

ASS. REC. BY:

REF:

CS / ASM1SD16038 / Ntd342

Special Instruction:

Surveyor:

Naz

ASSIGNMENT (Office)

From (Person):

Jas Tan

of

ASM (AXA)

Date/Time:

31/08/2018

Estimated Cost:

Bill to:

☒ OB

TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKU 87967

Insured:

at Workshop m/s:

Lee Kuan Hwa

Tel

6269 9192 / 9028 8798

of

24 Sungai Kadut St. 4

Policy No:

Claim No:

S8M0052P

Sum Insured:

Excess:

\$800.00

Make of Veh:

D.O.A.

18/08/18

(Client's Record)

- Do not Finalise -

CA / ☒ REV

/ REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:48am 31/8/18

Person Contacted:

Siew Chan

Vehicle IN

☒ OUT

Date/Time

Action/Instruction (✓)

Estimate

Virtual Case

SKU 87967 - (CU ASM1SD15567 / Ntd3)

DOA: 18/08/18

9/11/18@

4:12pm inform Jas 1A upload. not authorise

9/12/18@

9:56am inform by Jas authorise repair.

9/12@11

10 inform Lee Kuan Hwa authorise repair, part by part.
any supplementary must take approval. excess \$800

REF: ASM(AXA)
CS/ASM18016038/Ntd3

ASSIGNMENT

From: Date: 10/09/18

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKU 8796T

at Workshop no: Lee Kuan Hwa

of 24 surgeri kedut st. 1

Insured

Policy No.

Claims No.

Sum Insured Excess: \$800.00

(Client's Record) After 11 am.

Make of Veh:

Virtual

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 90k 93k.

IDAC Accident Rpt Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or No

Lum Sum: 3 Val: Yes or No

CA / ☒ REV / REP. 1-24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Date / Time Action / Instruction

Lump Sum repair \$7000

AXA P/R

14/9@3:13 Spoken to Jas supplementary go ahead, lump sum \$7000 ok!
14/9@3:49pm email to Adeline authorise confirm lump sum \$7000,
before & after photo is needed to be taken. remember. Sent me back
lump sum letter

RECEIVED 04 DEC 2018

Attached. DV/Fnabill

lump sum \$7000, 5day (Red: 4264.90, 48%)

Case/Time, File Pass to?

☐

: Prel. Report

3/12 Tuptst

☒

: Final Report

Date/Time, File Return to?

2

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee

Transportation

\$ + RS. 14

Photo

Other

TOTAL

290

290

Report Format: 00

Lump Sum / I.B.I. (\$) 7000/-

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 14 September 2018 3:49 PM
To: kuanhwa@singnet.com.sg
Cc: SUR
Subject: SKU 8796T / OD / AXA

Dear Sir,

Have check and spoken with AXA Jas Tan.

As instructed by our client, please proceed to repair the insured vehicle **SKU 8796T (Excess \$800/-)**. Confirm Lump sum repair \$7000/-.

Before & After paint photo is needed to be taken

Please remember sent me back the lump sum letter.

Thanks you.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Service Request Details

Claim

S8M00SZR

Reference

None 

Loss Date

August 18, 2018

Request Date

August 31, 2018

Due Date

September 7, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

[Decline Work](#)[Accept Work](#)

Vehicle Information

Incident Vehicle Registration #

SKU8796T

Make

AUDI

Model

A4 1.8 TFSI

Service Address

...

Primary Contact/Insured

TIDY MAINTENANCE & ENGINEERING PTE. LTD.

29 TUAS AVENUE 8, 639244, Singapore

63380083

ABBY@VIRTUALINVEST.BIZ

Claim Handler

TAN Jas

6568804844

jas.tan@axa.com.sg

Additional Instructions

OD-LEE KUAN HWA OD XS \$800 VIRTUAL ACC Please do not finalise repair

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Model
A4 1.8 TFSI

Service Address

...

Primary Contact/Insured

TIDY MAINTENANCE & ENGINEERING PTE. LTD.
29 TUAS AVENUE 8, 639244, Singapore
63380083
ABBY@VIRTUALINVEST.BIZ

Claim Handler

TAN Jas
6568804844
jas.tan@axa.com.sg

Additional Instructions

OD-LEE KUAN HWA OD XS \$800 VIRTUAL ACC Please do not finalise repair

Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE 

SENT 9/12/18 9:56 AM

FROM TAN Jas

SUBJECT Re:IA UPLOADED

BODY Hi, please proceed to authorize as IA advised.



TYPE 

SENT 9/11/18 4:12 PM

FROM LKK AUTO CONSULTANTS PTE LTD (OD)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: S8M00SZR

Our Ref: CS/ASM18016038/Ntd3

Date: 11/9/2018

The Motor Claims Department
M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO SKU 8796T

We thank you for the instruction on 31/08/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle on 11/9/2018 at the premises of M/s Lee Kuan Hua and have the following to report: -

Workshop Estimate Amount	: S\$ <u>9,145.00</u>
Revised Estimate Amount	: S\$ <u>5,470.50</u>
"Check" Items Amount	: S\$ <u>352.00</u>
Total	: S\$ <u>5,822.50</u>
Market Value	: S\$ <u>93,000.00</u>
LTA Reimbursement Value	: S\$ <u>61,384.00</u>
Nett Value	: S\$ <u>31,616.00</u>

Description of Damage:

The vehicle sustained damages at the front portion.



Comments/ Present Status:
Damages Consistent
Repair cost economical

Yours Faithfully,
Naz
Automotive Assessor

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719

Workshop: 24, Sungei Kadut Street 4 Singapore 729050

Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712

Business Reg. No: 36463500B

M/s: **AXA INSURANCE SINGAPORE PTE LTD**
8 SHENTON WAY #27-01
SINGAPORE 068811.

Date : 29.08.2018

Motor Claim Dept

Vehicle number : SKU 8796 T
Make/Model : AUDI , A4-1.8 T FSI MU S-LINE
Date of accident : 18.08.2018
Claim Type : OD Claim

Re: Estimate for SKU 8796 T

1.	1 pc	Front bonnet	\$ 800.00
2.	1 pc	Front bonnet lock	\$ 115.00
3.	2 pcs	Front fender LH , RH	\$ 860.00
4.	2 pcs	Front fender inner shield LH , RH	\$ 200.00
5.	1 pc	Front bumper	\$ 770.00
6.	1 pc	Front towing cover RH	\$ 20.00
7.	1 pc	Front bumper square cover RH	\$ 30.00
8.	1 pc	Front bumper fog cover RH	\$ 90.00
9.	1 pc	Front bumper fog lamp RH	\$ 120.00
10.	2 pcs	Front bumper side retainer LH , RH	\$ 40.00
11.	1 pc	Front engine under cover	\$ 270.00
12.	1 pc	Front grille	\$ 460.00
13.	2 pcs	Front headlamp LH , RH	\$ 1,600.00
14.	2 pcs	Front headlamp lower bracket LH , RH	\$ 110.00
15.	2 pcs	Front headlamp nozzle LH , RH	\$ 210.00
16.	1 pc	Front support panel top cover	\$ 410.00
17.	1 set	Front number plate & casing	\$ 45.00

6,150.00

Cost plus 10% Profit

\$ 615.00

\$ 6,765.00

To Towing Service

\$ 80.00

To Wiring Service

\$ 120.00

To Reset Car Computer

\$ 180.00

To Replace & Repair Labour Charge

\$ 1000.00

To Putty & Spray Painting

\$ 1000.00

Your Faithfully,

李光華 廖曉輝

Total :

\$ 9,145.00

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719

TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18016038/Nqd3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 03-09-2018



Code : ASM

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKU 8796T
Policy No.	Coverage (\$)	0.00
Claim No. S8M00SZR	Excess (\$)	800.00
Assign From SMART CLAIM (JAS TAN)	Assign Date	31/08/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	18/08/2018	Inspection Date	10/09/2018
Survey held at	LEE KUAN HWA MOTOR SERVICE 24 SUNGEI KADUT ST. 4 SINGAPORE 729050		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5618H
Vehicle Details	
Vehicle No.:	SKU8796T
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU (EU6)
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CJE107414
Chassis No.:	WAUZZZ8K8FA154382
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$27,579.00
Original Registration Date:	20 Aug 2015
First Registration Date:	20 Aug 2015
Transfer Count:	0
Actual ARF Paid:	\$25,611.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Aug 2025
PARF Rebate Amount:	\$19,208.00
Intended COE Rebate Details	
COE Expiry Date:	19 Aug 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$60,789.00
COE Rebate Amount:	\$42,176.00
Total Rebate Amount:	\$61,384.00

The information contained herein is correct as at 11 Sep 2018

OK

MV: 931C .
S/S



Re:IA UPLOADED

Type

🔔 Question

Message

Hi, please proceed to authorize as IA advised.

Reply

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 23/08/2018 16:43
Date Of Accident 18/08/2018 17:45
Exact Location Of Accident JALAN SEH CHUAN CHUN TIN ROAD
Country/State Of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKU8796T
Insured/Policyholder
Name Of Registered Owner TIDY MAINTENANCE & ENGINEERING
Co Reg No 200605618H
Email Address NOEMAIL
Mobile Phone No
Alternative Phone No OFFICE-68750029

Vehicle Particulars

Manufacturer AUDI
Model A4-1.8 T FSI MU S-LINE CVT ABS (A)
Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD
Type Of Coverage COMPREHENSIVE
Fleet Policy YES
Policy Number GA375266/1
Cover Note Number

Driver

Name of Driver TAY CHENG HOON
NRIC No S1843648E
Date Of Birth 08/01/1959
Occupation OUTDOOR
Date Of Driving Pass 27/12/1999
Driving Experience 18 YEARS AND 7 MONTHS
Gender FEMALE
Mobile Number (LOCAL) +65-91715767
Fax Number
Contact Number
Email Address NOEMAIL

Address	34 TOH TUCK ROAD #01-06 GOOD LUCK GARDENS SINGAPORE 596712
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	BUKIT TIMAH NPP 1 TOH YI DRIVE #01-139 SINGAPORE 591501
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFERS TO POLICE REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLZ3219M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	TAN LENG CHUAN
NRIC/Passport Number	S7906802J
Contact Number	90099565
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	3

SKETCH PLAN

IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

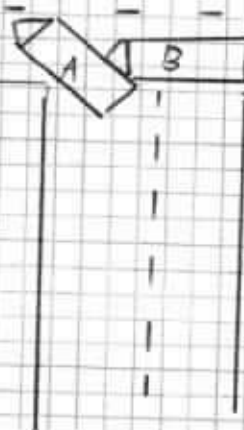
A-SKU 8796T

B-SLZ 3219M

Junction Road 1 and Road 2

Jalan Seh Chuan

Chun Tin Road



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refers to Police report

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature _____
Date & Time _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:





SINGAPORE POLICE FORCE



T/20180819/2049

1 of 3

Police Station Of Origin:
Bukit Timah NPP
1 Toh Yi Drive #01-139 SINGAPORE 591501
Tel No: 1800-4689999

Report No. T/20180819/2049

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 19/08/2018 12:51		Vide Report No.: D/20180818/0132		Station Diary No.: 10	
Informant's Particulars					
Name of Informant: TAY CHENG HOON			Address: 34 TOH TUCK ROAD #01-06 GOOD LUCK GARDENS SINGAPORE 596712		
ID Type / ID No.: NRIC NO / S1843648E			Contact No.: Home/Office: Mobile: 91715767		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 59	Date of Birth: 08/01/1959	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: Housewife			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 18/08/2018 17:45	Type of Location: T-Junction
Location: Junction of Road 1 and Road 2 JALAN SEH CHUAN CHUN TIN ROAD				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume:
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKU8796T	Car				Slightly Damaged	0
SLZ3219M	Car				Slightly Damaged	3

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20180819/2049

Police Station Of Origin:
Bukit Timah NPP
1 Toh Yi Drive #01-139 SINGAPORE 591501
Tel No: 1800-4689999

2 of 3

Report No. T/20180819/2049

CONTINUATION OF REPORT

Driver			
Name	TAY CHENG HOON	ID No.	S1843648E
Related Vehicle	SKU8796T (Car)	Contact No.	91715767
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	TAN LENG CHUAN	ID No.	S7906802J
Related Vehicle	SLZ3219M (Car)	Contact No.	90099565
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 18/08/2018 at about 1745hrs, I was driving my vehicle (SKU8796T) out from Jalan Seh Chuan carpark, turning right into Chun Tin Road. While at the T-Junction between Jalan Seh Chuan and Chun Tin Road, I checked the traffic on my right before turning right.

As I was about to turn, I changed my mind and wanted to turn left instead. While turning left, a GrabCar (SLZ3219M) from the right tried to overtake me on the same lane. As such, the front right bumper on my vehicle collided to the rear left of the GrabCar.

I wish to state that there were 3 passengers in the vehicle and 1 of the passengers was conveyed by ambulance as she felt pain on her right wrist.



**SINGAPORE
POLICE FORCE**



T/20180819/2049

Police Station Of Origin:
Bukit Timah NPP
1 Toh Yi Drive #01-139 SINGAPORE 591501
Tel No: 1800-4689999

3 of 3

Report No. T/20180819/2049

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D /

Sgt 3 CAMERON TOH CHUN HAN

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIT /

Sgt 2 LIM HONG LEE

Contact No.: 65476438

Signature Of Informant:

Date/Time:

19/08/2018 12:51

Classification Of Case:

Authentication Stamp

NP168

SINGAPORE
POLICE FORCE

SN 33

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050
Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712
Business Reg. No: 36463500B

Denise

M/s: **AXA INSURANCE SINGAPORE PTE LTD**
8 SHENTON WAY #27-01
SINGAPORE 068811.

Date : 29.08.2018

Motor Claim Dept

Vehicle number : **SKU 8796 T**
Make/Model : **AUDI , A4-1.8 T FSI MU S-LINE**
Date of accident : **18.08.2018**
Claim Type : **OD Claim**

Re: Estimate for SKU 8796 T

1. 1 pc Front bonnet
2. 1 pc Front bonnet lock
3. 2 pcs Front fender LH , RH
4. 2 pcs Front fender inner shield LH , RH
5. 1 pc Front bumper
6. 1 pc Front towing cover RH
7. 1 pc Front bumper square cover RH
8. 1 pc Front bumper fog cover RH
9. 1 pc Front bumper fog lamp RH
10. 2 pcs Front bumper side retainer LH , RH
11. 1 pc Front engine under cover
12. 1 pc Front grille
13. 2 pcs Front headlamp LH , RH
14. 2 pcs Front headlamp lower bracket LH , RH
15. 2 pcs Front headlamp nozzle LH , RH
16. 1 pc Front support panel top cover
17. 1 set Front number plate & casing

✓ DD \$ 800.00
\$ 115.00 *XSV*
\$ 860.00 *X R*
\$ 200.00 *ST*
\$ 770.00 *CRA*
\$ 20.00 *CRA*
\$ 30.00 *MIS*
\$ 90.00 *ST*
\$ 120.00 *SCB*
\$ 40.00 *NEC*
\$ 270.00 *ST*
\$ 460.00 *SCR*
CRA ✓ \$ 1,600.00
CRA ✓ \$ 110.00
\$ 210.00 *CRA*
\$ 410.00 *CRA*
\$ 45.00 *DD*

(Naz@lkkanto.com)

6,150.00

\$ 615.00

\$ 6,765.00

Naz LKR

11/9/18 1515

P/P

5 DAYS

To Towing Service

To Wiring Service

To Reset Car Computer

To Replace & Repair Labour Charge

To Putty & Spray Painting

\$ 80.00 *X n*
\$ 120.00 *30*
\$ 180.00 *160*
\$ 1000.00 *900*
\$ 1000.00 *800*

Your Faithfully,

李光華 摩嘜燒焊

Total :

\$ 9,145.00

LEE KUAN HWA MOTOR SERVICE
39, Westwood Avenue, Singapore 648719
TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050
Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712
Business Reg. No: 36463500B

M/s: **AXA INSURANCE SINGAPORE PTE LTD**
8 SHENTON WAY #27-01
SINGAPORE 068811.

Motor Claim Dept

Vehicle number : **SKU 8796 T**
Make/Model : **AUDI , A4-1.8 T FSI MU S-LINE**
Date of accident : **18.08.2018**
Claim Type : **OD Claim**

Re: Estimate for SKU 8796 T

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1. 1 pc Front bonnet
2. 1 pc Front bonnet lock
3. 2 pcs Front fender LH , RH
4. 2 pcs Front fender inner shield LH , RH
5. 1 pc Front bumper
6. 1 pc Front towing cover RH
7. 1 pc Front bumper square cover RH
8. 1 pc Front bumper fog cover RH
9. 1 pc Front bumper fog lamp RH
10. 2 pcs Front bumper side retainer LH , RH
11. 1 pc Front engine under cover
12. 1 pc Front grille
13. 2 pcs Front headlamp LH , RH
14. 2 pcs Front headlamp lower bracket LH , RH
15. 2 pcs Front headlamp nozzle LH , RH
16. 1 pc Front support panel top cover
17. 1 set Front number plate & casing

\$ 800.00 *RR KR*
\$ 115.00 *SEV*
\$ 860.00 *XR*
\$ 200.00 *ST*
\$ 770.00 *CLA*
\$ 20.00 *CPB*
\$ 30.00 *MIS*
\$ 90.00 *ST*
\$ 120.00 *SCR*
\$ 40.00 *REC*
\$ 270.00 *ST*
\$ 460.00 *SCR*
\$ 1,600.00 *X 966 RH SCR*
\$ 110.00 *LII ?*
\$ 210.00 *?*
\$ 410.00 *CRA*
\$ 45.00 *DD*

6,150.00

\$ 615.00

\$ 6,765.00

(Naz@lkkauto.com)

Cost plus 10% Profit

\$ 80.00 *EX AN*
\$ 120.00 *30*
\$ 180.00 *160*
\$ 1000.00 *900*
\$ 1000.00 *800*

Total :

\$ 9,145.00

NAZ LKE

18/9/18 1515

P/P

5 DAYS

To Towing Service

To Wiring Service

To Reset Car Computer

To Replace & Repair Labour Charge

To Putty & Spray Painting

Your Faithfully,

李光華 廖嘜燒焊

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719

TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719

Workshop: 24, Sungei Kadut Street 4 Singapore 729050

Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712

Business Reg. No: 36463500B

M/s: **AXA INSURANCE SINGAPORE PTE LTD**
8 SHENTON WAY #27-01
SINGAPORE 068811.

Date : 12.09.2018

Motor Claim Dept

Vehicle number : **SKU 8796 T**
Make/Model : **AUDI , A4-1.8 T FSI MU S-LINE**
Date of accident : **18.08.2018**
Claim Type : **OD Claim**

Re: Supplementary Estimate for SKU 8796 T

1.	1 set	Front support panel	\$	490.00	✓ CRA
2.	1 pc	Front bumper reinforcement	\$	380.00	✓ BT
3.	1 pc	Front bumper inner sponge	\$	45.00	✓ ET
4.	1 pc	Front grille bracket	\$	55.00	✓ CRA
5.	2 pcs	Radiator side cover	\$	44.00	✓ TOAN
6.	1 pc	Nozzle pipe	\$	95.00	✓ TOAN

\$ 1,109.00

Cost plus 10% Profit

\$ 110.90

\$ 1,219.90

To Remove & Refit Air-con System & Refill Gas
To Adjust Alignment Services
To Repair Chassis Labour Charges

\$ 180.00

\$ 120.00

\$ 600.00

Total : \$ 2,119.90

Your Faithfully,

李光華 廖曉輝

LEE KUAN HWA MOTOR SERVICE
39, Westwood Avenue, Singapore 648719
TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712



LIK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date

13/9/18

M/s: **AXA INSURANCE SINGAPORE PTE LTD**
8 SHENTON WAY #27-01
SINGAPORE 068811.

Motor Claim Dept

Vehicle number : **SKU 8796 T**
 Make/Model : **AUDI , A4-1.8 T FSI MU S-LINE**
 Date of accident : **18.08.2018**
 Claim Type : **OD Claim**

Re: Estimate for SKU 8796 T

LIK Auto Consultants henceforth
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice"
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Authorised by Repairer

Signature:

Date:

- | | | |
|-----|-------|--------------------------------------|
| 1. | 1 pc | Front bonnet |
| 2. | 1 pc | Front bonnet lock |
| 3. | 2 pcs | Front fender LH , RH |
| 4. | 2 pcs | Front fender inner shield LH , RH |
| 5. | 1 pc | Front bumper |
| 6. | 1 pc | Front towing cover RH |
| 7. | 1 pc | Front bumper square cover RH |
| 8. | 1 pc | Front bumper fog cover RH |
| 9. | 1 pc | Front bumper fog lamp RH |
| 10. | 2 pcs | Front bumper side retainer LH , RH |
| 11. | 1 pc | Front engine under cover |
| 12. | 1 pc | Front grille |
| 13. | 2 pcs | Front headlamp LH , RH |
| 14. | 2 pcs | Front headlamp lower bracket LH , RH |
| 15. | 2 pcs | Front headlamp nozzle LH , RH |
| 16. | 1 pc | Front support panel top cover |
| 17. | 1 set | Front number plate & casing |

(NAZ@lkkauto.com)

\$	800.00	NAZ x R
\$	115.00	NAZ
\$	860.00	x R
\$	200.00	ST
\$	770.00	CLA
\$	20.00	NAZ x R
\$	30.00	NAZ
\$	90.00	ST
\$	120.00	SCR
\$	40.00	NAZ
\$	270.00	ST
\$	460.00	SCR
\$	1,600.00	NAZ x R x SCR
\$	110.00	LH ?
\$	210.00	?
\$	410.00	CRA
\$	45.00	DD

6,150.00

\$ 615.00

\$ 6,765.00

\$	80.00	NAZ
\$	120.00	30
\$	180.00	160
\$	1000.00	900
\$	1000.00	800

Total :

\$ 9,145.00

NAZ LKR

11/9/18 1515

P/P

5 DAYS

To Towing Service

To Wiring Service

To Reset Car Computer

To Replace & Repair Labour Charge

To Putty & Spray Painting

BEFORE PAINT PHOTO

64718434

Your Faithfully,

李光華 廖曉輝

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719

TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

REF: ASM(AXA)

NAZ

ASSIGNMENT

Form

Date: 10/09/18

Insured's Code

① TP / WS / TP RES / OQ RES / EVA / INV / MV

Transport Vehicle No

SKU 8796T

at destination with

Lee Kuan Hwa

at

24 surgeri kedut st. 1

insured

Policy No.

Class No

Sum Insured

Excess

\$800.00

(Client's Record)

After 11 am

Make of Veh

Virtual

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Est. or Market Value:

IDAC Accident Report

Consistent? : Yes or No

GIA / PR Seen

Consistent? : Yes or No

Est. Repairs

5

days

Res

Yes or No

Lump Sum

%

3 Val

Yes or No

CA / ☒ REV / REP. / -24 HRS

Vehicle IN / OUT

Date

Person Contacted

Date / Time

Action / Instruction

Vehicle

EX-274T

V Page

Type: M Car / MCycle / Bus / Van / Lorry / Taxi / Private Motorist

Truck / Trailer or

Make

Colour

GREEN

AX

Insured / Std / NI / NA

Sp Reading

56,703

T/Ratio

Insured / Std / NI / NA

Engine

C/Nr

WAM2228K8FA154382

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

225/55 R16

R:

11

 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal

5

mm

R/Bal

6

mm

L/Bal

5

mm

L/Bal

6

mm

D.O.A

D.O.I

10/9/18

Survey held at

LEE KUAN HWA

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

AXA

P/T

Date/Time File Pass to:

☐

Prel. Report

Date/Time File Return to:

☐

Final Report

Date/Time File Return to:

Date/Time File Return to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

) S + RT)

) Photos

) Others

Report Format :

Lump Sum / L.B.I. (\$)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

李光華摩嘜燒焊
LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 546719
Workshop Add: 24 Sungei Kadut Street 4 Singapore 729050
Tel: 6289 9192, 6764 5002 Fax: 6289 2239 H/P: 9831 1712
Business Reg No: 204020000

INVOICE

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #27-01
SINGAPORE 068811

No. 3355

Date: 24.09.2018

Motor Claim Dept

Vehicle number : SKU 8796 T
Make/Model : AUDI A4-1.8 T FSI MU S-LINE
Date of accident : 18.08.2018
Claim Type : Own Damage Claim

Re: Request for payment for SKU 8796 T

To Contract Lump Sum Repair Cost	\$ 7,000.00
Less O.D Excess	\$ 800.00
Total	\$ 6,200.00

李光華摩多燒焊
LEE KUAN HWA MOTOR SERVICE

39, WESTWOOD AVE SINGAPORE 648719
TEL: 6764 5002 HP: 9631 1712
FAX: 6769 9029
Reg. No. 38435008

/// AXA Insurance Singapore PTE LTD

Date: 24/09/2018

CLAIM NO: _____

SATISFACTION & DISCHARGE VOUCHER

I/We hereby declare and confirm that my/our Motor Vehicle
Registration No. SKU 8796 T has been repaired to our
entire satisfaction and the payment of S\$ 6,200
(Dob) six thousand and two hundred only
to LEE KUAN HWA MOTOR SERVICE at 39, WESTWOOD
AVENUE Singapore 648719 in settlement of the costs
of repairs for the damaged sustained in the accident which
occured on the 18/08 2018 shall constitute a full discharge
of my/our claim under policy no: GA 375266 / 1

Date: 24/09/2018

Signature of insured

name: TAY CHEN MOON

Address

name: S1245648 E





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18016038/Ntd3e2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 10-12-2018



ATTN : JAS TAN

Code : ASM

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKU 8796T
Policy No.	GA375266/1	Coverage (\$)	0.00
Claim No.	S8M00SZR	Excess (\$)	800.00
Assign From	JAS TAN	Assign Date	31/08/2018

2. Vehicle Particulars & Condition

Make & Model	AUDI A4 1.8 TFSI MU	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WAUZZZ8K8FA154382	Colour	GREY
Odometer	56703	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R16	PIRELLI	5 mm
L/H Front Tyre	225/55 R16	PIRELLI	5 mm
R/H Rear Tyre	225/55 R16	PIRELLI	6 mm
L/H Rear Tyre	225/55 R16	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	18/08/2018	Inspection Date	10/09/2018
Survey held at	LEE KUAN HWA MOTOR SERVICE 24 SUNGEI KADUT ST. 4 SINGAPORE 729050		

5a. Remarks

A)THE MARKET VALUE IS S\$93,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKU 8796T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BONNET (WCP) (CONSISTENT)	DENTED	800.00	800.00
1	FRONT BONNET LOCK (WCP) (CONSISTENT)	SERVICEABLE	115.00	-
2	FRONT FENDER LH, RH (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	860.00	-
2	FRONT FENDER INNER SHIELD LH, RH (WCP) (CONSISTENT)	BENT	200.00	200.00
1	FRONT BUMPER (WCP) (CONSISTENT)	CRACKED	770.00	770.00
1	FRONT TOWING COVER RH (WCP) (CONSISTENT)	CRACKED	20.00	20.00
1	FRONT BUMPER SQUARE COVER RH (WCP) (CONSISTENT)	MISSING	30.00	30.00
1	FRONT BUMPER FOG COVER RH (WCP) (CONSISTENT)	BENT	90.00	90.00
1	FRONT BUMPER FOG LAMP RH (WCP) (CONSISTENT)	SCRATCHED	120.00	120.00
2	FRONT BUMPER SIDE RETAINER LH, RH (WCP) (CONSISTENT)	NECESSARY	40.00	40.00
1	FRONT ENGINE UNDER COVER (WCP) (CONSISTENT)	BENT	270.00	270.00
1	FRONT GRILLE (WCP) (CONSISTENT)	SCRATCHED	460.00	460.00
2	FRONT HEADLAMP LH, RH (WCP) (CONSISTENT)	CRACKED	1,600.00	1,600.00
2	FRONT HEADLAMP LOWER BRACKET LH, RH (WCP) (CONSISTENT)	CRACKED	110.00	110.00
2	FRONT HEADLAMP NOZZLE LH, RH (WCP) (CONSISTENT)	CRACKED	210.00	210.00
1	FRONT SUPPORT PANEL TOP COVER (WCP) (CONSISTENT)	CRACKED	410.00	410.00
1	SET FRONT NUMBER PLATE & CASING (WCP) (CONSISTENT)	DENTED	45.00	45.00
1	SET FRONT SUPPORT PANEL (WCP) (ADDITIONAL) (CONSISTENT)	CRACKED	490.00	490.00
1	FRONT BUMPER REINFORCEMENT (WCP) (ADDITIONAL) (CONSISTENT)	BENT	380.00	380.00
1	FRONT BUMPER INNER SPONGE (WCP) (ADDITIONAL) (CONSISTENT)	BENT	45.00	45.00
1	FRONT GRILLE BRACKET (WCP) (ADDITIONAL) (CONSISTENT)	CRACKED	55.00	55.00
2	RADIATOR SIDE COVER (WCP) (ADDITIONAL) (CONSISTENT)	TORN	44.00	44.00

Report Ref No. CS/ASM18016038/Ntd3e2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	NOZZLE PIPE (WCP) (ADDITIONAL) (CONSISTENT) COST PLUS 10%	TORN	95.00	95.00
			725.90	628.40
			7,984.90	6,912.40
	LABOUR			
	TO TOWING SERVICE.	NOT NECESSARY	80.00	-
	TO WIRING SERVICE.		120.00	30.00
	TO RESET CAR COMPUTER.		180.00	160.00
	TO REPLACE & REPAIR LABOUR CHARGE. INCLUSIVE OF THE REPAIR OF FRONT FENDER LH, RH.		1,000.00	900.00
	TO PUTTY & SPRAY PAINTING.		1,000.00	800.00
	TO REMOVE & REFIT AIR-CON SYSTEM & REFILL GAS. (ADDITIONAL)		180.00	120.00
	TO ADJUST ALILGNMENT SERVICES. (ADDITIONAL)		120.00	60.00
	TO REPAIR CHASSIS LABOUR CHARGES. (ADDITIONAL)		600.00	350.00
			3,280.00	2,420.00
	GRAND TOTAL		11,264.90	9,332.40
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			7,000.00
	LESS EXCESS			-800.00
	NETT LIABILITY			6,200.00

Report Ref No. CS/ASM18016038/Ntd3e2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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