BKW Rent A Car Pte. Ltd.

Activation Hotline: 67387777

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **F 5597396 L**

Name

CLYDESDALE PETER CURRIE

Birth Date **20 Jan 1965**

Issue Date **06 Mar 2014**

Valid Till **29 Mar 2019**



002251925B

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

EFFECTIVE DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 23 Oct 1998

NP 428A



Licence No: F5597396L

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **F5597396L**

Name

CLYDESDALE PETER CURRIE

Birth Date: 20 Jan 1965

Issue Date: 06 Mar 2014

Valid Till 29 Mar 2019



002281925B

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

EFFECTIVE DATE

Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg 23 Oct 1996

NP 428A



Licence No: F5597396L

AUTOPLUS PRIVATE VEHICLE

Name of Policyholder : Peter Currie Clydesdale
Period of Insurance : 13 Jun 2018 To 12 Jun 2019
Engine No. : CJT036552
Chassis No. : WAUZZZ4L4CD009221

Vehicle No. : SKD2874E
Policy No. : 2100470289-02
Endorsement No. :
Issued Date : 14 May 2018

ABOUT THE COVER

Make/Model : AUDI Q7 3.0 TFSI QU (272BHP&333BHP)
Engine Capacity/Tonnage : 2,995.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2011
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Peter Currie Clydesdale - \$1400 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0000064000

DIRECT CLIENTS 01.4.95

AIG BUILDING 78 SHENTON WAY #07-16

SINGAPORE 079120

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1018/2018/GW
Date : 1-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Clydesdale Peter Currie
Address : 10 Pinewood Grove
Singapore 738271
Telephone : HP +65 97835022
Type of Claim : Own Damage Claim
Policy No. : 2100470289-02
Vehicle No : **SKD 2874 E**
Model Code : Audi Q 7 3.0 TFSI Qu
Model / Year : Nov-11
Engine No : CJT 036552
Chassis No : WAUZZZ4L4CD009221
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Aug-18
Place of Accident : Causeway Point Entrance Basement Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKD 2874 E

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✕
2	To remove and transfer lhs rear door's multi-lock system and power window devices.	S/N \$ 280.00 ✓
3	To renew lhs 1/4 glass to facillitate fender renewal.	S/N \$ 300.00 ✕
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and trays, electrical and audio equipment.	S/N \$ 1,400.00 ✕
5	To remove and reinstall rear seat, back rest , hat tray, abcd pillar trims, luggage compartment trims, seat belts, dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✕
SUB- TOTAL LABOUR CHARGES		: \$ 3,660.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKD 2874 E

S/N	Nature of Jobs	Estimated Charges
6	To dismantle rear bumper , rear lid and lhs rear door . Cut out and weld lhs rear fender. Renew lhs rear door. Re-organize rear crash management components. Reinstall all parts removed.	$\frac{900}{7,200.00}$ $600 \times 1.5 = 900$
7	To respray lhs rear door, lhs rear door cover, lhs rear door handle, lhs rear fender, lhs sill panel, roof channel, door entrances and end panalling. To carry out stone chip treatment and joint sealer works.	$\frac{1580}{4,700.00}$ $600 \times 2 = 1200$ Handle : 80 Door Cover : 300
8	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00 X
9	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 16,032.00</u>