

## Vic (LKKAUTO)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 9 November, 2018 11:38 AM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: <SEEEK MANDATE> RE: Our Ref: 18/18/18/VP05/020875 Accident involving SLB2274K & SHA6006U on 3/9/18 LKK REF CC4/LPC18016133/K1ha3

Dear Vic,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, 5 November, 2018 2:07 PM  
**To:** GERALD POH WEE BIN  
**Cc:** Admin A; Vic (LKKAUTO); MT\_Claim\_SG  
**Subject:** <SEEEK MANDATE> RE: Our Ref: 18/18/18/VP05/020875 Accident involving SLB2274K & SHA6006U on 3/9/18 LKK REF CC4/LPC18016133/K1ha3

Your Ref: 18/18/18/VP05/020875  
Our Ref: CC4/LPC18016133/K1ha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SLB 2274K (OI) AND SHA 6006U (TP) ON 03/09/2018 ALONG HOUGANG STREET 91

We refer to the above matter.

We refer to the assignment dated 4<sup>th</sup> September 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear-cut case where Insured had rear-ended to the TP vehicle. As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "COMFORTDELGRO ENGINEERING PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 2,609.79	\$ 588.50
Loss of Rental (\$113.00 x 3 days)	\$ 339.00	\$ 282.50 (\$113 x 2.5 days)
Loss of Income (\$80 x 3 days)	\$ 240.00	\$ 125.00 (\$50 x 2.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 3,196.28</b>	<b>\$ 1,003.49</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Downtime	0.5 day
<b>TOTAL</b>	<b>2.5 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 6 September, 2018 9:08 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Our Ref: 18/18/18/VP05/020875 Accident involving SLB2274K & SHA6006U on 3/9/18

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 5 September, 2018 5:23 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Vic (LKKAuto); Admin A

**Subject:** RE: Our Ref: 18/18/18/VP05/020875 Accident involving SLB2274K & SHA6006U on 3/9/18

**WITHOUT PREJUDICE**

LPC ref: TBA

LKK REF: CC4/LPC18016133/K1ha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHA 6006U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 4 September, 2018 9:58 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/18/18/VP05/020875 Accident involving SLB2274K & SHA6006U on 3/9/18

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Tuesday, 4 September 2018 9:07 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Our Ref: 18/18/18/VP05/020875 Accident involving SLB2274K & SHA6006U on 3/9/18

Dear Nivitha/Catherine

Please refer to the attached and arrange TP survey.

Regards,

Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

Our Ref : T 0918/ SHA6006U /KS(st)  
Your Ref :  
Date : 12-Sep-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508959

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506489V

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508959

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
Yishun Industrial Park A  
Singapore 768732

**Lonpac Insurance Bhd**  
300 Beach Road  
#17-04 / 07, The Concourse  
Singapore 199555

Attn : Motor Claim Department

WITHOUT PREJUDICE

Dear Sir

## ACCIDENT INVOLVING OUR TAXI SHA6006U YOUR INSURED SLB2274K AND OTHER \_\_\_\_\_ ON 03.09.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA6006U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLB2274K we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 588.50
2	3 days Loss of Rental @ \$ 113.00 per day	\$ 339.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 934.99

### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims:		\$ 1,174.99

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.
- b) LTA search slip/s of : SLB2274K
- c) GIA / Police report/s of : SHA6006U
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
Kazali Hj Selahudin  
Deputy Manager  
CDGE Taxi Claims Department  
Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONG

I 40 SHA6006U , SLB2274K

ON 03-Sep-18 09:10

T JUNCTION OF HOUGANG ST 91 TO HOUGANG AVE 9

I / We

KUA LAM WAH

(Hirer) NRIC No.: S1607717H

and/or

SAI SOON YEOW

(Relief) NRIC No.: S6947193E

Taxi Number

SHA6006U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

03-Sep-2018

Name of Hirer

KUA LAM WAH

Hirer NRIC

S1607717H

Signature :



Address

333 ANG MO KIO AVENUE 1 #06-19...  
560333

Contact No.

97856341

Name of Relief

SAI SOON YEOW

Relief NRIC

S6947193E

Signature :



Address

155 BISHAN ST 13 #09-74  
570155

Contact No.

