

ASS. REC. BY: Adrian Ling

REF:

CC3 / A1418016052 / A1bn2

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$1600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

150K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

** 3 Mths

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMC6900T.

Yr Regn: 2018 / July

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

c.c.

1984

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

972 -

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU22ZF4XJN014968

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

03/09/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG.

Part by Part \$4013.36 (Red: 3042.64, 43%)

RECEIVED 30 NOV 2018

Date/Time, File Pass to?



Preli. Report



Final Report

1) 3011 Typist

Date/Time, File Return to?

2)

Days Of Repair: 3

Resurvey No. of Trip: -

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

S + RS, \$

Photos

Others

TOTAL

200

10

210

Report Format:

Lump Sum / I.B.E. (\$) 4013.36

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 7 November 2018 4:37 PM
To: Boo seng yak; Adrian Ling (LKKAuto); SUR; Carrine Leong;
jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SMC6900T - OD AIG - SURVEYED 3 SEP 18

Dear Mr Boo,

confirm repair cost of \$4013.36 @ 3 days of repairs before GST and Excess.

Please provide us the DV and final bill for earlier closure.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 27 October 2018 4:11 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong
<carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
<claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMC6900T - OD AIG - SURVEYED 3 SEP 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4013.36 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1903J
Vehicle Details	
Vehicle No.:	SMC6900T
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CVK064114
Chassis No.:	WAUZZZF4XJN014968
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,414.00
Original Registration Date:	17 Jul 2018
First Registration Date:	17 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$38,780.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Jul 2028
PARF Rebate Amount:	\$29,085.00
Intended COE Rebate Details	
COE Expiry Date:	16 Jul 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,000.00
COE Rebate Amount:	\$30,583.00
Total Rebate Amount:	\$59,668.00

The information contained herein is correct as at 04 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	31/08/2018 11:02
Date Of Accident	30/08/2018 18:30
Exact Location Of Accident	MSCP OF UMC PASIR RIS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC6900T
Insured/Policyholder	
Name Of Registered Owner	LU XIANGJIE
NRIC No	S7881903J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90304580
Alternative Phone No	OTHERS-90304580

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800083437
Cover Note Number	

Driver

Name of Driver	LU XIANGJIE
NRIC No	S7881903J
Date Of Birth	16/11/1978
Occupation	INDOOR
Date Of Driving Pass	18/12/2014
Driving Experience	3 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90304580
Fax Number	
Contact Number	OTHERS-90304580
EMAIL Address	NOEMAIL

Address	19 PASIR RIS RISE #07-40
Postcode	518089
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AN ACCIDENT HAPPENED AT MULTISTOREY CARPARK OF UMC. I DRIVE MY CAR OUT OF THE EXIT AND ANOTHER CAR CAME IN. I TURN LEFT TO PREVENT TOUCHING WITH OTHER CAR, BUT UNFORTUNATELY, MY CAR RIGHT SIDE DOOR SCRATCHED WITH THE WALL OF EXIT WAY.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	WALL
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

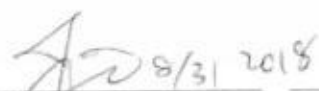
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


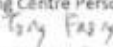
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 8/31 2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: 
NRIC/FIN No.: 652041474

Sketch Plan #2

SKETCH PLAN




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

An Accident happened at multi-storey car park of UMC
I drive my car out of the exit and another car came in.
I turn left to prevent touching with other car, but unfortunately
my car right side door scratched with the wall of exit way

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

 8/31/2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No.: G 2040147A

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LU XIANGJIE
Period of Insurance : 17 Jul 2018 To 16 Jul 2019
Engine No. : CVK064114
Chassis No. : WAUZZZF4XJN014968

Vehicle No. : *SMC6900T*
Policy No. : 1800083437
Endorsement No. : 000000000214821
Issued Date : 18 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LU XIANGJIE - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center. Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE
Cheng Cheng Chee

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1015/2018/PH
Date : 1-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Lu Xiang Jie
Address : 19 Pasir Ris Rise
: #07-40
Singapore 518089
Telephone : HP +65 90304580
Type of Claim : Own Damage Claim
Policy No. : 1800083437
Vehicle No : **SMC 6900 T**
Model Code : Audi A4 2.0 TFSI 8W
Model / Year : Jul-18
Engine No : CVK 064114
Chassis No : WAUZZZF4XJN014968
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Aug-18
Place of Accident : MSCP of UMC Pasir Ris

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 6900 T.

