

INS. CASE OWNER

Surveyor

Pre-assign / CCU / FTE

Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age :

Driver Tel No. :

INSRS:

WSP:

Tel :

Liability :

RMKS:

INSRS:

WSP:

Tel :

Liability :

RMKS:

INSRS:

WSP:

Tel :

Liability :

RMKS:

INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 18/9/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 25 SEP 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lis :

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(S

x

days)

Loss of Income (LOI):

SS

(S

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal ☒ Private Settle

2) Report Format: TP

3) Survey fee: \$350.00

CAX 17/18

NAZ

REF: ASM(AXA)

ASSIGNMENT

From: Date: 04092018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLR 6162P

at Workshop n/s

World Auto

of

No. 1 Krungji 607

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

85k

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

3.00%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SLR 6162 P Yr Regn: 22 AUG 2017

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA (RIN) HYBRID CC 1,798

Colour:

WHITE

A/C:

Insured / Std / NI / NA

Sp. Reading:

44,731

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTDKB3FU003564650

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65 RS

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

PIR (F) YOKO (R)

Front:

Rear:

R/Bal:

5

mm

R/Bal:

5

mm

L/Bal:

5

mm

L/Bal:

5

mm

D.O.A:

31/8/18

D.O.I:

5/9/18

Survey held at:

WORLD AUTO

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

AXA P/P

p/p 12,577.25 (Rch 43,505.00 / 57.6)

Date/Time, File Pass to?

☐

Prel. Report

11

☐

Final Report

Date/Time, File Return to?

21

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

) \$ + RE \$

) Photo

) Other

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
Halcyon 2, S'pore 577200
Tel No. : 6451 3933 Fax No. : 6455 7576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD
143 Cecil Street #01-01 GB Building
069542

Attention : Motor Claim Department
Contact : 338 7288 Fax No. : 880 4838

Estimate : ES000324

Date : 03/09/2018
Vehicle Num. : SLR 6162P (LCR)
Make/Model : TOYOTA PRIUS HYBRID
Chassis/Eng# :
Accident Date : 31/08/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :				
1.	1	FRONT BUMPER	550.00	BT
2.	1	FRONT FENDER LH	950.00	DD
3.	1	FRONT FENDER UNDER DUST COVER LH	250.00	D13
4.	1	HEADLAMP ASSY LH	2,550.00	XSLV
5.	1	FOG LAMP ASSY - LH	950.00	XSLV
6.	1	FRONT BUMPER RETAINER LH	120.00	XSLV
7.	1	FRONT FENDER HYBRID EMBLEM LH	89.00	XSLV
List TotalS\$:			5,459.00	
25.00% Discount S\$:			1,364.75	
			4,094.25	

SPECIAL NETT ITEMS :				
1.	1	FRONT BUMPER CLIP	40.00	MC
2.	1	FRONT FENDER UNDER DUST COVER CLIPS	40.00	MC
3.	1/FRT LH	WHEEL CAP	188.00	SC
Special Nett Total S\$:			268.00	
LABOUR :				
LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS			900.00	400
PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/ OUTER)			700.00	500
TO CHECK ELECTRICAL WIRING AND FOCUS HEADLAMP			120.00	30
Labour Total S\$:			1,720.00	

E. & O.E.	Total S\$:	6,082.25
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WPA Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- Complete damaged Part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

NAZ LKK
5/9/18 1330
LPS. P/P.
BEFORE PAINT 1 HD TO
3 DAYS

<< <S8M00U6K> OI video footage uploaded

Type

🔗 Question

Message

OI video footage uploaded

14th Sept 2018

Reply

 DS

Type

 Question

Message

hi, please engage with insured and proceed with DS

6th Sept 2017

[Reply](#)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 17 September 2018 4:44 PM
To: 'ainee31@worldauto.com.sg'
Cc: Admin A; 'worldautopl@yahoo.com.sg'; Hsiao Tong (LKKAUTO)
Subject: RE: Request for Third Party Motor Claim Survey (SLR6162P) DOA: 31-08-2018 *** LKK
REF: CC4/ASM18016130/Nfa3

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18016130/Nfa3
Your Ref: SLR 6162P

Dear Ainee,

ROAD TRAFFIC INVOLVING VEHICLE SLW 6421R AND SLR 6162P ON 31/08/2018

We refer to the above matter.

We have reviewed the circumstances of the incident and we are of the opinion that your driver is more liable by changing lane. This is evidenced video footage from our insured.

