

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 24 September, 2018 5:24 PM
To: richard
Cc: Hsiao Tong (LKKAUTO); Admin A; assignments; mandy@ltm.sg; Vic (LKKAUTO)
Subject: RE: Status Update - Third Party Claim - GBA4022G Your Insured : SJV1792G
D.O.A : 30/08/2018 *** LKK REF: CC4/ASM18016134/ha3

WITHOUT PREJUDICE

Dear Richard,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: richard [mailto:richard@ltm.sg]
Sent: Thursday, 13 September, 2018 2:47 PM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A; assignments; mandy@ltm.sg
Subject: RE: Status Update - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018 *** LKK REF: CC4/ASM18016134/ha3
Importance: High

WITHOUT PREJUDICE

Dear Mei Kwan,

In reference to your email dated 4th September 2018, please advised if you could advised on liability ?

Our client had also provide us the video footage in connection to this accident.

Please revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 4 September 2018 4:26 PM

To: richard <richard@ltm.sg>

Cc: mandy@ltm.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

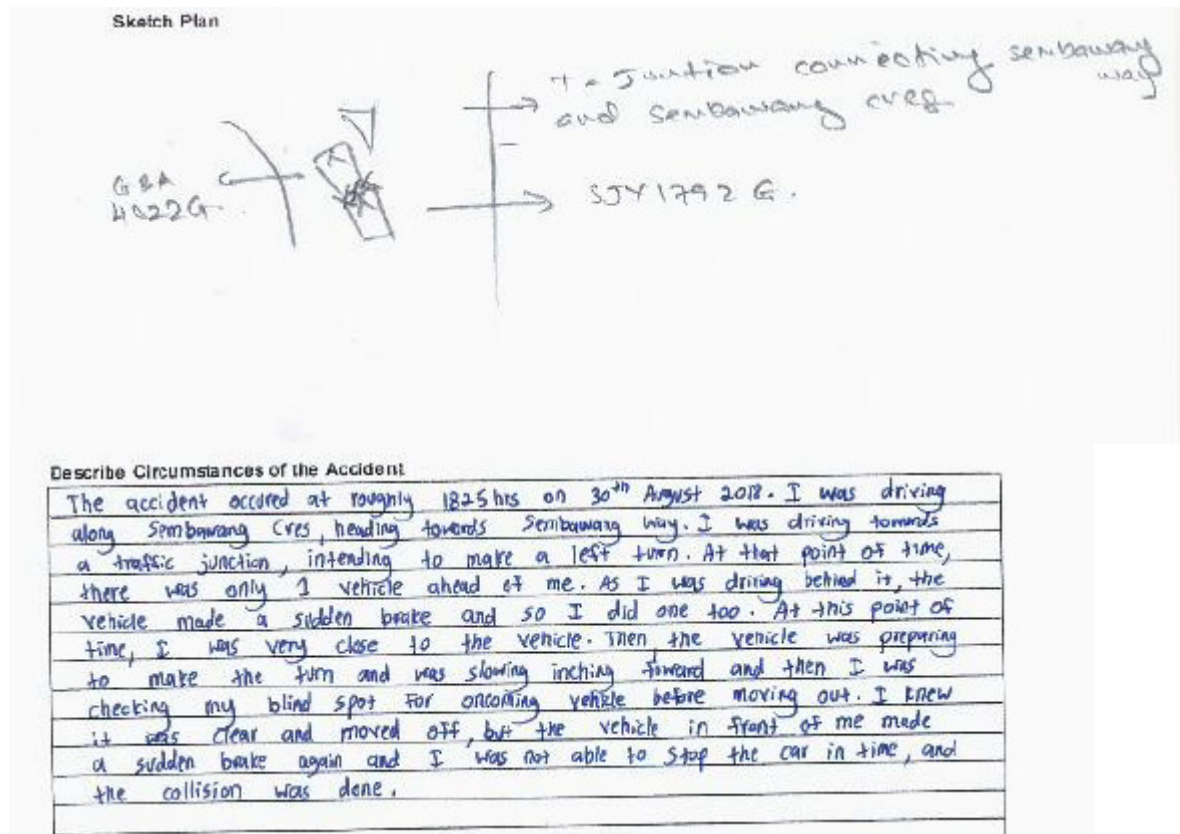
Subject: RE: Survey Request - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018 *** LKK
REF: CC4/ASM18016134/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Meanwhile, please arrange appointment for survey.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard <richard@ltm.sg>

Sent: Saturday, 1 September, 2018 2:34 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: mandy@ltm.sg

Subject: Survey Request - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018

Importance: High

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **GBA4022G** to submit a claim against your insured, **SJV1792G** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Vehicle is currently not in our workshop premises.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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