

ASS. REC. BY:

REF: C33/AXA18016132 / Gvbot Special Instruction:

SURVAYOR: ASSIGNMENT (Office)

From (Person): Dino Khoo of AXA Date/Time: 04092018 2:45pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: ZYX102022848 Insured: Public Liability

at Workshop m/s M Garage Tel: 8822 9595

of 23 Kuki Bukit Ave 4 #04-01

Policy No: PFC / P1516439 Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 13.02.2018 (Client's Record)

CA / REV / REP. / REV 24 HRS 'W1' H.O.D. Endorsement:

Date/Time: 04092018 3:10 pm Person Contacted: David Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
2/1/19	@ 253pm Charmaine said they still checking want to claim or not
22/1/19	No GIA provided
22/1/19	Submit PRS report

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 21 January 2019 11:17 AM
To: 'KHAN Dino'; Admin-D (LKKAuto); assignments; SUR
Cc: ONG Joseph Soon Lee
Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car, AXA ref: S8C00UF0
Attachments: Fire Policy No PFC/P1516439 - damage to parked car

Dear Dino,

Kindly refer to the email attached from David Phang that he will withdraw the claim for the following:

- ZYX10-2062671
- ZYX10-2022848

We will submit our report and bill accordingly.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHAN Dino <dino.khan@axa.com.sg>
Sent: Friday, 18 January 2019 9:10 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; david@1stopauto.com.sg; office.1stopauto@gmail.com
Cc: ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>
Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car, AXA ref: S8C00UF0

>> Dear David,

We understand that both vehicles are already towed to a workshop already. Please advise which workshop. Thank you.

>> Dear LKK,

Please work with David to survey and review the repair quotation. Thank you.

Best Regards

Dino KHAN

Assistant Manager – Property & Casualty Claims

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

website: www.axa.com.sg

dino.khan@axa.com.sg DID: +65 6880 3366

Denise Tay (LKKAuto)

From: David (1Stop) <david@1stopauto.com.sg>
Sent: Monday, 21 January 2019 11:07 AM
To: SUR
Cc: office.1stopauto@gmail.com
Subject: Fire Policy No PFC/P1516439 - damage to parked car

Hi Denise,

Good morning to you, regarding the 2 unit Toyota C-HR 1.8G Hybrid

- ZYX102022848
- ZYX102062671

As spoken moment ago, we have decided **NOT** to proceed with the claims.
Thanks you so much for your patience and kind understanding towards this matter

Best Regards,

David Phang

1 Stop Auto Trading LLP

Tel: 6342 1608

Fax: 6344 8355

Hp: 8820 9595

Veron Chen (LKKAuto)

From: KHAN Dino <dino.khan@axa.com.sg>
Sent: Thursday, 17 January 2019 6:20 PM
To: Admin-D (LKKAuto)
Cc: assignments; SUR
Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car, AXA ref: S8C00UF0

Dear Catherine,

Please advise if the vehicle has been surveyed and the repair costs adjusted. We look forward to your reply. Thanks.

Best Regards

Dino KHAN

Assistant Manager – Property & Casualty Claims

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

website: www.axa.com.sg

dino.khan@axa.com.sg DID: +65 6880 3366



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From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Friday, 30 November, 2018 2:35 PM
To: KHAN Dino <dino.khan@axa.com.sg>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car, AXA ref: S8C00UF0

Dear Mr Dino,

Please be informed that Mr David Pang still arranging for the survey appointment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHAN Dino [mailto:dino.khan@axa.com.sg]
Sent: Tuesday, 27 November, 2018 2:43 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car, AXA ref: S8C00UF0

Dear Catherine,

Please advise if the vehicle has been surveyed and the repair costs adjusted. We look forward to your reply. Thanks.

Best Regards

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8 Shenton Way, #24-01 AXA Tower, Singapore 068811

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From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 4 September, 2018 3:13 PM

To: KHAN Dino <dino.khan@axa.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>

Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car

Dear Dino,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, Mr David Pang will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHAN Dino [<mailto:dino.khan@axa.com.sg>]

Sent: Tuesday, 4 September, 2018 2:45 PM

To: David <david@dickson-auto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>; david@1stopauto.com

Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car

>> Dear David,

Thanks for your advice. We have appoint motor surveyors LKK to review the proposed repairs on a 'without prejudice' basis while we continue with our investigations.

In the meantime, please follow up with the Police on the outcome of their investigations and the classification of this case.

>> Dear Sirs (LKK),

Please contact our insured representative Mr. David Lee to fix an appointment to survey and review the cost of repairs to the two damaged cars. We look forward to your advice. Thank you.

The details of these cars are:

01 UNIT TOYOTA C-HR HYBRID
1.8G CVT
CHASSIS: ZYX102022848

13-02-2018

01 UNIT TOYOTA C-HR HYBRID
1.8G CVT
CHASSIS: ZYX102062671

06-03-2018

Best Regards

Dino Khan

Assistant manager – P&C Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: dino.khan@axa.com.sg

DID: (65) 6880 3366



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From: David [<mailto:david@dickson-auto.com>]

Sent: Tuesday, 4 September, 2018 9:45 AM

To: KHAN Dino <dino.khan@axa.com.sg>

Cc: ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>; david@1stopauto.com.sg

Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car

Hi Dino,

We do not have any CCTV recording of the incident and so far no correspondence with the building management of the adjacent property.

As spoken, please get your surveyor to contact my colleague (David Pang @ 88209595) to arrange for a joint survey.

Thanks!

Regards

David Lee

Dickson Insurance Agency Pte Ltd

Tel : 63447667

From: KHAN Dino [<mailto:dino.khan@axa.com.sg>]

Sent: Monday, 3 September, 2018 4:15 PM

To: David <david@dickson-auto.com>

Cc: ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>; david@1stopauto.com.sg

Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car

Dear David,

Thanks for your email. As mentioned in our earlier email, please let us have the remaining info:

1. Repair quotations.
2. CCTV recording of the incident.
3. Correspondences with the building management of the adjacent property, where the alleged culprit lives.

Best Regards

Dino Khan

Assistant manager – P&C Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: dino.khan@axa.com.sg

DID: (65) 6880 3366



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From: David [<mailto:david@dickson-auto.com>]

Sent: Thursday, 30 August, 2018 9:58 AM

To: KHAN Dino <dino.khan@axa.com.sg>

Cc: ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>; david@1stopauto.com.sg

Subject: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439

Hi Dino,

Attached is the claim form, police report and photos of the damaged cars .

How do we proceed from here for the claim?

Kindly advise.

Thanks

Regards

David Lee

Dickson Insurance Agency Pte Ltd

Tel : 63447667

-----Disclaimer-----

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Catherine Chong (LKK Auto)

From: KHAN Dino <dino.khan@axa.com.sg>
Sent: Tuesday, 4 September, 2018 2:45 PM
To: David; assignments; SUR
Cc: ONG Joseph Soon Lee; david@1stopauto.com.sg
Subject: RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car

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01 UNIT TOYOTA C-HR HYBRID 1.8G CVT CHASSIS: ZYX102062671	06-03-2018

Best Regards

Dino Khan

Assistant manager – P&C Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

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Tel : 63447667

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT			
AXA INSURANCE PTE LTD		Ref: CS3/AXA18016132/Gvbe2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date: 23-01-2019	
ATTN : DINO KHAN		Code: AXA2	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	ZYX102022848
Policy No.	PFC/P1516439	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	DINO KHAN	Assign Date	04/09/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA C-HR	c.c	1797
Engine No.	HIDDEN	Year of Reg.	
Chassis No.	ZYX102022848	Colour	BLACK
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/50 R18	BRIDGESTONE	10 mm
L/H Front Tyre	225/50 R18	BRIDGESTONE	10 mm
R/H Rear Tyre	225/50 R18	BRIDGESTONE	10 mm
L/H Rear Tyre	225/50 R18	BRIDGESTONE	10 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.			
5. General Information			
Accident Date	13/02/2018	Inspect Date / Time	26/12/2018 (04:00 PM)
Survey held at	MGARAGE (EAST) PTE LTD 23 KAKI BUKIT CENTRE AAS KAKI BUKIT CENTRE #04-01 SINGAPORE 415933		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$1,000-\$2,000			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	

Report Ref No. CS3/AXA18016132/Gvbe2

Inspected By



XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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