

ASS. REC. BY:

REF: CS3 / msh18016066 /

b1 Special Instruction:

SWINGOT
nelman

ASSIGNMENT (Office)

From (Person):

Monica Chung

of

msl7

Date/Time:

03/09/2018 3:58pm

Estimated Cost:

Bill to:

OD / TP / WS / TR RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLC 2502Y

Insured:

SKV 328K

at Workshop m/s:

Bak Hong Motor

Tel:

9788 8579

of:

Blk 5032 Amk Ind Park 2 #01-291

Policy No:

240865065mp

Claim No:

569025

Sum Insured:

Excess:

Make of Veh:

D.O.A.

28082018

(Client's Record)

CA / REV / REP. / REV 24 HRS WP

H.O.D. Endorsement:

Date/Time:

03/09/2018 4:40pm

Person Contacted:

Kelvin

Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SLC 2502Y - X
	SKV 328K - X
04/10/18 11:00am	Received email from Monica Chung : close file as private settlement is done.

Celso
4/10/18

Catherine Chong (LKK Auto)

From: Monica Chung <Monica_Chung@sg.msig-asia.com>
Sent: Thursday, 4 October, 2018 11:07 AM
To: assignments@lkkauto.com
Subject: RE: [Spam-pop3] RE: Notice of PRI of SLC 2502 C; Our Vehicle: SKV328J
Our Ref: 569025

Dear Catherine,

We will close file as private settlement is done.

Thanks.

Regards,

Monica Chung
Executive, Claims Services (Motor)
D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



MSIG



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2016

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A Member of **MS&AD** INSURANCE GROUP

From: Monica Chung
Sent: Thursday, October 04, 2018 11:06 AM
To: 'Mdm Ling' <mdmling@tcmg.com.sg>
Cc: Ling Leong Hui <lhling@tcmg.com.sg>
Subject: RE: [Spam-pop3] RE: Notice of PRI of SLC 2502 C; Our Vehicle: SKV328J Our Ref: 569025

WITHOUT PREJUDICE

Dear Mdm Ling,

There is private settlement done between both parties.

We will close case at our end.

Regards,

Monica Chung
Executive, Claims Services (Motor)
D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



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From: Mdm Ling [mailto:mdmling@tcmg.com.sg]
Sent: Friday, August 31, 2018 3:42 PM
To: Low Yi Qian <yiqian_low@sg.msig-asia.com>
Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>; Ling Leong Hui <lhling@tcmg.com.sg>
Subject: RE: [Spam-pop3] RE: Notice of PRI of SLC 2502 C; Our Vehicle: SKV328J

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter and to your mail of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

As requested, we attach a copy of the Gia Report of SLC 2502 Y for your attention.

Yours faithfully,

Mdm Ling
Tommy Choo Mark Go LLC

From: Low Yi Qian [mailto:yiqian_low@sg.msig-asia.com]
Sent: Friday, August 31, 2018 2:36 PM
To: mdmling@tcmg.com.sg
Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>
Subject: [Spam-pop3] RE: Notice of PRI of SLC 2502 C; Our Vehicle: SKV328J

Dear Sir,

FYI, Our Insured not reported.

Please provide us SLC2502C accident report.

We would like to appoint the following surveyor, LKK AUTO CONSULTANTS PTE LTD for your claim.

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert)

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1) Kalvin Ang
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You han
- 8) Gary Soon
- 9) Chow Bo Xiong
- 10) Axel Lee

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol

Thank you and have a great day ahead!

Best Regards


Low Yi Qian

Administrative Officer

Claims Services Department

Direct line +65 6594 2525 | Direct fax +65 6225 7402 | yiqian_low@sg.msig-asia.com



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A member of **MS&AD** INSURANCE GROUP

From: Mdm Ling [<mailto:mdmling@tcmg.com.sg>]
Sent: Friday, 31 August 2018 10:16 AM
To: Margaret Loh <margaret_loh@sg.msig-asia.com>
Subject: Notice of PRI of SLC 2502 C

Dear Mdm,

We refer to the above matter.

Attach herewith the notice of PRI of vehicle SLC 2502 C for your attention.

Yours faithfully,

Mdm Ling
Tommy Choo Mark Go LLC

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...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Aug 2018		03 Sep 2018 15:58 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:		Lum Chang Holdings Limited, Co. Reg. No.: 198203949N [Created by insurer]							
Main Claimant:		ONG AH KEE ID: 514145678							
Vehicle Reg. No.:		SLC2502Y	Date of Loss:	28/08/2018 12:00 - :59 [27 Months and 22 Days From LTA Reg Date (Man Yr)]					
Claim Type:		TP / 569025	Policy/Cover Note No.:	29086506SMP (Comprehensive) Coverage: 21/06/2018 - 20/06/2019					
Vehicle Reg. No. (Insured):		SKV328K	Policy No. (Claimant):						
Repairer:		Bak Heng Motor Repairing (HQ) 5032, ANG MO KIO INDUS PARK 2, #01-291, 569535 Ang Mo Kio - Tel: 9788 8579							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pel Zhen - 6594 2552]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm. Advice due 04/09/2018]							
Adj Asp. Remarks:		on WP: S3E DISAGREE LKK. Liability (Non-reporting). Contact Kelvin @ 9788 8579							
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

03/09/2018 @ 4:46pm
Kelvin Beh at in