

INS. CASE OWNER:

PA

CC4, Asm 180

6021, Great S2

LKK:

IDAC:

66950

Surveyor:

K62

DOI:

319/2018

Date / Time:

319/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SOT 888C

Name of Insured:

Tang mi yi

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

30/8/2018

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

Somnusc

Policy No.:

Make / Model:

Place of Accident:

1mm Building level 3 UP

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKA 446 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

S Three



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SKA 446 L - X; SOT 888 C - X

3/9 OIWA. sent out 1st letter

INSURED REPORTED -

17.09.18 @ 12.30

CALLED OIWA CONFIRMED ACCIDENT. OIWA REVERSED AND IN TP  
STATIONARY VEH. INFORM TP CLAIM AGREED TO SETTLE AND ADVISE  
ABOUT NCD ISSUE.

RECEIVED 09 NOV 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st): 03/09/18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 16-10-18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: 160

Repair Cost:

SS 2,400

( 5 days)

Reduction:

75 %

Email

Call

FINAL SETTLEMENT

Date/Time: 01.11.18

Confirm with: Joey

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

SS 2,568.00

OI REVERSED TP.

Loss of Rental (LOR):

SS 500.00

( 5 days)

x +100

Loss of Use (LOU):

SS -

(\$

x

days)

Loss of Income (LOI):

SS -

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

1350

Total:

SS 2,070.00

Global Sum SS:

FINAL PAYMENT

Date/Time: 01.11.18

Confirm with: Joey

Email

Call

Payee 1:

SS 2,070.00

Name 1:

S THREE AUTOMOTIVE RECOVERY PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:



TO :  
ATTN : **MOTOR CLAIM DEPT.**

T/P VEH. NO. : **SDT888C**

ESTIMATE REPORT 1st QUOTATION

JOB NO. : \_\_\_\_\_

OWNER'S PARTICULAR

NAME : **TEO CHOON LONG**

CONTACT : \_\_\_\_\_

ADDRESS : \_\_\_\_\_

LICENSE NO. : **SKA446L**

CHASSIS NO : **FD11002271**

MAKE / MODEL : **HONDA CIVIC**

ENGINE NO : **R18A1002290**

OWNER'S INSURER **ERGO**

JOB-CODE : **TP** S/A : **YANZHEN**

ACCIDENT DATE : **30-Aug-18**

CLAIM DETAIL

MATERIALS

- 1 FRONT BUMPER *1 re*
- 2 FRONT BUMPER LOWER RUBBER MOULDING *X NN*
- 3 FOG LAMP RH *NN*
- 4 FOG LAMP SIDE COVER RH *X NN*
- 5 FRONT BUMPER RETAINER RH *1 re*
- 6 FRONT BUMPER RETAINER RH *X NN*
- 7 FRONT GRILLE *2 cea*
- 8 HEADLAMP HID RH *2 cea*
- 9 HEADLAMP HID BULB RH *X*
- 10 HEADLAMP HID CONTROL UNIT RH *X NN*
- 11 RADIATOR SUPPORT PANEL TOP GARNISH *NN*
- 12 ~~RADIATOR SPARE TANK~~ *wiper*
- 13 FRONT FENDER RH *1 buc*
- 14 FRONT FENDER TOP GARNISH RH *NN*
- 15 FRONT FENDER INNER SHIELD RH *NN*
- 16 FRONT SHOCK ABSORBER RH *NN*
- 17 FRONT KNUCKLE ARM RH *NN*
- 18 FRONT KNUCKLE ARM BEARING RH *NN*
- 19 FRONT LOWER ARM RH *NN*
- 20 FRONT TIE ROD RH *X*
- 21 FRONT TIE ROD END RH *X NN*
- 22 HEADLAMP BRACKET RH *X*

