

15/08/2010

INS. CASE OWNER:

Jaclyn

CC 3 / AIG1700

2688

H1243-1

H1243-1

LKK:
IDAC:

Surveyor:

Henry

DOI:

ASSIGNMENT

8/2/12

Date / Time:

8/2/12

Registered in Meritmen:

9/2/12

Pre-assign / CCU / FTE

GBF3635T

Claim No.:

559904066256

Policy No.:

210048358

Make / Model:

7.0VNA

Place of Accident:

Geylang Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

SHA 1547X

INSRS:
WSP:
Tel:
Liability:
RMKS:

(DWS 1046)

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PTR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

04.09.18 AIG APPROVE TO SETTLE @ 10%.

RECEIVED 14 SEP 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P \$5 3,741.84 (4 days) Reduction: %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 15.8.18

Confirm with: CEC/MIA

Email ☒ Call ☐

Final Liability: 100% % 10 (Agreed / Assessed) BOLA S/N No.: 11164 19a..

If NO or B 28, Ass. Lia:

Repair Cost: \$5 400.36

Loss of Rental (LOR): \$5 57.30 (4.5 days) x \$ 127.33

Loss of Use (LOU): \$5 - (\$ x days)

Loss of Income (LOI): \$5 22.50 (\$ 50 x 4.5 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ (Tick only one)

GIA/LTA Search \$5 2.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost: \$5 -

Total: \$5 4,003.76

Global Sum \$5: 500

Email ☒ Call ☐

FINAL PAYMENT

Date/Time: 15.9.18

Confirm with: CEC/MIA

Payee 1: \$5 500.00

Name 1: CONROTORO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.) \$5 -

Name 2:

Payee 3: (Strike if N.A.) \$5 -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: INV: 1166009

3) Survey fee:

2017/10/18

(08/11/13)

REF:

Surveyor:

Henny

ASSIGNMENT

From:

Date:

AIG

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lump Sum: % 3-Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SHA 15427 Yr Regn: 03 / 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai I40

c.c. 1685

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

351046

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KMHLB41UME4052782

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Mod: All / S/Rim / STD A/Rim or

Tyre Size:

F: 205 / 60 R16

R: 4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

MestHala

Front

Rear

R/Bal. 4 mm

R/Bal. 4 mm

L/Bal. 4 mm

L/Bal. 4 mm

D.O.A. 5/2/17

D.O.I. 8/2/17

Survey held at

CDGE Coyang

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP

+3741.89 (+357-68 61/2)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

COMFORT DELGRO

DATE/TIME: 08.02.2017 09:14

Page : 1

TARM: ARI: RASAT TP(CISO))

JOB CARD Sales Order:

JC NO305007237

USTOMER

RMS COMFORT TRANSPORTATION PTE LTD

USTOMER NO. 7010045

DORESS 383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

EL (R) 65508755

(Q)

(P)

ISCOUNT CARD NO.

REGN NO.
SHA1542X

MILEAGE

MAKE
HYUNDAI

FUEL

E 1/2 F

MODEL
I-40

DATE/TIME IN
05.02.2017 17:30

YR OF MANU.
27.03.2014

TARGET DATE

CHASSIS CODE
KMH1E411MKU052782

COMPLETION DATE/TIME

JOB DESCRIPTION

ACCIDENT DATE: 05.02.2017

NATURE: ACC: 05.02.17/1

S/NO

LARGE CODE

DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

nowledgement Slip

Exit Pass

tie:

No.: SHA1542X

icle No.: SHA1542X

Vehicle No.:

SHA1542X

me of Service Advisor

Signature/Date

Name of Service Advisor

Date

be returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHA 1542X

DATE 8/2/2017 10:36

MAKE :

MODEL : HYUNDAI i40

JU-ALG (CLKK)
 PIP

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>crn</i>			\$ 1,052.20
	Front Bumper Grille (LH) <i>crn</i>			\$ 285.50
	Headlamp (LH) <i>orn</i>			\$ 1,388.00
	Front Fender (LH) <i>dented</i>			\$ 619.00
	Front Fender Shield (LH) <i>to m</i>			\$ 169.80
	Front Fender Retainer <i>nn</i>			\$ 9.20
	Front Wheel Hub Cap (LH) <i>cut</i>			\$ 150.70
	SUB TOTAL			\$ 3,674.40
	LESS 20%			\$ 734.88
	DISCOUNTED TOTAL			\$ 2,939.52
	Labour Charge			
	Panel Beating		400	\$ 500.00
	Spray Painting Charge		360	\$ 400.00
	Wiring Charge		30	\$ 50.00
	Tuff Kote		x	\$ 50.00
	TOTAL LABOUR			\$ 1,060.00
	ESTIMATE TOTAL			\$ 3,999.52
<p>4day PIP B4 paint photo CLKK Henry 97884060 8/2/17 1100hrs.</p> <div> <p>Insurance Consultants hence notify the Insurer of the following:</p> <ul style="list-style-type: none"> • To repair before/after spray painting • To display damaged part(s) during recovery • Parts proved are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be returned and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p> </div>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Our Ref : T 0217 / SHA 1542X / CL (J)

Your Ref :

Date : 10-Mar-17

CDGETaxi Claims Dept

59 Loyang Drive
4th Floor

Singapore 508959

Fax: 6214 1843

**COMFORTDELGRO
ENGINEERING**

ComfortDelGro Engineering Pte Ltd
221 Braddell Road Singapore 570701

Hotline +65 6363 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI

GBF 3635T

OTHERS

SHA 1542X

YOUR INSURED

ON 05.02.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No: SHA 1542X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBF 3635T we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	S\$	4003.77
2	4.5 days Loss of Rental @\$ 127.33 per day	S\$	572.99
3	Survey Report Fees (Surveyed by LKK)	S\$	-
4	LTA Search Fees	S\$	2.00
5	GIA / Police Report Fees	S\$	-
6	Towing / Medical / Transportation Fees	S\$	-
Sub Total :		S\$	4,578.76

HIRER'S CLAIM

1	4.5 days Loss of Income @\$ 80.00 per days	S\$	360.00
Total Claims		S\$	4,938.76

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill, :
 - b) LTA search slip/s of : GBF 3635T
 - c) GIA / Police report/s of : SHA 1542X
 - d) Letter of authority from owner / hirer / operator
- () Photocopies of Accident Scene Photo/s () Traffic Police Result
() Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

A member of

COMFORTDELGRO



Asher Sng (LKKAuto)

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Sent: Tuesday, 4 September 2018 9:28 AM
To: Asher Sng (LKKAuto)
Subject: RE: Your Ref: 5599040662SG, ACCIDENT INVOLVING SHA 1542X AND GBF 3635T ON 05/02/2017

Hi Asher,

Please assist to re-open matter in merimen and issue DV accordingly.

Once signed DV returned, we will arrange for payment to be made.

Thank you.

Jaclyn M K
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Friday, August 31, 2018 11:10 AM
To: Asher Sng (LKKAuto)
Cc: Kesaval, Jaclyn-M
Subject: Re: Your Ref: 5599040662SG, ACCIDENT INVOLVING SHA 1542X AND GBF 3635T ON 05/02/2017

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$500.00** for property damage only. Please note that the contents of this email apply to vehicle damages only and should not be cited or relied on as precedent in any proceeding. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 13 August 2018 8:54 AM

To: Cecilia Lee Peng Geok

Cc: Kesaval, Jaclyn-M

Subject: RE: Your Ref: 5599040662SG, ACCIDENT INVOLVING SHA 1542X AND GBF 3635T ON 05/02/2017

Without Prejudice

Hi Cecilia,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, our principal propose the settlement at Global Sum S\$500.00 (all-in).

Please kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 8 August 2018 1:47 PM

To: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Re: Your Ref: 5599040662SG, ACCIDENT INVOLVING SHA 1542X AND GBF 3635T ON 05/02/2017

Without Prejudice

Dear Jaclyn

Please revert with your offer in quantum.

. Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>

Sent: Friday, 3 August 2018 2:08 PM

To: Cecilia Lee Peng Geok

Cc: Asher Sng (LKKAUTO)


Subject: RE: Your Ref: 5599040662SG, ACCIDENT INVOLVING SHA 1542X AND GBF 3635T ON 05/02/2017

OPEN EMAIL

Dear Cecilia,

We refer to your correspondence with LKK.

