

REF:

CC3 / A1618016053 / A162

ASS. REC. BY: Abruah King

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

500/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

195K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SFY6SIT.

Yr Regn: 2017 / Nov

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A5

cc 1984

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

7636

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WA4222FY5J2051897

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 235/55R19.

R: 235/55R19.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

03/09/18.

Survey held at

Premium

Des. of Damages: (Fr) / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

ODAIG.

Part by Part \$18,525.48

(Red: 18525.48 / 45%)

Det: 2808708

9 days

SFY6SIT - CC3 / A1618016053 / W63

4/9 - Revert via messmen

5/9 - @ 11:57am inform by Victor authorise repair excess \$500

5/9 @ 1:01pm inform premium authorise repair

21/9/18 @ 11:21am and revert to Victor via messmen. (supplementary)

24/9/18 @ 11:28am Victor informed C/A at \$15006 via messmen.

Date/Time, File Path in/

☐

Preli. Report

1/12 Typist

☒

Final Report

Date/Time, File Path in/

Days Of Repair:

RECEIVED 04 DEC 2018

Resurvey No. of Trip:

Survey Fee:

Transportation

S + RSL \$

Photos

Covers

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Report Format:

Lump Sum / L.B.I. (\$

18525.48

700

11

211

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Aug 2018 14:31	Cim Veh Model Changed		[] Merimen Administrator
2	29 Aug 2018 14:31	Cim Created	Reg No: SFY651T, Policy No: 1700079762, Acct Date: 2018/08/28, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA118111952	[T] Merimen Administrator
3	03 Sep 2018 17:55	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	03 Sep 2018 17:55	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	03 Sep 2018 17:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	03 Sep 2018 17:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/12	[A] CATHERINE CHONG KAI LING
7	03 Sep 2018 17:55	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	03 Sep 2018 17:55	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	03 Sep 2018 17:55	Cim Veh Model Changed	(204214) AUDI Q5 2.0 (A).	[A] CATHERINE CHONG KAI LING
10	03 Sep 2018 17:55	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	04 Sep 2018 14:04	Adj Rpt Initiated		[A] DENISE TAY KWEE CHENG
12	04 Sep 2018 14:04	Cim Dtl Modified	JPJ Reg. Date: -> 2017/11/29.	[A] DENISE TAY KWEE CHENG
13	04 Sep 2018 14:04	Cim Details Notified		[A] DENISE TAY KWEE CHENG
14	04 Sep 2018 14:06	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/12	[A] DENISE TAY KWEE CHENG
15	04 Sep 2018 15:06	Adj Mandate Request	Cur.Req:30021.00:DAMAGE CONSISTENT REPAIR COST ECONOMICAL	[A] DENISE TAY KWEE CHENG
16	04 Sep 2018 15:12	Cim Registration Modified	Init.Est.:>7,000 - 8,000. Excess: -> 500.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[T] Mohd Zawaya, Norsazani
17	04 Sep 2018 15:12	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	05 Sep 2018 11:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/12, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[T] Koh, Victor-CK
19	05 Sep 2018 11:57	Adj Mandate Set	Approved:13332.00:Re-inspection to be done for damage check and supplementary items / labour.Reinsp:Yes.	[T] Koh, Victor-CK
20	21 Sep 2018 11:20	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/12	[A] SHIAU CHAN
21	21 Sep 2018 11:21	Adj Mandate Request	Cur.Req:32082.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
22	24 Sep 2018 11:28	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/09/12, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[T] Koh, Victor-CK
23	24 Sep 2018 11:28	Adj Mandate Set	Approved:15026.00:Re-inspection to be done for damage check and supplementary items / labour.	[T] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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View Received Message

This mail is associated with :

***SFY651T (8627820561SG)**

OD

Aug 28 2018 7:35PM

[GOH CHYE KIANG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/09/2019 14:15 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SFY651T - Claim Handler: Mohd Zawaye, Norsazani

Maintained: RADIATOR LOUVRE, RADIATOR LOUVRE SERVOMOTOR, LOCK CARRIER damage photos? No damage photos not approve to take out 2nd supplementary.
48-49.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 21 Sep 2018

Preliminary Advice

Vehicle No	: SFY651T	Accident Date	: 28/08/2018
Make	: AUDI Q5	Policy No.	: 1700079762
Assignment Date	: 03/09/2018	Excess	: S\$500.00
Date of Inspection	: 03/09/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	37,423.00	(ESTIMATE \$34,062.00 + SUPPLEMENTARY \$3,361.00)
Revised Amount	:S\$	15,026.00	(INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	17,056.00	(INCLUSIVE OF SUPPLEMENTARY)
Total	:S\$	32,082.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	195,000.00
COE / PARF Rebate	:S\$	98,978.00
Salvage Value	:S\$	
Margin for Repair	:S\$	96,022.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 04 Sep 2018

Preliminary Advice

Vehicle No	: SFY651T	Accident Date	: 28/08/2018
Make	: AUDI Q5	Policy No.	: 1700079762
Assignment Date	: 03/09/2018	Excess	: S\$0.00
Date of Inspection	: 03/09/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	34,062.00
Revised Amount	:S\$	13,332.00
Check Items (Estimated)	:S\$	16,689.00
Total	:S\$	30,021.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	195,000.00
COE / PARF Rebate	:S\$	98,978.00
Salvage Value	:S\$	
Margin for Repair	:S\$	96,022.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

View Received Message

This mail is associated with :

***SFY651T (8627820561SG)**

OD

Aug 28 2018 7:35PM

[GOH CHYE KIANG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 05/09/2018 11:57 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13332.00) - SFY651T - Claim Handler: Mohd Zawaye, Norsazani

Approved:13332.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 5 September 2018 1:01 PM
To: 'Claims'
Cc: SUR
Subject: SFY651T / OD / AIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SFY651T (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2716E
Vehicle Details	
Vehicle No.:	SFY651T
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC (PSR)
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	DAX019373
Chassis No.:	WAUZZZF5J2051897
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$49,491.00
Original Registration Date:	29 Nov 2017
First Registration Date:	29 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$61,288.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Nov 2027
PARF Rebate Amount:	\$45,966.00
Intended COE Rebate Details	
COE Expiry Date:	28 Nov 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,414.00
COE Rebate Amount:	\$53,012.00
Total Rebate Amount:	\$98,978.00

The information contained herein is correct as at 04 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/08/2018 13:59
Date Of Accident	28/08/2018 19:35
Exact Location Of Accident	ALONG CLEMENTI AVE 6
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFY651T
Insured/Policyholder	
Name Of Registered Owner	GOH CHYE KIANG
NRIC No	S7632716E
Email Address	PSDCRDSC@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90228661
Alternative Phone No	OTHERS-90228661

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 SPORT 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700079762
Cover Note Number	

Driver

Name of Driver	GOH CHYE KIANG
NRIC No	S7632716E
Date Of Birth	14/10/1976
Occupation	INDOOR
Date Of Driving Pass	22/07/2005
Driving Experience	13 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-90228661
Fax Number	
Contact Number	OTHERS-90228661
Email Address	PSDCRDSC@GMAIL.COM

Address	29 JURONG WEST STREET 41 #04-07
Postcode	649411
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 28/08/2018, AROUND 735 PM, I WAS TRAVELLING ALONG CLEMENTI AVENUE 6 TURNING INTO MAIN ROAD COMMONWEALTH AVENUE WEST. I TRAVELLED AT SLOW SPEED AND STOPPED BEHIND A WHITE TOYOTA HARRIER (A), WAITING FOR TRAFFIC FROM MAIN ROAD TO CLEAR. THE FRONT HARRIER BRAKE LIGHT WENT OFF FOR A DURATION AND I INCHED FORWARD, BUT BRAKED AGAIN TO CHECK FOR TRAFFIC FROM MAIN ROAD. THERE WAS A BUS QUITE SOME DISTANCE AWAY AND I PROCEED TO MOVE. THE VEHICLE (A) BRAKED A SECOND TIME SUDDENLY AND I WAS UNABLE TO STOP AND AVOID HITTING INTO ITS REAR. (REFER TO VIDEO FOOTAGE. WE EXCHANGED PARTICULARS THEREAFTER.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKH959L
Vehicle Make/Model/Colour	TOYOTA HARRIER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE CHING HAUR
NRIC/Passport Number	S7685738E
Contact Number	91789803
Address	326 BUKIT BATOK ST 52 #02-02
Postcode	659247
Insurance Company Name	



Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

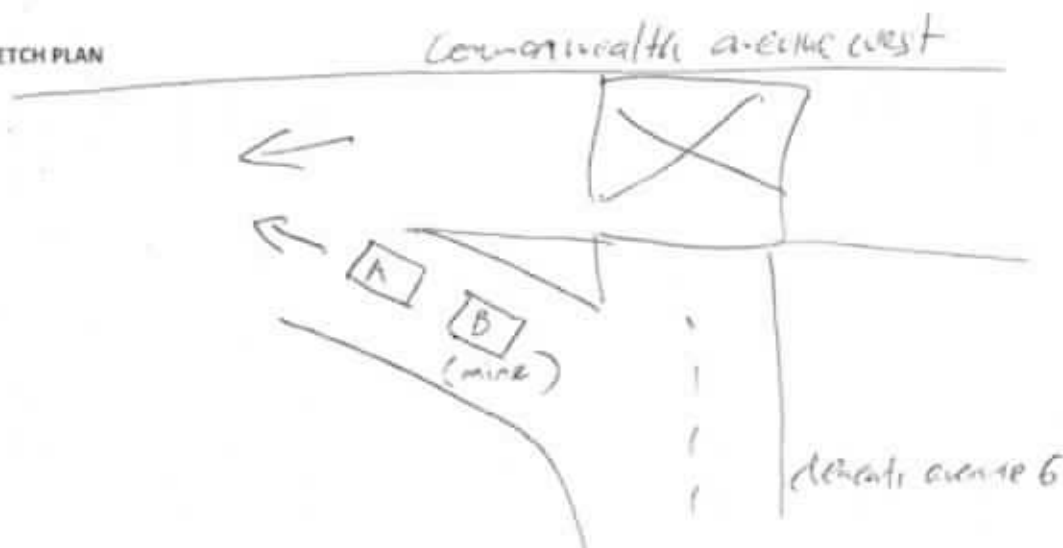

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Lim Eng
NRIC/PIN No.: 673081476

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 28/8/2018, around 735pm, I was travelling along Clematis Avenue 6 turning into main road Commonwealth Avenue West. I travelled at slow speed and stopped behind a white Toyota Harrier (A), waiting for traffic from main road to clear.

The front harrier brake light went off for a duration, and I moved forward, but braked again to check for traffic from main road. There was a bus quite some distance away and I started to move. The vehicle A braked a second time suddenly and I was unable to stop and hitting into its rear. (refer to video footage).

We exchanged particulars thereafter.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No.: 62043471

Accident Photo



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : GOH CHYE KIANG (WU CAIQIANG)
 Period of Insurance : 29 Nov 2017 To 28 Nov 2018
 Engine No. : DAX019373
 Chassis No. : WAUZZZF5J2051697

Vehicle No. : SFY651T
 Policy No. : 1700079762
 Endorsement No. :
 Issued Date : 01 Dec 2017

ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA

Sum Insured : Market Value
 Off Peak Car : No

First Year of Registration : 2017
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" (IDR) if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered imperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

GOH CHYE KIANG (WU CAIQIANG)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408698 83262323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Tire Purchase Company/Employer's Loan: DBS BANK LTD

I hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

125267

AUM LEASING -TUC
 LEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Written by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Cheng Guan Yip

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1005/2018/K5
Date : 30-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Goh Chye Kiang
Address : 29 Jurong West Street 41
#04-07
Singapore 649411
Telephone : HP +65 90228661
Type of Claim : Own Damage Claims
Policy No. : 1700079762
Vehicle No : **SFY 651 T**
Model Code : Audi Q5 SPORT 2.0 TFSI QU
Model / Year : Nov-17
Engine No : DAX 019373
Chassis No : WAUZZZF5J2051897
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Aug-18
Place of Accident : ALONG CLEMENTI AVE 6

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SFY 651 T.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlight, horns, fog lamps, outside temperature sensor and headlights washer assy and front parking aid.	S/N	\$ 480.00 ✓	✓
2	To dismantle, remove and reinstall door panel trim and wind mirror assy for both front doors	S/N	\$ 600.00 ✓	✓
3	To dismantle and renew front bumper and both headlight. Re-organise front crash management components. Reinstall all parts removed.		\$ 2,450.00	1500 ✓
4	To respray front bumper, front lower spoiler, bonnet, both front wheel arch covers and both front doors.		\$ 4,000.00 ✓	2950 4 x S50 = 2200 spoiler = 350 Arch Cover : 200 x 2 = 400 2950
5	To carry out diagnostic check.	S/N	\$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		:	<u>\$ 7,722.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SFY 651 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Delam d</i>	S	2,564.00 ✓ 2050.80
2	FRONT BUMPER FIXING PARTS <i>new</i>	S	231.00 *
3	FRONT PARKING AID SENSOR SUPPORT <i>new</i>	2 S	174.00 +
4	FRONT BUMPER SECURING STRIP LH / RH <i>free</i>	2 S	64.00 +
5	FRONT BUMPER CLOSING ELEMENT LH / RH <i>free</i>	2 S	190.00 +
6	FRONT BUMPER LOWER CENTER GRILLE <i>new</i>	S	149.00 *
7	FRONT BUMPER SPOILER <i>Delam d</i>	S	689.00 ✓ 571.20
8	FRONT BUMPER SPOILER CLOSING ELEMENT <i>new</i>	S	232.00 +
9	RADIATOR GRILLE <i>cracked</i>	S	3,101.00 ✓ 2490.20
10	"QUATTRO" EMBLEM <i>new</i>	S	83.00 ✓ 66.16
11	STRIKER PLATE <i>new</i>	S	213.00 ? 170.40
12	AIR GUIDE GRILLE LH / RH <i>Not Nec</i>	2 S	1,222.00 ? X
13	FRONT BUMPER TOWING CAP LH / RH <i>new</i>	2 S	158.00 *
14	FRONT PARKING AID SENSOR <i>free</i>	S	421.00 +
15	FRONT PARKING AID SENSOR SEAL	S	14.00 *
16	FOAM FILLER PIECE <i>Delam d</i>	S	244.00 ? 195.20
17	FRONT BUMPER CARRIER <i>Bent</i>	S	786.00 ? 677.20
18	GUIDE SECTION LH / RH <i>new</i>	2 S	64.00 +
19	FRONT BUMPER TOP COVER <i>new</i>	S	109.00 *
20	"CAUTION" SIGN STICKER <i>new</i>	S	12.00 +
21	AIR COND STICKER <i>new</i>	S	17.00 +
22	HEADLIGHT MOUNTING LH / RH <i>new - cracked</i>	S	206.00 * 164.80
23	LED HEADLIGHT LH / RH <i>Not Nec</i>	2 S	14,224.00 ? X
24	FRONT WHEEL ARCH COVER LH / RH <i>new</i>	2 S	1,148.00 ✓ 917.60
* 25	FRONT DOOR CHROME TRIM - LH / RH <i>Not Nec</i>	1 S	TBC 214.00 ✓ 2.409.20
26	FRONT NO PLATE <i>Bent</i>	S/N	S 25.00 ✓ 05
TOTAL SPARE PARTS		:	\$ 26,340.00
TOTAL LABOUR CHARGES		:	\$ 7,722.00
GRAND TOTAL		:	\$ 34,062.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

6349792

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling.
Surveyed Date : 03/09/18.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, obdys.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1005/2018/KS 19-Sep-18 Jeffery Tan 1 SFY 651 T Audi Q5 SPORT 2.0 TFSI QU
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Lock carrier air guide - Centre <i>okhd</i>	\$ 35.00	✓ 27.60
2	Lock carrier air guide - LHS/RHS <i>okhd</i>	\$ 94.00	✓ 93.92
3	Front bumper wiring set <i>Payd</i>	\$ 367.00	✓ 298.20
4	S-Line emblem <i>NAU</i>	\$ 215.00	✓ 86
		\$ 711.00	
<u>LABORS</u>			
1	To repair both front fender.	\$ 1,050.00	250
2	To respray both front fenders.	\$ 1,800.00	1100
TOTAL		\$ 3,361.00	

For Premium Automobiles Pte Ltd

 Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No, 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.	PA/OD/1005/2018/KS
Date	8-Jan-19
Service Advisor	Tony Foong
Pages	1
Regn No	SFY 651 T
Model No	Audi Q5 SPORT 2.0 TFSI QU

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	RADIATOR LOUVRE <i>cracked</i>	\$ 463.00	\$ 370.40
2	RADIATOR LOUVRE SERVOMOTOR <i>paid</i>	\$ 163.00	\$ 130.40
3	LOCK CARRIER <i>del</i>	\$ 1,124.00	\$ 899.20
4	COOLANT <i>rec</i> 2	\$ 82.00	\$ 65.60
		\$ 1,832.00	\$ 1,465.60
<u>LABORS</u>			
1	To remove and transfer aircon condenser, radiator, charged aircooler, electrical fans and control unit. To carry out vacuum/ regas and to pressurise cooling system. (S/N)	\$ 1,100.00	\$ 1,100.00
2	Renew front lock carrier and align to position. Re-organise front crash management components, Reinstall all parts removed	\$ 2,800.00	\$ 1,750.00
	Labour	\$ 3,900.00	\$ 2,850.00
	Materials	\$ 1,832.00	\$ 1,465.60
	TOTAL	\$ 5,732.00	\$ 4,315.60

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1005/2018/KS
Date : 30-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

you recommended 6 days

We took 9 days with added repairs

jb 10 Jul 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Goh Chye Kiang
Address : 29 Jurong West Street 41
#04-07
Singapore 649411
Telephone : HP +65 90228661
Type of Claim : Own Damage Claims
Policy No. : 1700079762
Vehicle No : **SFY 651 T**
Model Code : Audi Q5 SPORT 2.0 TFSI QU
Model / Year : Nov-17
Engine No : DAX 019373
Chassis No : WAUZZZFY5J2051897
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Aug-18
Place of Accident : ALONG CLEMENTI AVE 6

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SFY 651 T.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlight, horns, fog lamps, outside temperature sensor and headlights washer assy and front parking aid.	S/N	\$ 480.00	\$ 480.00
2	To dismantle , remove and reinstall door panel trim and wind mirror assy for both front doors	S/N	\$ 600.00	\$ 600.00
3	To dismantle and renew front bumper and both headlight.Re-organise front crash management components. Reinstall all parts removed.		\$ 2,450.00	\$ 1,500.00
4	To respray front bumper, front lower spoiler, bonnet and both front wheel arch covers and both front doors		\$ 4,000.00	\$ 2,950.00
5	<i>Added labour charges - dtd 19/9/18</i>		\$ 2,650.00	\$ 1,350.00
6	<i>Added labour charges - dtd 8/1/19</i>		\$ 3,900.00	\$ 2,850.00
7	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 14,272.00</u>	<u>\$ 9,922.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SFY 651 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,564.00	\$ 2,050.80
2	FRONT BUMPER FIXING PARTS	\$ 231.00	
3	FRONT PARKING AID SENSOR SUPPORT	2 \$ 174.00	
4	FRONT BUMPER SECURING STRIP LH / RH	2 \$ 64.00	
5	FRONT BUMPER CLOSING ELEMENT LH / RH	2 \$ 190.00	
6	FRONT BUMPER LOWER CENTER GRILLE	\$ 149.00	
7	FRONT BUMPER SPOILER	\$ 689.00	\$ 551.20
8	FRONT BUMPER SPOILER CLOSING ELEMENT	\$ 232.00	
9	RADIATOR GRILLE	\$ 3,101.00	\$ 2,480.80
10	"QUATTRO" EMBLEM	\$ 83.00	\$ 66.16
11	STRIKER PLATE	\$ 213.00	\$ 170.40
12	AIR GUIDE GRILLE LH / RH	2 \$ 1,222.00	
13	FRONT BUMPER TOWING CAP LH / RH	2 \$ 158.00	
14	FRONT PARKING AID SENSOR	\$ 421.00	
15	FRONT PARKING AID SENSOR SEAL	\$ 14.00	
16	FOAM FILLER PIECE	\$ 244.00	\$ 195.20
17	FRONT BUMPER CARRIER	\$ 786.00	\$ 628.80
18	GUIDE SECTION LH / RH	\$ 64.00	
19	FRONT BUMPER TOP COVER	\$ 109.00	
20	"CAUTION" SIGN STICKER	\$ 12.00	
21	AIR COND STICKER	\$ 17.00	
22	HEADLIGHT MOUNTING LH / RH	\$ 206.00	\$ 164.80
23	LED HEADLIGHT LH / RH	2 \$ 14,224.00	
24	FRONT WHEEL ARCH COVER LH / RH	2 \$ 1,148.00	\$ 917.60
25	FRONT DOOR CHROME TRIM - LH / RH	\$ 509.00	\$ 407.20
26	Added parts - see 19/9/19	\$ 711.00	\$ 480.72
27	Added parts - see 8/1/19	\$ 1,832.00	\$ 1,465.60
28	FRONT NO PLATE	S/N \$ 25.00	\$ 25.00
	TOTAL SPARE PARTS	\$ 29,392.00	\$ 9,604.28
	TOTAL LABOUR CHARGES	\$ 14,272.00	\$ 9,922.00
	GRAND TOTAL	\$ 43,664.00	\$ 19,526.28

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-VV

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.	PA/OD/1005/2018/KS
Date	19-Sep-18
Service Advisor	Jeffery Tan
Pages	1
Regn No	SFY 651 T
Model No	Audi Q5 SPORT 2.0 TFSI QU

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Lock carrier air guide - Centre	\$ 35.00	\$ 27.60
2	Lock carrier air guide - LHS/RHS	\$ 94.00	\$ 73.92
3	Front bumper wiring set	\$ 367.00	\$ 293.20
4	S-Line emblem	\$ 215.00	\$ 86.00
		\$ 711.00	\$ 480.72
<u>LABORS</u>			
1	To repair both front fender.	\$ 1,050.00	\$ 250.00
2	To respray both front fenders.	\$ 1,600.00	\$ 1,100.00
			\$ 1,350.00
	TOTAL	\$ 3,361.00	\$ 1,830.72

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.	PA/OD/1005/2018/KS
Date	19-Sep-18
Service Advisor	Jeffery Tan
Pages	1
Regn No	SFY 651 T
Model No	Audi Q5 SPORT 2.0 TFSI QU

Quantity	Description	Unit Price	Amount
Parts			
1	Lock carrier air guide - Centre	\$ 35.00	\$ 27.60
2	Lock carrier air guide - LHS/RHS	\$ 94.00	\$ 73.92
3	Front bumper wiring set	\$ 367.00	\$ 293.20
4	S-Line emblem	\$ 215.00	\$ 86.00
		\$ 711.00	\$ 480.72
LABORS			
1	To repair both front fender.	\$ 1,050.00	\$ 250.00
2	To respray both front fenders.	\$ 1,600.00	\$ 1,100.00
			\$ 1,350.00
	TOTAL	\$ 3,361.00	\$ 1,830.72

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SFY 0651 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1005/2018/NH

29 Nov 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SFY 0651 T, Audi Q5 SPORT 2.0 TFSI QU S-TRONIC.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SFY 0651 T**, claimant, **Mr. Goh Chye Kiang**, please find the related document per attached.

1. A copy of the Original invoice no. 85014519 – S\$ 19,287.26.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SFY 0651 T

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:34

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014519	Account: A0006 (T 0)
		Date : 29/11/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
		Order : SFY0651T	
		Term : 30	

Regn No: SFY0651T (V 36070)	Regn Date: 29/11/2017	Mileage: 13997	WIP No.: 22832
Model: Q5 SPORT 2.0 TFSI qu S tronic	Chassis: WAUZZZF5J2G051897	Engine: DAX 019373	Dept: U
You have been assisted by :- Service Advisor (50)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-500.00	1.00	-500.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE, REMOVE AND REINSTALL DOOR PANLEL TRIM AND WING MIRROR ASSY FOR BOTH FRONT DOOR	600.00	1.00	600.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REMOVE AND REINSTALL BOTH HEADLIGHT. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, FRONT LOWER SPOILER, BONNET, BOTH FRONT WHEEL ARCH COVERS AND BOTH FRONT DOOR.	2950.00	1.00	2,950.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, CHARGED AIRCOOLER, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM/REGAS TO PRESSURISE COOLING SYSTEM	1100.00	1.00	1,100.00
S	BODYWORK	M: RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M:	250.00	1.00	250.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6641 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 15:34

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014519	Account: A0006 (T 0)
	Date : 29/11/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SFY0651T	
	Term : 30	

Regn No: SFY0651T (V 36070) Regn Date: 29/11/2017 Mileage: 13997 WIP No.: 22832
Model: Q5 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZF5J32051897 Engine: DAX 019373 Dept: U

You have been assisted by :- Service Advisor (50)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO REPAIR BOTH FRONT FENDER M:	1100.00	1.00	1,100.00
X	A80A121345AE	(V) (SK) AIR DUCT (20/0	Less 020%	1.00	34.50
X	A80A121673H	(V) (SK) AIR DUCT (20/0	Less 020%	1.00	46.20
X	A80A121674H	(V) (G) AIR DUCT (20/09	Less 020%	1.00	46.20
X	A80A971095R	(V) (SK) HARNESS (20/09	Less 020%	1.00	366.50
X	A80A853284D 3Q7	(V) (SK) WINDOW SLO (27	Less 020%	1.00	509.00
X	A80A853651J RP5	(A) (SK) GRILLE (10/09/	Less 020%	1.00	3101.00
X	A80A853692	(V) (SK) PLATE (20/09/2	Less 020%	1.00	213.00
X	A80A853717F GRU	(A) (SK) COVER (10/09/2	Less 020%	1.00	573.50
X	A80A853718F GRU	(A) (SK) COVER (10/09/2	Less 020%	1.00	573.50
X	A80A807108E GRU	COVER	Less 020%	1.00	1195.00
X	A80A807107E GRU	COVER	Less 020%	1.00	1195.00
X	A80A807061B GRU	(A) (SK) FR. SPOILER (10	Less 020%	1.00	689.00
X	A80A805594	CARRIER	Less 020%	1.00	1124.00
X	A80A807550C	FOAM INSER	Less 020%	1.00	244.00
X	A80A807113C	BRACKET	Less 020%	1.00	786.00
X	AG A13040M2	PREMIX-COOLANT	Less 020%	4.00	20.50
X	A8N0853601A	INSCRIPTION 'S-LINE'	Less 020%	1.00	107.50
X	A80A805607	MOUNTING	Less 020%	1.00	103.00
X	A80A853736 2ZE	INSCRIPTION 'QUATTRO	Less 020%	1.00	82.70
X	A80A805608	MOUNTING	Less 020%	1.00	103.00
X	A80A807661A GRU	CONN PIECE	Less 020%	1.00	173.50

Parts 9,078.48
Labour 0.00
Sublet 9,447.00
Menus 0.00
Lubricant 0.00

Sub-Total 18,025.48

7% GST 1,261.78

Grand Total 19,287.26



29/11

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Your Ref: SFY 0651 T

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1005/2018/TF
26 Sept 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 SPORT 2.0 TFSI qu S tronic
Vehicle Chassis No. : WAUZZZF5J2051897
Vehicle Regn No. : **SFY0651T**
Vehicle Mileage : 8158km
Vehicle Owner : Mr. Goh Chye Kiang
Certificate No : 1700079762
Policy Excess : **S\$535.00 (Inclusive of GST)**
Accident Date : 26th of August 2018
Place : Along Clementi Ave 6
Repair Cost : \$ 19,287.26
WIP No. : 22832
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 28/9

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Aug 2018		03 Sep 2018 17:55 Edit Adj Rpt	\$18,525.48 Edit Estimates	\$18,525.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	GOH CHYE KIANG, ID: S7632716E, Tel: +6590228661, Email: PSDCRDSC@GMAIL.COM		
Vehicle Reg. No.:	SFY651T	Date of Loss:	28/08/2018 19:00 - :59 [8 Months and 30 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 8627820561SG	Policy/Cover Note No.:	1700079762 (Comprehensive)
		Excess:	S\$500.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/09/2018]		
Driver/Custodian:	GOH CHYE KIANG (41 / Male) , NRIC: S7632716E, Tel: +6590228661 Email: PSDCRDSC@GMAIL.COM		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (22/11/2019): Alert - Adj Mandate Approved (\$18525.48) - SFY651T - Claim Handler: Mohd Zawaye...
- AIG_SG (01/11/2019): Alert - Adj Mandate Maintained - SFY651T - Claim Handler: Mohd Zawaye, Norsazani
- AIG_SG (10/09/2019): Alert - Adj Mandate Maintained - SFY651T - Claim Handler: Mohd Zawaye, Norsazani
- AIG_SG (09/09/2019): Alert - Adj Mandate Maintained - SFY651T - Claim Handler: Mohd Zawaye, Norsazani
- AIG_SG (24/09/2018): Alert - Adj Mandate Approved (\$15026.00) - SFY651T - Claim Handler: Mohd Zawaye...
- AIG_SG (05/09/2018): Alert - Adj Mandate Approved (\$13332.00) - SFY651T - Claim Handler: Mohd Zawaye...
- AIG_SG (04/09/2018): SFY651T / OD / 28/08/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFY651T (8627820561SG)
OD
Aug 28 2018 7:35PM
[GOH CHYE KIANG]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page		☒	
No	Finalized On		Premium Automobiles Pte Ltd (UBI)										Thumbnail		Print		
1	29/08/18 14:27		Video - Accident [Linked Accident Report Documents]										Load MP4				
Assessment Reports														1 per page		☒	
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
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Photos/Images														3 per page		☒	
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	04/09/18 14:07		General View										Load JPG		☒		
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36	04/09/18 14:07		General View										Load JPG		☒		

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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85	09/09/19 16:43	Reinspection Photo		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	04/09/18 13:55	Estimate		☒
3	04/09/18 13:55	Driver's Driving license and NIRC		☒
4	04/09/18 13:55	Singapore Accident Statement		☒
5	21/09/18 11:15	SUPPLEMENTARY LIST		☒

Video			1 per page	☒
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7	27/08/19 11:08	SUPPLEMENTARY	Load PDF	
8	27/08/19 16:51	SUPPLEMENTARY	Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
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Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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Photos/Images			3 per page	☒
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2	29/08/18 14:24	Sketch Plan #2	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18016053/ATBE2

Date: 04/12/2019

REFERENCE

Insured/Claimant: GOH CHYE KIANG Policy No: 1700079762
Date of Loss: 28/08/2018 Nature of Claim: OD Claim No: 8627820561SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFY651T
Make & Model: AUDI Q5, 2.0 (A) Engine No: DAX019373
Reg. Date: 29/11/2017 (Man. Year: 2017) Chassis No: WAUZZZF5J2051897
Colour: Blue Odometer: 7636 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$195,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R19 Rear Tyre Size: 235/55 R19
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	29,225.92	9,103.48	20,122.44	68.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,272.00	9,422.00	4,850.00	33.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	43,497.92	18,525.48	24,972.44	57.41
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	42,997.92	18,025.48	24,972.44	58.08
+ GST 7.00/7.00% (S\$)	3,009.85	1,261.78	1,748.07	58.08
Nett Amount (S\$)	46,007.77	19,287.26	26,720.51	58.08

INSPECTION

Date of Assignment: 03/09/2018
Date Inspected: 03/09/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,564.00 FS	*2,050.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	231.00 FS	*- FS
3	2		*FRONT PARKING AID SENSOR SUPPORT	Not Necessary	174.00 FS	*- FS
4	2		*FRONT BUMPER SECURING STRIP LH / RH	Not Necessary	64.00 FS	*- FS
5	2		*FRONT BUMPER CLOSING ELEMENT LH / RH	Not Necessary	190.00 FS	*- FS
6	1		*FRONT BUMPER LOWER CENTER GRILLE	Not Necessary	149.00 FS	*- FS
7	1		*FRONT BUMPER SPOILER	Deformed	689.00 FS	*551.20 FS
8	1		*FRONT BUMPER SPOILER CLOSING ELEMENT	Not Necessary	232.00 FS	*- FS
9	1		*RADIATOR GRILLE	Cracked	3,101.00 FS	*2,480.80 FS
10	1		*QUATTRO EMBLEM	Necessary	83.00 FS	*66.16 FS
11	1		*STRIKER PLATE	Damaged	213.00 FS	*170.40 FS
12	2		*AIR GUIDE GRILLE LH / RH	Not Necessary	1,222.00 FS	*- FS
13	2		*FRONT BUMPER TOWING CAP LH / RH	Not Necessary	158.00 FS	*- FS
14	1		*FRONT PARKING AID SENSOR	Not Necessary	421.00 FS	*- FS
15	1		*FRONT PARKING AID SENSOR SEAL	Not Necessary	14.00 FS	*- FS
16	1		*FOAM FILLER PIECE	Deformed	244.00 FS	*195.20 FS
17	1		*FRONT BUMPER CARRIER	Bent	786.00 FS	*628.80 FS
18	2		*GUIDE SECTION LH / RH	Not Necessary	64.00 FS	*- FS
19	1		*FRONT BUMPER TOP COVER	Not Necessary	109.00 FS	*- FS
20	1		*CAUTION SIGN STICKER	Not Necessary	12.00 FS	*- FS
21	1		*AIR COND STICKER	Not Necessary	17.00 FS	*- FS
22	1		*HEADLIGHT MOUNTING LH / RH	Cracked	206.00 FS	*164.80 FS
23	2		*LED HEADLIGHT LH / RH	Not Necessary	14,224.00 FS	*- FS
24	2		*FRONT WHEEL ARCH COVER LH / RH	Necessary	1,148.00 FS	*917.60 FS
25	1		*FRONT DOOR CHROME TRIM - LH / RH	O/S Cut	814.40 FS	*407.20 FS
26	1		*FRONT NO PLATE	Bent	25.00 FS	*25.00 FS
27	1		*LOCK CARRIER AIR GUIDE - CENTRE	Deformed	27.60 FS	*27.60 FS
28	2		*LOCK CARRIER AIR GUIDE - LHS / RHS	Deformed	73.92 FS	*73.92 FS
29	1		*SET FRONT BUMPER WIRING	Damaged	293.20 FS	*293.20 FS
30	2		*S-LINE EMBLEM	Necessary	86.00 FS	*86.00 FS
31	1		*RADIATOR LOUVRE	Not Necessary	463.00 FS	*- FS
32	1		*RADIATOR LOUVRE SERVOMOTOR	Not Necessary	163.00 FS	*- FS
33	1		*LOCK CARRIER	Deformed	899.20 FS	*899.20 FS
34	2		*COOLANT	Necessary	65.60 FS	*65.60 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 29,225.92 9,103.48

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHTS WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE, REMOVE AND REINSTALL DOOR PANEL TRIM AND WIND MIRROR ASSY FOR BOTH FRONT DOORS	New	600.00	600.00
3	TO DISMANTLE AND RENEW FRONT BUMPER AND BOTH HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,450.00	1,500.00
4	TO RESPRAY FRONT BUMPER, FRONT LOWER SPOILER, BONNET, BOTH FRONT WHEEL ARCH COVERS AND BOTH FRONT DOORS	New	4,000.00	2,950.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
6	TO REPAIR BOTH FRONT FENDER	New	1,050.00	250.00
7	TO RESPRAY BOTH FRONT FENDERS	New	1,600.00	1,100.00
8	TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, CHARGED AIRCOOLER, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,100.00	1,100.00
9	RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,800.00	1,250.00
Gross Labour Cost (S\$)			14,272.00	9,422.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >