

Shu Pei (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 14 March 2019 3:00 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SJU5304L (OI : EQI - DM18HO02331-JW) AND SHC1183M (TP : LKK REF - CC3/EQI18016139/K1pb3) on 01.09.2018
Attachments: 13122018111927-0001.pdf

Dear Hsiao Tong

Attached repudiation letter for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

A handwritten signature in black ink, appearing to be 'Joel Goh', is located on the right side of the page.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, March 14, 2019 2:43 PM
To: Joel Goh
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SJU5304L (OI : EQI - TBA) AND SHC1183M (TP : LKK REF - CC3/EQI18016139/K1pb3) on 01.09.2018

Hi Joel,

We refer to the above matter.

Kindly advise if insured had reported or else kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>

Sent: Wednesday, 14 November 2018 11:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJU5304L (OI : EQI - TBA) AND SHC1183M (TP : LKK REF - CC3/EQI18016139/K1pb3) on 01.09.2018

Dear Hsiao Tong,

Unfortunately our insured has still yet to report the accident despite several reminders.

The third-party video does not know our insured's vehicle number, check whether did third-party exchange particulars with our insured driver or is there any scene photos showing our insured's vehicle.

Thank you.

Regards,

Justin Wong

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, November 13, 2018 11:04 AM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJU5304L (OI : EQI - TBA) AND SHC1183M (TP : LKK REF - CC3/EQI18016139/K1pb3) on 01.09.2018

Hi Justin,

Attached is a copy of video footage from third party.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 9 November 2018 8:11 AM

To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJU5304L (OI : EQI - TBA) AND SHC1183M (TP : LKK REF - CC3/EQI18016139/K1pb3) on 01.09.2018

Hi Justin,

Contents noted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Thursday, 8 November 2018 10:48 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJU5304L (OI : EQI - TBA) AND SHC1183M (TP : LKK REF - CC3/EQ18016139/K1pb3) on 01.09.2018

Dear Hsiao Tong,

Please note that our insured has still yet to report the accident.

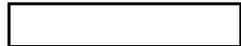
Kindly obtain third-party accident video to confirm our insured's vehicle was involved in this accident.

Thank you.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]
Sent: Tuesday, September 4, 2018 6:42 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJU5304L (OI : EQI - TBA) AND SHC1183M (TP : LKK REF - CC3/EQ18016139/K1pb3) on 01.09.2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 1183M at M/s ComfortDelGro Engineering Pte Ltd – Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)