81235123



# LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020875

DATE : 09 NOVEMBER 2018

## DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of SLB 2274K the sum of Singapore Dollars One Thousand Only (\$1,000.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SHA 6006U on 03 SEPTEMBER 2018 along JUNCTION OF HOUGANG STREET 91 AND HOUGANG AVENUE 9.

I /We hereby agree to indemnify and keep indemnify (**TAN CHOON YONG / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S COMFORTDELGRO ENGINEERING PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LOYANG DRIVE  
SINGAPORE 639958  
.....  
Signature of vehicle owner/Date

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LOYANG DRIVE  
SINGAPORE 639958  
.....  
Name of vehicle owner/Date

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO  
SHA6006U

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
17.04.2014

CHASSIS CODE  
KMHLB41UMKU053757

INV. NO/DATE  
91394801 10.09.2018

JOB NO.  
305207954

ODOMETER READING

DATE/TIME IN  
03.09.2018 11:15

Description : 3P 03.09.18

S/No Part No.

Qty Unit Price %Disc Net

### PART REQUISITION

SUB-TOTAL : 0.00

### JOB NATURE

0001	L	PANEL BEATING	100.00	100.00
0002	L	SPRAY PAINTING CHARGE	200.00	200.00
0003	20-05	RENEW ADVERTISEMENT REAR BUMPER	50.00	50.00
0004	20-05	RENEW ADVERTISEMENT REAR FENDER RH	100.00	100.00
0005	20-05	RENEW ADVERTISEMENT REAR FENDER LH	100.00	100.00

SUB-TOTAL : 550.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PRESENTS BELONGING TO CUSTOMERS AND VEHICLES ARE ISSUED WITH INSTRUCTIONS OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 5 DAYS FROM SUCH DELIVERY TIME NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS, IN RESPECT OF ANY AMOUNT DUE AND OVERDUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010042	91394801	588.50	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO  
SHA6006U

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
17.04.2014

CHASSIS CODE  
KMHLE41UMKU053757

INV. NO/DATE  
91394801 10.09.2018

JOB NO.  
305207954

OJOMETER READING

DATE/TIME IN  
03.09.2018 11:15

Items total	550.00
Add GST @ 7.000 %	38.50
Invoice amount	588.50

Issued by : KATHERINETAN 10.09.2018 11:56:25  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILEST SIGNING ALL RESPONSIBLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE GIVEN AND TESTED A CHANCEAS RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN BENEFIT OF ANY AMOUNT DUE AND DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE WORKSHEET FOR THE PERIOD OF DEFAULT).

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IN WRITING OF ANY DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91394801	588.50	

Our Ref: CT18090045

Date: 10 September 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	03/09/2018 @ 09:10 hrs
ALONG	T JUNCTION OF HOUGANG ST 91 TO HOUGANG AVE
	9
INVOLVING	SLB2274K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA6006U** (the "Taxi"). The Taxi was hired to **KUA LAM WAH IC NO S1607717H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$113.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



JING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
28	166	0920	0955-
38	246	1040	2220
73	635-	0900	0940
69	295	1100	2157
96	127	0410	0930
19	122	1400	2058
99	1401	0920	0950
80	180	1030	2140
17	137	0400	0908
21	204	1040	2156
26	175	0355	0955-

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
29/8/18	KUA	45	73	84		185-	1015-	2203
30/8	SUA	98	78	92		197	0400	0950
30/8/18	KUA	45	77	92		200	1045	2158
31/8	SUA	45	79	13		120	0415	0955-
31/8/18	KUA	45	81	16		203	1045	2208
1/9	SUA	45	83	03		186	0355	0950
1/9/18	KUA	45	85	20		216	1100	2130
2/9	SUA	45	86	66		146	0460	0955-
2/9/18	KUA	45	87	75		109	1210	2108
3/9	SUA	45	89	14		138	0400	1002
3/9	SUA	48	88	313		157	1000	1110

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLB2274K	03 Sep 2018 / 09:10:00	Successful	L06	LONPAC INSURANCE BHD

Previous OK