For cases with video footage, BOLA does not apply. As per MAG scenario below, our insured was moving straight along his lane. It is the duty of your client to ensure that traffic is clear before moving off from a stationary position and not presume that other drivers will give way to him.

 <p>Diagram 1.59</p> <p>Vehicle X – Moving off from stationary/parked position by the side of the road and merging into traffic</p> <p>Vehicle Y – Moving straight ahead within its own lane</p>		should proceed only when (i) there is no passing/overtaking vehicle; (ii) he has given the proper signal; and (iii) it is safe to do so. Driver Y should keep a lookout for vehicles entering his path of travel and take evasive action to avoid a collision. ⁵⁵	
Where Driver X moved off without signalling		90	10
Where Driver X moved off after signalling		80	20

In view of the same, we are willing to contribute 10% towards the claim. However, if your client can prove that he did signal before moving off, we will review the matter.

Thank you.

Jaclyn M K
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Friday, August 03, 2018 10:08 AM
To: Kesaval, Jaclyn-M
Subject: Your Ref: 5599040662SG, ACCIDENT INVOIVING SHA 1542X AND GBF 3635T ON 05/02/2017

Hi Jacklyn,

We refer to the above matter.

Third party disagreed with our rejection and appeal to settle @ 50/50.

If not agreeable, they seek AIG's consent to escalate the matter to GIA DRM.

Please kindly let us have your instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

I 40 SHA1542X , GBF 3635T

ON 05-Feb-17 13:35

MERGING LANE ON GEYLANG ROAD BEFORE LORONG 21

I / We

SIM BEE LING (SHEN M... (Hirer) NRIC No.: S7200932J

and/or

(Relief) NRIC No.:

Taxi Number

SHA1542X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

07-Feb-2017

Name of Hirer

SIM BEE LING (SHEN MEILING)

Hirer NRIC

S7200932J

Signature :

Address

114 ANG MO KIO AVENUE 4 #04-363
560114

Contact No.

86704446

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$500.00 (Global Sum) for vehicle no. SHA 1542X that was damaged pursuant to the accident which occurred on 05/02/2017 (date) along MERGING LANE ON GEYLANG ROAD BEFORE LORONG 21 (location) involving vehicle no/s GBF 3635T.

This is pursuant to the inspection conducted on 08/02/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 1542X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 1542X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

13 SEP 2018

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

(XIN)PARTY NAME : 19950604/194
Page 1

8010004

ATA ASTA PACIFIC INSURANCE PTE LTD

#05-16 78 BRIDGEMAN WAY, CHARTERED BUILDING
SINGAPORE 06 075120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHAT5478

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
27.03.2014

CHASSIS CODE
KHHLH41UMH3J052782

INV. NO/DATE
01243509 07.02.2017

CHK NO
305007237

DIRECTION READING

DATE/TIME IN
05.02.2017 17:30

Description : AXI, 05.02.17

S/No	Part No.		Qty	Unit Price	Amount	Sgt
PART REQUISITION						
0001	04-01-0103-0578	140V2 (COVER-FR RUMPORE	1	1,053.00	50.00	841.78
0002	04-01-0103-0737	140V2 (COVER-FR FRG LAMP R	1	225.00	20.00	225.40
0003	04-01-0103-0781	140V2 LAMP ASSY-HEAD LHR	1	1,368.00	20.00	1,110.40
0004	04-01-0103-0514	140V2 PANEL-FRONT LHR	1	619.00	20.00	495.20
0005	04-01-0103-0657	140V2 (HEAD) ASSY-FR WHEEL	1	169.80	20.00	135.64
0006	04-01-0103-0658	140V2 CAP ASSY-WHEEL RHR	1	156.00	20.00	120.56
0007	04-01-0103-0638	140V2 (HEAD) ASSY-FR WHEEL R	1	24.00	20.00	19.68
SUB-TOTAL				1	2,951.84	

206 NATURE

0001	15	PANEL READING-FRONT	400.00	400.00	
------	----	---------------------	--------	--------	--

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91243509	4,003.77	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199706040W
Page: 2

