

22/03/2002

ASS. REC. BY:

REF:

CS/AXA18016131 / Gt ber

Special Instruction:

Surveyor

ASSIGNMENT (Office)From (Person): Dino Khan of AXA Date/Time: 04/05/2018 2:45pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: ZYX102062671 Insured: Public Liabilityat Workshop m/s M Garage Tel: 88209595of 23 Kaki Bukit Ave 4 #04-01 DavidPolicy No: PFC / P1516439 Claim No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 06032018  
(Client's Record)

CA / REV / REP. / REV 24 HRS WP

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 04/05/2018 3:00pm Person Contacted: David Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
4/1/2019	Spoken to David that they are having some issue with AXA once restore will email us the quotation.
26/1/2019	received email from David Phang not claiming

Burrell

Xhe.

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s M Garage

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: \_\_\_\_\_ Yr Regn: - /Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota C-HR C.C. 1797Colour: Brown A/C: Insured / Std / NI / NASp. Reading: - T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 25X62062671Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/50R18R: 17BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal. 10 mm R/Bal. 10 mmL/Bal. 10 mm L/Bal. 10 mmD.O.A. \_\_\_\_\_ D.O.I. 26-12-18Survey held at u/s 4:15pmDes. of Damages: Frt / Rear / O/S / N/S / U/C / Roof or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$1000 - \$2000 (Range Repair)

Submit PPS. Report

No GIA Report

RECEIVED 22 JAN 2019

Date/Time, File Pass to?

1) 22/11/18

Date/Time, File Return to?

2) \_\_\_\_\_

☐

Preli. Report

☐

Final Report

Days Of Repair: -Resurvey No. of Trip: -

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format: TP-PPS

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

100

100

## Catherine Chong (LKK Auto)

---

**From:** KHAN Dino <dino.khan@axa.com.sg>  
**Sent:** Tuesday, 4 September, 2018 2:45 PM  
**To:** David; assignments; SUR  
**Cc:** ONG Joseph Soon Lee; david@1stopauto.com.sg  
**Subject:** RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car

>> Dear David,

Thanks for your advice. We have appoint motor surveyors LKK to review the proposed repairs on a 'without prejudice' basis while we continue with our investigations.

In the meantime, please follow up with the Police on the outcome of their investigations and the classification of this case.

>> Dear Sirs (LKK),

Please contact our insured representative Mr. David Lee to fix an appointment to survey and review the cost of repairs to the two damaged cars. We look forward to your advice. Thank you.

The details of these cars are:

01 UNIT TOYOTA C-HR HYBRID  
1.8G CVT  
CHASSIS: ZYX102022848

13-02-2018

01 UNIT TOYOTA C-HR HYBRID  
1.8G CVT  
CHASSIS: ZYX102062671

06-03-2018

Best Regards

**Dino Khan**

Assistant manager – P&C Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [dino.khan@axa.com.sg](mailto:dino.khan@axa.com.sg)

DID: (65) 6880 3366



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**From:** David [mailto:david@dickson-auto.com]  
**Sent:** Tuesday, 4 September, 2018 9:45 AM  
**To:** KHAN Dino <dino.khan@axa.com.sg>  
**Cc:** ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>; david@1stopauto.com.sg  
**Subject:** RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car

Hi Dino,

We do not have any CCTV recording of the incident and so far no correspondence with the building management of the adjacent property.

As spoken, please get your surveyor to contact my colleague ( David Pang @ 88209595 ) to arrange for a joint survey.

Thanks!

Regards

David Lee

Dickson Insurance Agency Pte Ltd

Tel : 63447667

---

**From:** KHAN Dino [mailto:dino.khan@axa.com.sg]  
**Sent:** Monday, 3 September, 2018 4:15 PM  
**To:** David <david@dickson-auto.com>  
**Cc:** ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>; david@1stopauto.com.sg  
**Subject:** RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car

Dear David,

Thanks for your email. As mentioned in our earlier email, please let us have the remaining info:

1. Repair quotations.
2. CCTV recording of the incident.
3. Correspondences with the building management of the adjacent property, where the alleged culprit lives.

Best Regards

**Dino Khan**

Assistant manager – P&C Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

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**From:** David [mailto:david@dickson-auto.com]  
**Sent:** Thursday, 30 August, 2018 9:58 AM  
**To:** KHAN Dino <dino.khan@axa.com.sg>

**Cc:** ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>; david@1stopauto.com.sg  
**Subject:** Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439

Hi Dino,

Attached is the claim form, police report and photos of the damaged cars .  
How do we proceed from here for the claim?

Kindly advise.

Thanks

Regards

David Lee

Dickson Insurance Agency Pte Ltd

Tel : 63447667

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## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Monday, 21 January 2019 11:17 AM  
**To:** 'KHAN Dino'; Admin-D (LKKAUTO); assignments; SUR  
**Cc:** ONG Joseph Soon Lee  
**Subject:** RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car, AXA ref: S8C00UFO  
**Attachments:** Fire Policy No PFC/P1516439 - damage to parked car

Dear Dino,

Kindly refer to the email attached from David Phang that he will withdraw the claim for the following:

- ZYX10-2062671
- ZYX10-2022848

We will submit our report and bill accordingly.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KHAN Dino <dino.khan@axa.com.sg>

**Sent:** Friday, 18 January 2019 9:10 AM

**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; david@1stopauto.com.sg; office.1stopauto@gmail.com

**Cc:** ONG Joseph Soon Lee <joseph.ongsl@axa.com.sg>

**Subject:** RE: Insured - Dickson Capital Pte Ltd. Fire Policy No PFC/P1516439 - damage to parked car, AXA ref: S8C00UFO

>> Dear David,

We understand that both vehicles are already towed to a workshop already. Please advise which workshop. Thank you.

>> Dear LKK,

Please work with David to survey and review the repair quotation. Thank you.

Best Regards

**Dino KHAN**

Assistant Manager – Property & Casualty Claims

**AXA Insurance Pte Ltd**

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

website: [www.axa.com.sg](http://www.axa.com.sg)

[dino.khan@axa.com.sg](mailto:dino.khan@axa.com.sg) DID: +65 6880 3366

## Denise Tay (LKKAuto)

---

**From:** David (1Stop) <david@1stopauto.com.sg>  
**Sent:** Monday, 21 January 2019 11:07 AM  
**To:** SUR  
**Cc:** office.1stopauto@gmail.com  
**Subject:** Fire Policy No PFC/P1516439 - damage to parked car

Hi Denise,

Good morning to you, regarding the 2 unit Toyota C-HR 1.8G Hybrid

- ZYX102022848
- ZYX102062671

As spoken moment ago, we have decided **NOT** to proceed with the claims.  
Thanks you so much for your patience and kind understanding towards this matter

Best Regards,

*David Phang*

**1 Stop Auto Trading LLP**

*Tel: 6342 1608*

*Fax: 6344 8355*

*Hp: 8820 9595*

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**PRE-REPAIR INSPECTION REPORT**

AXA INSURANCE PTE LTD

Ref: CS3/AXA18016131/Gtbe2

8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE Date: 23-01-2019  
068811

ATTN : DINO KHAN

Code: AXA2

**1. Policy Particulars :- (THIRD PARTY CLAIM)**

Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	ZYX102062671
Policy No.	PFC/P1516439	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	DINO KHAN	Assign Date	04/09/2018

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA C-HR	c.c	1797
Engine No.	HIDDEN	Year of Reg.	
Chassis No.	ZYX102062671	Colour	BROWN
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	225/50 R18	MICHELIN	10 mm
L/H Front Tyre	225/50 R18	MICHELIN	10 mm
R/H Rear Tyre	225/50 R18	MICHELIN	10 mm
L/H Rear Tyre	225/50 R18	MICHELIN	10 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE ROOFTOP PORTION.	
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**5. General Information**

Accident Date	06/03/2018	Inspect Date / Time	26/12/2018 ( 04:15 PM )
Survey held at	MGARAGE (EAST) PTE LTD 23 KAKI BUKIT CENTRE AAS KAKI BUKIT CENTRE #04-01 SINGAPORE 415933		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$1,000-\$2,000
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Report Ref No. CS3/AXA18016131/Gtbe2

**Inspected By**

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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