QTY	QUO-PRICE	DISC. %	DISC-PRICE	SUR. DISP	REV. PRICE
1.00	\$ 638.05	20.00	\$ 510.44	Y	
1.00	\$ 65.00	20.00	\$ 52.00	Y	
1.00	\$ 303.80	20.00	\$ 243.04	Y	
1.00	\$ 95.05	20.00	\$ 76.04	Y	
1.00	\$ 28.00	20.00	\$ 22.40	Y	
1.00	\$ 28.00	20.00	\$ 22.40	Y	
1.00	\$ 224.05	20.00	\$ 179.24	Y	
1.00	\$ 912.15	20.00	\$ 729.72	Y	
1.00	\$ 344.75	20.00	\$ 275.80	Y	
1.00	\$ 340.45	20.00	\$ 272.36	Y	
1.00	\$ 101.00	20.00	\$ 80.80	Y	
1.00	\$ 1,507.40	20.00	\$ 1,205.92	Y	
1.00	\$ 537.25	20.00	\$ 429.80	Y	
1.00	\$ 33.00	20.00	\$ 26.40	Y	
1.00	\$ 94.85	20.00	\$ 75.88	Y	
1.00	\$ 259.30	20.00	\$ 207.44	Y	
1.00	\$ 230.20	20.00	\$ 184.16	Y	
1.00	\$ 120.00	20.00	\$ 96.00	Y	
1.00	\$ 346.30	20.00	\$ 277.04	Y	
1.00	\$ 80.90	20.00	\$ 64.72	Y	
1.00	\$ 85.00	20.00	\$ 68.00	Y	
1.00	\$ 180.00	20.00	\$ 144.00	Y	

TOTAL (PARTS) :

6554.50

5243.60

SPECIAL NETT ITEM

- 1 FRONT BUMPER CLIPS 1SET *1 dcl*
- 2 FRONT TYRE LH *X NN*
- 3 FRONT SPORT RIM LH *1 GA*

1.00	\$ 50.00	0.00	\$ 50.00	Y	<i>30</i>
1.00	\$ 280.00	0.00	\$ 280.00	Y	<i>X</i>
1.00	\$ 680.00	0.00	\$ 680.00	Y	<i>300</i>

4	SUPPORT PANEL GARNISH CLIPS (1SET)	1.00	\$	50.00	0.00	\$	50.00	Y	20
5	FRONT FENDER INNER SHIELD CLIPS	1.00	\$	50.00	0.00	\$	50.00	Y	20
6	FRONT FENDER TOP GARNISH CLIPS LH	1.00	\$	50.00	0.00	\$	50.00	Y	20

TOTAL (PARTS): 1160.00 1160.00

#### LABOUR

1	STRAIGHTEN & PANEL BEAT ACCIDENT AREAS	1.00	\$	1,200.00	0.00	\$	1,200.00	Y	400
2	SPRAY PAINTING ON ACCIDENT AREAS	1.00	\$	1,200.00	0.00	\$	1,200.00	Y	500
3	CHECK & REPAIR WIRING SYSTEM	1.00	\$	120.00	0.00	\$	120.00	Y	30
4	R&R AC SYSTEM & CHARGE UP GAS	1.00	\$	120.00	0.00	\$	120.00	Y	X
5	R&R AIR CON SYSTEM AND CHARGE UP AIR CON GAS	1.00	\$	120.00	0.00	\$	120.00	Y	X
6	CONDUCT FULL WHEEL ALIGNMENT	1.00	\$	120.00	0.00	\$	120.00	Y	60
7	RESPRAT TUFF KOTE ON ACCIDENT AREA	1.00	\$	120.00	0.00	\$	120.00	Y	60
8	R&R FRONT SUSPENSION SYSTEM	1.00	\$	380.00	0.00	\$	380.00	Y	200

TOTAL (LABOUR): 3380.00 3380.00

TOTAL PARTS & LABOUR 11094.50 9783.60

EXCESS: : S\$

NO. OF DAY: 5

RE-SURVEY: BEFORE / AFTER PAINTING

PART-BY-PART OR LUMP-SUM : S\$

DATE OF SURVEY: 3 / 9 / 2018

SURVEY BY: Gino Qian

CONTACT N:

FAX NO:





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 September, 2018

**TANG RUIYI**

17 CAIRNHILL CIRCLE  
#15-08 HELIOS RESIDENCES  
SINGAPORE 229816

Dear Sir,

**OUR REF : CC4/ASM18016021/Gea3 // S8M00U5C**

**YOUR REF : SDT 888C**

**ACCIDENT INVOLVING SDT 888C & SKA 446L ON 30/08/2018 ALONG/ AT IMM BUILDING LEVEL 3 CARPARK**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

## Service Request Details

Claim

S8M00U5C

Reference

None 

Loss Date

30 August 2018

Request Date

3 September 2018

Due Date

10 September 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

03092018 @ 1059am  
Joey veh in  
This case request do 'DS'  
G12

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SKA446L

Make

TPVD HONDA

Model

HONDA CIVIC 1.8L (A) 1799 CC

Service Address

...

Primary Contact/Insured

TANG RUIYI

17 CAIRNHILL CIRCLE, #15-08 HELIOS RESIDENCES, 229816, Singapore

HUANG.CELINE@YAHOO.COM.SG

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



## MANDATE REQUEST FOR S8M00U5C

*Replied*

Type

Question

Message

Liability: Insured reversed and hit third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$2,568.00 (w/GST) Loss of Rental: \$500.00 (5days x \$100) LTA : \$2.00 Total: \$3,070.00 Immediate Advice with Mandate and marked estimate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (17/10/2018)

Reply





## Re:MANDATE REQUEST FOR S8M00U5C

Type

🔗 Question

Message

Hi, pls proceed as per mandate. Thank you.

Reply

SATISFACTION VOUCHER

I/WE Teo Choon Long HEREBY CONFIRM THAT S THREE AUTOMOTIVE RECOVERY PTE LTD  
REPAIR MY/OUR VEHICLE NO. SKA462 TO MY /OUR SATISFACTION AND I /WE  
HAVE COLLECTED MY /OUR SAID VEHICLE ON THE UNDERMENTIONED DATE.

I/WE CONFIRM THAT MY/OUR VEHICLE WAS AT THE REPAIRER FOR \_\_\_\_\_ DAYS FROM

2/9/18 TO 6/9/18  
@ 18:30pm. 1730

DATE THIS DAY OF \_\_\_\_\_

SIGNATURE



(COMPANY STAMP IF APPLICABLE)

NRIC NO. \_\_\_\_\_

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDT 888C (Insd veh)	Model:	HONDA CIVIC
	SKA 446L (TP veh)		
Date of Accident:	30/08/2018		

Global Sum Settlement	:	[ ] Yes	[ X ] No
Repair Estimate	:	\$	10,468.45
Final Repair Cost	:	\$	2,568.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	500.00 5 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$
---------	---	----

	:	\$
Final Settlement Sum	:	\$ 3,070.00

Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability ____100____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: ____
BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	S THREE AUTOMOTIVE & RECOVERY PTE LTD	\$ 3,070.00

NUR SHAQILAH BTE ABDOL  
WAHAB

21/11/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18016021/Gea3s2	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: RICHARD ANG			Date : 21-11-2018	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SDT 888C	Veh. Inspected	SKA 446L	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00U5C	Excess (\$)	0.00	
Assign From	RICHARD ANG	Assign Date	03/09/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HONDA CIVIC	c.c	1799	
Engine No.	HIDDEN	Year of Reg.	2006	
Chassis No.	FD11002271	Colour	SILVER	
Odometer	187308	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/55R16	YOKOHAMA	5 mm	
L/H Front Tyre	205/55R16	YOKOHAMA	5 mm	
R/H Rear Tyre	205/55R16	YOKOHAMA	5 mm	
L/H Rear Tyre	205/55R16	YOKOHAMA	5 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. THE UNDERCARRIAGE AFFECTED DUE TO COLLISION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	30/08/2018	Inspection Date	03/09/2018	
Survey held at	S THREE AUTOMOTIVE & RECOVERY PTE LTD BLK 8 SIN MING IND EST #01-64/66 SINGAPORE 575643			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



