

## Veron Chen (LKKAUTO)

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**From:** Mastura <mastura@premiumauto.com.sg>  
**Sent:** Monday, 7 January 2019 9:45 PM  
**To:** Veron Chen (LKKAUTO); 'Claims Dept'; SUR  
**Subject:** LOD - OD claim for SLF 5909 Y-DOA: 26/8/2018 (AIG OD)  
**Attachments:** SAftersales19010721250.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to your Adrian, by hand shortly.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, 4 September 2018 12:10 PM  
**To:** Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OD claim for SLF 5909 Y-DOA: 26/8/2018 (AIG OD)

Dear Jeffery,

Vehicle excess \$600/-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, 4 September 2018 11:03 AM

**To:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OD claim for SLF 5909 Y-DOA: 26/8/2018 (AIG OD)

Dear Jeffery,

As instructed by our client, please proceed to repair the **insured vehicle SLF 5909Y (Excess TBA-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 3 September 2018 6:20 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD claim for SLF 5909 Y

Dear all,

Adrian have surveyed the vehicle this morning.

Kindly let us have the approval for this vehicle.

Owner is leaving the car behind in the next few days he hopes that approval can be given by then so we can proceed with the repairs accordingly.

Many thanks!

Best regards,

**Jeffery Tan**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Monday, 27 August, 2018 7:11 PM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD claim for SLF 5909 Y

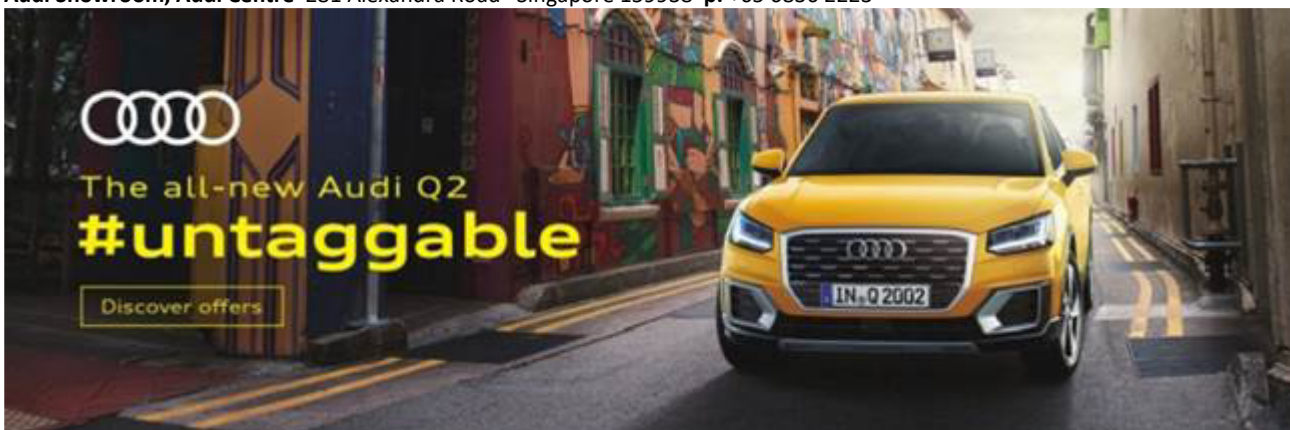
Good evening all ,

Here are the GIA and estimate attachment for your kind reference .

Thank you .

Best Regards,  
**Phua**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
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