8010004

AIR ASTA PACIFIC INSURANCE PTE LTD

#06-16 78 SHUNTON WAY, CHARTEIS BOUTIQUE
SINGAPORE SG 079130

CONTACT NO: 64140000 3225094

VEHICLE NO
SHAT542X

INV. NO/DATE
41293508 27.02.2017

MAKE
HYUNDAI

CH No.
305007232

MODEL
I-40

DESCRIPTION KWAJONG

DATE OF WORK
27.02.2017

DATE/TIME IN
05.02.2017 17:30

CHASSIS (XDR)
KMR4411M3U057782

S/No	Part No.		Qty	Unit	Price	80180	Net
0002	23-502	SPRAYPAINT ON APPROPRIATE AREA	360.00			360.00	
0003	17-01	CHASSIS ALL DISMANTLING	90.00			90.00	
			Sub-TOTAL				790.00

Items total 3,741.84
Add (GST @ 3.000 %) 261.93
Invoice amount 4,003.77

Issued by: KATHIRINEKAN 27.02.2017 11:21:37
Repair type: 17.80/57/57
Payment type/Term: 17.80/57/57 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORT Group

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	41293508	4,003.77	

Our Ref: CT17020206

Date: 16 February 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	05/02/2017 @ 13:35 hrs
ALONG	MERGING LANE ON GEYLANG ROAD BEFORE
	LORONG 21
INVOLVING	GBF 3635T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1542X** (the "Taxi"). The Taxi was hired to **SIM BEE LING (SHEN MEILING) IC NO S7200932J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$127.33 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

03/03 ~~SAVING~~ QUL TO CANNON

HRS OPERATED (TR)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FROM	TO			349	530		FROM	TO
	01	30	SHAH 15425X	349	706	385	27	16:30
	01	31	SAHAY 190	349	959	53		04:30
	02	01	SAHAY 190	350	097	136		11
	02	02	SAHAY 190	350	1		06:45	12:45
	02	03	SAHAY 190	350	475	285	06:45	17:30
	03	03	SAHAY 190	350	591	116	17:30	03:25
	03	04	SAHAY 190	350	0848	257	06:30	17:10
	04	04	SAHAY 190	350	0967	119	17:25	04:20
	04	05	SAHAY 190	350	1046	49	06:00	08:00
	05	05	SAHAY 190	350	1135	49	07:00	08:11
	05	06	SAHAY 190	350	1235	49	07:30	08:11
	06	06	SAHAY 190	350	1335	49	07:30	08:11
	07	07	SAHAY 190	350	1435	49	07:30	08:11
	08	08	SAHAY 190	350	1535	49	07:30	08:11
	09	09	SAHAY 190	350	1635	49	07:30	08:11
	10	10	SAHAY 190	350	1735	49	07:30	08:11
	11	11	SAHAY 190	350	1835	49	07:30	08:11
	12	12	SAHAY 190	350	1935	49	07:30	08:11
	13	13	SAHAY 190	350	2035	49	07:30	08:11
	14	14	SAHAY 190	350	2135	49	07:30	08:11
	15	15	SAHAY 190	350	2235	49	07:30	08:11
	16	16	SAHAY 190	350	2335	49	07:30	08:11
	17	17	SAHAY 190	350	2435	49	07:30	08:11
	18	18	SAHAY 190	350	2535	49	07:30	08:11
	19	19	SAHAY 190	350	2635	49	07:30	08:11
	20	20	SAHAY 190	350	2735	49	07:30	08:11
	21	21	SAHAY 190	350	2835	49	07:30	08:11
	22	22	SAHAY 190	350	2935	49	07:30	08:11
	23	23	SAHAY 190	350	3035	49	07:30	08:11
	24	24	SAHAY 190	350	3135	49	07:30	08:11
	25	25	SAHAY 190	350	3235	49	07:30	08:11
	26	26	SAHAY 190	350	3335	49	07:30	08:11
	27	27	SAHAY 190	350	3435	49	07:30	08:11
	28	28	SAHAY 190	350	3535	49	07:30	08:11
	29	29	SAHAY 190	350	3635	49	07:30	08:11
	30	30	SAHAY 190	350	3735	49	07:30	08:11
	31	31	SAHAY 190	350	3835	49	07:30	08:11
	32	32	SAHAY 190	350	3935	49	07:30	08:11
	33	33	SAHAY 190	350	4035	49	07:30	08:11
	34	34	SAHAY 190	350	4135	49	07:30	08:11
	35	35	SAHAY 190	350	4235	49	07:30	08:11
	36	36	SAHAY 190	350	4335	49	07:30	08:11
	37	37	SAHAY 190	350	4435	49	07:30	08:11
	38	38	SAHAY 190	350	4535	49	07:30	08:11
	39	39	SAHAY 190	350	4635	49	07:30	08:11
	40	40	SAHAY 190	350	4735	49	07:30	08:11
	41	41	SAHAY 190	350	4835	49	07:30	08:11
	42	42	SAHAY 190	350	4935	49	07:30	08:11
	43	43	SAHAY 190	350	5035	49	07:30	08:11
	44	44	SAHAY 190	350	5135	49	07:30	08:11
	45	45	SAHAY 190	350	5235	49	07:30	08:11
	46	46	SAHAY 190	350	5335	49	07:30	08:11
	47	47	SAHAY 190	350	5435	49	07:30	08:11
	48	48	SAHAY 190	350	5535	49	07:30	08:11
	49	49	SAHAY 190	350	5635	49	07:30	08:11
	50	50	SAHAY 190	350	5735	49	07:30	08:11
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	53	53	SAHAY 190	350	6035	49	07:30	08:11
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	56	56	SAHAY 190	350	6335	49	07:30	08:11
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	74	74	SAHAY 190	350	8135	49	07:30	08:11
	75	75	SAHAY 190	350	8235	49	07:30	08:11
	76	76	SAHAY 190	350	8335	49	07:30	08:11
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	143	143	SAHAY 190	350	15035	49	07:30	08:11
	144	144	SAHAY 190	350				