<https://drive.google.com/open?id=1IoAzZc3Va-yBZqz0JHEv5tfvcgJ-eHH>

In view of this, we regret to inform you that we are unable to look into your claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: ainee31@worldauto.com.sg [mailto:aine31@worldauto.com.sg]
Sent: Tuesday, 4 September 2018 4:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Daniel Tan' <worldautopl@yahoo.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request for Third Party Motor Claim Survey (SLR6162P) DOA: 31-08-2018 *** LKK REF: CC4/ASM18016130/Nfa3

HI MEI KWAN

Here is the video footage

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, September 4, 2018 4:06 PM
To: ainee31@worldauto.com.sg
Cc: 'Daniel Tan' <worldautopl@yahoo.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request for Third Party Motor Claim Survey (SLR6162P) DOA: 31-08-2018 *** LKK REF: CC4/ASM18016130/Nfa3

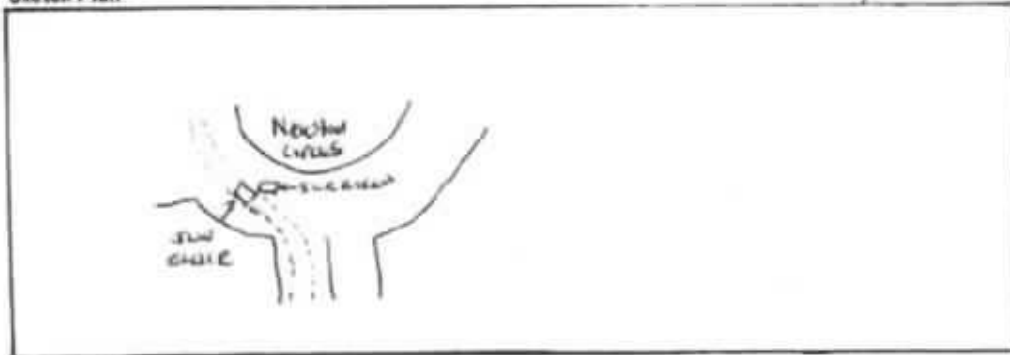
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident

I entered Newton Circus from Scotts Road heading for Newton Road, suddenly a car hit me from the right side just above the rear wheel. The time of the accident was around 8:20pm on 31/08/18, Friday night.

Please provide us the following.

- Evidence i.e. video/ scene photo.
- Estimate cost of repair
- GIA report

Please note that for liability, claim negotiation and settlement, please contact Poh Kin at 6841 2132.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: [aine31@worldauto.com.sg](mailto:ainee31@worldauto.com.sg) <[aine31@worldauto.com.sg](mailto:ainee31@worldauto.com.sg)>

Sent: Monday, 3 September, 2018 3:13 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: 'Daniel Tan' <worldautopl@yahoo.com.sg>

Subject: Request for Third Party Motor Claim Survey (SLR6162P) DOA: 31-08-2018

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLR6162P

Your Insured: SLW6421R

DOA: 31-08-2018

Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd

No.1, Kranji Loop

Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Ainee

Thanks and Rgds,



Re:<S8M00U6K> OI video footage uploaded

Type

🔔 Question

Message

hi, please reject TP claim and close your file.

14th Sept 2018

Reply



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016130/Nfa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: JAS TAN

Date : 11-10-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLW 6421R	Veh. Inspected	SLR 6162P
Policy No.	VPA/P2078239	Coverage (\$)	0.00
Claim No.	S8M00U6K	Excess (\$)	0.00
Assign From		Assign Date	05/09/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS HYBRID	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU003564650	Colour	WHITE
Odometer	44731	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	PIRELLI	5 mm
L/H Front Tyre	195/65 R15	PIRELLI	5 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	31/08/2018	Inspection Date	05/09/2018
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 6162P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (CONSISTENT)	BENT	550.00	550.00
1	FRONT FENDER LH (CONSISTENT)	DENTED	950.00	950.00
1	FRONT FENDER UPPER DUST COVER LH (CONSISTENT)	DISTORTED	250.00	250.00
1	HEADLAMP ASSY LH (CONSISTENT)	SERVICEABLE	2,550.00	-
1	FOG LAMP ASSY-LH (CONSISTENT)	SERVICEABLE	950.00	-
1	FRONT BUMPER RETAINER LH (CONSISTENT)	SERVICEABLE	120.00	-
1	FRONT FENDER HYBRID EMBLEM LH (CONSISTENT)	NECESSARY	89.00	89.00
	LESS 25% DISCOUNT		-1,364.75	-459.75
			4,094.25	1,379.25
SPECIAL NETT ITEMS				
1	FRONT BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	40.00	40.00
1	FRONT FENDER UNDER DUST COVER CLIPS (SN) (CONSISTENT)	NECESSARY	40.00	40.00
1	FRT LH WHEEL CAP (SN) (CONSISTENT)	SCRATCHED	188.00	188.00
			268.00	268.00
LABOUR				
	LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.		900.00	400.00
	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER).		700.00	500.00
	TO CHECK ELECTRICAL WIRING AND FOCUS HEADLAMP.		120.00	30.00
			1,720.00	930.00
GRAND TOTAL			6,082.25	2,577.25
RECOMMENDED COST OF REPAIRS				2,577.25

Report Ref No. CC4/ASM18016130/Nfa3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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