

## Vic (LKKAUTO)

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**From:** richard@ltm.sg  
**Sent:** Monday, 11 February, 2019 5:12 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Mandy  
**Subject:** RE: DV Submission - Third Party Claim - GBA4022G Your Insured : SJV1792G  
D.O.A : 30/08/2018 \*\*\* LKK REF: CC4/ASM18016134/Kha3  
**Attachments:** SIGNED DV.pdf  
**Importance:** High

### WITHOUT PREJUDICE

Our ref : LTP082018/074 (GBA 4022 G)

Dear Vic,

In reference to your email dated 7<sup>th</sup> February 2019, we hereby now enclosed the duly signed DV for your necessary processing.

Please get your principal to effect the payment soonest.

We look forward receiving the settlement cheque soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]

**Sent:** Thursday, 7 February 2019 2:52 PM

**To:** richard@ltm.sg

**Cc:** 'Mandy' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Offer / Settlement - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018 \*\*\* LKK

REF: CC4/ASM18016134/Kha3

Without Prejudice

Dear Richard,

We refer to the below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer settlement as follows:

Cost of Repair (w/gst)	\$ 1,444.50
Loss of Rental (\$100 x 1 day)	\$ 100.00
LTA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 1,551.95</b>

If agreeable, kindly let the owner chop and sign the attached DV and forward to us a copy for payment processing.

The above amount is to be made payable to **LIM TAN MOTOR PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** [richard@ltm.sg](mailto:richard@ltm.sg) [<mailto:richard@ltm.sg>]

**Sent:** Friday, 28 December, 2018 2:12 PM

**To:** Vic (LKKAuto)

**Cc:** CS A Team; Admin A; 'Mandy'

**Subject:** RE: Offer / Settlement - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018 \*\*\* LKK

REF: CC4/ASM18016134/ha3

**Importance:** High

**REMINDER**  
**WITHOUT PREJUDICE**

Our ref : LTP082018/074 (GBA 4022 G)

Dear Vic,

In reference to our emails to you dated 9<sup>th</sup> October and 24<sup>th</sup> November 2018, please advised is there is any mandate given by your principal for the settlement to our client's claim.

Please revert with a status update soonest.

Thank you and regards,

*Richard Ang*

Claims Executive

Lim Tan Motor Pte Ltd

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**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Saturday, November 24, 2018 1:06 PM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** RE: Offer / Settlement - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018 \*\*\* LKK  
**REF:** CC4/ASM18016134/ha3

**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP082018/074 (GBA 4022 G)**

Dear Vic,

In reference to our email to you dated 9<sup>th</sup> October 2018, please advised if there is any mandate given by principal for settlement ?

Please review and revert soonest.

Thank you and regards,

*Richard Ang*

Claims Executive

Lim Tan Motor Pte Ltd

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**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Tuesday, 9 October 2018 9:48 AM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'mandy@lrm.sg' <[mandy@lrm.sg](mailto:mandy@lrm.sg)>

**Subject:** RE: Claim Submission - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018 \*\*\* LKK  
REF: CC4/ASM18016134/ha3

**Importance:** High

**WITHOUT PREJUDICE**

Dear Vic,

In reference to your email dated 24<sup>th</sup> September 2018, we now hereby enclosed the LOD for you / your principal kind consideration.

Please reply to [MANDY@LTM.SG](mailto:MANDY@LTM.SG) or by mail to **Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721.**

Looking forward to hear from you soon.

Thank you and regards,

*Richard Ang*

Claims Executive

Lim Tan Motor Pte Ltd

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, 24 September 2018 5:24 PM

**To:** richard <[richard@ltm.sg](mailto:richard@ltm.sg)>

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [mandy@ltm.sg](mailto:mandy@ltm.sg); Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Status Update - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018 \*\*\* LKK REF: CC4/ASM18016134/ha3

WITHOUT PREJUDICE

Dear Richard,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Thursday, 13 September, 2018 2:47 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A; assignments; [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** RE: Status Update - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018 \*\*\* LKK REF: CC4/ASM18016134/ha3

**Importance:** High

**WITHOUT PREJUDICE**

Dear Mei Kwan,

In reference to your email dated 4<sup>th</sup> September 2018, please advised if you could advised on liability ?

Our client had also provide us the video footage in connection to this accident.

Please revert soonest.

Thank you and regards,

*Richard Ang*

Claims Executive

Lim Tan Motor Pte Ltd

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 4 September 2018 4:26 PM

To: richard <[richard@ltm.sg](mailto:richard@ltm.sg)>

Cc: [mandy@ltm.sg](mailto:mandy@ltm.sg); Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

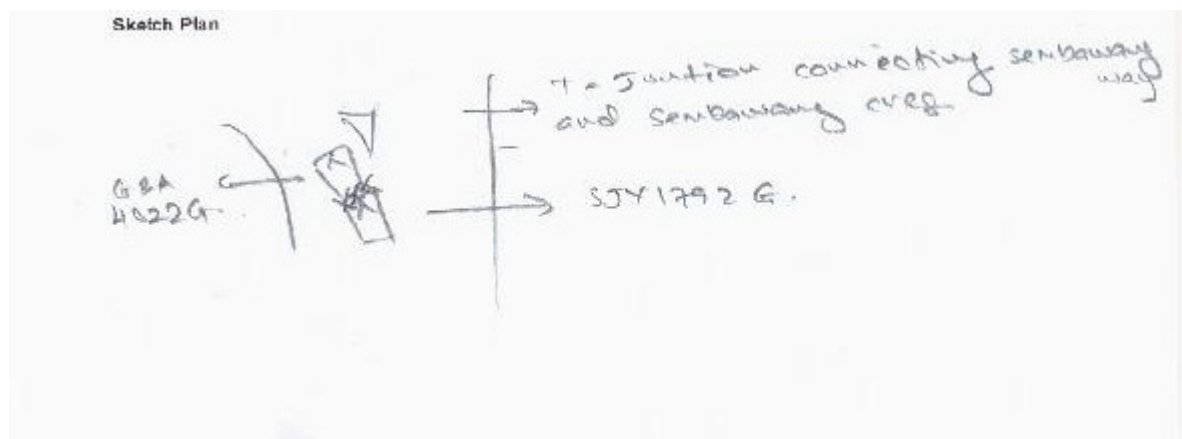
Subject: RE: Survey Request - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018 \*\*\* LKK  
REF: CC4/ASM18016134/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.





**Describe Circumstances of the Accident**

The accident occurred at roughly 1825hrs on 30<sup>th</sup> August 2018. I was driving along Sembawang Cres, heading towards Sembawang Way. I was driving towards a traffic junction, intending to make a left turn. At that point of time, there was only 1 vehicle ahead of me. As I was driving behind it, the vehicle made a sudden brake and so I did one too. At this point of time, I was very close to the vehicle. Then the vehicle was preparing to make the turn and was slowing inching forward and then I was checking my blind spot for oncoming vehicle before moving out. I knew it was clear and moved off, but the vehicle in front of me made a sudden brake again and I was not able to stop the car in time, and the collision was done.

Meanwhile, please arrange appointment for survey.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** richard <[richard@ltm.sg](mailto:richard@ltm.sg)>

**Sent:** Saturday, 1 September, 2018 2:34 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** Survey Request - Third Party Claim - GBA4022G Your Insured : SJV1792G D.O.A : 30/08/2018

**Importance:** High

**WITHOUT PREJUDICE**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **GBA4022G** to submit a claim against your insured, **SJV1792G** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Vehicle is currently not in our workshop premises.

Thank you and regards,

**Richard Ang**

Claims Executive

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