Vic (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Tuesday, 24 September, 2019 10:30 AM

To: Vic (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: #5113956342SG003#023# << AIG ref | Accident involving SLK2240K (OI) &

FBG8381L on 18/08/18 along Crawford St LKK REF CC4/LCR18016058/Uha3

Dear Vic,

Thank you for the response.

FYI, based on the accident circumstances (both parties side swiped when approaching a bend), the settlement should be at <u>50%</u> unless otherwise proven with PIR/video footage.

Best Regards,
Ms. Mavis Chew
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1970 chew.mavis@aig.com | www.aig.sg



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, September 20, 2019 4:51 PM

To: Mavis, Chew

Cc: Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] RE: 2nd Reminder #5113956342SG003#023# << AIG ref | Accident involving SLK2240K (OI)

& FBG8381L on 18/08/18 along Crawford St LKK REF CC4/LCR18016058/Uha3

This message is from an external sender; be cautious with links and attachments.

Dear Mavis,

We refer to your below email.

Please be informed that we are pending for finalization confirmation from TP repairer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mavis, Chew [mailto:Chew.Mavis@aig.com]

Sent: Friday, 20 September, 2019 4:45 PM

To: Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Vivian Lau (LKKAuto)

Subject: 2nd Reminder #5113956342SG003#023# << AIG ref | Accident involving SLK2240K (OI) & FBG8381L on

18/08/18 along Crawford St

Hi LKK officers,

There is no movement on this file for more than a year.

Please check with TP repairer on the status of this claim and get back to us soonest possible, thank you.

Best Regards,
Ms. Mavis Chew
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Mavis, Chew

Sent: Tuesday, June 25, 2019 2:11 PM

To: Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Vivian Lau (LKKAuto); Joy Irene (LKKAuto)

Subject: #5113956342SG003#023# << AIG ref | Accident involving SLK2240K (OI) & FBG8381L on 18/08/18 along Crawford St

Dear LKK officers,

Kindly advise on the status of this assignment. Is the TP still pursuing the claim?

Best Regards,
Ms. Mavis Chew
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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