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-017423
Date of Request: 07/02/2017

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date: 07/02/2017
Enquiry By: JANET LIM SIANG GEK
TP Vehicle No: GBF3635T
Accident Date: 05/02/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF3635T	AIG Asia Pacific Insurance Pte. Ltd	15/09/2016-14/09/2017	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TP Insurer Enquiry

ENQUIRY DETAILS

Accident Date	05/02/2017	◀ ◻ ▶
NRIC/FIN or Co. Reg. No.		
Vehicle No.	GBF3635T	

Policy Details

Req. By	Req. Date	Search	Eng. Accident Date	TP Insurer	Tel No.	Period of Insurance	Status	Action
JANET LIM SIANG GEK [ComfortDelGro Engineering Pte Ltd]	07/02/2017 16:38	GBF3635T	05/02/2017	AIG Asia Pacific Insurance Pte. Ltd.	65-6419-3000	15/09/2016-14/09/2017		Receipt

Note:

- All submitted enquiry will be recorded and you can refer back from the History.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Feb 2017 Edit Reg		08 Feb 2017 00:00 Edit Adj Rpt	S\$3,741.84 Edit Estimates	S\$3,741.84 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COREFORM BUILDER PTE LTD, Co. Reg. No.: 201025951G, Tel: +6597490484								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA1542X	Date of Loss:	05/02/2017 13:00 - :59 [34 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5599040662SG	Policy/Cover Note No.:	2100482357 (Comprehensive)						
Vehicle Reg. No. (Insured):	GBF3635T	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by HENRY NG KOK HUA] ... [Final Rpt due 14/09/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (12/09/2018): Report Send Back Alerts - SHA1542X (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA1542X (5599040662SG)
[GBF3635T]
TP
COMFORT TRANSPORTATION PTE LTD
Feb 5 2017 1:40PM
[COREFORM BUILDER PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail	Print				
1	10/02/17 09:28	Accident Statement From: SC - Reg. No: GBF3635T, Claimant: COREFORM BUILDER PTE LTD												1	Load HTM					
															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	09/02/17 16:48	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>				
2	09/02/17 16:48	Chassis Number												1	Load JPG	<input checked="" type="checkbox"/>				
3	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	09/02/17 16:48	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	09/02/17 16:49	General View												1	Load JPG	<input checked="" type="checkbox"/>				
16	29/05/17 16:22	RESURVEY PHOTO												1	Load JPG	<input checked="" type="checkbox"/>				
17	29/05/17 16:22	RESURVEY PHOTO												1	Load JPG	<input checked="" type="checkbox"/>				
18	29/05/17 16:22	RESURVEY PHOTO												1	Load JPG	<input checked="" type="checkbox"/>				
															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	10/02/17 09:26	TP ESTIMATE - MARKED												1	Load PDF					
2	10/02/17 09:26	TP GIA REPORT												1	Load PDF					
3	26/05/17 14:29	EMAIL INFORMED TO CDGE												1	Load PDF					
4	26/05/17 14:29	EMAIL APPROVAL FROM JACKLYN												1	Load PDF					
5	03/08/18 10:09	EMAIL TO AIG DD 030818												1	Load PDF					
6	08/08/18 14:28	TP LOD												1	Load PDF					
7	28/09/18 14:21	WORKSHOP INVOICE												1	Load PDF					
8	28/09/18 14:21	AUTHORISATION TO ACT FORM												1	Load PDF					
9	28/09/18 14:21	Release Voucher												1	Load PDF					
10	28/09/18 14:21	RENTAL RECEIPT												1	Load PDF					
11	28/09/18 14:21	GIA SEARCH												1	Load PDF					

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBF3635T (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI (A)
	SHA1542X (TP veh)		
Date of Accident:	05/02/2017		

Global Sum Settlement	: [X] Yes	[] No
Repair Estimate	: \$	4,300.54
Final Repair Cost	: \$	500.00
Loss of Use	: \$	4.50 days at \$50.00 per day
Rental (if any)	: \$	4.50 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	500.00
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)		
A) For Non GIA Registered Workshop : Agreed Liability _____ (%)		
B) For GIA Registered Workshop : BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ 10 _____ (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	ComfortDelGro Engineering Pte Ltd	: \$ 500.00
2)		: \$
3)		: \$
4)		: \$

JOANNE LEE KHANG MIN

28 Sep
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17002688/H1EA3Q2-1
Date: 28/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100482357
Claimant Vehicle No: SHA1542X Insured Vehicle No: GBF3635T
Date of Loss: 05/02/2017 Nature of Claim: TP Claim No: 5599040662SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA1542X
Make & Model: HYUNDAI I40, 1.7 D CRDi (A) Engine No: D4FDDU353223
Reg. Date: 27/03/2014 (Man. Year: 2014) Chassis No: KMHLB41UMEU052782
Colour: Blue Odometer: 351046 km
Engine Capacity: 1685 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: West Lake 4 mm Rear Left Side: West Lake 4 mm
Front Right Side: West Lake 4 mm Rear Right Side: West Lake 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,959.20	2,951.84	7.36	0.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,060.00	790.00	270.00	25.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,019.20	3,741.84	277.36	6.90
+ GST 7.00/7.00% (S\$)	281.34	261.93	19.41	6.90
Nett Amount (S\$)	4,300.54	4,003.77	296.77	6.90
+ Loss of Use (4.5 x S\$50.00/day) (S\$)		225.00		
+ Car Rental (4.5 x S\$127.33/day) (S\$)		572.99		
		4,801.76		
Liab Amount (10.00%) (S\$)		480.18		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		482.18		
Global Sum Settlement (S\$)		500.00		

INSPECTION

Date of Assignment: 08/02/2017

Date Inspected: 08/02/2017 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 4.0 days

Adjuster: HENRY NG KOK HUA

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Cracked	1,052.20 FL	*1,052.20 FL
2	1		*FRONT BUMPER GRILLE (LH)	Cracked	285.50 FL	*285.50 FL
3	1		*HEADLAMP (LH)	Cracked	1,388.00 FL	*1,388.00 FL
4	1		*FRONT FENDER (LH)	Dented	619.00 FL	*619.00 FL
5	1		*FRONT FENDER SHIELD (LH)	Torn	169.80 FL	*169.80 FL
6	1		*FRONT FENDER RETAINER	Not Necessary	9.20 FL	*- FL
7	1		*FRONT WHEEL HUB CAP (LH)	Cut	150.70 FL	*150.70 FL
8	1		*FRT BUMPER SIDE BRACKET	Cracked	24.60 FL	*24.60 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	3,699.00	3,689.80
- List Item Discount on L Items 20.00/20.00% (\$\$)	739.80	737.96
Total Parts (\$\$)	2,959.20	2,951.84

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	560.00	400.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	50.00	0.00
Gross Labour Cost (S\$)			1,060.00	790.00

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< END OF ESTIMATES >