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Page No.: 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKA 446L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	DEFORMED	638.05	638.05
1	FRONT BUMPER LOWER RUBBER MOULDING (CONSISTENT)	NOT NECESSARY	65.00	-
1	FOG LAMP RH (CONSISTENT)	NOT NECESSARY	303.80	-
1	FOG LAMP SIDE COVER RH (CONSISTENT)	NOT NECESSARY	95.05	-
1	FRONT BUMPER RETAINER RH (CONSISTENT)	DEFORMED	28.00	28.00
1	FRONT BUMPER RETAINER RH (CONSISTENT)	NOT NECESSARY	28.00	-
1	FRONT GRILLE (CONSISTENT)	CRACKED	224.05	224.05
1	HEADLAMP HID RH (CONSISTENT)	NOT NECESSARY	912.15	-
1	HEADLAMP HID BLUB RH (CONSISTENT)	NOT NECESSARY	344.75	-
1	HEADLAMP HID CONTROL UNIT RH (CONSISTENT)	NOT NECESSARY	340.45	-
1	RADIATOR SUPPORT PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	101.00	-
1	WIPER TANK (CONSISTENT)	NOT NECESSARY	1,507.40	-
1	FRONT FENDER RH (CONSISTENT)	BUCKLED	537.25	537.25
1	FRONT FENDER TOP GARNISH RH (CONSISTENT)	NOT NECESSARY	33.00	-
1	FRONT FENDER INNER SHIELD RH (CONSISTENT)	CRACKED	94.85	94.85
1	FRONT SHOCK ABSORBER RH (CONSISTENT)	NECESSARY	259.30	259.30
1	FRONT KNUCKLE ARM RH (CONSISTENT)	NOT NECESSARY	230.20	-
1	FRONT KNUCKLE ARM BEARING RH (CONSISTENT)	NOT NECESSARY	120.00	-
1	FRONT LOWER ARM RH (CONSISTENT)	NOT NECESSARY	346.30	-
1	FRONT TIE ROD RH (CONSISTENT)	NOT NECESSARY	80.90	-
1	FRONT TIE ROD END RH (CONSISTENT)	NOT NECESSARY	85.00	-
1	HEADLAMP BRACKET RH (CONSISTENT)	NOT NECESSARY	180.00	-
	LESS 20% DISCOUNT		-1,310.90	-356.30
			5,243.60	1,425.20
<b>SPECIAL NETT ITEMS</b>				
1	SET FRONT BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	50.00	30.00
1	FRONT TYRE LH (SN) (CONSISTENT)	NOT NECESSARY	280.00	-
1	FRONT SPORT RIM LH (SN) (CONSISTENT)	CUT	680.00	300.00
1	SET SUPPORT PANEL GARNISH CLIPS (SN) (CONSISTENT)	NECESSARY	50.00	20.00

Report Ref No. CC4/ASM18016021/Gea3s2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT FENDER INNER SHIELD CLIPS (SN) (CONSISTENT)	NECESSARY	50.00	20.00
1	FRONT FENDER TOP GARNISH CLIPS LH (SN) (CONSISTENT)	NECESSARY	50.00	20.00
			1,160.00	390.00
	<b>LABOUR</b>			
	STRAIGHTEN & PANEL BEAT ACCIDENT AREAS.		1,200.00	400.00
	SPRAY PAINTING ON ACCIDENT AREAS.		1,200.00	500.00
	CHECK & REPAIR WIRING SYSTEM.		120.00	30.00
	R&R AC SYSTEM & CHARGE UP GAS.	NOT NECESSARY	120.00	-
	R&R AIR CON SYSTEM AND CHARGE UP AIR CON GAS.	NOT NECESSARY	120.00	-
	CONDUCT FULL WHEEL ALIGNMENT.		120.00	60.00
	RESPRAY TUFF KOTE ON ACCIDENT AREA.		120.00	60.00
	R&R FRONT SUSPENSION SYSTEM.		380.00	200.00
			3,380.00	1,250.00
	<b>GRAND TOTAL</b>		<b>9,783.60</b>	<b>3,065.20</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>2,400.00</b>

Report Ref No. CC4/ASM18016021/Gea3s2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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