

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 20 February, 2019 10:19 AM  
**To:** William Tan Thoo Seng  
**Cc:** sawtheng.khor@axa.com.sg; Aileen Tan Lee Noi; KKLau; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Yr ref : N.A. (YM 9347 B) VS SHC 3317 G D.O.A. 01.09.18 LKK REF CC4/ASM18016122/K1hb3  
**Attachments:** img-220093315-0001.pdf

Without Prejudice

Dear William,

We refer to your below email and the contents were noted.

Kindly hold the matter as we are still pending for our Insured's Authorization Letter for our further action.

We will continue to follow up and will get back to you the soonest time.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]  
**Sent:** Wednesday, 20 February, 2019 10:03 AM  
**To:** Vic (LKKAUTO); KKLau  
**Cc:** sawtheng.khor@axa.com.sg; Aileen Tan Lee Noi  
**Subject:** Yr ref : N.A. (YM 9347 B) VS SHC 3317 G D.O.A. 01.09.18

Another reminder

**Outstanding : > 5 months**

**Video Footage : 100% \*\*\***

Without Prejudice.

Dear Vic

Sorry to send you another reminder.

Preceding emails and our telephone conversations refer.

We have waited for the past one and a half month and nothing heard from you.

Without letting matter to be further protracted indefinitely at your end, kindly forward offer by **27.02.18**, after which, we will deem that you and or your Principal is not going to deal with this matter amicably, we will then have to escalate matter to GIA.

Prudently, with proper getting up on the case, matter should being settled by now.

Looking forward to receive your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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