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rhs rear door's multi-lock system and power window devices.	S/N \$ 280.00 ✓
2	To dismantle and renew rhs rear door. Repair rhs rear fender. Re-organise rhs crash management	\$ 1,200.00 ✓ \$ 500
3	To respray rhs rear door, rhs rear door handle and rhs rear fender.	\$ 1,600.00 ✓ Hurdle : 100 1300 1200
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 3,272.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 6900 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR - RH <i>Dented</i>	\$ 1,928.00 ✓	1542.40
2	REAR OUTER DOOR SEAL - RH <i>Nec</i>	\$ 176.00 ✓	140.40
3	BONDING AGENT <i>Nec</i>	\$ 43.00 ? X	
4	CLEANING SOLUTION <i>Nec</i>	\$ 64.00 ? X	
5	SEALING STRIP <i>Nec</i>	\$ 14.00 ✓	11.70
6	ATTACHMENT PARTS FOR DOOR <i>Nec</i>	\$ 488.00 ? X	
7	REAR DOOR CATCH <i>Nec</i>	\$ 105.00 + X	
8	DOOR CATCH COVER <i>Nec</i>	\$ 12.00 + X	
9	DOOR SEAL, INNER <i>Nec</i>	\$ 192.00 + X	
10	TRIM PLAT FOR DOOR HANDLE - RH <i>Missing</i>	\$ 22.00 ✓	17.70
11	DOOR HANDLE, EXTERIOR - RH	\$ 33.00 ✓	26.24
12	SENSOR - RH <i>Nec</i>	\$ 200.00 ? X	
13	PERIPHERAL LIGHT <i>Nec</i>	\$ 64.00 ? X	
14	MOUNTING BAR - RH <i>Nec</i>	\$ 143.00 ? X	
15	SUNDRIES <i>Nec</i>	\$ 300.00 =	3.92
TOTAL SPARE PARTS		\$ 3,784.00	
TOTAL LABOUR CHARGES		\$ 3,272.00	
GRAND TOTAL		\$ 7,056.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adnan Arif

Surveyed Date

: 03/09/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Authorised Repairs, 03 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMC 6900 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1015/2018/MAS

29 Nov 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMC 6900 T, Audi A4 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SMC 6900 T**, claimant, **Mr. Lu Xiangjie**, please find the related document per attached.

1. A copy of the Original invoice no. 85013170 – S\$2,582.30
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMC 6900 T

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)
















CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Sep 2018		03 Sep 2018 17:47 Edit Adj Rpt	S\$4,013.36 Edit Estimates	S\$4,013.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS			[Created by insurer]																					
Insured:	LU XIANGJIE , ID: S7881903J, Tel: +6590304580, Email: NOEMAIL																							
Vehicle Reg. No.:	SMC6900T	Date of Loss:	30/08/2018 18:00 - :59 [1 Months and 13 Days From LTA Reg Date (Man Yr)]																					
Claim Type:	OD / 3974367972SG	Policy/Cover Note No.:	1800083437 (Comprehensive)																					
		Excess:	S\$1,600.00																					
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911																							
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/09/2018]																							
Driver/Custodian:	LU XIANGJIE (39 / Male), NRIC: S7881903J, Tel: +6590304580																							
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail																				
<ul style="list-style-type: none"> AIG_SG (04/09/2018): SMC6900T / OD / 30/08/2018 / Coverage & Excess update 																								
<input type="checkbox"/> ALL ASSOCIATED TASKS																								
<div> View All Search Tasks Create New Task Complete </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SMC6900T (3974367972SG)
OD
Aug 30 2018 6:00PM
[LU XIANGJIE]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		Use Viewer	
Photos/Images										3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print	
1	05/11/18 13:54	General View									Load JPG	<input checked="" type="checkbox"/>	
2	05/11/18 13:54	General View									Load JPG	<input checked="" type="checkbox"/>	
3	05/11/18 13:54	General View									Load JPG	<input checked="" type="checkbox"/>	
4	05/11/18 13:54	General View									Load JPG	<input checked="" type="checkbox"/>	
5	05/11/18 13:54	General View									Load JPG	<input checked="" type="checkbox"/>	
6	05/11/18 13:54	General View									Load JPG	<input checked="" type="checkbox"/>	
7	05/11/18 13:54	General View									Load JPG	<input checked="" type="checkbox"/>	
8	05/11/18 13:54	General View									Load JPG	<input checked="" type="checkbox"/>	
9	05/11/18 13:54	General View									Load JPG	<input checked="" type="checkbox"/>	
										1 per page		<input checked="" type="checkbox"/>	
Documentation													
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print	
1	04/09/18 14:40	Certificate of Insurance									Load PDF		
2	04/09/18 14:40	Driver's Driving License and NIRC									Load PDF		
3	04/09/18 14:40	estimate									Load PDF		
4	04/09/18 14:40	Singapore Accident Statement									Load PDF		
5	03/12/18 10:59	WORKSHOP INVOICE									Load PDF		
6	03/12/18 10:59	DISCHARGE VOUCHER									Load PDF		

Linked Accident Report Documents

			View	Use Viewer
		1 per page	<input checked="" type="checkbox"/>	
Assessment Reports				
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	31/08/18 11:21	Accident Statement		
		Thumbnail	Print	
		Load HTM		
		3 per page	<input checked="" type="checkbox"/>	
Photos/Images				
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	31/08/18 11:14	Accident Photo		
2	31/08/18 11:14	Accident Photo		
3	31/08/18 11:14	Accident Photo		
4	31/08/18 11:14	Accident Photo		
5	31/08/18 11:14	Accident Photo		
6	31/08/18 11:14	Accident Photo		
7	31/08/18 11:14	Accident Photo		
8	31/08/18 11:14	Accident Photo		
9	31/08/18 11:14	Accident Photo		
		1 per page	<input checked="" type="checkbox"/>	
Documentation				
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	31/08/18 11:10	Sketch Plan		
2	31/08/18 11:10	Sketch Plan #2		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18016052/ATBN2

Date: 03/12/2018

REFERENCE

Insured/Claimant: LU XIANGJIE Policy No: 1800083437
Date of Loss: 30/08/2018 Nature of Claim: OD Claim No: 3974367972SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMC6900T Engine No: CVK064114
Make & Model: AUDI A4, 2.0 (A) Chassis No: WAUZZZF4XJN014968
Reg. Date: 17/07/2018 (Man. Year: 2018) Odometer: 972 km
Colour: Black
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$150,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,784.00	1,741.36	2,042.64	53.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,272.00	2,272.00	1,000.00	30.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,056.00	4,013.36	3,042.64	43.12
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	5,456.00	2,413.36	3,042.64	55.77
+ GST 7.00/7.00% (S\$)	381.92	168.94	212.98	55.77
Nett Amount (S\$)	5,837.92	2,582.30	3,255.62	55.77

INSPECTION

Date of Assignment: 03/09/2018

Date Inspected: 03/09/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR-RH	Dented	1,928.00 FS	*1,542.40 FS
2	1		*REAR OUTER DOOR SEAL-RH	Necessary	176.00 FS	*140.40 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*SEALING STRIP	Necessary	14.00 FS	*11.20 FS
6	1		*ATTACHMENT PARTS FOR DOOR	Not Necessary	488.00 FS	*- FS
7	1		*REAR DOOR CATCH	Not Necessary	105.00 FS	*- FS
8	1		*DOOR CARCH COVER	Not Necessary	12.00 FS	*- FS
9	1		*DOOR SEAL,INNER	Not Necessary	192.00 FS	*- FS
10	1		*TRIM PLAT FOR DOOR HANDLE-RH	Missing	22.00 FS	*17.20 FS
11	1		*DOOR HANDLE,EXTERIOR-RH	Missing	33.00 FS	*26.24 FS
12	1		*SENSOR-RH	Not Necessary	200.00 FS	*- FS
13	1		*PERIPHERAL LIGHT	Not Necessary	64.00 FS	*- FS
14	1		*MOUNTING BAR-RH	Not Necessary	143.00 FS	*- FS
15	1		*SUNDRIES	Necessary	300.00 FS	*3.92 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	3,784.00	1,741.36
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
2	TO DISMANTLE AND RENEW RHS REAR DOOR.REPAIR RHS REAR FENDER.RE-ORGANISE RHS CRASH MANAGEMENT	New	1,200.00	500.00
3	TO RESPRAY RHS REAR DOOR,RHS REAR DOOR HANDLE AND RHS REAR FENDER	New	1,600.00	1,300.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,272.00	2,272.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1015/2018/PH
Date	:	1-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 27 Oct 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Lu Xiang Jie
Address	:	19 Pasir Ris Rise
	:	#07-40
	:	Singapore 518089
Telephone	:	HP +65 90304580
Type of Claim	:	Own Damage Claim
Policy No.	:	1800083437
Vehicle No	:	SMC 6900 T
Model Code	:	Audi A4 2.0 TFSI 8W
Model / Year	:	Jul-18
Engine No	:	CVK 064114
Chassis No	:	WAUZZZF4XJN014968
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Aug-18
Place of Accident	:	MSCP of UMC Pasir Ris

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 6900 T.

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer rhs rear door's multi-lock system and power window devices.	S/N \$ 280.00	\$ 280.00
2	To dismantle and renew rhs rear door. Repair rhs rear fender. Re-organise rhs crash management components. Reinstall all parts removed.	\$ 1,200.00	\$ 500.00
3	To respray rhs rear door, rhs rear door handle and rhs rear fender.	\$ 1,600.00	\$ 1,300.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 3,272.00	\$ 2,272.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 6900 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR - RH	\$ 1,928.00	\$ 1,542.40
2	REAR OUTER DOOR SEAL - RH	\$ 176.00	\$ 140.40
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	SEALING STRIP	\$ 14.00	\$ 11.20
6	ATTACHMENT PARTS FOR DOOR	\$ 488.00	
7	REAR DOOR CATCH	\$ 105.00	
8	DOOR CATCH COVER	\$ 12.00	
9	DOOR SEAL, INNER	\$ 192.00	
10	TRIM PLAT FOR DOOR HANDLE - RH	\$ 22.00	\$ 17.20
11	DOOR HANDLE , EXTERIOR - RH	\$ 33.00	\$ 26.24
12	SENSOR - RH	\$ 200.00	
13	PERIPHERAL LIGHT	\$ 64.00	
14	MOUNTING BAR - RH	\$ 143.00	
15	SUNDRIES	\$ 300.00	\$ 3.92
	TOTAL SPARE PARTS	\$ 3,784.00	\$ 1,741.36
	TOTAL LABOUR CHARGES	\$ 3,272.00	\$ 2,272.00
	GRAND TOTAL	\$ 7,056.00	\$ 4,013.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant